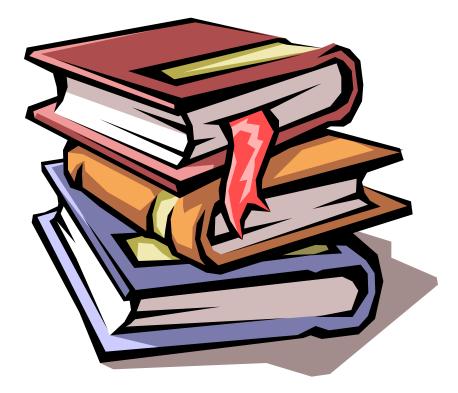
The Volunteerism Bibliography



Steve McCurley December 2002

© 2002, Steve McCurley shm12@aol.com VM Systems, Olympia, WA

Other publications by the author:

Volunteer Management: Mobilizing All the Resources of the Community, with Rick Lynch Best Practices for Volunteer Programs, with Sue Vineyard Handling Problem Volunteers, with Sue Vineyard

Available at www.pointsoflight.org/volunteermarketplace.cfm

Periodicals

Grapevine, www.pointsoflight.org/volunteermarketplace.cfm

e-Volunteerism, www.e-volunteerism.com

The latest version of this bibliography can be downloaded at:

www.energizeinc.com.

This bibliography is dedicated to The Fat Cat, whose good company is responsible for much of it.



Introduction

The following is a bibliography of material on volunteerism. Like the topic, the material included is somewhat eclectic and occasionally arbitrary. The bibliography focuses on volunteers, volunteer programs, and volunteer management, but it also touches on service learning, civil society, altruistic behavior, economic aspects of donating time and other topics. The primary basis for inclusion was the ability to arouse the interest or amazement of the compiler. Noticeably absent is material related to volunteering on a nonprofit board of directors, which deserves a bibliography all its own.

The format of cited items is also eclectic, since the material was gathered over a long period of time from a wide variety of sources, some with limited bibliographic information. The intention is to provide enough information for an interested reader to be able to locate the original material. With some of the materials this will be quite easy; with others practically impossible. Many of the manuals and research publications are directly and easily available via the Internet; many of the journals are available via a good university library. Some of the material is decidedly fugitive, although it is amazing how many of the older publications are locatable via www.bookfinder.com.

URLs have been included on some of the items, but given the propensity of Web addresses to decay, don't be surprised to find that items have suddenly vanished or relocated. Conversely, many items which do not have URLs listed are also downloadable via the Internet, so do a quick title search before abandoning hope – this is especially true of the more recent Canadian and Australian publications. Google was the primary search engine utilized in locating items in this bibliography. Contacting the compiler for assistance in locating items is inadvisable unless there is a really interesting reason for the request.

This bibliography will be updated periodically and posted on www.energizeinc.com. Those wishing to add items should e-mail citations to shm12@aol.com. We're particularly interested in items that are chapters in books, since these seem to be the least accessible via bibliographic research methods.

- 1. Abdennur, Alexander, *The Conflict Resolution Syndrome: Volunteerism, Violence and Beyond*, University of Ottawa Press, July 1987.
- 2. Abraham, Ivo, Dawn Arrington and Lynn Wasserbauer, "Using Elderly Volunteers to Care for the Elderly: Opportunities for Nursing," *Nursing Economics*, July/August 1996.
- 3. Abrami, Philip and Raymond Perry, "Recruitment of College Volunteers for Community Service Organizations Using the Lecture Method," *Journal of Community Psychology*, October 1976.
- 4. Abramson, Shareen, "Use of Court-Appointed Advocates to Assist in Permanency Planning for Minority Children," *Child Welfare*, July-August 1991.
- 5. Abt Associates, Corporations in the Community: An Evaluation of the General Mills Employee/Retiree Volunteer Program (Washington: Points of Light Foundation)
- 6. ACTION, Americans Volunteer 1974, (Washington, DC: ACTION) 1975.
- 7. Active Community Unit, *Giving time, Getting Involved*, Home Office Communication Directorate, UK, 1999.
- 8. Active Community Unit, Volunteering and Community Activity Today: Material Assembled for the Active Community Cross-Cutting Review (London: Home Office) www.homeoffice.gov.uk/acu/cross00 .pdf
- 9. Active Community Unit, Volunteering: a Code of Good Practice (London: Home Office).
- Adachi, Kiyoshi, "Comparative Research on Volunteer and NPO Activities for the Elderly in Japan and the US," www.lit.kyushu-u.ac.jp/ ~adachi/Volunteers%20and%20NP O%20in%20Japan.htm.

- Adams, Carey, and Gregory Shepherd, "Managing Volunteer Performance: Face Support and Situational Features as Predictors of Volunteers' Evaluations of Regulative Messages," *Management Communication Quarterly*, May 1996.
- Adams, David, "Elite and Lower Volunteers in a Voluntary Association: A Study of an American Red Cross Chapter," *Journal of Voluntary Action Research*, Vol 9(1/4) 1980.
- 13. Adler, L.L. and J.G. Graubert, "Projected Social Distances from Mental Patient Related Items by Male and Female Volunteers and Nonvolunteers," *Psychological Reports*, 37:515-521, 1975.
- Adolph, Val and V. Ahwee, Making a Difference: A Guide to Volunteering for Canadian Youth (Toronto: Summerhill Press) 1990.
- 15. Adolph, Val, Volunteers and the Church: From Potential to Action, (Westminster, BC: William Fletcher Publishing) 1986.
- 16. Advertising Council, Engaging the Next Generation: How Nonprofits can Reach Young Adults (New York: The Ad Council).
- 17. Affat, Danny, "Involving Black and Minority Ethnic Volunteers," National Centre for Volunteering, ww.diversitychallenge.org/affat.htm.
- 18. Aged Care and Housing Group (1998), *The Volunteer Guide: A Helpful Guide to Effective Volunteering*, ACH Education and Training, Adelaide
- 19. Ager, C. (1987). Therapeutic Aspects of Volunteer and Advocacy Activities. Physical and Occupational Therapy in Geriatrics. 5, 3-11.
- 20. Ahwee, Valerie, "Future Implications for Volunteerism," in Larry Moore, ed, Motivating Volunteers: How the Rewards of Unpaid Work Can Meet

People's Needs, (Vancouver: Vancouver Volunteer Centre) 1985.

- 21. Aitken, Allen, "Identifying Key Issues Affecting the Retention of Emergency Service Volunteers," *Australian Journal of Emergency Management*, Winter 2000, www.ema.gov.au/5virtuallibrary/pdfs/ vol15no2/aitken.pdf
- 22. Ako. Edward, Volunteerism, Development and Poverty Alleviation in Cameroon, University of Yaounde, July 11, 2001.
- 23. Alberta Advanced Education and Career Development, Volunteering: How to Build Your Career by Helping Others, (Edmonton: Information Development and Marketing, Career and Labour Market Information, Alberta Advanced Education and Career Development) 1998.
- 24. Alberta Advanced Education and Career Development. Volunteering and career building: a guide for career practitioners, educators, and volunteer managers (1998). Edmonton
- 25. Alberta Career Development and Employment, *Volunteerism: Building Futures*, (Edmonton: Career Programs and Resources, Alberta Career Development and Employment) 1988.
- 26. Alberta Community Development, Voluntarism in the Recreation Sector, www.cd.gov.ab.ca /building_communities/sport_recreati on/recreation_survey/surveypdf/LL4 3_Voluntarism.pdf
- 27. Alderton, Ellen, *Working with Volunteers* (Alexandria: National Consumer Support Technical Assistance Center, National Mental Health Association).
- 28. Allahyari, Rebecca, Visions of Charity: Volunteer Workers and Moral Community, University of California Press
- 29. Allen, Joseph, Gabe Kuperminc, Susan Philliber and Kathy Herre,

"Programmatic Prevention of Adolescent Problem Behavior: The Role of Autonomy, Relatedness and Volunteer Services in the Teen Outreach Program," *American Journal of Community Psychology*, October 1994.

- 30. Allen, K. (2000), 'Responding together to the challenge of the International Year of Volunteers', *Australian Journal on Volunteering*, 5(2), 32-41
- 31. Allen, Kenn, "A Measure of Commitment: Volunteering on Serious Social Problems," *Leadership*, July/September 1995.
- Allen, Kenn, "The Challenges Facing Senior Volunteering," *Generations*, 5(4) 1981.
- 33. Allen, Kenn, "The Future of Volunteerism: Impetus for a Strong Foundation," *Journal of Volunteer Administration*, Spring 1983.
- 34. Allen, Kenn, "Volunteering in America: 1981-82," *Voluntary Action Leadership*, Winter 1982.
- 35. Allen, Kenn, *Changing the Paradigm Self-Assessment Kit* (Washington: Points of Light Foundation) 1995.
- 36. Allen, Kenn, "Creating a Corporate Volunteer Community," *The Philanthropist*, Summer 1989.
- Allen, Kenn, Creating More Effective Volunteer Involvement (Washington: Points of Light Foundation) 1996.
- Allen, Kenn, Doug Mosel, and Steve McCurley, Will Volunteering Survive?, (Washington, DC: National Center for Citizen Involvement) 1981.
- 39. Allen, Natalie and J. Philippe Rushton, "Personality Characteristics of Community Mental Health Volunteers: A Review," *Journal of Voluntary Action Research*, Jan/March 1983.
- 40. Allen, Natalie, "The Role of Social and Organizational Factors in the Evaluation of Volunteer Programs,"

Evaluation and Program Planning, Vol 10(3) 1987.

- 41. Allen, Richard, *Volunteering Project: Status Report*, International Federation of Red Cross and Red Crescent Societies, January 2000.
- 42. Alvarado, Elliot, "The Nurse as a Volunteer in the Human Tissue Donation Reference Process," *Journal of Volunteer Administration*, Winter 1989/90.
- 43. Amado, Angela Novak, "Why Bother? How Persons with Disabilities Benefit as Volunteers," ici.umn.edu/ products/impact/142/over3.html.
- 44. Amenta, M.M., "Death, Anxiety, Purpose in Life and Duration of Service in Hospice Volunteers," *Psychological Reports*, June 1984.
- 45. American Association of Retired Persons, 1994 Study of the Use of Volunteers in Police Agencies (Washington: AARP) 1994.
- 46. American Association of Retired Persons, AARP Programs and the Americans with Disabilities Act: Guidelines for Staff and Volunteer Leaders (Washington: AARP) 1993.
- 47. American Association of Retired Persons, Bringing Lifetimes of Experience: A Guide for Involving Older Volunteers (Washington: AARP) 1994.
- 48. American Association of Retired Persons, Interviewing and Selecting Volunteers: Self-Study Workbook (Washington: AARP) 1996.
- 49. American Association of Retired Persons, Older Volunteers, A Valuable Resource, (Washington, DC: AARP) 1986.
- 50. American Association of Retired Persons, *Recruiting Volunteers: Self-Study Workbook* (Washington: AARP) 1996.
- 51. American Association of Retired Persons, Study of Older Hispanics: Needs, Volunteerism, Language

Preferences, and Media Use (Washington: AARP) 1994.

- 52. American Association of Retired Persons, *The AARP Survey of Civic Involvement* (Washington: AARP) 1997.
- 53. American Association of Retired Persons, Volunteerism: A Survey of New York Members, (Washington: AARP) January 2002.
- 54. American Cancer Society, Points of Light Foundation, and National Health Council, Assessing the Volunteer Paradigm: A Report on Volunteerism among the Nation's Voluntary Health Agencies (Washington: Points of Light Foundation) 1996.
- 55. American Library Association, Guidelines for Using Volunteers in Libraries (Chicago: ALA) 1971.
- 56. American National Red Cross, Volunteer 2000 Study: Findings and Recommendations (Washington: American Red Cross) 1988.
- 57. American National Red Cross, Volunteer Recruitment Strategies, (Washington, DC: American National Red Cross) 1990.
- American Society of Directors of Volunteer Services, Assessment of the Department of Volunteer Services in a Health Care Institution (Chicago: American Hospital Association) 1981.
- American Society of Directors of Volunteer Services, Cost-Effectiveness for a Hospital Department of Volunteer Services, (Chicago, IL: American Hospital Association) November 1983.
- 60. Ammerman, Nancy, "Organized Religion in a Voluntaristic Society," Sociology of Religion, Fall 1997 v58 n3 p203(13).
- 61. Amundson, Kristen, "Involving Older Volunteers in Public Schools," *Education Digest*, March 1991.

- 62. Amundson, Kristen, "Making the Most of Parent Volunteers," *Journal* of Educational Communication, September 1983.
- 63. Ancans, I.S., *Why People Volunteer* (Ottawa: Central Volunteer Bureau) 1992.
- 64. Anderson, John and Larry Moore, "The Motivation to Volunteer," *Journal of Voluntary Action Research*, Vol 7(3/4) 1978.
- Anderson, John and Larry Moore, "Characteristics of Canadian Volunteers in Direct Service," Occasional Paper 74-2 (Vancouver: Voluntary Action Resource Centre) 1974.
- 66. Anderson, Melinda and Robin Shaw. "A Comparative Evaluation of Qualitative Data Analytic Techniques in Identifying Volunteer Motivation in Tourism." *Journal of Tourism Management.* 20 (1): 99-106
- 67. Anderson, Ralph and Kyra Osmus, "Cold Night and Long Days: A Comparison of Male and Female Volunteers in a Night Shelter," *Journal of Voluntary Action Research*, Jan/March 1988.
- Anderson, Rhoda, A Manual for Volunteer Coordinators (Los Angeles: Voluntary Action Center) 1979.
- 69. Anderson, Stephen and Michael Lauderdale, *Developing and Managing Volunteer Programs*, (Springfield: Charles C. Thomas) 1986.
- 70. Andreae, Christine, When Evening Comes: the Education of a Hospice Volunteer, St Martins Press, 2000.
- 71. Andreis, Sergio, "The Role of Voluntarism on a Personal Level: Participation of Young People in the Formulation of the Cultural Physiognomy of Unified Europe," Associazione per la Pace, users.fnet.gr/~youth/andreis.htm.

- 72. Andreoni, James and Lisa Versterlund, "Which is the Fair Sex? Gender Differences in Altruism," www.ssc.wisc.edu/%7Eandreoni/Wo rkingPapers/fairsex.pdf.
- 73. Andreoni, James, "Privately Provided Public Goods in a Large Economy: The Limits of Altruism," *Journal of Public Economy*, 35(1) 1988.
- 74. Andreoni, James, "Impure Altruism and Donations to Public Goods: A Theory of Warm Glow Giving," *Economic Journal*, 100:464-477, 1990.
- Andrew, J. "Motivation and Expectations of Volunteers Involved in a Large Scale Sports Event – A Pilot Study," *Australian Leisure*, 7(1) 1996.
- 76. Andrews, D.A., J.S.Wormith, Wendy Daigle-Zinn, D.J. Kennedy and S. Nelson, "Low and High Functioning Volunteers in Group Counseling with Anxious and Non-Anxious Prisoners: the Effects of Interpersonal Skills on Group Processes and Attitude Change," Canadian Journal of Criminology and Corrections, Oct 1980.
- 77. Andrews, H. F., "Helping and Health: the Relationship between Volunteer Activity and Health-Related Outcomes," *Advances*, vol 7 no 1, 1990.
- 78. Angus, Nancy, "Pulling a Volunteer Out of Your Hat...Working with Television and Radio to Recruit, Recognize and Retain Volunteers," *Journal of Volunteer Administration*, Summer 1994.
- 79. Anheier, Helmut and Lester Salamon, "Volunteering in Cross-National Perspectives: Initial Comparisons," *Law and Contemporary Problems*, Autumn 1999
- 80. Apeitos, Stacey and Robyn James, *Educating Volunteers* (Victoria, AU: Volunteer Centre of Victoria) 1990.

- Apeitos, Stacey, *Educating Paid Workers about Volunteers*, (Victoria, AU: Volunteer Centre of Victoria) 1990.
- 82. Appel, Marsha, Ronald Jimmerson, Nancy Macduff, and James Long, "Northwest Volunteer Managers: Their Characteristics, Jobs, Volunteer Organizations, and Perceived Training Needs," *Journal of Volunteer Administration*, Fall 1988.
- 83. April, Brian, Jason Clemens and Johanna Francis, Preserving Independence: Does the Canadian Voluntary Sector Need a Voluntary Sector Commission?, Public Policy Sources #31, the Fraser Institute, 2000.
- Arai, Susan, "Volunteers within a Changing Society: The Uses of Empowerment Theory in Understanding Serious Leisure," *World Leisure and Recreation*, Vol 39 (1) 1997.
- Arkansas Office of Volunteerism, Volunteers and Insurance: An Arkansas Guide, (Little Rock: Arkansas Office of Volunteerism) 1985.
- 86. Arkin, Sharon, "Volunteers in Partnership: An Alzheimer's Rehabilitation Program Delivered by Students," *American Journal of Alzheimer's Disease*, Jan/Feb 1966.
- 87. Armstrong, Mara-Lynn, Anne Korba and Rosanne Emard, "Of Mutual Benefit: The Reciprocal Relationship between Consumer Volunteers and the Clients They Serve," *Psychiatric Rehabilitation Journal*, Fall 1995.
- 88. Arnade, Celia, "Using Volunteers as Aides in the Adult ESL Classroom," *ERIC Digest*, November 1997.
- 89. Arnold, Charlotte, "Respect, Recognition are Keys to Effective Volunteer Programs," *Corrections Today*, August 1993.
- 90. Arnold, Nancy, "Informal Networks, Volunteers, and Rural Elders:

Providing Information to Increase Use of Services," *Human Services in the Rural Environment*, Winter 1992.

- 91. Asche, Jane and Jane Janey, "Research on Volunteerism: Researchers' Interests and Practitioners' Needs," *Journal of Volunteer Administration*, Winter 1989/90.
- 92. Ascoli, U. and R. Cnaan, "Volunteering for Human Service Provisions: Lesson from Italy and the U.S.A.," *Social Indicators Research*, vol 40 no 3, 1997.
- 93. Ash, Philip, *Volunteers for Mental Health*, Irvington Publisher, 1973.
- 94. Association for Volunteer Administration, Volunteer Administration: Portrait of a Profession (Boulder: AVA) 1993.
- 95. Association for Volunteer Service, *Public Perception towards Volunteering: An Exploratory Study* (Hong Kong: Association for Volunteer Service) 1981.
- 96. Association for Volunteer Service, Survey on Local Volunteer Service: Report, (Hong Kong: Association for Volunteer Service) 1978.
- 97. Association of Volunteer Bureaus, Standards and Guidelines for the Field of Volunteerism (Alexandria: AVB) 1978.
- 98. Associazione per la Pace, Voluntary Service in Europe: Training Experiences and Occupational Opportunities, www.romacivica.net/assopace/ricerc a/ricerca4.html
- 99. Astin, A.W., L.J. Sax and J. Avalos, "Long-Term Effects of Volunteerism during the Undergraduate Years," *Review of Higher Education*, 22(2) 1999.
- Astin, Alexander and Linda Saw, "How Undergraduates are Affected by Service Participation," *Journal of College Student Development*, Vol 39, no 3, 1998.

- 101. Auckland Volunteer Centre. (1999) Final Report – 1998/99 Volunteering Towards Employment Project, Auckland Volunteer Centre, Auckland.
- 102. Auld, C. & Cuskelly, G., Volunteer Management: A Guide to Good Practice. Volunteer Management Program, Australian Sports Commission, 2000.
- Auld, C. (1994). Changes in Professional and Volunteer Administrator Relationships: Implications for Managers in the Leisure Industry, *Australian Journal* of Leisure and Recreation, 4: 14-22.
- Auld, C. J. & Cuskelly, G., "Behavioural characteristics of volunteers: implications for community sport and recreation organisations," *Australian Parks and Leisure* 2001.
- 105. Auld, Christoper, Sue Hooper, Caroline Ringuet and Ian Jobling, "A Model for Pre-Olympic Volunteer Involvement: a Case Study of Queensland," www.blues.uab.es/olympic.studies/v olunteers/auld.html.
- 106. Auld, Christopher and Geoffrey Godbey, "Influence in Canadian National Sport Organizations: Perceptions of Professionals and Volunteers," *Journal of Sport Management*, Vol 12(1), 1998.
- 107. Auslander, G.K. and H. Litwin, "Sociability and Patterns of Participation: Implications for Social Service Policy," *Journal of Voluntary Action Research*, 17:25-37, 1988.
- 108. Ault, Brian, "A Little Conversation: Reflections of a Hospital Volunteer," *Western Journal of Medicine*, August 2000.
- 109. Australian Bureau of Statistics (1988). Community and volunteer work: South Australia, Canberra: Australian Bureau of Statistics..

- 110. Australian Bureau of Statistics, Voluntary Work in Australia, Canberra, 1995.
- Australian Bureau of Statistics, Voluntary Work, Australia, June 200, (Canberra: Australian Government Printing Service) 2001, /ausstats/abs
- 112. Australian Conservation Foundation, Volunteer Policy and Procedures (Fitzroy: Australian Conservation Foundation)
- 113. Australian Council of Social Service (1996) Volunteering in Australia, ACOSS paper no. 74, Sydney.
- 114. Australian Sports Commission 1993, Volunteer Management: A National Framework: Incorporating the Volunteer Involvement Program and the Club Planning Program, The Commission, Canberra.
- 115. Avrahami, Azra, and Yechezkel Dar. 1993. "Collectivistic and individualistic motives among kibbutz youth volunteering for community service." *Journal of Youth and Adolescence*, 22: 697-714.
- 116. Babchuk, Nicholas, and Alan Booth 1973 "Voluntary Association Membership: A Longitudinal Analysis." Pp. 23-37 in Social Participation in an Urban Society, edited by John Edwards and Alan Booth. Schenkman Publishing.
- Babchuk, Nicholas, and Alan Booth, "Voluntary Association Membership: A Longitudinal Analysis" *American Sociological Review* Vol 34, 1969.
- 118. Babic, L, "The Older Volunteer: Expectations and Satisfactions," *The Gerontologist*, Spring 1972.
- Bacharach, Samuel, Peter Bemberger and Valerie McKinney, "Boundary Management Tactics and Logics of Action: The Case of Peer Support Providers," *Administrative Science Quarterly*, Dec 2000.

- 120. Backer, B. F., "Teacher Tips for Working with Volunteers," *Scholastic Early Childhood Today*, 12:15, 1997.
- 121. Badgett, M and N. Cunningham, Creating Communities: Giving and Volunteering by Gay, Lesbian, Bisexual and Transgender People (New York: Working Group on Funding Lesbian and Gay Issues) 1998.
- 122. Baer, Douglas, James Curtis and Edward Grabb, "Has Voluntary Association Activity Declined? Cross-National Analyses for Fifteen Countries," Canadian Review of Sociology and Anthropology, August 2001.
- 123. Baggett, Sharon, "Attitudinal Consequences of Older Adult Volunteers in the Public School Setting," *Educational Gerontology*, July 1981.
- 124. Bagilhole, Barbara, "Tea and Sympathy or Teetering on Social Work? An Investigation of the Blurring of Boundaries between Voluntary and Professional Care," Social Policy and Administration, September 1996.
- 125. Baines, E.A. Volunteerism and the Older Adult as Benefactor and Beneficiary: A Selective Review of the Literature, Strom Thurmond Institute on Volunteerism, Clemson University, 1990.
- 126. Baker, Bill and Kris Murawski, "A Method for Measuring Paid Staff Support for Volunteer Involvement," *Journal of Voluntary Action Research*, July/Sept 1986
- 127. Baker, J.R., "Government in the Twilight Zone: Motivations of Volunteers to Small City Boards and Commissions," *State and Local Government Review*, vol 26, 1994.
- Baker, R. (1996) "The Changing Nature of International Volunteer Activity in Developing Countries" African Environment, vol. X, 1-2, 1996: 99-111.

- 129. Baldock, C., Volunteers in Welfare (Sydney: Allen & Unwin) 1990.
- 130. Baldock, C.V. (1991) Government Policies and Volunteers: Privatisation and its Discontents, Programme on Nonprofit Corporations, Working Paper 6, Queensland University of Technology, Brisbane.
- Baldock, C.V., "Seniors as Volunteers: An International Perspective on Policy," Ageing and Society, vol 19, 1999.
- 132. Baldock, Cora, "Feminist Discourses of Unwaged Work: The Case of Volunteerism," *Australian Feminist Studies*, April 1998.
- Baldock, J. and C. Ungerson. 1991.
 "What d'ya want if you don't want money?': A Feminist Critique of 'Paid Volunteering," in *Women's Issues in Social Policy*, ed. M. MacLean and D. Groves. London: Routledge, pp. 136-57.
- 134. Balenger, V., W. Sedlacek, "The Volunteer Potential of First-Time Entering Students: Interest Areas and Incentives," *Journal of the Freshman Year Experience*, Vol 3, 1991.
- Balenger, V., W. Sedlacek, and M. Guenzler, "Volunteer Activities and Their Relationship to Motivational Needs: A Study of the Stamp Union Program Research Report," *Journal* of *Extension*, February 1999.
- 136. Balenger, Victoria and William Sedlacek, "Black and White Student Differences in Volunteer Interests at a Predominantly White University," NASPA Journal, Spring 1993.
- 137. Ballard, Lynette, "Volunteers and Catholic Health Care," *Health Progress*, May 2001.
- 138. Bales, Kevin, "Measuring the Propensity of Volunteer," *Social Policy and Administration*, September 1996.

- Balestrieri, Marjean, ed., Faces of the Museum: A History of the Volunteer Council of the Fine Arts Museum of San Francisco, (Volunteer Council of the Fine Arts Museums of San Francisco) 1991.
- 140. Ball, Charlene, *Demystifying Adult Literacy for Volunteer Tutors: A Reference Handbook and Resource Guide*, Literacy Partners of Manitoba, 1996, www.nald.ca/clr/demyst/cover.htm.
- 141. Ball, Mog, A Woman's Place? Women with Young Children as Volunteers, (Berkhamsted: Volunteer Centre) 1978.
- 142. Ball, Mog, Young People as Volunteers, (Berkhamsted: Volunteer Centre) 1976.
- 143. Balliette, John, "Empowering Volunteers through Involvement," *Journal of Extension*, Fall 1990.
- 144. Banks, Eric, "The Social Capital of Self-Help Mutual Aid Groups," *Social Policy*, Fall 1997.
- 145. Banks, James and Sarah Tanner, "Modelling Voluntary Labour Supply," Working Paper 17, The Institute for Fiscal Studies, October 1998, www.ifs.org.uk/ charities/workingpapers.shtml.
- Bannon, William and Suzanne Donovan, Volunteers and Ministry (New York: Paulist) 1983.
- 147. Barbeito, Carol and Robert Hoel, "Recruitment: A Super Market of Volunteers," *Voluntary Action Leadership*, Summer 1977.
- Barham, V., R. Broadway, M. Marchand and P. Pestieau, "Volunteer Work and Club Size: Nash Equilibrium and Optimality," *Journal of Public Economics*, July 1997.
- 149. Barkan, Steven, Steven Cohn, and William Whitaker, "Beyond Recruitment: Predictors of Differential Participation in a

National Antihunger Organization, " Sociological Forum, March 1995.

- 150. Barlow JH and Hainsworth J., " Volunteerism among older people with arthritis," *Ageing & Society*. 21, 203-217, 2001.
- 151. Barnes, Katie, Stephen Friedman, Pearila Namerow and Judy Honig, "Impact of Community Volunteers on Immunization Rates of Children Younger than 2 Years, "*Archives of Pediatric and Adolescent Medicine*, May 1999.
- 152. Barnhill, Kim, Leslie Beitsch and Robert Brooks," Improving Access to Care for the Underserved: State-Supported Volunteerism as a Successful Component," *Archives of Internal Medicine*, vol 181, October 2001.
- 153. Bartel, Caroline, "Social Comparisons in Boundary-Spanning work: Effects of Community Outreach on Members' Organizational Identity and identification," *Administrative Science Quarterly*, Sept 2001.
- 154. Bartel, Larry, "Recruiting Volunteer Firefighters," (Emmitsburg: National Fire Academy), October 1998.
- 155. Bartholomew, Cynthia, "Why a Paid Volunteer Director?," *Journal of Volunteer Administration*, Summer 1989.
- Bartosek, M. and M.L. Goeke, *Elders and Voluntarism: A Technical Assistance Notebook for Older American Volunteer Programs* (San Francisco: Western Gerontological Society) 1981.
- 157. Barwick, J. et al (eds) 1994, Volunteer Management for Organisations, Australian Sports Commission, Canberra.
- 158. Bashant, Susan, Volunteer Program Development Manual (Denver: Colorado Judicial Department) 1973.
- 159. Basini, S. and Buckley, F, *The Meaning of Work in the Irish*

Voluntary Sector. Association of Voluntary Action Research in Ireland, 1999.

- 160. Bate, Joan, "Access and Pathways: Volunteering in Queensland," Volunteer Queensland, www.volunteeringqueensland.org.au /education5.html.
- 161. Battaglia, A.M. and J. Metzer (2000), 'Older adults and volunteering a symbiotic association', *Australian Journal on Volunteering*, 5(1), 5-12.
- Battle, Richard, The Volunteer Handbook: How to Organize and Manage a Successful Organization, (Austin, TX: Volunteer Concepts) 1988.
- Baum, F., C. Modra., R. Bush., E. Cox., R. Cooke & R. Potter (1999) 'Volunteering and social capital: An Adelaide study' *Australian Journal* on Volunteering, 4(1), pp.13-22.
- 164. Beale, Andrew," Recruiting Volunteers in Schools: An Inservice Program for School Counselors," *Journal of Volunteer Administration*, Spring 1986.
- 165. Beam, David, "Volunteers in Public Service: Maine State Government Volunteer Programs," Maine Commission for Community Service, August 1996, www.state.me.us/ spo/mccs/publications/vol.htm.
- 166. Beaver, Linda Zane, Stimulating the Development of Older Volunteer Programs (Washington: National Council on Aging) 1983.
- 167. Bebbington, A.C. and P.N. Gatter, "Volunteers in an HIV Social Care Organization," *AIDS Care*, Vol 6 (5) 1994.
- 168. Beck, Diane, et al, "Factors Contributing to Volunteer Practitioner-Faculty Vitality," American Journal of Pharmaceutical Education," Winter 1993
- 169. Beck, Diane, et al, "Recognizing Volunteer Practitioner-Educators through Intrinsic and Extrinsic

Incentives," *American Journal of Pharmaceutical Education*," Summer 1995.

- 170. Becker, P. E., and H. Hofmeister. 2000. Work hours and community involvement of dual-earner couples: Building social capital, or competing for time? Ithaca, NY: Cornell University, Bronfenbrenner Lifecourse Center Working Paper 00-04
- 171. Becker, Penny, and Dhingra Pawan, "Religious Involvement and Volunteering: Implications for Civil Society, Sociology of Religion, Fall 2001.
- 172. Beder, J. "Training Oncology Camp Volunteers: A Developmental and Strengths Approach," *Cancer Practice*, vol 8, no 3, 2000.
- 173. Bedford, Ian, "Community Service Involvement – Views from the Church-Welfare Interface in Australia," paper presented at the 28th annual conference of the Association for Research on Nonprofit Organizations and Voluntary Action, November 1999.
- 174. Befu, Harumi, "On the margins of Japanese society: Volunteers and the welfare of the urban underclass," *Journal of the Royal Anthropological Institute*, Dec 1998
- 175. Behnia, Behnam and Betty Bergin, "Ethnocultural Communities and Formal Volunteering: An Exploratory Study," *Journal of Volunteer Administration*, Vol 19, No 3, 2001.
- 176. Beighbeder, Y., The Role and Status of International Humanitarian Volunteers and Their Organisations, (London: Martinus Nijhoff) 1991.
- 177. Bell M. 1999 Volunteering Underpinning Social Action in Civil Society for the New Millenium, Kumarian Press Inc., www.iyv2001.org/infobase/articles/V olUnderpinSocAction.pdf.
- 178. Bell, V. (1990). Tapping an unlimited resource: Building volunteer

programs for patients and their families. In N. L. Mace (Ed.), *Dementia care: Patient, family, and community* (pp.321-334). Baltimore: John Hopkins University Press.

- Bembry, James, "The Impact of Volunteer Coordinators on Volunteer Programs: Am Evaluation of Volunteer Maryland," *Journal of Volunteer Administration*, Winter 1996.
- 180. Benavoka, Nora, "Volunteerism in Slovakia," www.iyv.org/ infobase/research/01_01_99SVK_st atistics.htm
- Beneria, Lourdes, "The Enduring Debate over Unpaid Labour," International Labour Review, Vol 138, no 3, 1999.
- 182. Benjamin, Ellen, "A Look Inside Corporate Employee Volunteer Programs," *Journal of Volunteer Administration*, Spring 2001.
- 183. Bennett, Charles, Volunteering: The Selfish Benefits – Achieve Deep Down Satistactions and Create that Desire in Others, *Committee Communications*, June 2001.
- 184. Bennett, James and Thomas DiLorenzo, "Voluntarism and Health Care," *Society*, July-August 1994.
- 185. Bennett, Linda, Volunteers in the School Media Center, *Libraries Unlimited*, December 1984.
- 186. Bennett, Roger and Rita Kottasz, "Advertisement Style and the Recruitment of Charity Volunteers," *Journal of Nonprofit and Public* Sector Marketing, vol 8, no2 2000.
- Benoit, John and Kenneth Perkins, "Volunteer Fire-Fighting Activity in North America as Serious Leisure," World Leisure and Recreation, Vol 39 (3) 1997.
- Bent, Brian, "Do schools really need more volunteers?," *Educational Policy*, Sep 2000
- 189. Berger, Robert and Martin Gold, "An Evaluation of a Juvenile Court

Volunteer Program," *Journal of Community Psychology*, Vol 6(4) 1978.

- 190. Berger, Robert, *Experiment in a Juvenile Court: A Study of a Program and Volunteers Working with Juvenile Probationers*, Institute for Social Research, September 1976.
- 191. Bergin, B., Volunteer Activity Among Minority Ethnic Groups in Ottawa-Carleton, (Ottawa: Social Planning Council of Ottawa-Carleton) 1989.
- 192. Berk, Susan, "Volunteer Services Generate Hard-Dollar Savings for Hospitals," *CAHHS Insight*, Fall 1995.
- Berk, Susan, A New Future for Volunteer Departments, (Sacramento: California Association of Hospitals and Health Systems) 1994.
- 194. Berk, Susan, Volunteers Supporting Healthcare Institutions in the 21st Century (Sacramento: California Association of Hospitals and Health Systems) 1995.
- 195. Berliner, Lucy and Monica Fitzgerald, Court Appointed Special Advocates for Children in Washington State: A Review of Effectiveness, Washington State Institute for Public Policy, November 1998.
- 196. Bernier E. 1995 Maximising Volunteers. *Emergency*, December: 41.
- Bettencourt, Ann, George Dillmann, and Neil Wollman, "The Intragroup Dynamics of Maintaining a Successful Grassroots Organization: A Case Study," *Journal of Social Issues*, Spring 1996.
- 198. Beugen, Paula "Equal Access to Volunteer Participation, *Journal of Volunteer Administration*, Fall 1984.
- 199. Beugen, Paula, "Supporting the Volunteer Life-Cycle," *Voluntary Action Leadership*, Fall 1985.

- 200. Beugen, Paula, "Volunteerism and Religion: A Midwestern Perspective," US Society and Values, September 1998.
- 201. Beveridge, William and A.F. Wells, The Evidence for Voluntary Action: Being Memoranda by Organisations and Individuals and Other Material Related to Voluntary Action, (Westport: Greenwood) reprint 1978.
- 202. Beveridge, William., Voluntary Action: A Report on Methods of Social Advance, (London: Allen & Unwin) 1948.
- 203. Bharadia, G., *Why do People Volunteer?*, (Calgary: RUPPS, University of Calgary) 1986.
- 204. Bhasin, Seema, *My Time, My Community, Myself: Experiences of Volunteering with the Black Community,* (London: National Centre for Volunteering) 1997.
- 205. Bhattacharya, C.B., Rao, H., & Glynn, M.A. (1995). Understanding the bond of identification: An investigation of its correlates among art museum members. *Journal of Marketing*, 59, 46-57.
- 206. Bice, Douglas and William Hoyt, "Impact of Mandates and Tax Limits on Voluntary Contributions to Local Public Services: An Application to Fire Protection Services," wuecon.wustl.edu:8089/eps/pe/pape rs/9704/9704002.html
- 207. Big Brothers/Big Sisters of America, Pass It On: Volunteer Recruitment Manual, (Philadelphia: Big Brothers/Big Sisters of America) 1992.
- 208. Bilodeau, M. and A. Slivinski, "Volunteering Nonprofit Entrepreneurial Services, "Journal of Economic Behavior and Organization, 31(1) 1996.
- 209. Bilodeau, Marc, "Toilet Cleaning and Department Chairing: Volunteering a Public Service", *Journal of Public Economics*, 59, 299-308.

- Bilodeau, Marc, Jason Childs, Stuart Mestelman, "Volunteering a Public Service: An Experimental Investigation," McMaster University, Dept of Economics, Working Paper Series, 2001-05, August 2001.
- 211. Bilodeau, Terri, Lisa Holden, Nadine Pickard, and Keith Seel, *Campus Volunteerism: A Handbook and Case Studies* (Calgary: The Volunteer Centre of Calgary) 1994.
- 212. Birch, Phil, 1999, *Working with volunteers: a concise guide*, Gloucester Centre for Voluntary Services, England
- 213. Bittman, M. (1995), *Recent Changes in Unpaid Work*, Australian Bureau of Statistics Occasional Paper, Catalogue No. 4154.0, Canberra
- 214. Bittner, Marie, "The Constitutionality of Public School Community Service Programs," *The Clearing House*, Nov/Dec 1994.
- Black, Beverly and Diana DiNitto, "Volunteers Who Work with Survivors of Rape and Battering: Motivations, Acceptance, Satisfaction, Length of Service and Gender Differences," *Journal of Social Science Research*, Vol 20 (1/2) 1994.
- 216. Black, Beverly and Pam Kovacs, "Direct Care and Nondirect Care Hospice Volunteers: Motivations, Acceptance, Satisfaction and Length of Service," *Journal of Volunteer Administration*, Winter 1996.
- 217. Black, Beverly and Pamela Kovacs, "Age-related variation in roles performed by hospice volunteers." *Journal of Applied Gerontology*, Dec 1999.
- 218. Black, Beverly and Ronald Jirovic, "Age Differences in Volunteer Participation," *Journal of Volunteer Administration*, Winter 1999.
- 219. Black, Beverly, "Volunteers Serving Survivors of Battering and Sexual Assault," *Response to the*

Victimization of Women and Children, Winter 1991.

- 220. Black, Charlene and Larry Platt, "Patterns of Leadership in Women's Voluntary Associations: The Auxiliary as a Case in Point," *Journal* of Voluntary Action Research, Vol 7 (3/4) 1978.
- 221. Black, Donald, Gerald Howe, David Howell, and Patricia Bedker, "Selecting Advisory Council Members: A Case for Changing the Process," *Journal of Extension*, Spring 1992.
- 222. Black, Michael, Volunteering to Help Kids, Children's Press, September 2000.
- 223. Blackadder, Lynn, "Integrating Volunteers – What's the Advice for HR Professionals?," www.theshelf.co.uk/ spotvolunteer.html.
- 224. Blackman, Stephanie, *Recruiting Male Volunteers: A Guide Based on Exploratory Research*, (Washington: Corporation for National Service) 1999.
- Blacksell, Sarah and David Phillips, Paid to Volunteer: The Extent of Paying Volunteers in the 1990s, (London: Volunteer Centre UK) June 1994.
- 226. Blake, Amy, Senior Volunteers in Literacy Programs (Washington: Corporation for National Service) September 2000.
- 227. Blake, Jack, "Successful Techniques to Reach, Recruit and Retain Members" *Public Relations Journal*, August 1990.
- 228. Blanc, Tim, Deborah Harrison, Anita Karmat and Ted Fowler, *Mapping the Social Economy in Bristol: Evaluating the Barriers and Drivers for Growth*, Bristol Social Economy Development Project, October 2001.
- 229. Blanchard, Dorothy, "An Exploration of the Use of Past Presidents within Volunteer Organizations and

Professional Societies," *Journal of Volunteer Administration*, Fall 1982.

- 230. Blatchford, J.H., "Federal Volunteer Programs," in J.C. Cull and R.E. Hardy, eds, *Applied Volunteerism in Community Development*, (Springfield: Charles Thomas) 1973.
- 231. Blinkhoff, Petri, Esaya Bukanga, Brigitte Syamalevwe, and Glen Williams, Under the Mupundu Tree: Volunteers in Home Care for People with AIDS/HIV and TB in Zambia's Copperbelt, (London: Actionaid) July 2001.
- 232. Board of Trade of Metropolitan Toronto, *Corporate Involvement in Volunteerism in the Metro Toronto Area, Toronto*, 1985.
- Boehm, Amnon, "Participation Strategies of Activist-Volunteers in the Life Cycle of Community Crisis," *British Journal of Social Work*, vol 32, 2002.
- 234. Bojar, Karen, "Broadening Community Service to Include Low-Income Students," *Change*, September/October 1989.
- Bollin, S., Voelkl, J. E., & Lapidos, C. (1998). The At-home independence program: a recreation program implemented by a volunteer. *Therapeutic Recreation Journal*, 32(1), 54-61
- 236. Bolt, Nancy, "How to Have a Successful Volunteer Program," *Colorado Libraries*, June 1991.
- 237. Bolton, Barbara, Mike Bright and Byron Cressy Care and Feeding of Volunteers: Recruiting, Training, and Keeping an Excellent Volunteer Ministry Staff, Standard Publishing, January 2001.
- 238. Bolton, Elizabeth, "The Cooperative Extension Volunteer Teacher: Legal Aspects Relating to Volunteers in Florida, " edis.ifas.ufl.edu/BODY HE109
- 239. Bolton, Elizabeth, "The Cooperative Extension Volunteer Teacher:

Evaluating the Extension Volunteer Teacher," Fact Sheet HE9076, University of Florida Cooperative Extension., October 1992.

- 240. Bonjean, Charles M., William T. Markham, and Patrick O. Macken (1994), "Measuring Self-Expression in Volunteer Organizations: A Theory-Based Questionnaire," *Journal of Applied Behavior Science*, 30 (December),
- 241. Booth, Allen, "Sex and Social Participation," *American Sociological Review*, 37:183-91, 1972.
- 242. Booth, Peter and Helen Paterson, Accounting for Contributed Human Resources in Non-Profit Organisations: An Identification of Issues (Bundoora, Vic: LaTrobe University, Economics Department) 1981.
- 243. Borkman, Thomasina, and Lee Kaskutas, "An instrument to measure the new volunteerism in self-help agencies," *Voluntary Action*, Autumn 2000.
- 244. Bottorf, Jim, Judy Bottorf and Maggie King, *How to Find the Ideal Volunteers: Target Your Recruiting* (Mesa, AZ: Provol) 1994.
- 245. Bottorf, Jim, Judy Bottorf, and Maggie King, *Everything You Need* to Do Before You Begin to Recruit (Mesa: AZ: Provol) 1994.
- 246. Bottorf, Jim, Judy Bottorf, and Maggie King, *Keeping the Volunteers You've Worked So Hard to Recruit* (Mesa, AZ: Provol) 19945.
- 247. Bottorf, Jim, Judy Bottorf, and Maggie King, Volunteer Recognition: How to Make It Work for You (Mesa, AZ: Provol) 19945.
- 248. Bowen, Deborah, M. Robyn Andersen and Nicole Urban, "Volunteerism in a Community-Based Sample of Women Aged 50 to 80 Years," *Journal of Applied Social Psychology*, Sept 2000.

- 249. Bowen, Kurt, Religion, *Participation* and Charitable Giving: A Report, (Canadian Centre for Philanthropy and Volunteer Canada) 1999.
- 250. Bowen, Paddy and A-J. McKechnie, Family Volunteering: A Discussion Paper, (Ottawa: Volunteer Canada) 2002.
- 251. Bowen, Paddy, "Top 10 Trends in Volunteering in Canada," *Journal of Volunteer Administration*, vol 20, no 2, 2002.
- 252. Bowen, Paddy, "Trends in Volunteerism: A Canadian Perspective," *Journal of Volunteer Administration*, vol 15, no 3, 1997.
- 253. Bower, M. A. & Greene, D. (1995). Altruistic Activity and Older Adults in Long Term Care Facilities. *Physical and Occupational Therapy in Geriatrics*, 13, 47-61.
- 254. Boyd, Mary and Paula Davies, *Doing It For Ourselves: A Collection of Resource Tools for Volunteer Tutor Programs*, (Vancouver: Literacy BC) 1997.
- 255. Boyle, David, 1999, Time as currency: a new approach to building communities, *Voluntary Action*, 1 (3), pp 25-38
- 256. Bozzo, S. (1999). *Motivations for giving and volunteering*. NSGVP Fact Sheet #5, (Toronto: Canadian Centre for Philanthropy)
- 257. Bradley, Dana Burr, "A reason to rise each morning: The meaning of volunteering in the lives of older adults," *Generations*, Winter 1999/2000
- 258. Bradner, Jeanne, "It Starts with You...The Volunteer Administrator," *Journal of Volunteer Administration*, Spring 1993.
- 259. Bradner, Jeanne, "Recruitment, Orientation and Retention," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.

- 260. Bradner, Jeanne, "Strengths and Weaknesses of Volunteerism in Illinois and What that Means to Those Who Lead Volunteers," *Journal of Volunteer Administration*, Fall 1998.
- 261. Bradner, Jeanne, *Leading Volunteers for Results: Building Communities Today* (Winnetka: Conversation Press) 1999.
- Braham, Matthew, "Volunteers for Development: A Test of the Post-Materialist Hypothesis in Britain, 1965-1987," University of Oxford, Discussion Papers in Economic and Social History, Number 30, June 1999.
- 263. Brainerd, Susan, "Creating an Organizational Climate to Motivate Volunteers," *Journal of Arts Management and the Law*, Summer 1987.
- 264. Braker, Marjorie, Janice Leno, Clara Pratt and Deana Grobe, "Oregon Extension Volunteers: Partners in Action," *Journal of Extension*, April 2000.
- 265. Bramwell, R.D., "Seniors as Volunteers and Their Training," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 266. Branson, Floyd and Norman Long, "Dismissing a Volunteer," *Journal of Extension*, Winter 1992.
- 267. Braunschqeig, H.M. and N.D. Peters-Davis, "The Stability of Volunteer Status in Old Age," *Gerontologist*, Oct 15, 2000.
- 268. Brazil, K. and D. Thomas, "The Role of Volunteers in a Hospital-Based Palliative Care Service," *Journal of Palliative Care*, Fall 1995.
- 269. Breaux, Tommy, "Psychosocial Support: A Crucial Component for the Successful Management of AIDS Volunteers," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 270. Brennan, B., Seniors as Volunteers, A Profile of Volunteers Based on the

1987 National Survey on Volunteer Activity (Ottawa: Dept of the Secretary of State for the Voluntary Action Directorate, Multiculturalism, and Citizenship) 1988.

- 271. Brennan, Catherine and Anthony McCashin, "Social Policy Formulation and Voluntarism: A Case Study from the Republic of Ireland," www.jhu.edu/~istr /conferences/dublin/volume.html
- 272. Brettell, David, "The Sydney Olympic and Paralympic Games Volunteer Program," *e-Volunteerism*, Oct/Dec 2001.
- 273. Brichacek, G.B., "Hospice Volunteer Turnover: A Measure of Quality Assurance in the Utilization of Volunteers," *American Journal of Hospice Care*, Nov/Dec 1988.
- 274. Brick, Yitzhak, Denys Correll, Sybill Francis, Sally Greengross and Bjarne Hastrup, "Managing Volunteers: Global Concerns, Local Responses," *Ageing International*, Sept 1995.
- 275. Briggs, D., "On Satisfying the Volunteer and the Paid Employee: Any Differences?" *Volunteer Administration*, Vol 14(4), 1982.
- 276. Briggs, J., "Volunteer Qualities: A Survey of Hospice Volunteers," *Oncology Nursing Forum*, Vol 14(1), 1987.
- 277. Brill, Cathy, "The Effects of Participation in Service Learning on Adolescents with Disabilities," *Journal of Adolescence*, August 1994.
- 278. British Association of Friends of Museums, *The Handbook for Heritage Volunteer Managers and Administrators*. BAFM: Glastonbury, 1999.
- 279. Britton, N.R., C.C. Moran and B. Correy, "Stress Coping and Emergency Disaster Volunteers: A Discussion of Some Relevant Factors," in R.R. Dynes and K.J. Tierney, eds., *Disasters, Collective*

Behavior and Social Organization (Newark: University of Delaware Press) 1994.

- 280. Britton, Nadia Joanne, "Recruiting and retaining black volunteers: A study of a black voluntary organisation," *Voluntary Action*, Autumn 1999.
- 281. Britton, Neil, "Permanent Disaster Volunteers: Where Do They Fit?," *Nonprofit and Voluntary Sector Quarterly*, Winter 1991.
- 282. Broadbridge, Adelina and Suzanne Horne, "Volunteers in Charity Retailing: Recruitment and Training," *Nonprofit Management and Leadership*, Spring 1996.
- 283. Brock, Henry, *Parent Volunteer Programs in Early Childhood Education*, (Hamden, CT: Shoe String Press) 1976.
- 284. Brook, Shelly, Irene Fantopoulos, Fiona Johnston, and Paula Goering, "Training Volunteers to Work with the Chronic Mentally III in the Community," *Hospital and Community Psychiatry*, August 1989.
- 285. Brooks, A.E., *Profile of the Church Related Volunteer*, Texas Tech University, 1980.
- 286. Brooks, Arthur, "Artists as Amateurs and Volunteers," *Nonprofit Management and Leadership*, Fall 2002.
- 287. Brooks, Kate, "Talking about Volunteering: A Discourse Analysis Approach to Volunteer Motivations," *Voluntary Action*, 4(3) 2002.
- 288. Brown R. 1993 Volunteer programs that work. *Emergency*, June: 42.
- 289. Brown, Barbara, "The Identification of Major Competencies and Attributes Needed by Volunteer Literacy Tutors of Adults," *Adult Literacy and Basic Education*, Spring 1982.

- 290. Brown, Daniel, *Schools with Heart: Voluntarism and Public Education*, Westview Press, 1998.
- 291. Brown, E. and Zahrly, J. "Commitment and Tenure of Highly Skilled Volunteers: Management Issues in a Nonprofit Agency," Working Paper No. 12. San Francisco: Institute for Nonprofit Organization Management, University of San Francisco, February 1990.
- 292. Brown, E. and Zahrly, J. "Nonmonetary Rewards for Skilled Volunteer Labor: A Look at Crisis Intervention Volunteers," *Nonprofit and Voluntary Sector Quarterly*, Spring 1989.
- 293. Brown, Eleanor and Hamilton Lankford, "Gifts of Money and Gifts of Time: Estimating the Effects of Tax Prices and Available Time," *Journal of Public Economics*, Vol 47(3) 1992.
- 294. Brown, Eleanor, "Assessing the Value of Volunteer Activity in the United States," Hudson Institute, www.hudson.org/ncpcr/report/brown. html.
- 295. Brown, Eleanor, "Assessing the Value of Volunteer Activity," *Nonprofit and Voluntary Sector Quarterly*, March 1999.
- 296. Brown, Eleanor, "The Scope of Volunteer Activity and Public Service," *Law and Contemporary Problems*, Autumn 1999.
- 297. Brown, Eleanor, and James Farris, Social Capital in Los Angeles, Research Report 8, Center on Philanthropy and Public Policy, School of Policy, Planning and Development, University of Southern California, September 2001.
- 298. Brown, Kathleen, "Thoughts on the Supervision of Volunteers," *Voluntary Action Leadership*, Spring 1984.
- 299. Brown, Kathleen, "What Goes Wrong and What Can We Do About

It?," *Voluntary Action Leadership*, Spring 1981.

- Brown, Kathleen, Keys to Making a Volunteer Program Work, (Richmond, CA: Arden Publications) 1982.
- 301. Brudney, J. and B. Gazley, "Testing the Conventional Wisdom Regarding Volunteer Programs: A Longitudinal Analysis of the Service Corps of Retired Executives and the US Small Business Administration," *Nonprofit and Voluntary Sector Quarterly*, December 2002.
- 302. Brudney, J. and Duncombe, W. "An Economic Evaluation of Paid, Volunteer, and Mixed Staffing Options for Public Services," *Public Administration Review*, 1992.
- Brudney, J. and Duncombe, W., "The Optimal Mix of Volunteer and Paid Staff in Local Governments: An Application to Municipal Fire Departments," *Public Finance Quarterly*, July 1995.
- 304. Brudney, J. Fostering Volunteer Programs in the Public Sector (San Francisco: Jossey-Bass) 1990.
- 305. Brudney, J., "Designing and Managing Volunteer Programs," in Robert Herman, ed., *The Jossey-Bass Handbook of Nonprofit Leadership and Management* (San Francisco: Jossey-Bass) 1994.
- 306. Brudney, J., "Expanding the Government-by-Proxy Construct: Volunteers in the Delivery of Public Services," *Nonprofit and Voluntary Sector Quarterly*, Vol 19 (4) 1990.
- 307. Brudney, J., "Preparing the Organization for Volunteers," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 308. Brudney, J., "The Availability of Volunteers: Implications for Local Governments," *Administration and Society*, Fall 1990.

- 309. Brudney, Jeffrey and J. Edward Kellough, "Volunteers in State Government: Involvement, Management, and Benefits," *Nonprofit and Voluntary Sector Quarterly*, March 2000.
- Brudney, Jeffrey and Karen Willis, "The Daily Points of Light Award: An Analysis of Recipients and Effects," *Journal of Volunteer Administration*, Summer 1995.
- 311. Brudney, Jeffrey and S. Schmahl, Volunteer Administration: A Survey of the Profession, (Richmond: Association for Volunteer Administration) 2001.
- Brudney, Jeffrey and Sandra Schmahl, "Survey of Volunteer Administrators, 1992 and 2000: Trends for the Profession," *Journal* of Volunteer Administration, Vol 20, No 1, 2002.
- Brudney, Jeffrey L. and Robert Warren, "Multiple Forms of Volunteer Activity in the Public Sector: Functional, Structural, and Policy Dimensions," *Nonprofit and Voluntary Sector Quarterly*, Vol. 19, Spring, 1990, 47-58.
- Brudney, Jeffrey L. The effective use of volunteers: best practices for the public sector. 62 Law & Contemporary Problems 219-255 (1999).
- 315. Brudney, Jeffrey, "Toward a Definition of the Coproduction Concept," *Public Administration Review*, Jan/Feb 1983.
- 316. Brudney, Jeffrey, Teresa Love, and Chilik Yu, "The Association of Volunteer Administration and Professionalization for the Field: Suggestions from a Survey for the Membership," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 317. Brunet, Alexia; DeBoer, Larry; McNamara, Kevin T. "Community choice between volunteer and professional fire departments." Nonprofit and Voluntary Sector

Quarterly, vol. 30 (March 2001): p. 26-50.

- 318. Bubnic, Anne, "Giving and Volunteering among Physicians," *National Society for Fund Raising Executives Journal*, Spring 1987.
- 319. Buckholz, Marjorie, "Volunteers and Agency Staff: Their Different Roles in Policy-Making Bodies," *Journal of Voluntary Action Research*, Vol 1(2) 1972.
- Buckman, John, "Motivating Volunteers," *Fire Engineering*, Sept 1993.
- Buckman, John, "Rewarding Volunteers," *Fire Engineering*, May 1998.
- 322. Buckwalter, D., Parsons, R., & Wright, N., (1993). Citizen participation in local government: the use of incentives and rewards. *Public Management* 75(9): 11-15.
- 323. Bucy, J.P., C.M. Klotzbach, and S. Miller, *Helping Them to Do Their* Best: A Guide to Using Volunteers in Runaway Centers (Washington: National Network of Runaway and Youth Services) 1986.
- 324. Bull, C. Neil and Nancy Levine, *The Older Volunteer: An Annotated Bibliography*, Greenwood Publishing, March 1993.
- 325. Bull, C. Neil and Paul Schmitz, "A Referral Agency for Volunteers: Its Clientele and Effectiveness," *Journal* of Voluntary Action Research, Vol 5(1) 1976.
- 326. Bull, C. Neil and Share DeCroix Bane, The Rural Elderly Volunteer: A Guide to Recruitment and Retention (Kansas City: UMKC National Resource Center for Rural Elderly) 1993.
- 327. Bullock, J.R. and S. Osborne, "Seniors', Volunteers', and Families' Perspectives of an Intergenerational Program in a Rural Community," *Educational Gerontology*, vol 25, no 3, 1999.

- 328. Bundesministerium für Familie, Senioren, Frauen und Jugend, Volunteering in Germany: results of the 1999 representative survey on volunteering and civic engagement, 2000.
- Burbank, Will, "Extension Volunteers
 The Front Line of Service," *Human Ecology Forum*, Summer 1998.
- 330. Burch, Mary, Volunteering with Your Pet: How to Get Involved with Animal-Assisted Therapy With Any Kind of Pet (Howell Book House) 1996.
- 331. Burcsu, Katherine, Marcia Herrold and Barbara Kaufmann, "Enhancing Volunteerism in Ohio," *Journal of Volunteer Administration*, Winter 1982/83.
- Burden, Catherine, Encore: Senior Volunteering Program, (Victoria, BC: Victoria Volunteer Bureau) 1991.
- Burden, J., "Community Building, Volunteering and Action Research," *Loisir et societe/Society and Leisure* 23 (2): 353-370, 2000.
- 334. Burden, J., 'Volunteering, Citizenship and Action Research, "In M. Graham and Malcolm Foley (Eds.) *Leisure Volunteering: Marginal or Inclusive?* LSA Publication No. 75: 2001.
- 335. Burke, Mary Ann and Carl
 Liljenstolpe, *Recruiting Volunteers:* A Guide for Nonprofits (Los Altos, CA: Crisp Publications) 1992.
- 336. Burmeister, Joachim, Volunteerism at the Beginning of the 21st Century: New Developments and Structures of Support in International Comparison, 2001, www.freiwilligenkultur.de/cont0021/artikel.htm
- 337. Burnett, Robert, "Don't Forget the Military Volunteers," *Voluntary Action Leadership*, Summer/Fall 1987.
- 338. Burnham, Christopher, "Recruiting, Training and Supporting Volunteer Basic Writing Instructors: A Working

Program," *Journal of Basic Writing*, Spring/Summer 1984.

- Burns, L.R., D. Hurtado, and L. Shehab, "Hospitals' Investment and Return from Volunteer Departments and Auxiliaries: Evidence from One Community," *Health Care Management Review*, 16(4):79-90, 1991.
- 340. Burson, Lorraine, *Recruiting and Training Volunteers for Church and Synagogue Libraries*, (Bryn Mawr: Church and Synagogue Library Association) 1986.
- 341. Bury, Raymond, "Research into the Decline of Volunteer Participation in the Frederick Area Fire Protection District," (Emmitsburg: National Fire Academy)March 24, 1999.
- 342. Busching, William, "An Examination of Volunteering Among Members of a Fraternal Benefit Society Employing the Isstal and General Activity Models," *Journal of Voluntary Action Research*, Vol 16(4) 1987.
- 343. Bush, Robert, "Workers' Compensation: Compensation Rates for Volunteer Municipal Employees," *Illinois Bar Journal*, March 1986.
- 344. Business in the Community, Employee Volunteering: Lessons from America, (London: Business in the Community) 1992.
- 345. Business Roundtable, Corporate Social Responsibility in China: Practices by US Companies (New York: Business Roundtable)
- 346. Business Roundtable, Corporate Social Responsibility in Latin America: Practices by US Companies (New York: Business Roundtable) July 2001.
- 347. Busser, James and Michael Norwalk, "A Case Study of the Willingness to Volunteer for a Public Leisure Service Organization," LARNet: The Cyber Journal of Applied Leisure and Recreation

Research,

www.nccu.edu/larnet/2001-1.html.

- 348. Buzzard, Lynn and Susan Edwards, *Church Hiring and Volunteer Selection: A Legal and Policy Guide* (University Press of America) 1995.
- 349. Byrne, Richard and Faye Caskey, "For Love or Money? What Motivates Volunteers?," *Journal of Extension*, Fall 1985.
- 350. Cackowski, Eileen, "Interview Sets Tone in Screening Volunteers," *Leadership*, October/December 1994.
- 351. Caiazza, Amy and Robert Putnam, Women's Status and Social Capital across the States, Institute for Women's Policy Research, Publication #I911, July 2002.
- 352. Calabrese, Raymond and Harry Schumer, "The Effects of Service Activities on Adolescent Alienation," *Adolescence*, Fall 1986.
- 353. Caldwell, Erin, Eric Menges and Tom Miller, *Boulder County Philanthropy Survey: Report of Results*, (Boulder: National Research Center) October 2000.
- 354. Caldwell, G. and Paul Reed, "Civic Participation in Canada: Why So Much Variation?," Statistics Canada, 1999.
- 355. Caldwell, J. and J.P.Scott, "Effective Hospice Volunteers: Demographic and Personality Characteristics," *The American Journal of Hospice and Palliative Care*, Vol 11(2), 1994.
- 356. Caldwell, Katherine and Michael Wiegand, "Participation and Life Satisfaction among People with Disabilities: a Pilot Study," www.geocities.com/givestore/lifesati s.html.
- Caldwell, L.L., and K.L. Andereck, "Motives for Initiating and Continuing Membership in a Recreation-Related Voluntary Association," *Leisure Sciences*, 16:33-44, 1994.

- 358. Caldwell, M., M, Katz and D. Levine, "Characteristics of Volunteers in a State Mental Hospital," *Volunteer Administration*, 6:4-10, 1972.
- Caldwell, William, "Middle Management Volunteers Fill Needed Roles, Gain Skills, Satisfaction," Voluntary Action Leadership, Spring 1988.
- California Association of Hospitals and Health Systems, *Benchmarking* for Volunteer Departments (Sacramento: CAHHS) September 1999.
- California Hospital Association, How to Manage a Volunteer Inservice Program, (Sacramento, CA: California Hospital Association) 1985.
- 362. Callen, J. (1994) "Money Donations, Volunteering and Organizational Efficiency" *Journal of Productivity Analysis* 5, 215-228.
- Calpe, German, "Volunteerism after an Olympiad," www.blues.uab.es/ olympic.studies/volunteers/calpe.htm I
- 364. Camasso, Anne, "Myths about Low-Income Volunteers," *Journal of Extension*, March/April 1983.
- 365. Cameron, Helen, "Are members volunteers? An exploration of the concept of membership drawing upon studies of the local church," *Voluntary Action*, Spring 1999.
- 366. Campanero, Jeano and Ralph Hinckley, "Locating a Volunteer Program: Utah's Personnel Office Experience," *Journal of Volunteer Administration*, Winter 1982/83.
- 367. Campbell, David, "Bowling Together: Private Schools Serving Public Ends," *Education Next*, Fall 2001.
- 368. Campbell, Jim, "The Wide Gray Lines – Managing Volunteer Boundaries," January 31, 2000, www.charityvillage.com/archive/acov /acov00/acov0005.html.

- 369. Campbell, Katherine Noyes and Susan Ellis, *The (Help!) I Don't Have Enough Time Guide to Volunteer Management* (Philadelphia: Energize) 1995.
- 370. Canadian Centre for Philanthropy, *The Giving and Volunteering of Seniors* (Toronto: CCP) 2002.
- 371. Canadian Centre for Philanthropy, Youth Giving and Volunteering (Toronto: CCP) 2002.
- 372. Canadian Centre for Philanthropy, Who are Canada's Volunteers? (Toronto: CCP) 2002.
- 373. Canadian Centre for Philanthropy, Volunteering in Canada (Toronto: CCP) 2002.
- 374. Canadian Centre for Philanthropy, Volunteer Canada and Statistics Canada, *Caring Canadians, Involved Canadians: Highlights from the 2000 National Survey of Giving, Volunteering and Participating,* (Ottawa: Statistics Canada) 2001.
- Canadian Fitness and Lifestyle, Volunteerism in Canada, (Ottawa: Canadian Fitness and Lifestyle, Research Institute) March 1999.
- 376. Canadian Urban Institute and ARA/KPMG, *Civil Society and Local Government in Jamaica*, April 1999.
- 377. Cann, Sandra, Virginia Junk and Linda Fox, "Banking' Volunteer Hours," *Journal of Volunteer Administration*, Spring 1995.
- 378. Cantrill, James, "Inducing Health Care Voluntarism through Sequential Requests: Perceptions of Effort and Novelty," *Health Communication*, Vol 3(1) 1991.
- Cantu, Esther, "Beyond Networking: Nurturing the Volunteer Coordinator," Volunteer Management Review, August 7, 2002, charitychannel. com/article_155.shtml.
- Capner, M. & Caltabiano, M.L. (1993). Factors affecting the progression towards burnout: a

comparison of professional and volunteer counsellors. *Psychological Report*, 73, 555-561.

- Caputo, R.K., "Women as Volunteers and Activists," *Nonprofit* and Voluntary Sector Quarterly, vol 26, no 2, 1997.
- 382. Caraway, Jacqueline and Jan Van Gilder, "The Role of Lay Volunteers in a Community Hypertension Control Program," *Journal of Voluntary Action Research*, Vol 14(2/3) 1985.
- Carlin, Paul, "Evidence on the volunteer labor supply of married women," Southern Economic Journal, Apr 2001.
- 384. Carlo, G. J. Allen, D. Buhman, "Facilitating and Disinhibiting Prosocial Behavior: The Nonlinear Interaction of Trait Perspective Taking and Trait Personal Distress on Volunteering," *Basic and Applied Social Psychology*, vol 21, no 3, 1999.
- 385. Carlsen, Kitty, "Volunteer Coordinators in Nonprofits: A Study of Their Work and Their Concerns," in Worn Paths and Unbroken Trails: The Volunteer Movement at the Turning Point (Walla Walla: MBA Associates) 1989.
- 386. Carlson, Eric, Gennaro Vito and Evalyn Parks, "Effectiveness of Volunteer Assistance to Parolees: Race as a Factor," *Evaluation Review*, June 1980.
- Caro, F. G. and S. A. Bass, "Receptivity to Volunteering in the Immediate Postretirement Period," *Journal of Applied Gerontology*, vol 16, no 4, 1997.
- Carp, F.M., "Differences among Older Workers, Volunteers, Persons Who are Neither," *Journal of Gerontology*, 23:497-501, 1968.
- 389. Carr, Roy, Achieving the Future: The Role of Mentoring in the New Millenium, (Victoria: Mentors Peer Resources) August 1999.

- 390. Carroll, Malcolm and Margaret Harris, "Voluntary action in a campaigning context: An exploratory study of Greenpeace," *Voluntary Action*, Winter 1999.
- 391. Carson, Emmett, "Defining and Measuring Volunteering in the United States and Abroad," *Law and Contemporary Problems*, Autumn 1999.
- 392. Carson, Emmett, "The Charitable Activities of Black Americans: a Portrait of Self-Help," *The Review of Black Political Economy*, Winter 1987.
- 393. Carson, Emmett, Black Volunteers as Givers and Fundraisers, (New York: Center for the Study of Philanthropy, Graduate School and University Center, City University of New York) 1991
- 394. Carson, Emmett. *The Contemporary Charitable Giving and Volunteerism of Black Women*, New York, NY: Center for the Study of Philanthropy/City University of New York, Graduate School and University Center 1987
- 395. Carter, B. and E. Draper, *Organizing School Volunteer Programs*, (NY: Citation Press) 1974.
- 396. Carter, E.W., C. Hughes, S.R. Copeland, and C. Breen,
 "Differences between High School Students Who Do and Do Not Volunteer to Participate in a Peer Interaction Program," *Journal – Association for Persons with Severe Handicaps*, Vol 26, No 4, 2001.
- 397. Carter, N. *Volunteers: The Untapped Potential*, (Ottawa: Canadian Council on Social Development) 1975.
- 398. Carter-Jamauchi, Charlotte, Volunteerism – A Risky Business?, Legislative Reference Bureau, Hawaii, Report No 1, 1966, www.hawaii.gov/lrb/rpts96/vol/voldoc .html.

- 399. Cartmel, Brenda and T.E. Moon, "Study of Strategies for the Recruitment of Elders Including the Use of Community Volunteers," *Journal of the American Geriatrics Society*, February 1992.
- 400. Cary, S. and D. Tamlya, "Hospice Volunteers: A Recruitment Profile," *Dimensions in Health Service*, 60(12) 1983.
- 401. Casas-Pardo, Jose, Miguel Puchades-Navarro and Antonia Sajardo-Morene, "Volunteer Nonprofits's Provision of Collective Goods as a Public Choice Decision," 2001, www.ucm.es/info/iudem
- 402. Casey, Susan, *Developing* Successful Volunteer Programs: A Guide for Local Government, (Durham, NH: New England Municipal Center) 1982.
- 403. Cassel, Carol, "Voluntary Associations, Churches and Social Participation Theories of Turnout," Social Science Quarterly, September 1999.
- 404. Cassel, J.B. and S. Ouellette, "A Typology of AIDS Volunteers," *AIDS Education and Prevention*, 7(5) 1995.
- 405. Cassell, James, Family Volunteering: Stronger Families, Stronger Communities (Washington: Points of Light Foundation) 1994.
- 406. Catano, Janis Wood and Linda Christianson-Ruffman, Women as Volunteers, Profile #3 from the 1987 National Survey on Volunteer Activity, Statistics Canada, 1988.
- 407. Catano, Victor, Morgan Pond and E. Kevin Kelloway, "Exploring Commitment and Leadership in Volunteer Organizations," *Leadership and Organization Development Journal*, vol 22 (6) 2001.
- 408. Caty, S., & Tamlya, D. (1983). Hospice volunteers: A recruitment profile. *Dimensions in Health Service*, 60(12), 22-23.

- 409. Cauley, John and Hope Martin, "The Valuable, Vital Volunteer Job Description," *Voluntary Action Leadership*, Spring 1978.
- 410. Centre for Corporate Public Affairs, and Business Council of Australia, *Corporate Community Involvement: Establishing a Business Case*, (Sydney: Community Business Partnership) 2000.
- 411. Center for Marketing Research, Johnson & Wales University, *The State of Volunteering in RI*, (Providence: Volunteer Center of Rhode Island) 2001.
- 412. Center for Medicare Education, The Costs of Volunteer Programs, *Issue Brief* Vol 1, no 8, 2000, Washington, DC.
- 413. Center for Survey Research and Analysis, University of Connecticut, Dallas Survey on Giving: High Net-Worth Individuals and Private Foundations, Dallas Foundation, December 2000.
- 414. Center for Volunteer Development, *Effective Involvement of Volunteers in Head Start Programs*, (Blacksburg, VA: Center for Volunteer Development) 1989.
- 415. Ceprano, Maria, "Strategies and Practices of Individuals Who Tutor Adult Illiterates Voluntarily," *Journal* of Adolescent & Adult Literacy, September 1995.
- 416. Chacon, F, M. Menard, M. Sanz and M.L. Vecina, "Psychosocial Factors that Influence Volunteer Work: A Pilot Study," *Psychology in Spain*, vol 2, no 1 1998, www.psychologyinspain.com/content /reprints/1998/13.pdf
- 417. Chacon, F. and M. Vecina,
 "Reliability Analysis of the Inventory of Motivations for AIDS Volunteerism," *Psicothema*, 11(1) 1999.
- 418. Chadbourne, Robert, "Volunteers in the Library: Both Sides Must Give in

Order to Get," *Wilson Library Bulletin*, June 1993.

- 419. Chafe, Dawn, Youth+ A Guide to Fostering Intergenerational Volunteerism: Involving Youth and Older Adults in Mutually Beneficial Volunteer Activities, (St Johns: Community Services Council Newfoundland and Labrador) 1995.
- 420. Chalip, Laurence, "Volunteers and the Organisation of the Olympic Games: Economic and Formative Aspects," blues.uab.es/ olympic.studies/volunteers/chapil.ht ml.
- 421. Chambre, Susan, "Being Needful: Family, Love and Prayer among AIDS Volunteers," *Research in the Sociology of Health Care*, Vol 12, 1995.
- 422. Chambre, Susan, "Difficult Volunteers," *Leadership*, Oct/Dec 1996.
- 423. Chambre, Susan, "Ending a Relationship: Some Practical Alternatives to Firing Volunteers," *Leadership*, April/June 1995.
- 424. Chambre, Susan, "Job Sharing for Volunteers," *Voluntary Action Leadership*, Summer 1989.
- 425. Chambre, Susan, "Kindling Points of Light: Volunteering as Public Policy," *Nonprofit and Voluntary Sector Quarterly*, Fall 1989.
- 426. Chambre, Susan, "Limits of the Workplace Analogy: Are Volunteers Unpaid Staff?," *Nonprofit Management and Leadership* Spring 1992.
- 427. Chambre, Susan, "Volunteerism by Elders: Past Trends and Future Prospects," *Gerontologist*, April 1993.
- 428. Chambre, Susan, Good Deeds in Old Age: Volunteering by the New Leisure Class, (Lexington, MA: Lexington Books) 1987.
- 429. Chambre, Susan, *Responding to Uncertainty by Bearing Witness:*

Volunteering as Collective Behavior in the AIDS Epidemic, 1981-88, (New York: Center for the Study of Philanthropy) 1990.

- 430. Chambre, Susan, Volunteerism in the HIV Epidemic: Raising Resources for Community-Based Organizations in New York City and Sullivan County, (Washington: The Aspen Institute)
- 431. Champoux, Joseph and Steven Yourstone, "Training Volunteers in Quality Management Techniques and Tools," in Tracy Connors, ed. *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 432. Chang-Ho, Lee, "Volunteerism in Korea," *Journal of Volunteer Administration*, Vol 20, no 3, 2002.
- 433. Chapel, Pat, ed., *The Best of the Best in Volunteer Administration* (Urbana, IL: Pat Chapel) 1983.
- 434. Chapin, Julie, Amy Geurink and Kelly Hiemstra, "Volunteerism in Michigan State University Extension," www.msue.msu.edu/ aoe/volunteerism/Volrismpaper.htm.
- 435. Chapman, Judith and Richard Morley, "Collegiate Service-Learning Motives Underlying Volunteerism and Satisfaction with Volunteer Service," *Journal of Prevention and Intervention in the Community*, Vol 18(1/2) 1999.
- 436. Chapman, Terry, "Motivation in University Student Volunteering," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 437. Chappell, N.L. (1999). Volunteering and healthy aging: what we know. Ottawa: Volunteer Canada
- 438. Chappell, Neena, and Michael Prince, "Reasons Why Canadian Seniors Volunteer," *Canadian Journal on Aging*, Summer 1997.

- 439. Charles, Michael, "Security Volunteers at the Tenth Pan American Games: The Coproduction of an Urban Enterprise," *Journal of Crime and Justice*, Vol 12(1) 1989.
- 440. Charters, Cathleen, "Volunteer Work Assumes a New Role in School: Steirer v. Bethlehem Area School District," *Journal of Law and Education*, Fall 1994.
- 441. ChaseZiolek, M and J. Striepe, "A Comparison of Urban versus Rural Experiences of Nurses Volunteering to Promote Health in Churches," *Public Health Nursing*, vol 16, no 4, 1999.
- 442. Chau, M.G., "The Development of Volunteer Services in Macau, " *Journal of Youth Studies*, Vol 4, No 2, 2001.
- 443. Chaves, Mark and William Tsitsos, "Congregations and Social Services: What They Do, How They Do It, and With Whom?," *Nonprofit and Voluntary Sector Quarterly*, December 2001.
- 444. Chaves, Mark, Congregations' Social Service Activities (Washington: Urban Institute, Center on Nonprofits and Philanthropy) 1999
- 445. Chen, W., "The Development of Volunteer Services in Taiwan, " *Journal of Youth Studies*, Vol 4, No 2, July 2001.
- 446. Cheng, Cliff, "Uniform Change: An Ethnography on Organization Symbolism, Volunteer Motivation and Disfunctional Change in a Paramilitary Organization, " *Leadership and Organization Development Journal*, vol 19(1) 1998.
- 447. Chevrier, F., R. Steuer, and J. MacKenzie, "Factors Affecting Satisfaction among Community-Based Hospice Volunteer Visitors," *The American Journal of Hospice and Palliative Care*, Vol 11(4), 1994.

- 448. Chiba, H. 1997. "So, You Want to Volunteer?" The Rise of Corporate and Governmental Support for Voluntarism in Japan. *Look Japan* 43(496):4-9.
- 449. Child Welfare League of America, A Community Handbook for Recruiting Foster Parents and Volunteers, Child Welfare League of America, 2000.
- 450. Childress, Cheryl, "The Community Service Volunteer: Boon or Bane," *Library Journal*, February 15, 1989.
- 451. Childs, Catherine, "Cunning Passages, Contrived Corridors: Mobilizing Volunteers for a Public Library Tour," *Public Libraries*, May 1, 1993.
- 452. Chin-Lon, Lin, Jen-Feng Huang, Chih-Yi Huang, Hsun-Hsiang Liao and Pi-Yi Lin, "Impact of Hospital Volunteers on the Patients' and Nurses' Perceptions of Medical Care Quality," *Tzu Chi Medical Journal*, 1999, 11:25-31.
- 453. Chinman, Matthew and Abraham Wandersman, "The Benefits and Costs of Volunteering in Community Organizations: Review and Practical Implications," *Nonprofit and Voluntary Sector Quarterly*, March 1999.
- 454. Chirzin, M. Habib, ed., *Volunteerism* and Global Ethics, Islamic Millennium Journal, volume 2, 2002.
- 455. Chizari, Mohammad, James Lindner and Sassan Karjoyan, "Factors Affecting Involvement of Volunteers in Extension Education Activities in Talesh Township, Iran," *Journal of Agricultural Education*, vol 40, no 3, 1999.
- 456. Chng, C.L. and M. K. Ramsey, "Volunteers and the Care of the Terminal Patient," *Omega: Journal* of Death and Dying, 15(3) 1985.
- 457. Chou, Kee-Lee, "Effects of Age, Gender and Participation in Volunteer Activities on the Altruistic Behavior of Chinese Adolescents,"

Journal of Genetic Psychology, June 1998.

- 458. Christensen LA, Reininger BM, Richter DL, McKeown RE, and Jones A., "Aspects of motivation of a volunteer AIDS care team program," *AIDS Education Prevention*, October 1999.
- 459. Christenson, Robert, "On the Legal Definition of 'Volunteer," *Voluntary Action Leadership*, Fall 1982.
- Christenson, Robert, Keeping Things Simple: A Guide to Effective Volunteer Program Management, (Sioux Falls, SD: Voluntary Action) 1979.
- 461. Christie, Les, How to Recruit and Train Volunteer Youth Workers: Reaching More Kids with Less Stress (Grand Rapids: Zondervan Publishing House) February 1992.
- 462. Church, David, *How to Succeed with Volunteers* (New York: National Public Relations Council of Health and Welfare Services) 1962.
- 463. Church, J. T., Peters, N. D., & Ager, C. L. (1998). Volunteer caregiving for PLWAs: the role of the buddy. *American Sociological Association*
- 464. Cialdini, Robert, Nancy Eisenberg, Rita Shell, and Heather McCreath, "Commitments to Help by Children: Effects on Subsequent Prosocial Self-Attributions," *British Journal of Social Psychology*, September 1987.
- Cionca, John, Inviting Volunteers to Minister: Stories and Strategies from Seven Effective Churches, (Cincinnati: Standard Publishing) May 1999.
- 466. Clain, Suzanne, "A Household Production Analysis of Religious and Charitable Activity," *American Journal of Economics and Sociology*, October 1999.
- 467. Clark, Donald and James Hughes, Volunteerism in Special Education through Industry-Education Cooperation, (Buffalo, NY: National

Academy for Industry-Education Cooperation) 1986.

- 468. Clark, K., *The Two-Way Street A Survey of Volunteer Service Abroad*, New Zealand Council for Educational Research, Wellington, 1978.
- 469. Clark, M., Li, L. and McRae, B, *Volunteers and the Law*, (Vancouver, BC: The People's Legal Education Society).
- 470. Clark, Richard, "Supporting Volunteers by Computer," *Journal of Extension*, Summer 1989.
- 471. Clary, E. G., M. Snyder, R. Ridge, P. Miene, and J. Haugen. 1994.
 "Matching messages to motives in persuasion: A functional approach to promoting volunteerism." *Journal of Applied Social Psychology* 24,1129–49.
- 472. Clary, E. G., Snyder, M., & Stukas, A. A. (1998). Service learning and psychology: Lessons from the psychology of volunteers' motivations. In R. G. Bringle & D. K. Duffy (Eds.), With service in mind: Concepts and models for servicelearning in psychology (pp. 35-50). Washington, DC: American Association of Higher Education.
- 473. Clary, E. Gil and Leslie Orenstein, "The Amount of Effectiveness of Help: the Relationship of Motives and Abilities to Help to Helping Behavior," *Personality and Social Psychology*, Feb 1991.
- 474. Clary, E. Gil and Mark Snyder. 1991.
 "A Functional Analysis of Altruism and Prosocial Behavior: The Case of Volunteerism." Pp. 119-48 in *Review* of *Personality and Social Psychology*, Vol. 12: Prosocial Behavior. Edited by Margaret S. Clark. Newbury Park, CA: Sage.
- 475. Clary, E. Gil, Mark Snyder and Arthur Stukas, "Volunteers' Motivations: Findings from a National Survey," *Nonprofit and*

Voluntary Sector Quarterly, December 1996.

- 476. Clary, E. Gil, Mark Snyder, John T. Copeland, and Simone A. French, "Promoting Volunteerism: An Empirical Examination of the Appeal of Persuasive Messages," *Nonprofit and Voluntary Sector Quarterly*, Vol. 23, Fall, 1994, 265-280.
- 477. Clary, E.G, Mark Snyder, Robert Ridge, John Copeland, Arthur Stukas, Julie Haugen and Peter Miene, "Understanding and Assessing the Motivations of Volunteers: A Functional Approach," *Journal of Personality and Social Psychology*, June 1998.
- 478. Clary, E.G. and J. Miller, "Socialization and Situational Influences on Sustained Altruism," *Child Development* December 1986.
- 479. Clary, Gil, Mark Snyder, and Robert Ridge, "Volunteers' Motivations: A Functional Strategy for the Recruitment, Placement and Retention of Volunteers," *Nonprofit Management and Leadership*, Summer 1992.
- Claxton, R.P.R, J. Catalan and A.P. Burgess, "Psychological distress and burnout among buddies: Demographic, situational and motivational factors," *AIDS Care*, April 1998.
- 481. Clay, Franklin, "Managers and the Volunteer Fire Service: Sharing Common Ground," *Public Management*, July 1998.
- 482. Clemens, Jason and Johanna Kompas, "Estimating the Value of Volunteering," Fraser Institute, www.fraserinstitute.ca/publications/f orum/1998/june/charity.html.
- Cnaan, R. A., & Cascio, T., "Performance and Commitment: Issues in Management of Volunteers in Human Service Organizations", *Journal of Social Service Research*, 1998, 24 (3/4).

- 484. Cnaan, Ram A., Amy Kasternakis, and Robert J. Wineburg, "Religious People, Religious Congregations, and Volunteerism in Human Services: Is There a Link?," *Nonprofit and Voluntary Sector Quarterly*, Vol. 22, Spring 1993, 33-51.
- 485. Cnaan, Ram and Diane Metzendorf, "Student Volunteer Service: Should it Be Required in Introductory Undergraduate Social Work Course,?" *Journal of Volunteer Administration*, XIII(1)
- 486. Cnaan, Ram and Julie Cwikel,
 "Elderly Volunteers: Assessing Their Potential as an Untapped Resources," *Journal of Aging and Social Policy*, Vol 4(1/2) 1992.
- 487. Cnaan, Ram and Laura Amrofell, "Mapping Volunteer Activity," *Nonprofit and Voluntary Sector Quarterly*, Vol 23(4) 1994.
- 488. Cnaan, Ram and Robin Goldberg-Glen, "Comparison of Volunteers in Public and Nonprofit Service Agencies," *Nonprofit and Voluntary Sector Quarterly*, Winter 1990.
- 489. Cnaan, Ram and Robin Goldberg-Glen, "Measuring Motivation to Volunteer in Human Services," *Journal of Applied Behavioral Science*, September 1991.
- 490. Cnaan, Ram, "The Use of Volunteers by Governmental Social Services in Israel," *Journal of Sociology and Social Welfare*, September 1990.
- 491. Cnaan, Ram, Femida Handy and Margaret Wadsworth, "Defining Who is A Volunteer: Conceptual and Empirical Considerations," *Nonprofit and Voluntary Sector Quarterly*, September 1996.
- 492. Coffman, Stephen and Victoria Coffman, "Communication Training for Hospice Volunteers," *Omega: Journal of Death and Dying* 1993 (2).

- 493. Cohen-Mansfield, Jiska,
 "Employment and Volunteering Roles for the Elderly: Characteristics, Attributions, and Strategies," *Journal of Leisure Research*, Summer 1998.
- 494. Coleman, Bernardine and Nan Booth, "4H and the Handicapped -Volunteers' Perceptions," *Journal of Extension*, Jan/Feb 1984.
- 495. Collette, Tony, *The Volunteer Workforce: How Your Business Can Thrive in a Tight Labor Market by Hiring Volunteers*, Direct Access Technologies, May 2000.
- 496. Collins, Gregory, Jean Barth, and Gary Zrimec, "Recruiting and Retaining Alcoholics Anonymous Volunteers in a Hospital Alcoholism Program," *Hospital and Community Psychiatry* 1981 (2).
- 497. Collins, H., "Municipal Liability for Torts Committed by Volunteer Anticrime Groups," 10 Fordham Urban Law Journal 595 (1981).
- 498. Collins, Joseph, Stefan Dezerega, Barbara Heckscheer and Anna Lappe, *How to Live Your Dream of Volunteering Overseas*, Penguin USA, January 2002.
- 499. Colomy, P., Chen, H. and Andrews, G., "Situational Facilities and Volunteer Work," *Journal of Volunteer Administration*, Winter 1987-88.
- 500. Colon, Israel, "Social Work Students' Response to the Labor of Volunteer: An Experiment," *Administration in Social Work*, Vol 12(3) 1988.
- 501. Colonna, C.M., "The Economic Contribution of Volunteerism toward the Value of Our Cultural Inventory," *Journal of Cultural Economics*, 19(4) 1995.
- 502. Colson, Charles and Daniel Van Ness, "Alternatives to Incarceration," *Journal of State Government*, March/April 1989.

- 503. Colston, Ladd, Shirley Harper, and Wanda Mitchener-Colston, "Volunteering to Promote Fitness and Caring: A Motive for Linking College Students with Mature Adults," *Activities, Adaptation and Aging*, Vol 20(1) 1995.
- 504. Colver, Alice Ross, Vicky Barnes: Junior Hospital Volunteer (NY: Dodd, Mead) 1966
- 505. Combs, Susan, "Involving Seniors as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts) 2nd edition, 1994.
- 506. Comer, James, "Involving Kids in Community Service," *Parent's Magazine*, April 1990.
- 507. Community Literacy of Ontario, *The Economic Value of Volunteers in Community Literacy Agencies in Ontario*, (Barrie: Community Literacy of Ontario) 1998.
- 508. Community Policy Unit, Ministry of Social Development, Volunteers and Volunteering Policy Project: Summary of Submissions (Wellington: Ministry of Social Development) January 2002.
- 509. Community Service Volunteers in association with DEMOS, *Giving time: volunteering in the 21st century*, London, 2000, www.demos.co.uk/givingpri.htm.
- 510. Community Service Volunteers, About Time: Understanding the Motivation to Volunteer, (London: Community Service Volunteers) 2000.
- 511. Community Service Volunteers, Hidden Volunteers: Evaluating the Extent and Impact of Unrecognised Volunteering in the UK, (London: Community Service Volunteers) January 2000.
- 512. Community Service Volunteers, Home and Away: Options for a Constructive Gap Year, (London: Community Service Volunteers) July

2001.

- 513. Community Service Volunteers, Retired and Senior Volunteer Programme, Diversity Need be No Handicap: Creating Opportunities in Volunteering, (London: Community Service Volunteers) 2000.
- 514. Community Service Volunteers, The Road to Independence: Evaluating a Volunteer Scheme for 16 to 24 Year Olds, (London: Community Service Volunteers) December 2000.
- 515. Community Service Volunteers, *The State of the Volunteering Nation*, (London: Community Service Volunteers) April 2002.
- 516. Community Service Volunteers, Volunteers with Disabilities: Who's Helping Whom? www.csvrsvp.org.uk/Report6s.pdf
- 517. Community Transportation Association of America, "Volunteers in Transportation: Some Issues to Consider," Technical Assistance Brief No 1, National Transit Resource Center, Rural Transportation Assistance Program 2001
- 518. Conboy, Bruce and Quentin Turner, "Volunteer Charter - Putting Volunteers Back in the Driver's Seat," *Australian Journal on Volunteering*, 6(2) 2001.
- 519. Conference Board, *Corporate Volunteer Programs: Benefits to Business*, (New York: Conference Board) 1993.
- 520. Conley, R., "The Economics of Voluntarism," in Volunteers for People in Need: Report on Knowledge Utilization, (Washington: International Association of Rehabilitation Facilities) 1972.
- 521. Connelly, Tom, "Establishing an Organizational Philosophy: A Cornerstone for Productivity in the Volunteer Organization," *Journal of Volunteer Administration*, Spring 1989.

- 522. Conner, Karen and Judy Winkelpleck, "Educating the Volunteer: Issues in Long-Term Care Facilities," *Journal of Volunteer Administration*, Spring 1990.
- 523. Conner, Karen and Judy Winkelpleck, "Volunteer Advocates: Differing Role Expectations of Long-Term Care Facility Administrators and Volunteers," *Journal of Long Term Care Administration*, Summer 1990.
- 524. Connery, Bruce, "Recruitment through Retention," *Emergency*, December 1990.
- 525. Connolly, Michael, "The Catch-22 of Reinventing Corrections: Training Volunteers to Offset Costs," *Journal of Volunteer Administration*, Summer 1996.
- 526. Connors, Tracy, ed., *The Volunteer Management Handbook* (New York: John Wiley & Sons) 1995.
- 527. Conrad, Dan and Diane Hedin, Youth Service: A Guidebook for Developing and Operating Effective Programs, (Washington: Independent Sector) 1989.
- 528. Conroy, Denise, Preliminary Research Findings: Volunteers in Queensland State Government, Queensland University of Technology, Centre of Philanthropy and Nonprofit Studies, Working Paper CPNS 5.
- 529. Conway, J., "Young, Urban Professionals Work to Show New York Cares," *Wall Street Journal*, June 21, 1990.
- 530. Cook, Ann, "A Case for Research: Understanding the Characteristics of Potential Volunteers," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 531. Cook, Ann, "Retiring the Volunteer: Facing Reality when Service is No Longer Possible," *Journal of Volunteer Administration*, Summer 1992.

- 532. Cook, B., The Gaining, *Training and Retaining of Volunteers in Sporting and Other Organisations* Information Booklet, Department of Sport & Recreation, Western Australia, 1983.
- 533. Cook, Mary Jo, Nancy Kiernan, and Harold Ott, "4-H Volunteer Training -Who Needs It! Implications for Planning Volunteer Training, " *Journal of Extension*, Fall 1986.
- 534. Cookman, Noeleen, David Haynes and David Streatfield, *The Use of Volunteers in Public Libraries* (The Library Assocation June 2000, www.la-hq.org.uk/directory/ prof_issues/vols.pdf
- 535. Cooper, Joanne, Youth Volunteer Program: A Classroom Guide, (Toronto: Volunteer Centre of Metropolitan Toronto) 1991.
- 536. Cooper, Valeria, "Powerful Synergies Exist between Managers of Volunteer Resources and Fund Development Staff," *Journal of Volunteer Administration*, XVIII(1), 2001.
- 537. Corado, Tony, "Rebuidling the Volunteer Force of the South Placer Fire District," (Emmitsburg: National Fire Academy) August 1998.
- 538. Cordingley, S. (2000) "The definition and principles of volunteering: a framework for public policy" in J. Warburton and M. Oppenheimer (eds.) *Volunteers and Volunteering*, The Federation Press, Sydney.
- 539. Cordingly, S. "Unemployment and Volunteering," *Australian Journal on Volunteering*, Vol 2, no 1, 1997.
- 540. Corporate Volunteer Council of Metropolitan Toronto and Volunteer Centre of Toronto, *Guide to Building a Corporate Volunteer Program*, 1990.
- 541. Corporate Volunteer Council of Minneapolis-St Paul Metro Area, *Volunteerism Corporate Style* (Minneapolis: Corporate Volunteer Council) 1987.

- 542. Corps Of Engineers, US Army, *Techniques of Supervising Volunteers*, (Washington, DC: US Army Corps of Engineers) 1989.
- 543. Correctional Service of Canada, Volunteer Participation in the Correctional Service of Canada, www.csc-scc.gc.ca/text/ partenair/partne10_e.shtml.
- 544. Couch, Carol, "Volunteer Service in the Nonprofit Sector: Meeting the Challenge," *Journal of Legislation*, Summer 1984.
- 545. Council of National Organizations, *Probing Volunteer-Staff Relations*, (New York: Association Press) 1963.
- 546. Covelli, Lucille, "Dominant Class Culture and Legitimation: Female Volunteer Directors," *Journal of Voluntary Action Research*, Oct/Dec 1985.
- 547. Covitt, Beth, *Motivating Environmentally Responsible Behavior through Service-Learning*, (Washington: Corporation for National Service) May 2002.
- 548. Covner, Bernard, "Screening Volunteer Alcoholism Counselors," *Quarterly Journal of Studies on Alcohol*, 30(2), part A, 1969.
- 549. Cowen, E.L., M.Zax, and J.D. Laird, "A College Student Volunteer Program in the Elementary School Setting," *Community Mental Health Journal*, 2:319-328, 1966.
- 550. Cowen, Emory, Robert Carlisle and Gershen Kaufman, "Evaluation of a College Student Volunteer Program with Primary Graders Experiencing School Adjustment Problems," *Psychology in the Schools*, Vol 6(4) 1969.
- 551. Cox, E. (2000) "The `light and dark' of volunteering" in J. Warburton and M. Oppenheimer (eds.) *Volunteers and Volunteering*, The Federation Press, Sydney.

- 552. Cox, E. (1997), 'Social capital and volunteering: how close is the connection?', *Australian Journal on Volunteering*, 2(2), 4-7.
- 553. Cox, Mary Ellen, Cheryl Buehler and John Orme, "Recruitment and Foster Family Service," *Journal of Sociology and Social Welfare*, September 2002.
- 554. Cox, Ted, Volunteer Program Management Guide: A Practical Manual for Planning and Managing a Science Center Volunteer Program, (Washington, DC: Association of Science-Technology Centers) 1989.
- 555. Cravens, Jayne, "Successful Utilization of Volunteers for Sustainable CTCs," Digital Divide Network, www.digitaldividenetwork. org/content/stories/index.cfm?key=1 71.
- 556. Cravens, Jayne, "Virtual Volunteering: A Powerful New Resource for Volunteer Managers," Journal of Volunteer Administration, Summer 1998.
- 557. Cravens, Jayne, "Virtual Volunteering: Online Volunteers Providing Assistance to Human Service Agencies," *Journal of Technology in Human Services*, vol 17 (1/2/3) 2000.
- 558. Cravens, Jayne, C. Montague, B. Murdock, and J. San Pedro, ACEE VISTA School Volunteer Management Handbook, (Austin: University of Texas Charles A. Dana Center)
- 559. Creighton, Sandra, Managing Volunteers and Staff, (Gloucester, ON: Skills Program for Management Volunteers) 1997.
- 560. Cress, Daniel, J. Miller McPherson, and Thomas Rotolo, "Competition and Commitment in Voluntary Memberships: The Paradox of Persistence and Participation," *Sociological Perspectives*, Spring 1997.

- 561. Creyton, M, "Volunteering and Learning: Opportunities for Individual and Organisational Transformation," *Australian Journal on Volunteering*, Vol 4, no 2, 1999.
- 562. Creyton, Mark, *Current Issues in Volunteering: An Overview*, Issues Paper One, Volunteering Queensland.
- 563. Crist-Houran, Michelle, "Efficacy of Volunteerism for Role-Loss Depression: A Complement to Weinstein et al," *Psychological Reports*, Dec 1996.
- 564. Crocoll, Caroline, Inspiring Volunteer Development: A Resource Book for Training Senior Volunteers in Intergenerational Programs, (Washington: Corporation for National Service) July 2001.
- 565. Croft, Christine, Volunteer Community Organisations and the VYDP. What In It for the Service Provider?, (Adelaide: Ausyouth) July 2002.
- 566. Cronk, Virginia, "Today's Volunteer Administrator: A Manager of Volunteer Services," *Voluntary Action Leadership*, Winter 1989/90.
- 567. Cronk, Virginia, "If It Acts Like a Manager, It Must Be a Manager," *Journal of Volunteer Administration*, Fall 1982.
- 568. Crosson, Peggy, "The Volunteer Advisory Council in a Healthcare Setting," *Journal of Volunteer Administration*, Winter 1989/90.
- 569. Crowe, Roy, editor, *Volunteers: How to Find Them, How to Keep Them*, (Vancouver, BC: Vancouver Volunteer Centre) 1990.
- 570. Cull, John and Hardy, Richard, Volunteerism: An Emerging Profession, (Springfield, IL: Charles Thomas) 1974.
- 571. Culp, Ken and Martha Nall, "Evaluating the Impact of Volunteer Programs," *Journal of Volunteer Administration*, Vol 19, no 4, 2001.

- 572. Culp, Ken and Mike Nolan. "Trends impacting volunteer administrators in the next 10 years." *Journal of Volunteer Administration*, vol. 19 (Fall 2000).
- 573. Culp, Ken and Vicki Schwartz, "Motivating Ault Volunteer 4-H Leaders," *Journal of Extension*, February 1999.
- 574. Culp, Ken and Vicki Schwartz, "Recognizing Adult 4-H Volunteers," *Journal of Extension*, April 1998.
- 575. Culp, Ken, "Identifying Continuing and Non-Continuing Adult 4-H Volunteers: How Have They Evolved Over Time?," *Journal of Agricultural Education*, Vol 37(4) 1996.
- 576. Culp, Ken, Catherine Deppe, Jaime Castillo, and Betty Wells, "The GEMS Model of Volunteer Administration," *Journal of Volunteer Administration*, Summer 1998.
- 577. Cummings, Jonathan and Richard Saavedra, "Quality Counts: Interacting in the Volunteer-Patient Relationship," wjh-www.harvard.edu/ ~jnc/epa97.htm.
- 578. Cunningim, Whitty and Dorothy Mulligan, Volunteers and Children with Special Needs, (Alexandria, VA: National Association of Partners in Education) 1979.
- 579. Curtis, James E., Edward Grabb, and Douglas Baer, "Voluntary Association Membership in Fifteen Countries," *American Sociological Review* Vol 57, 1992.
- 580. Curtis, James, Douglas Baer and Edward Grabb, "Nations of Joiners: Explaining Voluntary Association Membership in Democratic Societies," *American Sociological Review*, Dec 2001.
- 581. Curtis, James. 1971. "Voluntary Association Joining: A Cross-National Comparative Note." *American Sociological Review* 36:872-80.

- 582. Curtis, K. and J. Fisher, "Valuing Volunteers: A Naturalistic Approach," *Journal of Volunteer Administration*, Fall 1989.
- 583. Curtis, M and Noble, J (1990), Volunteer management : A Resource Manual, The Volunteer Centre of South Australia, South Australia
- 584. Cuskelly, G. & Auld, C., Volunteer Management Program Facilitators Guide. Club/Association Management Program, Australian Sports Commission, 2000.
- 585. Cuskelly, G., & Boag, A. "Organizational commitment as a predictor of committee member turnover amongst volunteer sport administrators: Results of a timelagged study" *Sport Management Review*, 2001.
- 586. Cuskelly, G., and Harrington, M., "Volunteers and Leisure: Evidence of Marginal and Career Voluntarism in Sport," *World Leisure and Recreation*, Vol 39(3) 1997.
- 587. Cuskelly, G., Auld, C., & Harrington, M., NT Department of Sport and Recreation. A report on volunteers at the 1999 Arafura Games. Australian Research Council Small Grant, 1999.
- 588. Cuskelly, G., Boag, A., & McIntyre, N., "Differences in organisational commitment between paid and volunteer administrators in sport," *European Journal of Sport Management*, 6: 39-61, 1999.
- 589. Cuskelly, G., N. McIntyre and A. Boag, "A Longitudinal Study of the Development of Organizational Commitment amongst Volunteer Sports Administrators," *Journal of Sports Management*, 12:181-202, 1998.
- 590. Cuskelly, G., *Retaining Volunteer Administrators in Sport*, National Sports Research Centre, 1995.
- 591. Cuskelly, Graham, "The Influence of Committee Functioning on the

Organizational Commitment of Volunteer Administrators in Sports," *Journal of Sport Behavior*, Dec 1995.

- 592. Cutler, Stephen and Jon Hendricks, "Age Differences in Voluntary Memberships: Fact or Artifact," *Journal of Gerontology: Social Sciences*, March 2000.
- 593. Cutler, Stephen J., "Age Differences in Voluntary Association Memberships." *Social Forces*, Vol 55, 1976.
- 594. Cutshall, Susan and Ruth Frederick, *Treat 'Em Right: Tasty Ideas for Encouraging Volunteers*, (Cincinnati: Standard Publishing) January 1999
- 595. Cyr, Carolyn and Peter Dowrick, "Burnout in Crisisline Volunteers," *Administration and Policy in Mental Health*, May 1991.
- 596. D'Amour, Cynthia, *How to Turn Generation Me into Active Members of Your Association*, Jump Start Books, 1999.
- 597. D'Braunstein, Steven and Peter Ebersole, "Categories of Life Meaning for Service Organization Volunteers," *Psychological Reports* February 1992.
- 598. Dagan, Hanoch, "In Defense of the Good Samaritan," *Michigan Law Review*, March 1999.
- 599. Dailey, Robert, "Understanding Organizational Commitment for Volunteers: Empirical and Managerial Implications," *Journal of Voluntary Action Research*, Jan/March 1986.
- 600. Dalsimer, John Paul, "Financial Records and the Value of Volunteers," *Nonprofit World*, May/June 1986.
- 601. Daly, J., Volunteers in South Australian Sport: A Study (Canberra: Australian Sports Commission) 1991.
- 602. Dancy, Joseph, and Lorraine Wynn-Dancy, "Nature of Caring in

Volunteerism within Geriatric Settings," *Activities, Adaptation and Aging*, Vol 20(1), 1995.

- 603. Dane, Francis and Stephen Mullen, *The Dynamics of Volunteer Involvement: Preparing an Organization for Volunteer Leadership*, Strom Thurman Institute of Government and Public Affairs, Clemson University, August 1984.
- 604. Daniels, A.K., "Good Times and Good Works: The Place of Sociability in the Work of Women Volunteers," *Social Problems*, April 1985.
- 605. Daniels, A.K., *Invisible Careers: Women Civic Leaders from the Volunteer World*, University of Chicago Press, 1998.
- 606. Daniels, Arlene Kaplan, *The Place of Volunteerism in the Lives of Women: Analysis of Four Types of Volunteer Experience* (San Francisco: Scientific Analysis Corporation) 1975.
- 607. Danish Volunteer Centre, Danish Council on Social Welfare & Danish National Institute of Social Research, Voluntary action in Denmark, 1995
- 608. Danoff, Autumn and Surelle Kopel, "What are the Motivational Needs behind Volunteer Work?, *Journal of Volunteer Administration*, Summer 1994.
- 609. Danoff, Autumn, "The Direct Service Volunteer and the Voluntary Board Member: What are the Roles and Responsibilities," *Journal of Volunteer Administration*, Summer 1993.
- 610. Darcy, D'Oliveira, R. Leigh and R. Campanaro, "Below the Waterline of Public Visibility: Report of a Round Table on Volunteerism and Social Development," *Voluntary Action*, Spring 2000.
- 611. Darling, Linda and Roberta Stavole, "Volunteers: The Overlooked and

Undervalued Asset," *Journal of Volunteer Administration*, Fall 1992.

- 612. Darvill, G. (1990) *The Impact of Contracts on Volunteers*, The Volunteer Centre, London.
- 613. Daunton, M. J. (1996), "Middle-class Voluntarism and the City in Britain and America", *Journal of Urban History*, v. 22, p.253-263.
- 614. David, Anne, *A Guide to Volunteer Services*, (New York: Cornerstone Library) 1970.
- 615. Davidhizar, R. and M. Bowen, "Recruitment and Orientation of Older Volunteers in Extended Care," *Nursing Management*, Vol 26, no 12, 1996.
- 616. Davidson, Junius, "The Case for Corporate Cooperation in Community Affairs," *Business and Society Review*, Summer 1994.
- 617. Davies, Bleddyn, The Cost Effectiveness Imperative, the Social Services, and Volunteers (Berkhamsted: The Volunteer Centre) 1980.
- 618. Davis, M.H., K. Mitchell, J. Hall, J. Lothert, T. Snapp and M. Meyer, "Empathy, Expectations and Situational Preferences: Personality Influences on the Decision to Volunteer Helping Behaviors," *Journal of Personality*, 1999, 67:469-503.
- 619. Davis Smith, J. and Chambers, D. (1997) *Volunteering with the National Trust* London: National Centre for Volunteering
- Davis Smith, J. (1992) 'What we know about volunteering: Information from the surveys' in Hedley, R. & Davis Smith, J. (Eds) *Volunteering and Society: Principle and Practice*, Bedford Square Press, London, 73-92.
- 621. Davis Smith, J. (1996) 'Should volunteers be managed?' in Billis, D. & Harris, M. (Eds) Voluntary Agencies: Challenges of

Organisation and Management, Macmillan, London.

- 622. Davis Smith, J. (1997) "Expansion or withdrawal? The implications of contracting for volunteering". In P. 6, & J. Kendall (eds.) *The Contract Culture in Public Services*, Arena, Aldershot: pp. 57-68.
- 623. Davis Smith, J. (1998b) "Making a difference: can governments influence volunteering?" *Voluntary Action*, 1(1):7-20.
- 624. Davis Smith, Justin, "Dancing and Volunteering are the Greatest Sources of Joy," www.humanscapeindia.org/hs0201/ hs020103.html
- 625. Davis Smith, J. (1992), Volunteering: Widening horizons in the Third Age, Carnegie UK Trust, London.
- 626. Davis Smith, Justin, editor, Volunteering in Europe: Opportunities and Challenges for the 90s, (London: The Volunteer Centre) 1993.
- 627. Davis Smith, Justin, *The 1997 National Survey of Volunteering*. The Institute for Volunteering Research: London, 1998.
- 628. Davis Smith, Justin, "Volunteering and Social Development: A Background Paper for Discussion at an Expert Group Meeting," October 1999, www.unites.org/html/ resource/justin/justin0.htm.
- 629. Davison, D. M., Reeder, G. D., & Teverbaugh, K. (1999). African-American volunteers carrying an HIV prevention message: Selective communication. *AIDS Education and Prevention*, 11, 436-449.
- 630. Dawson, Jonathan, Volunteers and Welfare Benefits: Guidance Notes, (London: National Centre for Volunteering) 1997.
- 631. Day, K.M, and R.A. Devlin, Volunteerism in Canada: Some Econometric Evidence (Ottawa:

University of Ottawa, Department of Economics) 1993.

- 632. Day, K.M. and R.A. Devlin, "Can Volunteer Work Help Explain the Male-Female Earnings Gap?," *Applied Economics*, June 1997.
- 633. Day, Kathleen and Rose Anne Devlin, "The Payoff to Work without Pay: Volunteer Work as an Investment in Human Capital," *Canadian Journal of Economics*, November 1998.
- 634. Day, Kathleen and Rose-Anne Devlin, "Volunteerism and Crowding Out: Canadian Econometric Evidence," *Canadian Journal of Economics*, February 1996.
- 635. de Carlo, M, and J. McConchie, "Women and Volunteering: Perceptions, Motivations and Effects," *Volunteer Administration*, 13:27, 1980.
- 636. de Combray, N., 1987. Volunteering in America. *American Demographics* 9, 50-52.
- 637. De Hart, Joep, "Just in Time: The Effects of Religion and Time Pressures on Volunteering in the Netherlands," Social and Planning Office, Rijswijk, www.scp.nl/ users/dekker/warwick/Workshoppap ers/DEHART.HTM.
- 638. De Los Reyes, Buillermo, "Secret Ritualistic Organizations and Volunteerism in Mexico," paper presented at 2000 Latin American Studies Association, 2000.
- 639. De Los Reyes, Guillermo and Antonio Lara, "Civil Society and Volunteerism: Lodges in Mining Communities," Annals of the American Academy of Political and Social Science, Sept 1999.
- 640. De Pope-Grigger, Denise and Janice Murray, A Guide for Establishing a Volunteer Program in Public Health under the Director of the Coordinator of Volunteers (Ottawa: Public Health Resource Service, Ontario Ministry of Health) 1983.

- 641. Dean, Laurel and Shelley Murdock, "The Effect of Voluntary Service on Adolescent Attitudes toward Learning," *Journal of Volunteer Administration*, Summer 1992.
- 642. Dean, Laurel, "Learning about Volunteer Burnout," *Voluntary Action Leadership*, Winter 1985.
- 643. Deegan, M.J. and L.E. Nutt, "The Hospital Volunteer: Lay Persons in a Bureaucratic Setting," *Sociology of Work and Occupations*, November 1975.
- 644. Deen, Mary, "Differences in the Solution-Oriented Conflict Style of Selected Groups of 4-H Youth Development Volunteer Leaders," *Journal of Extension*, February 2000.
- 645. Deery, M., L. Jago and R. Shaw, "Profiling Satisfied Volunteers at a Tourist Attraction," *Tourism Studies* 8(2) 1997.
- 646. Deery, Margaret and Leo Jago, "Paid Staff or Volunteers? The Dilemma Facing Tourism Organisations," paper presented at 2001 CAUTHE National Research Conference.
- 647. DeGolier, Susan, "The Birth of the Minnesota Association for Volunteer Administration," *e-Volunteerism*, Jan/April 2002.
- 648. Dekker, Paul, "On the Prospects of Volunteering in Civil Society," *Voluntary Action*, 4(3) 2002.
- 649. Dekker, Paul & van den Broek, Andries, 1998, Civil society in comparative perspective: involvement in voluntary associations in North America and Western Europe, Voluntas: International Journal of Voluntary and Nonprofit Organisations, 9 (1), pp 11-38
- 650. Dekker, Paul and Andries van den Broek, "Volunteering and Politics: Involvement in Voluntary Associations from a 'Civic Culture' Perspective," in L. Halman and N.

Nevitte, eds., *Political Value Change in Western Democracies*, (Tilburg: Tilburg University Press) 1996.

- 651. DeLaat, Jacqueline, "Volunteering as Linkage in Three Sectors," *Journal of Voluntary Action Research*, Jan/June 1987.
- 652. Delaware Mentoring Council, Liability Guidelines for Employers, www.delawarementoring.org/resourc es/liability.htm.
- 653. Della-Vergini, A. (1997) 'Sexstarved, suit-wearing volunteers say "we don't know" to service restructuring: Volunteers at Fitzroy Legal Service', *Alternate Law Journal*, vol. 22, no. 6,
- 654. Denver Foundation, *Growing a Community: Giving and Volunteering* (Denver: Denver Foundation) 2000.
- 655. Deppe, Catherine and Ken Culp, "Ohio 4-H Agents' Perceptions of the Level of Importance and Frequency of Use of the Eighteen Components of the GEMS Model of Volunteer Administration, *Journal of Agricultural Education*, vol 42, no 4, 2001.
- 656. DePue, J. D., B.L. Wells, T.M. Laster and R.A. Carleton, "Volunteers as Providers of Heart Health Programs in Churches: A Report on Implementation," *American Journal* of *Health Promotion*, 45(5) 1990.
- 657. Dershimer, R.A. "How to Continue to Attract the Kind of Volunteers We Need in Hospice: What the Future Holds," *American Journal of Hospice Care*, Sept/Oct 1988.
- 658. Desautels, D, "Discrimination Law -Statutory Protection for Volunteers Against Discrimination", 11 *Western New England Law Review* 93 (1989).
- 659. Devlin, Rose Ann, Labour Market Responses to Volunteering: Regional Differences, Human Resources Development Canada, 2000.

- 660. Devlin, Rose Anne, "Volunteers and the Paid Labour Market," *Isuma: Canadian Journal of Policy Research*, Summer 2001.
- 661. Devlin, Rose Anne, Labour Market Responses to Volunteering: Evidence from the 1997 NSGVP, Human Resources Development Canada, 2000 www.hrdcdrhc.gc.ca/arb/publications/research/ 2000docs/r-00-5-1e.pdf
- 662. DeWitt, James, "A Legal Handbook for Nonprofit Corporation Volunteers" www.ptialaska.net/ ~jdewitt/vlh
- 663. Diane, Beck, et al, "Factors Contributing to Volunteer Practitioner-Faculty Vitality," *American Journal of Pharmaceutical Education*, Winter 1993.
- 664. Diaz, William, Nadine Jalondoni, Kristen Hammill and Tamara Koob, "Hispanic Giving and Volunteering," *Facts and Findings*, Fall 2001.
- 665. Dick, Jane, *Volunteers and the Making of Presidents*, (New York: Dodd, Mead) 1980.
- 666. Dick, Robert, "Volunteer Workers in Wisconsin Cities and Villages," *Current Municipal Problems*, Spring 1989.
- 667. Dickinson, M. J., "Do Gooders or Do Betters? An Analysis of the Motivation of Student Tutors," *Educational Research*, vol 41, no 2, 1999.
- 668. Digeronimo, Theresa, *A Student's Guide to Volunteering* (Career Press) 1995.
- 669. Dillman, George and Neil Wollman, "The Intragroup Dynamics of Maintaining a Successful Grassroots Organization: A Case Study," *Journal of Social Issues*, Spring 1996.
- 670. Dilulio, J.J., "The Lord's Work: The Church and the Civic Society Sector," *Brookings Review*, vol 27, 1997.

- 671. Dilts, Jeffrey, "Volunteers Assisting SMEs in Russia: The Citizen Democracy Corps," *Journal of Small Business Management*, Nov 38(1) 2000.
- 672. Dingle, A. (2001) *Involving Older Volunteers: A good practice guide* London, Institute for Volunteering Research
- 673. Dipisa, C. and L. Stewart, "Women Volunteer to Go to Prison: A History of the Elizabeth Fry Society of British Columbia," *Canadian Journal of Criminology* April 1995.
- 674. Disney, Diane, Sarah Jane Rehnborg, Laura Roberts, Julie Washburn, and Vanda Williamson, "Should Volunteers Be Fired: Several Considerations," *Voluntary Action Leadership*, Fall 1979.
- 675. Distefano, M.K., and Pryer, M.W., "Ability, Training Performance and Demographic Factors in Voluntary Turnover among Psychiatric Aides," *Psychological Reports*, October 1982.
- 676. Dollard, M. F., Rogers, L., Cordingly, S., & Metzer, J. C. (1999).
 Volunteer work: Managers' Conceptualizations of Factors Affecting Volunteer Quality of Life. *Third Sector Review*, Volume 5, No.2, 5 - 24.
- 677. Donald, Betsy, "Fostering Volunteerism in an Environmental Stewardship Group: A Report on the Task Force to Bring Back the Don, Toronto, Canada," *Journal of Environmental Planning and Management*, July 1997.
- 678. Donnelly-Cox, G, and Jaffro, G. *The Voluntary Sector in the Republic of Ireland: into the twenty-first century.* Association of Voluntary Action Research in Ireland - University of Ulster, 1999.
- 679. Donoghue, Freda, *Philanthropy or Advertising? Corporate Giving to the Nonprofit Sector in Ireland*, Dublin:

Policy Research Centre, National College of Ireland, 2000

- 680. Donoghue, Freda, Helen Ruddle and Ray Mulvihill, "Warm Glow in a Cool Climate? Philanthropy in Ireland," www.jhu.edu/~istr/conferences/dubli n/volume.html
- 681. Donovan, Ann, "Maine Hospice Volunteer Motivation, Participation and Attitudes," *MaineLink*, Spring 2002, www.mainehospicecouncil.org/Main eLink/vol2no3/volunteers.htm.
- 682. Dore, Martha and Joan Harnett, "The Role of the Volunteer in Family Preservation Services," *Families in Society*, February 1995.
- 683. Dorfman, Lorraine and Linda Rubenstein, "Paid and Unpaid Activities and Retirement Satisfaction among Rural Seniors," *Physical and Occupational Therapy in Geriatrics*, Vol 12(1) 1993.
- 684. Dorsch, Roberta, "How We Do It: Volunteer Rangers in the Maryland State Forests and Parks," *Volunteer Management Review*, August 13, 2002, charitychannel.com/ article_312.shtml.
- 685. Dorwaldt, Ann, Laura Solomon, and John Worden, "Why Volunteers Helped to Promote a Community Breast Self-Exam Program," *Journal of Volunteer Administration*, Summer 1988.
- 686. Dow, Warren, The Voluntary Sector – Trends, Challenges and Opportunities for the New Millennium, (Vancouver: Volunteer Vancouver) Sept 1997.
- 687. Dowds, Murdo, James Kulik and Karl Scheibe, "Effect of Mental Hospital Volunteer Work on Career Choice," *Psychological Reports*, Vol 25(1) 1969.
- 688. Downe-Wamboldt, Barbara and Mary Lou Ellerton, "A Study of the Role of Hospice Volunteers," *Hospice Journal*, Winter 1985/86.

- 689. Doyle Derek, Volunteers in Hospice and Palliative Care: a Handbook for Volunteer Service Managers, (Oxford University Press) December 2002.
- 690. Draper, J.A., "The Act of Volunteering – An Adult Educators Perspective," *Indian Journal of Social Work*, Vol 56, No 1, 1995.
- 691. Dressen, Erwin, *What do We Know about the Voluntary Sector? An Overview*, (Ottawa: Statistics Canada) 2000.
- 692. Drew, David, "A Review of Responses Times for Paid and Volunteer Fire Units with the East Fork Fire and Paramedic Districts," (Emmitsburg: National Fire Academy) April 1999.
- 693. Driggers, Preston and Eileen Dumas, *Managing Library Volunteers: A Practical Toolkit* (Chicago: American Library Association) 2002.
- 694. Driggers, Preston, "Risk Management for Volunteer Programs" www.colibvolunteers.org/artic019.ht m
- 695. DuBois, David and Helen Neville, "Youth Mentoring: Investigation of Relationship Characteristics and Perceived Benefits," *Journal of Community Psychology*, 25(3) 1997.
- 696. DuBois, David, Bruce Holloway, Jeffrey Valentine, Harris Cooper, "Effectiveness of Mentoring Programs for Youth: a Meta-Analysis," *Journal of Community Psychology*, vol 30, no 2, 2002.
- 697. Du Boulay, Christopher, "What Does it Take to Manage Volunteers?," *Australian Journal on Volunteering*, August 1996.
- 698. Duchesne, Doreen, *Giving Freely: Volunteers in Canada* (Ottawa: Statistics Canada) August 1989.
- 699. Dudden Rosalind, "Volunteers: How to Keep Them Coming Back,"

Colorado Libraries, www.colibvolunteers.org/artic006.ht m.

- 700. Duffy, Rosaleen, *Ecotourism and the Politics of Volunteer Conservation Organisations*, Lancaster University, 2000.
- 701. Dufour, H.E., "Experimenting with Community Service: A Punitive Alternative to Imprisonment," *Federal Probation*, Spring 1987.
- 702. Dulka, I. M., M. Yaffe, B. Goldin and W. Rowe, "The Use of Senior Volunteers in the Care of Discharged Geriatric Patients," *Journal of Sociology and Social Welfare*, vol 26, no 1, 1999.
- 703. Duncan, B. (1999). "Modeling charitable contributions of time and money," *Journal of Public Economics* (72)2 1999.
- 704. Duncan, M. and N. Galvin, Multiculturalism and Volunteer Action: Report on a Preliminary Study, (Hamilton: Voluntary Action Centre of Hamilton and District) 1988.
- 705. Duncan, Melissa, "Finding Nursing Home Volunteers with Staying Power," *Activities, Adaptation, and Aging*, Vol 20(1) 1995.
- 706. Duncombe, S., "Volunteers in City Government: Advantages, Disadvantages and Uses," *National Civic Review*, 74(9) 1985.
- 707. Duncombe, S., "Volunteers in City Government: Getting More than Your Money's Worth," *National Civic Review*, 75(5) 1986.
- 708. Dunlap, Michelle, "Adjustment and Developmental Outcomes of Students Engaged in Service Learning," *Journal of Experiential Education*, December 1998.
- Dunlap, Michelle, "Methods of Support Students' Critical Reflection in Courses Incorporating Service Learning," *Teaching of Psychology*, 25(3) 1998.

- 710. Dunlap, Michelle, "The Role of the Personal File in Adolescent Service Learning and Critical Reflection," *Michigan Journal of Community Service*, 4:56-63, 1997.
- 711. Dunlap, Michelle, "Voices of Students in Multicultural Service Learning Settings," *Michigan Journal of Community Service Learning*, 5:58-67 1998.
- 712. Dunlop, Catherine, "Volunteers in the 2000s - Volunteer Liability in the Emergency Services," (Melbourne: Maddock, Lonie and Chisholm)
- 713. Dunlop, David, "The Changing Role of Volunteers in Capital Campaigns," in Maddalena, Lucille, ed., *Encouraging Voluntarism and Volunteers*, (San Francisco: Jossey Bass, Inc) 1980.
- 714. Dunlop, J.J., "Balancing Power: How to Achieve a Better Balance between Staff and Volunteer Influence," *Association Management*, January 1990.
- 715. Dunn, Leda, "Protection of Volunteers under Federal Employment Law: Discouraging Voluntarism?," *Fordham Law Review*, Nov 1992.
- 716. Dunn, Terence, "Determining Who Will Do What – Volunteers and Staff," *Voluntary Action Leadership*, Spring 1991.
- 717. Durant, D. and R.E. Vincent, "Volunteers and the Food Stamp Program," *Food and Nutrition*, July 1985.
- 718. Durant, R.M. and M.T. McCarthy, "Volunteers in Correction - The South Australian Experience," *Australian Crime Prevention Council Forum*, Vol 2(6) 1979.
- 719. Dush, D.M., "Balance and Boundaries in Grief Counseling: An Intervention Framework for Volunteer Training," *American Journal of Hospice Care*, 1988 (4).

- 720. Dutton, Melinda, Sarah Katz and Alison Pennington, Using Community Groups and Student Volunteers to Enroll Uninsured Children in Medicaid and Child Health Plus, Children's Defense Fund - New York, March 2000.
- 721. Dyburgh, Carol, Youth Volunteers: Investments Today, Dividends Tomorrow (Carp: Johnstone Training and Consultation) 1996.
- 722. Dye, D. M. Goodman, M. Roth, N. Bley and K. Jensen, "The Older Adult Volunteer Compared to the Non-Volunteer," *Gerontologist*, 13:215-218, 1973.
- 723. Dye, Richard, "Contributions of Volunteer Time: Some Evidence on Income Tax Effects," *National Tax Journa*l, March 1980.
- 724. Dyer, Fraser and Ursula Jost, *Recruiting Volunteers: Attracting the People You Need*, (London: Directory of Social Change) 2002.
- 725. Dyregrov, Atle, Jakob Kristoffersen, and Rolf Gjestad, "Voluntary and Professional Disaster Workers: Similarities and Differences in Reactions," *Journal of Traumatic Stress*, July 1996.
- 726. Eagly, A. H. & Crowley, M. (1986). Gender and helping behavior: A meta-analytic review of the social psychological literature. *Psychological Bulletin*, 100, 283-308.
- 727. Earnest, Ernest, *The Volunteer Fire Company: Past and Present* (NY: Stein and Day) 1979
- 728. Easton, Allan, ed., *The Management* of Volunteers in Not-For-Profit Organizations (Hempstead, NY: Hofstra University) 1980.
- 729. Eberly, Don, "Patterns of Volunteer Service by Young People: 1965 and 1974," *Volunteer Administration*, Winter 1976.
- 730. Eccles, Jacquelynne and Bonnie Barber, "Student council,

volunteering, basketball, or marching band: What kind of extracurricular involvement matters?," *Journal of Adolescent Research*, Jan 1999

- 731. Eckert, John, Donna Falvo, William Crimando and T.F. Riggar, "Training and Orientation of Certified Ombudsman Volunteers for Long-Term Care Facilities," *Educational Gerontology*, December 1993.
- 732. Eden, D. and J. Kinnar, "Modeling Galatea: Boosting Self-Efficacy to Increase Volunteering," *Journal of Applied Psychology*, Vol 76 (6) 1991.
- 733. Edgar, D., "Dead Neighbourhoods have No Volunteers," *Impact*, May 1990.
- 734. Edgar, D., "Volunteering and Paid Work in Communities for the Third Millennium - A Future that Works for Us All," *Australian Journal on Volunteering*, Vol 4, no 2, 1999.
- 735. Edgar, L., J. Remmer, Z. Rosberger, and B. Rapkin, "An Oncology Volunteer Support Organization: The Benefits and Fit within the Health Care System," *Psycho-Oncology*, December 1996.
- 736. Edinburgh Volunteer Exchange, Volunteering: Guidelines for Asylum Seekers (Edinburgh: EVE) 2000.
- 737. Eburn, Michael, "Emergency Service Volunteer and Legal Liability: Who Pays When Things Go Wrong?," August 2001.
- 738. Edmondson, Bad, "Men Help More: Increased Volunteering among Men," *American Demographics*, October 1987.
- 739. Edwards, Alex and Ian Gray, A Complete Guide to Establishing a Student Volunteers for Science Chapter at Your College or University, Vanderbilt University Dept of Chemistry, January 2000.
- 740. Edwards, Bob, Linda Mooney and Carl Heald, "Who Is Being Served? The Impact of Student Volunteering

on Local Community Organizations," *Nonprofit and Voluntary Sector Quarterly*, September 2001.

- 741. Edwards, John and Randall White," Predictors of Social Participation: Apparent or Real?," *Journal of Voluntary Action Research*, vol 9, 1980.
- 742. Ee, Gerard, "The Development of Volunteerism in Singapore," *Journal* of Youth Studies, July 2001.
- 743. Egan, Hope, *I Want to Volunteer Now What?*, Sterling Publications, September 2002.
- 744. Ehrle, Jennifer, Kristin Moore and Brett Brown, Adults' Environment and Behavior: Parental Participation in Volunteer or Religious Activities, National Survey of America's Families, 1997.
- 745. Eide, Peter, "Volunteers and Employment Law," in Tracy Connors, ed. *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 746. Eisenberg, N and M. A. Okun, "The Relations of Dispositional Regulation and Emotionality to Elders' Empathy-Related Responding and Affect while Volunteering," *Journal of Personality*, vol 64, no 1, 1996.
- 747. Eishaug, Carol and Jacques Metzer, "Personality Attributes of Volunteers and Paid Workers engaged in Similar Occupational Tasks," *Journal of Social Psychology*, vol 141, no 6, 2001.
- 748. Eisner, Jane, "No Paintbrushes, No Paint: The Realities of Volunteer Work," *Brookings Review*, Fall 1997.
- 749. Ekos Research Associates and Canadian Policy Research Networks, Analysis of Volunteering: Results from the 1997 National Survey of Giving, Volunteering, and Participating, Applied Research Branch, Strategic Policy, Human Resources Development Canada, April 1999.

- 750. Elderton, Allen, *Working with Volunteers* (Alexandria: National Mental Health Association, National Consumer Supporter Technical Assistance Center).
- 751. Eley, D., "The Impact of Volunteering on Citizenship Qualities in Young People," *Voluntary Action*, Spring 2002.
- 752. Elliot, Julian, Jane Arthurs and Robert Williams, "Volunteer support in the primary classroom: The longterm impact of one initiative upon children's reading performance," *British Educational Research Journal*, Apr 2000
- 753. Ellis, J., "Volunteer Mentorship Program to Prevent and Respond to Troubled Behavior," *Alberta Journal of Educational Research*, Spring 1997.
- 754. Ellis, Julie and Jan Small-McGinley, "Researching and Developing Volunteer Mentorship Programs," University of Alberta, www.education.ualberta.ca/educ/res earch/tri-fac/programs/mentor.html
- 755. Ellis, S. and Noyes, K. *By the People: A History of Americans as Volunteers*, 2nd ed. (San Francisco: Jossey-Bass) 1990.
- 756. Ellis, Susan and Katherine Noyes, No Excuses: The Team Approach to Volunteer Management, (Philadelphia: Energize Inc.) 1981.
- 757. Ellis, Susan and Katherine Noyes, *Proof Positive: Developing Significant Recordkeeping Systems* (Philadelphia: Energize Inc.) 1990, revised edition.
- 758. Ellis, Susan and Steve McCurley, "Protection or Paranoia: The Realities of Volunteer Liability," *Journal of Volunteer Administration*, Spring 1998.
- 759. Ellis, Susan & Cravens, Jayne, 2000, The virtual volunteering guidebook: how to apply the principles of real-world volunteer

management to online service, Impact Online, USA

- 760. Ellis, Susan Katherine Noyes, Trina Tracy and Lawrence Wallace, *Children as Volunteers* (Philadelphia: Energize, Inc.) 1991.
- 761. Ellis, Susan, "American Traditions of Volunteerism and Service-Learning," *Synergist*, Winter 1978.
- 762. Ellis, Susan, "Daytime Volunteers: An Endangered Species?," *Journal* of Volunteer Administration, Spring 1985.
- Filis, Susan, "Evaluation of Volunteer Efforts," *Journal of Arts Management and the Law*, Summer 1987.
- 764. Ellis, Susan, "Finding Daytime Volunteers," www.energizeinc.com/ art/npday.html.
- 765. Ellis, Susan, "Maximizing the Potential of the Director of Volunteers," *Nonprofit World*, July/August 1986.
- 766. Ellis, Susan, "Research on Volunteerism: What Remains to be Done," *Journal of Voluntary Action Research*, April/Sept 1985.
- 767. Ellis, Susan, "Tackling Causes not Symptoms: New/Old Roles for Volunteers," *Nonprofit Quarterly*, Winter 2001.
- 768. Ellis, Susan, "Trends and Issues in Volunteerism in the USA," *Australian Journal on Volunteering*, 2(2) 1997.
- 769. Ellis, Susan, "Volunteer Tactics: Eight Strategic Solutions for Managing Today's Troops," *Currents*, May 1994.
- 770. Ellis, Susan, "Volunteering with Your Family," charityguide.org/ charity/motivation/family.htm.
- 771. Ellis, Susan, "Volunteerism and the Government Sector," US Society and Values, September 1998.
- 772. Ellis, Susan, "Volunteerism-Specific Values: A Proposal for Discussion,"

Journal of Volunteer Administration, Winter 1996.

- 773. Ellis, Susan, Andrea Fey, Shelly Field, Gayle Gifford, Jacquelynn Grote, Nan Hawthorne, Wendy Lavine, Retha Patton, Robin Popik, Dawna Sarmiento, Karen Shaw, John Spencer, Catherine Thomas, Maureen Watkins, and Deborah Witmer, "An Internet Dialogue: Mandatory Student Community Service, Court-Ordered Volunteering, and Service Learning," Journal of Volunteer Administration, Fall 1998.
- 774. Ellis, Susan, From the Top Down: The Executive Role in Volunteer Program Success (Philadelphia: Energize, Inc.) 1986.
- 775. Ellis, Susan, *The Board's Role in Effective Volunteer Involvement* (Philadelphia: Energize Inc.) 1995.
- 776. Ellis, Susan, *The Nonprofit Board's Role in Maximizing Volunteer Resources*, (Washington: National Center for Nonprofit Boards) 1999.
- 777. Ellis, Susan, *The Volunteer Recruitment (and Membership Development Book* (Philadelphia: Energize Books) 3rd edition, 2002...
- 778. Ellis, Susan, Volunteer Centers: Gearing Up for the 1990s, (Philadelphia: Energize Books) 1986.
- 779. Ellis, Susan, *Volunteer Management Audit* (Alexandria: United Way of America) 1992.
- 780. Elliston, I. 1974. Volunteers for learning. Profile of the volunteer teacher in the Jamaica national literacy program. Research report for World Literacy of Canada and National Literacy Board of Jamaica.
- 781. Elsey, B. (1993). Voluntarism and adult education as civil society and the "Third Way" for personal empowerment and social change. International Journal of Lifelong Education 12(1), 3-16.

- 782. Elsey, Barry ; Gibbs, Margaret. 1981
 . Voluntary tutors in adult literacy. A survey of adult literacy volunteers in the Nottingham area. Nottingham : University of Nottingham, Department of Adult Education. 67
 p. (Nottingham working papers in the education of adults. 3.)
- 783. Elshaug, Carol and Jacqueline Metzer, "Personality Attributes of Volunteers and Paid Workers Engaged in Similar Occupational Tasks," *Journal of Social Psychology*, December 2001.
- 784. Elstad, B., "Volunteer Perception of Learning and Satisfaction in a Mega-Event: The Case of the XVII Olympic Winter Games in Lillehammer," *Festival Management and Event Tourism*, 4:75-83, 1997.
- 785. Emanuele, R., "Is There a (Downward Sloping) Demand Curve for Volunteer Labour?," Annals of Public and Cooperative Economics, 67(2) 1996.
- 786. Embley, Alicia, "Vicarious Liability for Volunteers: Should Missouri Courts consider New Standards?," *Missouri Law Review*, Summer 1998.
- 787. Emmons, J. "Olympic Volunteers," 1996, www.rrca.org/ publicat/vols.html.
- 788. Employment Surveys and Research Unit, Employer's Organisation, Survey of Education Support Staff and Volunteers in Nursery and Primary Schools, May 2000.
- 789. Emrich, Robert, "Volunteerism into the 90's," *Chief Fire Executive*, January 1989.
- 790. English Sports Council, 1998, Volunteer management: good practice guide 1999
- 791. Ensher, Ellen and Susan Murphy, "Effects of Race, Gender and Perceived Similarity and Contact on Mentor Relationships," *Journal of Vocational Behavior*, Vol 50:460-481, 1997.

- 792. Ensman, Richard, "Recruiting Volunteers through an Annual Appeal," *Voluntary Action Leadership*, Winter 1984.
- 793. Environics Research Group, Ontarians' Interest in and Attitudes toward Volunteerism and Big Brothers, January 1996.
- 794. Epstein, Joyce and Susan Dauber, "Effects on Students of an Interdisciplinary Program Linking Social Studies, Art, and Family Volunteers in the Middle Grades," *Journal of Early Adolescence*, February 1995.
- 795. Eriksson-Joslyn, Kerstin, "A Nation of Volunteers: Participatory Democracy or Administrative Manipulation?," *Berkeley Journal of Sociology*, 1973-74 (18).
- 796. Erlbach, Arlene, *The Kids' Volunteering Book* (Minneapolis: Lerner) 1998.
- 797. Erlinghagen, Marcel, Unemployment and Volunteer Work in Longitudinal Perspective, Institut Arbeit und Technik im Wissenschaftszentrum NRW, July 2000.
- 798. Eskridge, Chris and Eric Carlson, "The Use of Volunteers in Probation: A National Synthesis," *Journal of Offender Counseling, Services and Rehabilitation*, Winter 1979.
- 799. Esmond, Judy, Boomnet: *Capturing the Baby Boomer Volunteers*, (Perth: Department of the Premier and the Cabinet) December 2001, www.dpc.wa.gov.au/volunteer/boom. pdf
- 800. Esmond, Judy, *Count Me In! 501 Ideas on Recruiting Volunteers* (Perth: Newseason Publications) 2001.
- 801. Esmond, Judy, From 'Boomnet' to 'Boomnot,' Part Two of a Research Project on Baby Boomers and Volunteering, Department for Community Development, Government of Western Australia, May 2002.

- 802. Esmond, Judy, "The Untapped Potential of Australian University Students," *Australian Journal on Volunteering*, 5(2) 2000.
- 803. Essex, V., "Megatrends in Volunteering for and by the Aging," *Journal of the Florida Medical Association*, April 1985.
- 804. Estes, Ellen, "The Role of Volunteer in Fund-Raising," in Tracy Connors, ed. *The Volunteer Management Handbook* (NY: John Wiley and Sons) 1995.
- 805. Euro-Volunteer Information Pool, "Legal Regulations Related to Volunteering" www.eurovolunteer.org/ISSUES/issue2_e.htm
- 806. Euster, G.L. (1985). Volunteerism with the elderly: An innovative interdisciplinary course in graduate education. *Gerontology and Geriatrics Education*, 5, 13-23
- 807. Evener, Connie, "Recruiting and Placing Volunteers by Computer," *Voluntary Action Leadership*, Summer 1985.
- Ewalt, Patricia, Mental Health Volunteers: The Expanding Role of the Volunteer in Hospitals and Community Mental Health Services, (Springfield: Charles Thomas) 1963.
- 809. Ewing, Randall, Michele Govekar, Paul Govekar and Meenakshi Rishi, "Economics, Market Segmentation and Recruiting: Targeting Your Promotion to Volunteers' Needs," Journal of Nonprofit and Public Sector Marketing, vol 10 no 1, 2002.
- 810. Eyler, Janet, Dwight Giles, Christine Stenson and Charlene Gray, At a Glance: What We Know about the Effects of Service-Learning on College Students, Faculty, Institutions and Communities, 1993-2000, Corporation for National Service, August 31, 2001
- 811. Eystad, Melissa, "Giving Help to Get Help: Where do Service Exchanges Fit in the World of Volunteerism?," *e-Volunteerism*, Summer 2001.

- 812. Eystad, Melissa, "Protecting the Serving the Public through Volunteers: Old Traditions, New Challenges for Volunteer Fire and Safety Programs," *e-Volunteerism*, Oct-Dec 2001.
- 813. Eystad, Melissa, Measuring the Difference Volunteers Make: A Guide to Outcome Evaluation for Volunteer Program Managers (St Paul: Minnesota Department of Human Services) 1997.
- 814. Fagan, Ron, "Characteristics of College Student Volunteering," *Journal of Volunteer Administration*, Fall 1992.
- 815. Fagan, Ronald, "The Use of Volunteer Sponsors in the Rehabilitation of Skid-Row Alcoholics," *Journal of Drug Issues*, Summer 1986.
- 816. Fahey, Christine and Judi Walker, Emergency Services in Australia and New Zealand: Problems and Prospects for Volunteer Ambulance Officers, University Department of Rural Health, Tasmania, May 2002
- 817. Fahey, Christine and Judi Walker, "It's More than Numbers! The Advantages of Mixed Method Inquiry in Voluntary Organisations," *Australian Journal on Volunteering*, 6(2) 2001
- 818. Fales, Ann and Alice Ceppert, *Guidelines for Health Care Volunteers* (New York: Church Women United) 1974.
- 819. Family Focus, Inc, Managing Volunteers in the Field of Child Abuse and Neglect, (Denver, CO: Family Focus) 1987.
- Family Focus, Inc, Training Volunteers in the Field of Child Abuse and Neglect, (Family Focus, 1649 Downing Street, Denver, CO 80218) 1987.
- 821. Family Matters Project, Family Friendly Volunteering: A Guide for Agencies, (Washington: Points of Light Foundation) 1999.

- Family Service Association of America, Use of Volunteers in Public Welfare (NY: Family Service Association) 1963.
- 823. Faris, Ron, Service Learning in Canada: A Survey of Policy and Practice in the Education Systems of Canada and the Practice of Using Voluntary Service as a Means of Post-Secondary Tuition Credit, Learning and Literacy Directorate, September 1999.
- 824. Farkas, Janice and Christine Himes, "The Influence of Caregiving and Employment on the Voluntary Activities of Midlife and Older Women," *The Journals of Gerontology*, Series B, July 1997.
- 825. Farmer, Steven and Donald Fedor, "Volunteer Participation and Withdrawal: A Psychological Contract Perspective on the Role of Expectations and Organizational Support," *Nonprofit Management & Leadership*, Summer 1999.
- 826. Farndale, William and Susan Russell, Law on Accidents to Health Service Staff and Volunteers, (Ravenswood Publications) September 1977.
- 827. Farr, C.A., Volunteers: Managing Volunteer Personnel in Local Government, (Washington, DC: International City Management Association) 1983.
- 828. Farrell, J., M. Johnston and G. Twynam, "Volunteer Motivation, Satisfaction and Management at an Elite Sporting Competition," *Journal* of Sports Management, 28:288-300, 1998.
- 829. Faulkner, A.O., "The Black Aged as Good Neighbors: An Experiment in Volunteer Service," *Gerontologist*, 15:554-559, 1975.
- 830. Febbraro, Angela, *Encouraging Volunteering among Ontario Youth*, (Toronto: Canadian Centre for Philanthropy) 2001.

- Febbraro, Angela, Gender Differences in Giving and Volunteering, NSGVP Fact Sheet #5, (Toronto: Canadian Centre for Philanthropy)
- 832. Febbraro, Angela and Michael Hall, Charitable Giving to Charitable and Non-Profit Health Organizations: Perspectives Provided from the National Survey of Giving, Volunteering and Participating, Health Canada, April 1999.
- 833. Feder, J., J. Howard, and W. Scanlon, "Helping Oneself by Helping Others: Evaluation of a Service Credit Banking Demonstration," *Journal of Aging and Social Policy*, 4(3/4) 1992.
- 834. Federal Emergency Management Agency, *Developing Volunteer Resources* (Washington: National Emergency Training Center, Emergency Management Institute, FEMA) 1992.
- 835. Federal Emergency Management Agency. (1993). *Retention and Recruitment in the Volunteer Fire Service: Problems and Solutions* (FA- 138). Washington, DC: U.S. Government Printing Office.
- 836. Feinstein, Barbara and Catherine Cavanaugh, "Treatment of Long-Term Hospitalized Mental Patients through the Use of Volunteers as Group Leaders," *Internal Journal of Group Psychology*, October 1974.
- 837. Feinstein, Barbara and Catherine Cavanaugh, *The New Volunteerism: A Community Connection*, (Cambridge, MA: Schenkman Publishing Company) 1978.
- 838. Fels, Lynn, "See You at the Fair!" How to Organize a Volunteer Information Fair, (Toronto, ON: Volunteer Center of Metropolitan Toronto) 1988.
- 839. Fels, Lynn, *Getting Started: Establishing a Volunteer Program*, (Vancouver, BC: Vancouver Volunteer Centre).

- 840. Fengler, Alfred, "Life Satisfaction of Subpopulations of Elderly: The Comparative Effects of Volunteerism, Employment and Meal Site Participation," *Research on Aging*, June 1984.
- 841. Feniak, M. (1993). Effects of an intergenerational program on children's and teachers' attitudes towards aging and seniors' attitudes towards volunteering in the schools. National Library of Canada / Bibliothèque nationale du Canada, Ottawa
- 842. Ferraraccio, Michael, "Mandatory Community Service Requirements in Public High Schools: Are They Constitutional, " *Journal of Law and Education*, Jan 1998.
- 843. Ferrari, J.R., M.M. Loftus and J. Pesek, "Younger and Older Care-Givers at Homeless Animal and Human Shelters: Selfish and Selfless Motives in Helping Others," *Journal of Social Distress and the Homeless*, 8(1) 1999.
- 844. Ferrari, Joseph, Kristie Dobis, Eva Kardaras, Denise Michna, Jeremy Wagner, Sara Sierawski and Peggy Boyer, "Community Volunteerism among College Students and Professional Psychologists: Does Taking Them to the Street Make a Difference?," *Journal of Prevention and Intervention in the Community*, Vol 18(1/2) 1999.
- 845. Ferrer, Oscar, Eloisa Borreo and Karen Jago-on, "Volunteerism in the Philippines: The Ugnayan ng Pahinungod/Oblation Corps Experiences," *Shalom Magazine*, 1997, www.mfa.gov.il/ mfa/go.asp?MFAH02mr0.
- 846. Ferris, J.M., "The Use of Volunteers in Public Service Production: Some Demand and Supply Considerations," *Social Science Quarterly*, Vol 69, 1988.
- 847. Fertman, Car, George White and Louis White, Service Learning in the Middle School: Building a Culture of

Service, National Middle School Association, June 1996.

- 848. Fiedler, Fred, Gordon O-Brien, and Daniel Ilgen, "The Effect of Leadership Style upon the Performance and Adjustment of Volunteer Teams Operating in a Stressful Foreign Environment," *Human Relations*, 22(6) 1969.
- 849. Field Research Corporation, *Fifth Annual Los Angeles County Giving and Volunteering Survey* (Los Angeles: California Community Foundation) November 2001.
- 850. Field Research Corporation, Fourth Annual Los Angeles County Giving and Volunteering Survey (Los Angeles: California Community Foundation) December 2000
- 851. Field, David and Ian Johnson,
 "Satisfaction and Change: A Survey of Volunteers in a Hospice Organisation," Social Science and Medicine, June 1993.
- 852. Field, David and Ian Johnson, "Volunteers in the British Hospice Movement," *The Sociological Review Monograph*, 1993.
- 853. Field, J. and Hedges, B. (1984) *A National Survey of Volunteering*. London: SCPR.
- 854. Field, Tiffany, Maria Hernandez-Reif, Olga Quintino, Saul Schnaberg and Cynthia Kuhn, "Elder Retired Volunteers Benefit from Giving Massage Therapy to Infants," *Journal of Applied Gerontology*, June 1998.
- 855. Fields, Doug, *Help! I'm a Volunteer* Youth Worker! 50 Easy Tips to Help You Succeed with Kids (Zondervan Publishing House) 1993.
- 856. Filinson, Rachel, "An Evaluation of a Program of Volunteer Advocates for Elder Abuse Victims," *Journal of Elder Abuse and Neglect*, Vol 5(1) 1993.
- 857. Filipowski, Diane, "Structure Supports Volunteer Efforts: Union Planters National Bank," *Personnel Journal*, March 1993.

- 858. Finch, C.R., "Profile of an Active Master Gardener Program," *HortTechnology*, 7(4) 1997.
- 859. Fine, Gary Alan, and Lori Holyfield, "Secrecy, trust, and dangerous leisure: Generating group cohesion in voluntary organizations," *Social Psychology Quarterly*, Mar 1996
- 860. Finn, Terry, "Seeking Volunteers and Contributions: An Exploratory Study of Nonprofit Agencies on the Internet," *Journal of Technology in Human Services*, vol 15(4) 1998.
- 861. Fischer, Karla, Bruce Rapkin, and Julian Rappaport, "Gender and Work History in the Placement and Perceptions of Elder Community Volunteers," *Psychology of Women Quarterly*, June 1991.
- 862. Fischer, Lucy Rose and Kay Schaffer, Older Volunteers: A Guide to Research and Practice (Newbury Park: Sage Publications) 1993.
- 863. Fischer, Lucy Rose, "Recruiting Older Volunteers," *Journal of Volunteer Administration*, Spring 1993.
- 864. Fischer, Lucy Rose, Daniel Mueller, and Philip Cooper, "Older Volunteers: A Discussion of the Minnesota Senior Study, " *Gerontologist*, April 1991.
- 865. Fisher, B. J., Day, M., and Collier, C. E. 1998. "Successful Aging: Volunteerism and Generativity in Later Life," In D.E. Redburn and R. P. McNamara, eds., Social Gerontology. Westport, Conn.: Auburn House.
- 866. Fisher, Diane, "A Professional Development Model for Ethnoculturally Diverse Volunteer Programs: Components of a Training Program for Understanding and Valuing Diversity," *Journal of Volunteer Administration*, Winter 1991/92.
- 867. Fisher, E. (1983) *Women's Voluntary Work*, National Women's Advisory Council, Canberra.

- 868. Fisher, J. and Cole, K. Leadership and Management of Volunteer Programs: A Guide for Volunteer Administrators (San Francisco: Jossey-Bass) 1993.
- Fisher, L. R., Mueller, D. P., & Cooper, P. W. (1991). Older volunteers: A discussion of the Minnesota Senior Study. *The Gerontologist*, 31(2), 183-194.
- 870. Fisher, Nancy, *Reaching Out: The Volunteer in Child Abuse and Neglect Programs, (Washington: National Center on Child Abuse and Neglect*, US Department of Health, Education, and Welfare) 1979.
- 871. Fisher, Robert and David Ackerman, "The Effects of Recognition and Group Need on Volunteerism: A Social Norm Perspective," *Journal of Consumer Research*, Dec 1998.
- 872. Fitch, T. "Characteristics and Motivations of College Students Volunteering for Community Service," *Journal of College Student Personnel*, Sept 1987.
- 873. Fitch, Thomas, "Differences among Community Service Volunteers, Extracurricular Volunteers and Nonvolunteers on the College Campus," *Journal of College Student Development*, November 1991.
- 874. Fitzgerald, Jill, "Can Minimally Trained College Student Volunteers Help Young at-Risk Children to Read Better?," *Reading Research Quarterly*, Jan/March 2001.
- 875. Fitzsimmons, Vicki, "Socialization and Volunteer Work: The Role of Parents and College Volunteering," *Journal of Voluntary Action Research*, Oct/Dec 1986.
- 876. Flanagan, Constance, Jennifer Bowes, Britta Johnson, Beno Csapo, and Elena Sheblanova, "Ties that Bind: Correlates of Adolescents' Civic commitments in Seven Countries," *Journal of Social Issues*, Fall 1998.

- 877. Flanagan, Joan, *The Successful Volunteer Organization*, (Chicago, IL: Contemporary Books) 1984.
- 878. Flashman, R., & Quick, S. (1985). Altruism is not dead: A specific analysis of volunteer motivation. In L. F. Moore (Ed.), *Motivating volunteers* (pp. 154-170).
- 879. Flatham Richard, "The Rights of Volunteers," *Journal of Voluntary Action Research*, Vol 10(1) 1981.
- 880. Fleishman-Hillard Research, Managing Volunteers: A Report from United Parcel Service, 1998.
- Fletcher, Kathleen Brown, The 9 Keys to Successful Volunteer Programs, (Washington, DC: The Taft Group) 1987.
- 882. Flick, Mardi, Marty Bittman, and Jenny Doyle, *The Community's Most* Valuable (Hidden) Asset: Volunteering in Australia, Social Policy Research Center, New South Wales, July 2002.
- Florida Commission on Community Service, Unaffiliated Volunteers in Response and Recovery, (Tallahassee) 2000.
- 884. Florida Office of Collegiate Volunteerism, "Men in Non-Traditional Service: Targeted Recruitment Strategies Attract More Male Volunteers," www.fsu.edu/~voluntee/news/target. html
- 885. Florin, Paul, Eric Jones, and Abraham Wandersman, "Black Participation in Voluntary Associations," *Journal of Voluntary Action Research*, January/March 1986.
- 886. Fontaine, Sherry, Mark Brennan, C.Estelle Campenni and Kipling Lavo, "Volunteerism among Military Families," July 1998, mfi.marywood.edu/Research/Volun/ Volsum.html.
- 887. Foreman, P. J., Gresham, R. L., & James, D. (1997). Bringing family,

school, and community together with the help of trained volunteers. *Journal of Family Studies*, 3(1), 109-120

- Forster, J. Volunteer Co-ordinators: Needs and Issues from their Perspective, (London: the Volunteer Centre, UK) 1996.
- 889. Forte, James, "Calling Students to Serve the Homeless: a Project to Promote Altruism and Community Service," *Journal of Social Work Education*, Winter 1997.
- 890. Forum on the Employment of Ex-Offenders in Care Settings, Recruiting Safely: Guidance for Employers and Other Bodies in the Health and Social Care Field on Recruiting and Retaining Staff and Volunteers with Criminal Records, (London: NACRO) August 2001.
- 891. Forward, David, Heroes After Hours: Extraordinary Acts of Employee Volunteerism (San Francisco: Jossey-Bass) 1994.
- 892. Foster, Jean and Kurshida Mirza, Voluntary Activity by African-Caribbean and Asian Community in Luton, (London: National Centre for Volunteering) 1997.
- 893. Foster, V., "What Value Should be Placed on Volunteering?," in C. Pharoah, ed., *Dimensions of the Voluntary Sector*, Charities Aid Foundation, 1997.
- 894. Fourth Wave Associates, *Working with Volunteers: Trends Profile and Learning Needs Assessment*, Recreation Association of Nova Scotia, January 1998.
- 895. Frances, George Roy, "The Motivation-Needs Profile," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 896. Francies, George Ray, "The Volunteer Needs Profile: A Tool for Reducing Turnover," *Journal of*

Volunteer Administration Summer 1983.

- 897. Frank, E., & Ascheim, J. (1996). Using volunteers to survey child restraint compliance among New Hampshire drivers. *American Journal of Public Health*, 86(8, Pt 1), 1169-1170.
- 898. Franklin, Christine, "Volunteers at Work," *Current*, September 1991.
- 899. Franks, Jeannette. "A Program for Sighted, Blind, Low Vision, and Disabled Volunteers." The Journal of Volunteer Administration. Spring 1986, pp. 45-47.
- 900. Fraser, Brenda, Volunteers in Service to Long-Term Care Agencies: A Precious Resource under Pressure, (Guelph: Waterloo Region District Health Council) July 2001.
- 901. Flashman, Robert and Sam Quick, "Altruism is Not Dead: a Specific Analysis of Volunteer Motivation," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 902. Frauenfelder, K. and Frauenfelder, J., "The Effect of Brief Empathy Training for Student Hotline Volunteers," *Crisis Intervention*, March 1984.
- 903. Freedman, Marc, Seniors in National and Community Service: A Report Prepared for the Commonwealth Fund's Americans Over 55 At Work Program, (Philadelphia: Public/Private Ventures) 1994.
- 904. Freedman, Marc, *The Kindness of Strangers: Reflections on the Mentoring Movement*, (Philadelphia: Public/Private Ventures), 1992.
- 905. Freeman, Geof, "Best Practice in Volunteer Involvement: What It Is and How to Achieve It," *Australian Journal on Volunteering*, vol 6(2) 2001.

- 906. Freeman, Richard, "Working for Nothing: The Supply of Volunteer Labor, " *Journal of Labor Economics*, January 1997.
- 907. Freeman, Richard, *Working for Nothing: The Supply of Volunteer Labor* (Cambridge: National Bureau of Economic Research) 1996.
- 908. Frey, Bruno and Lorenz Goette, "Does Pay Motivate Volunteers?" Working Paper #7, Institute for Empirical Research in Economics, University of Zurich, May 1999, ideas.uqam.ca/ideas/data/Papers/zu riewwpx007.html
- 909. Friedman, S., "Resident Welcoming Committee: Institutionalized Elderly in Volunteer Services to Their Peers," *Gerontologist*, 15:362-367, 1975.
- 910. Friedman, Warren, "Volunteerism and the Decline of Violent Crime," *Journal of Criminal Law and Criminology*, Summer 1998.
- 911. Friedmann, R.R., P. Florin, A. Wandersman and R. Meier," Local Action on Behalf of Local Collectives in the US and Israel: How Different are Leaders from Members in Voluntary Associations?", Journal of Voluntary Action Research, 17:36-54, 1988.
- 912. Frisch, M. B. and M. Gerard. 1981. "Natural helping systems: A survey of Red Cross volunteers." *American Journal of Community Psychology* 9, 567–79.
- 913. Fritz, S., J. Barbato, David Marx, and Arlen Etling and Shawn Burrow, (2000). Motivation and recognition preferences of 4-H volunteers. *Journal of Agricultural Education*, 41 (3) 40-49.
- 914. Fromer, Carole, "Using Volunteer Marketing Professionals," *Journal of Extension*, Fall 1990.
- 915. Frykman, E. "A Senior Volunteer Project in the Corporate Sector," *Generations*, 5(4) 1981.

- 916. Fuertes, Francisco and Maria Luisa Vecina Jimenez, "Motivation and Burnout in Volunteerism," www.psychologyinspain.com/content /full/2000/7.htm
- 917. Fukami, Masahito, "Monetary Value of Unpaid Work in 1996," Department of National Accounts, Economic Research Institute, Economic Planning Agency, Japan, November 5, 1998.
- 918. Fundacio F. Ferrer i Guardia, *The Forms of Employment and Work Organisation in the Third Sector: the Case of Spain*, (Rome: Fundacio F. Ferrer i Guardia) March 1998.
- 919. Funk, Marjorie, "Recidivism Rate Following a Volunteer Communications Program for Families with Juveniles," *Journal of Voluntary Action Research*, Vol 3(1) 1974.
- 920. Furano, Kathryn, Phoebe A. Roaf, Melanie B. Styles and Alvia Y. Branch Big Brothers/Big Sisters: A Study of Program Practices. Philadelphia: Public/Private Ventures, 1993.
- 921. Fusco-Karmann, C., M. Tamburini, A. Suprani and A. Santosuosso, "The Code of Conduct of the Volunteer," *Support Care Cancer*, Marcy 1998.
- 922. Fusco-Karmann, C. and M. Tamburini, "Volunteers in Hospital and Home Care: A Precious Resource," *Tumori*, August 1994, 80(4): 269-272.
- 923. Gabard, D.L., "Volunteers in AIDS Service Organizations: Motivations and Values," *Journal of Health and Human Services Administration*, Winter 1995.
- 924. Gagliano, L., D. Gianturco and M. Elliot, "Senior Volunteers on a Geriatric Service, *Archives of the Foundation of Thanatology*, 5:306, 1975.
- 925. Gallagher, Brenda, Safe Steps: A Volunteer Screening Process for

Recreation and Sport, (Ottawa: Volunteer Canada) 1998.

- 926. Gallagher, S.K., "Doing Their Share: Comparing Patterns of Help Given by Older and Younger Adults," *Journal of Marriage and the Family*, August 1994.
- 927. Gallegos, Herman and Michael O'Neal, eds., *Hispanics and the Nonprofit Sector*, (New York: The Foundation Center) 1991.
- 928. Gallup International Institute, *Survey* on Volunteering for Serious Social *Problems*, (Princeton: George H. Gallup International Institute) April 1995.
- 929. Galper, Joshua, "An Exploration of Social Capital, Giving and Volunteering at the United States County Level," http://www.urban.org/cnp/galper/galp er.htm.
- 930. Gamm, Larry and Cathy Kassab, "Productivity Assessment of Volunteer Programs in Not-for-Profit Human Services Organizations," Journal of Voluntary Action Research, July/Sept 1983.
- 931. Gannon, Mark, "Get yourself connected: Managing volunteers through technology," *Voluntary Action*, Spring 2000.
- 932. Ganong, Lawrence, and Marilyn Coleman, "An Evaluation of the Use of Volunteers as Parent Educators," *Family Relations*, January 1983.
- 933. Gardner Ruth, The Value of Volunteering, Canterbury Volunteer Centre, September 2000,www.cvc.org.nz/paper_valueof volunteering.htm.
- 934. Garfeld, Charles and Carol Kleinmaier, *Training Volunteers for Community Service: The Step by Step Guide of the Shanti Training Institute*, (SF: Jossey Bass)
- 935. Gargalianos, Dimitris and Kristine Toohey, "The 'Professional Practice' Subject in Post Graduate Sport

Management Degree. An Innovative Approach in the Concept of Volunteer Work in an Organising Committee of Olympic Games," www.blues.uab.esolympic.studies/vo lunteers/gargalianos/html

- 936. Garland, Betsy, "Inviting Staff Collaboration in Volunteer Policy and Program Design," *Journal of Volunteer Administration*, Winter 1992/93.
- 937. Garnham, L. (1999) Why do Women Volunteer? The Impact of Social Changes on Voluntary Organisations in Hamilton, New Zealand and the Effects of Changes on Women Volunteers, University of Waikato, Hamilton.
- 938. Gartland, Peter, Senior Corps Volunteer Participation: An Effective Means to Improve Life Satisfaction, Corporation for National Service, 2001.
- 939. Garza M. 1991 'Money talks, nobody walks: Financial incentives for volunteers'. *Journal of Emergency Medical Services*, February: 58-61.
- 940. Gaskin, Katherine and Barbara Dobson, "The Economic Equation of Volunteering," Social Policy Research 110, Joseph Roundtree Foundation, February 1997, www.jrf.org.uk/knowledge/findings/s ocialpolicy/SP110.asp
- 941. Gaskin, Katherine, and Justin Davis-Smith, eds., *New Civic Europe? Study of the Extent and Role of Volunteering*, (London: Volunteer Centre UK) June 1995.
- 942. Gaskin, Katherine, "Assessing the Economic Value and Cost of Volunteers," in C. Pharoah, ed., *Dimensions of the Voluntary Sector*, Charities Aid Foundation, 1997.
- 943. Gaskin, Katherine, "Valuing volunteers in Europe: A comparative study of the Volunteer Investment and Value Audit," *Voluntary Action*, Winter 1999, www.ivr.org.uk/ valuingvolunteers.htm

- 944. Gaskin, Katherine, "Vanishing volunteers: Are young people losing interest in volunteering?," *Voluntary Action*, Winter 1998.
- 945. Gaskin, Katherine, British Volunteering in the European Context," Researching the UK Voluntary Sector, (London: NCVO) 1995.
- 946. Gaskin, Katherine, *What Young People Want from Volunteering* (London: National Centre for Volunteering) 1998.
- 947. Gaston, Kevin and Jackie Alexander, "Effective Organisation and Management of Public Sector Volunteer Workers: Police Special Constables," *International Journal of Public Sector Management*, vol 14(1) 2001.
- 948. Gaston, Nancy, "Easy Does It: Initiating a Performance Evaluation Process in an Existing Volunteer Program," *Journal of Volunteer Administration*, Fall 1989.
- 949. Gaston, Nancy, "Everyone Can Win: Creative Resolution of Conflict," *Journal of Volunteer Administration*, Summer 1989.
- 950. Gay, Kathlyn, *Care and Share: Teenagers and Volunteerism*, (New York: J. Messner) 1977.
- 951. Gay, Pat, "Delivering the goods: The work and future direction of volunteer management," *Voluntary Action*, Spring 2000.
- 952. Gay, Pat, "Volunteering for employability" *Voluntary Action*, Winter 1998.
- 953. Gazley, Beth, "Volunteer Vacationers and What Research Can Tell Us About Them," *e-Volunteerism*, Winter 2001.
- 954. Geer, R.L., "Bringing Out the Best in Your Volunteer Leader," *Association Management*, May 1984.
- 955. Gehret, Michael, "Symphony Orchestra Volunteers: Vital Resources," *Harmony*, April 1997.

- 956. Gentry, D. and T.G. Rundall, "Staffing in AIDS Service Organizations: The Volunteer Connection," *Journal of Health and Human Services Administration*, Fall 1995.
- 957. George, Ida Rush, Beyond Promises: A Guide for Rural Volunteer Program Development, (Montgomery, AL: Alabama Office of Voluntary Citizen Participation) 1983.
- 958. George, Ida Rush, "Beyond Promise: A Planned Approach for Rural Volunteer Community Development," *Journal of Volunteer Administration*, Spring 1986.
- 959. George, Ida Rush, You Can Teach Others: A Professional Approach to Training Volunteers, (Montgomery: Governor's Office on Volunteerism) 1985.
- 960. Georgia Office of Volunteer Services and State Bar of Georgia, Volunteers and the Law: Legal Rights and Obligations of Volunteers and Volunteer Agencies, (Atlanta, GA: GOVS).
- 961. Geroy, Gary, Philip Wright and Laura Jacoby, "Toward a Conceptual Framework of Employee Volunteerism: an Aid for the Human Resource Manager," *Management Decision*, vol 38(4) 2000.
- 962. Geyer, Paul, "The Determinants of Volunteering at 'Partners'," *Journal* of Volunteer Administration, Winter 1983-84.
- 963. Ghio, Melanie, "The Challenge of Decentralizing a Volunteer Program," *Voluntary Action Leadership*, Winter 1987.
- 964. Gibbons, Roger, *How Volunteers View Volunteerism?* (Calgary: University of Calgary) 1986.
- 965. Gibbs, Anthony, "Working with Volunteers," VolSector Management, 1999, members.aol.com/volsector/voluntrs. htm.

- 966. Gibbs, Bevon, "Volunteer Rights," *New Zealand Management*, vol 47(6) 2000.
- 967. Gibbs, M. and Elsey, B., eds., Voluntary Tutors in Adult Literacy: A Survey of Adult Literacy Volunteers in the Nottingham Area, Hyperion Books, December 1981.
- 968. Gidoomal, Ram, Darren Johnson and Susan Kramer, *Visions for Volunteering*, RSA Lecture Programme, 1998/1999 Lectures.
- 969. Gidron, B., "Predictors of Retention and Turnover among Service Volunteer Workers," *Journal of Social Science Research*, Fall 1984.
- 970. Gidron, Benjamin, "Integration of Volunteer Workers into Formal Human Service Agencies: An Organizational Theory Perspective," *Journal of Applied Social Scie*nces, Spring/Summer 1989.
- 971. Gidron, Benjamin, "Sources of Job Satisfaction among Service Volunteers," *Journal of Voluntary Action Research*, Jan/March 1983.
- 972. Gidron, Benjamin, "Volunteer Programs in Mental Health," *Administration in Mental Health*, 7(2): 133-47, 1978.
- 973. Gidron, Benjamin, "Volunteer Work and Its Rewards," *Volunteer Administration*, 11:3) 1978.
- 974. Gidron, Benjamin, "Volunteer Workers: A Labour Economy Perspective," *Labour and Society*, 5:355-65, 1980.
- 975. Giles, Dwight and Janet Eyler, "The Impact of a College Community Service Laboratory on Students' Personal, Social, and Cognitive Outcomes," *Journal of Adolescence*, August 1994.
- 976. Gill, M.L. and R. I. Mawby, Volunteers in the Criminal Justice System: A Comparative Study of Probation, Police and Victim Support, Open University Press, June 1990.

- 977. Gillen, Lynette, "Elder Abuse Peer Support Partners: A Family Violence Prevention Strategy Utilizing Volunteers," *Journal of Volunteer Administration*, Winter 1995.
- 978. Gillespie, D.F. M. Sherraden, C. Streeter, and M. Zakour, *Mapping Networks of Organized Volunteers for Natural Hazards Preparedness,* Final Report, National Science Foundation Project No C33 83-14421, 1986.
- 979. Gillespie, David and Anthony King, "Demographic Understanding of Volunteerism," *Journal of Sociology and Social Welfare*, December 1985.
- 980. Gilligan, Noel, "A Volunteer Program at a Supportive Residence for People with AIDS," *Journal of Volunteer Administration*, Winter 1997.
- 981. Ginsburg, Mark and Suzanne Weisband, "Social Capital and Volunteerism in Virtual Communities: The Case of the Internet Chess Club," uaeller.eller.arizona.edu/~mark/ pubs/icc_hicss_final.pdf.
- 982. Gitelman, Frances, "To Ease Their Stay: The Welcome a New Resident Volunteer Program," *Journal of Volunteer Administration*, Spring 1991.
- 983. Glascoff, M. A., Baker, J. B., Glascoff, D. W. (1997). Successfully promoting volunteerism by offering extrinsic rewards in a personal health course: A pilot study. *Journal* of *Health Education*, 28, 219-223.
- 984. Glass, J. C. and Hastings, J. L. (1992). Stress and burnout: Concerns for the hospice volunteer. *Educational Gerontology*, 18, 7, 717-731.
- 985. Glass, Thomas, Carlos Mendes de Leon, Richard Marottoli, and Lisa Berkman, "Population Based Study of Social and Productive Activities as Indicators of Survival among Elderly Americans," *British Medical Journal*,

August 21, 1999.

- 986. Gledhill, John, Sustaining Volunteerism in the Emergency Services: Funding (Canberra: Australasian Fire Authorities Council for Emergency Management) October 2001.
- 987. Glickman, L L, and Caro, F. G. 1992. Improving the Recruitment and Retention of Older Volunteers. Prepared for the National Eldercare Institute on Employment and Volunteerism. College Park, Md.: University of Maryland Center on Aging.
- 988. Glover, G., "Understanding Volunteer Contracts," *The Public Garden*, April 1990.
- 989. Glover, Gene and Michele Mickelson, Voluntarism: A Workbook on How to Build or Improve a Volunteer Program, (Madison: Criminal Justice Institute, University of Wisconsin - Extension) 1981.
- 990. Goetter, William, et al, "The Professional Volunteer: A New Concept - Time-Tested," *Canadian Vocational Journa*l, August 1987.
- 991. Golden, Gail Kadison, "Volunteer Counselors: An Innovative, Economic Response to Mental Health Service Gaps," Social Work, May 1991.
- 992. Goldsmith, Suzanne, A City Year: On the Streets and in the Neighborhoods with Twelve Young Community Service Volunteers, Transaction Publishers, 1997.
- 993. Goldstein, Michael, "Legal Issues in Combining Service and Learning," in Combining Service and Learning: A Resource Book for Community and Public Service, Volume II, (Raleigh: National Society for Internships and Experiential Education) 1990.
- 994. Good Beginnings National Parenting Project, Best Practice Guidelines for Volunteer Home Visiting, (Surrey

Hills: Good Beginnings) August 1999.

- 995. Goodall, Richard, "Organising Cultures: Voluntarism and Professionalism in UK Charity Shops," *Voluntary Action*, Winter 2000.
- 996. Goodlad, Sinclair and Stephanie McIvor, *Museum Volunteers: Good Practice in the Management of Volunteers* (Routledge) June 1998.
- 997. Goodman, Ann, *Immunity from Liability for Volunteers*, AARP, Public Policy Institute, March 1988.
- 998. Goodrick, Ian, "Voluntary Helpers in General Practice," *British Medical Journal*, vol 307, no 6899, 1993.
- 999. Gora, Jo Ann and Gloria Nemerowicz, "Volunteers: Initial and Sustaining Motivations in Service to the Community," *Research in the Sociology of Health Care*, Vol 9, 1991.
- 1000. Gora, JoAnn and Gloria Nemerowicz, "Professionalism in a Medical Volunteer Role: Volunteers in Emergency Squad Work," *Journal of Volunteer Administration*, Winter 1984/85.
- 1001. Gora, JoAnn Gennaro and Gloria Nemerowicz, *Emergency Squad Volunteers: Professionalism in Unpaid Work* (New York: Praeger) 1985.
- 1002. Gordon, Janet and Diana Reische, *The Volunteer Powerhouse – The Junior League*, (NY: Rutledge Press) 1982.
- 1003. Gorman, Eric, "Volunteer Management: An Overlooked Strategy in Improving the Elections Process," *e-Volunteerism*, Jan/April 2002.
- 1004. Gosey, Margaret, Volunteer Power: Volunteer Management for Hospice Coordinators (Ft. Smith, AR: Volunteer Power) 1990.
- 1005. Goss, Kristin, "Volunteering and the Long Civic Generation," *Nonprofit*

and Voluntary Sector Quarterly, December 1999.

- 1006. Gottlieb, Benjamin and Larry Peters," A National Demographic Portrait of Mutual Aid Group Participants in Canada," *American Journal of Community Psychology*, Oct 1991.
- 1007. Goulborne, Michele and Don Embuldeniya, Assigning Economic Value to Volunteer Activity: Eight Tools for Efficient Program Management, Canadian Center for Philanthropy, 2002.
- 1008. Gouse, Jacqueline and Judith Helein, "Building Partnerships with Corporations," *Journal of Volunteer Administration*, Fall 1983.
- 1009. Govaart, Margriet-Marie, van Daal, Henk Jan, Münz, Angelika & Keesom, Jolanda, 2001, *Volunteering worldwide*, Netherlands Institute of Care and Welfare.
- 1010. Govekar, Paul and Michele Govekar, "Using Economic Theory and Research to Better Understand Volunteer Behavior," *Nonprofit Management and Leadership*, Fall 2002.
- 1011. Governor's Office on Volunteerism, Recruiting Volunteers from the Business Community, (Baltimore: Governor's Office on Volunteerism) 1987.
- 1012. Governor's Office on Volunteerism, Volunteer Management in Maryland: Legal Liability and Insurance Issues, (Baltimore: Governor's Office on Volunteerism) 1992.
- 1013. Grabb, Edward and James Curtis, "Voluntary Association Activity in English Canada, French Canada and the United States: A Multivariate Analysis," *Canadian Journal of Sociology*, Fall 1992.
- 1014. Grable Foundation, Management Volunteers: A Valuable Resource for Nonprofit Organizations, (Philadelphia: Grable Foundation) 1993.

- 1015. Graff, Linda and John Vedell, "Opportunities for All - The Potential for Supported Volunteering in Community Agencies," *Journal of Volunteer Administration*, Winter 2000.
- 1016. Graff, Linda, "Considering the Many Aspects of Volunteer/Union Relations," *Voluntary Action Leadership*, Summer 1984.
- 1017. Graff, Linda, "It's Never Over: Ongoing Screening of Volunteers and Paid Staff," *e-Volunteerism*, July/Sept 2002.
- 1018. Graff, Linda, "Making the Case for Risk Management in Volunteer Programs," *Journal of Volunteer Administration,* Vol 20, no 2, 2002.
- 1019. Graff, Linda, "Paid and Unpaid: Who Should Do What?," *Journal of Volunteer Resources Management*, vol 2(3) 1992.
- 1020. Graff, Linda, "Past, Current and Expected Future Trends in Volunteering by Retired Persons: The Development of Personal Talents and Fulfillment of Civic Responsibilities," in M. Maunsell, ed., *Designing Meaningful New Volunteer Roles for Retired Persons* (Victoria: Centre of Aging and the Centre for Studies in Religion and Society, University of Victoria).
- 1021. Graff, Linda, "Policies for Volunteer Programs," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 1022. Graff, Linda, "Policies for Volunteer Services," in Ginette, Johnstone, ed., Management and Volunteer Services in Canada: The Text (Carp: Johnstone Training and Consultation) 1997.
- 1023. Graff, Linda, "Risk Management in Volunteer Programs," in Tracy Connors, ed., *The Nonprofit Handbook* (New York, John Wiley and Sons) 2001.

- 1024. Graff, Linda, "Risk Management," in Ginette, Johnstone, ed., *Management and Volunteer Services in Canada: The Text* (Carp: Johnstone Training and Consultation) 1997.
- 1025. Graff, Linda, "Selection, Screening and Placement," in Ginette, Johnstone, ed., *Management and Volunteer Services in Canada: The T*ext (Carp: Johnstone Training and Consultation) 1997.
- 1026. Graff, Linda, "Taking Volunteering into the Twenty-First Century: Risk Management is Indispensable," *Journal of Volunteer Resources Management*, vol 4(2) 1995.
- 1027. Graff, Linda, "The Key to the Boardroom Door: Policies for Volunteer Programs," *Journal of Volunteer Administration*, vol 11(4) 1993.
- 1028. Graff, Linda, "The Role of Volunteers During a Strike," *Journal of Volunteer Administration*, Summer 1984.
- 1029. Graff, Linda, "Volunteer Screening," in Tracy Connors, ed., *The Nonprofit Handbook* (New York, John Wiley and Sons) 2001.
- 1030. Graff, Linda, and John Vedell, "It Shouldn't Be This Difficult: The View of Agencies and Persons with Disabilities on Supported Volunteering," *Journal of Volunteer Administration* vol 20(3) 2002.
- 1031. Graff, Linda, and Sue Inglis, "Policy Development and Physical Activity Volunteer Program Management," Avante - A Journal of the Council of University Professors and Researchers, vol 3(3) 1997.
- 1032. Graff, Linda, Beyond Police Checks: The Definitive Volunteer and Employee Screening Guidebook, (Dundas, Ontario: Graff and Associates) 1999.
- 1033. Graff, Linda, *By Definition: Policies* for Volunteer Programs (Etobicoke, ON: Volunteer Ontario) 1993.

- 1034. Graff, Linda, Heads Up! Risk Management in Volunteer Programs and Community Service (Dundas: Linda Graff and Associates) 2002.
- 1035. Graff, Linda, Policies for Volunteer Programs," in Tracy Connors, ed., The Nonprofit Handbook (New York, John Wiley and Sons) 2001.
- 1036. Graff, Linda, Special Needs Volunteering: A Directory of Programs in Canada (Etobicoke: Volunteer Ontario) 1992.
- 1037. Graff, Linda, *Volunteer for the Health of It*, (Etobicoke: Volunteer Ontario) 1991.
- 1038. Graff, Linda, Volunteer/Paid Staff/Union Relations: A Discussion Paper (Hamilton, ON: The Volunteer Center of Hamilton) 1983.
- 1039. Graff, Linda, *Well-Centred: Policy Development for Volunteer Centres*, (Ottawa: Volunteer Canada) August 1997.
- 1040. Granger, Ben and Debra Carter, "The Use and Nonuse of Companion Animals by Volunteers in Nursing Homes: A Comparative Study," *Anthrozoos*, Spring 1991.
- 1041. Granville, Gillian," The experience of older volunteers in intergenerational school-based projects," *Voluntary Action*, Autumn 2000.
- 1042. Gratton, C., Nichols, G., Shibli, S., and Taylor, P. (1998) Local authority support to volunteers in sports clubs, *Managing Leisure: an International Journal* 3 (3) 119-127. July 1998.
- 1043. Greeley, Andrew, "The Other Civic America: Religion and Social Capital," *The American Prospect*, 32:68-73, 1997.
- 1044. Greeley, Andrew, "The Strange Reappearance of Civic America: Religion and Volunteering," www.agreeley.com/articles/civic.html
- 1045. Greeley, Paul J. "Energizing Boards, Commissions, Task Forces, and Volunteer Groups." *Economic Development Review.*. Summer

1995.

- 1046. Green, John and Amy Sherman, Fruitful Collaborations: A Survey of Government-Funded Faith-Based Programs in 15 States, Hudson Institute, 2002.
- 1047. Greenberg, Liane, *The Benefits of Volunteering*, NSGVP Fact Sheet #8 (Toronto: Canadian Centre for Philanthropy) January 2000.
- 1048. Greene, Patrick. (1992) 'The management of volunteers' in Thompson, J.M.A. ed. *Manual of curatorship; a guide to museum practice.* 2nd edition. Butterworth-Heinemann
- 1049. Greer, Jerry, "Volunteers in Resource Management: A Forest Service Perspective," *Journal of Volunteer Administration*, Summer 1985.
- 1050. Gregory, David, Volunteering and Local Government, Canterbury Volunteer Centre, 2001, www.cvc.org.nz/paper_volunteeringl ocalgovernment.htm.
- 1051. Gregory, N. and Schueck, P., "One Job, Two Contented Workers," *Voluntary Action Leadership*, Winter 1988-89.
- 1052. Gregory, R.J., "Betty and Pat: Matching Opposites as a Technique Toward Community Involvement in Offender Rehabilitation," *Journal of Offender Rehabilitation*, Vol 23 (1/2) 1996.
- 1053. Grieshop, James, "How Art Thou Motivated? Let Me Count the Ways," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 1054. Greif, Richard, *Big Impact: Big Brothers Making A Difference*, (Boston, MA: New Hat Publishing) 1997.
- 1055. Griffith, V.E. (1980). Volunteer scheme for dysphasia and allied

problems in stroke patients. *British Medical Journal*, 3, 633-635.

- 1056. Griggs, J., editor, Simple Acts of Kindness: Volunteering in the Age of AIDS, (New York, NY: United Hospital Fund) 1989.
- 1057. Griggs, Robert and Stanley Levin, The State of the Art of Volunteering in Rehabilitation Facilities, (Washington, DC: Goodwill Industries of America) 1971.
- 1058. Grigoryan, Susanna, "Volunteering and Volunteer Management in Armenia," *Journal of Volunteer Administration*, Vol 20, no 3, 2002.
- 1059. Grigsby, David, *Motivation and Volunteers*, Strom Thurman Institute of Government and Public Affairs, Clemson University, June 1984.
- 1060. Grimes, Mary Beth, Helping Behavior Commitments in the Prescence of Vanilla, Lavender and No Odor, clearinghouse.mwsc.edu/manuscript s/69.asp.
- 1061. Grossman, Jean Baldwin and Kathryn Furano, "Making the Most of Volunteers," *Law and Contemporary Problems*, Autumn 1999.
- 1062. Grossman, Jean Baldwin, ed., *Contemporary Issues in Mentoring* (Philadelphia: Public/Private Ventures)
- 1063. Grossman, Jean, and Jeans Rhodes, "The Test of Time: Predictors and Effects of Duration in Youth Mentoring Relationships," *American Journal of Community Psychology*, vo. 30, no 2, 2002.
- 1064. Grubbs, Arlene, "Measuring the Impact of Organizational Change on Volunteers," *Journal of Volunteer Administration*, Spring 1998.
- 1065. Grube, Jean and Jame Allyn Piliavin, "Role Identity, Organizational Experiences, and Volunteer Performance," *Personality and Social Psychology*, Sept 2000.

- 1066. Guegold, William, Volunteerism and Olympic Music Venues," www.blues.uab.es/olympic.studies/v olunteers/guegold.html.
- 1067. Guerra, Iraida Manzanilla, "Volunteerism in Latin America," *Journal of Volunteer Administration*, Summer 1998.
- 1068. Guinan, J.J., McCallum, L.W., Painter L., Dykes, J. & Gold, J. (1991). Stressors and rewards of being an AIDS emotional support volunteer: a scale for use by caregivers for people with AIDS. *AIDS Care*, 3, 137-150
- 1069. Gulker, Virgil, Helping You is Helping Me: How a New Breed of Volunteer Can Make a Difference (Ann Arbor: Vine Books/Servant Publications) 1993.
- 1070. Habermann, Ulla, "Volunteerism in the Welfare State: The Case of Denmark," *Journal of Volunteer Administration*, Summer 1998.
- 1071. Hadley, Roger, Adrian Webb and Christine Farrell, *Across the Generations: Old People and Young Volunteers*, George Allen & Unwin, 1975.
- 1072. Hadsell, Carl and Lisa Cwik, "Student Volunteer Recruitment Programs: The Total Concept," *College and University*, Summer 1987.
- 1073. Haeuser, Adrienne and Florence Schwartz, "Developing Social Work Skills for Work with Volunteers," Social Casework, Vol 61(10), 1980.
- 1074. Haggert, Claire, Helen Jermyn and Tony Marshall, *Local Voluntary Action Surveys: Torrington, Devon, Area Report 11*, Home Office, Research Development and Statistics Directorate, October 1998.
- 1075. Haines, Mike, Volunteers: How to Find Them, How to Keep Them, (Vancouver, BC: Vancouver Volunteer Centre) 1977.

- 1076. Hainsworth, J. and J. Barlow, *Challenging Arthritis: Older Volunteers Initiative Final Report*, Coventry University, 2000.
- 1077. Hairston, Ella, "Reciprocal Volunteering: Nursing Home Residents and the Homeless," *Activities, Adaptation and Aging*, Vol 20(1) 1995.
- 1078. Hall, Barry and Hilde Schlosar, "Repeat Callers and the Samaritan Telephone Crisis Line: A Canadian Experience," *Crisis*, Vol 16 (2) 1995.
- 1079. Hall, M.H. (2001). Measurement issues in surveys of giving and volunteering and strategies applied in the design of Canada's national survey of giving, volunteering and participating. *Nonprofit and Voluntary Sector Quarterly*, 30, 515-526.
- 1080. Hall, M.H. and A.R. Febrarro, "Much Comes from Few: The Thin Base of Support for Charitable and Nonprofit Organizations," Canadian Centre for Philanthropy, Research Bulletin, 6(2) 1999.
- Hall, Michael, A-J. McKechnie, Katie Davidman and Fleur Leslie, An Environmental Scan on Volunteering and Improving Volunteering (Toronto: Canadian Centre for Philanthropy) 2001.
- 1082. Hall, Michael, Tamara Knighton, Paul Reed, Patrick Bussiere, Don McRae and Paddy Bowen, *Caring Canadians, Involved Canadians: Highlights from the National Survey of Giving, Volunteering and Participating*, (Ottawa: Statistics Canada) 1998.
- 1083. Hall, Peter Dobkin, *Inventing the Nonprofit Sector and Other Essays on Philanthropy, Voluntarism and Nonprofit Organizations*, John Hopkins University Press, 2002.
- 1084. Hallahan, Louise, "Who Manages Volunteers in Health and Community Service Organisations in Victoria?,"

Australian Journal on Volunteering, 5(2) 2000.

- Halmay, D., L. Hollingsworth, J. Lamontagne and M. Thirwell, "Development of a Volunteer Oncology Program in a University Tertiary Care Hospital," *Journal of Palliative Care*, Winter 1995.
- 1086. Halperin, S. and Merenda, D. *Noble Allies: Volunteers in the Schools*, (Washington, DC: Council for Basic Education) 1986.
- 1087. Halpert, Burton, "Volunteer Information Provider Program: A Strategy to Reach and Help Rural Family Caregivers," *Gerontologist*, April 1988.
- 1088. Halpin T. 1998 Recruitment and retention of volunteers: Find 'em, keep 'em. Obstacle or opportunity? *Journal of Emergency Medical Services*, 58-72.
- 1089. Halverson, Delia, *How to Train Volunteer Teachers*, Abingdon Press, February 1991.
- 1090. Hamblin, Martin, *Getting things done : recruiting and training volunteers for a sports organisation* London : Sports Council, 1994.
- 1091. Hambly, Catherine, *Behavior and Beliefs of Volunteer Literacy Tutors*, Working Papers on Literacy, Centre for Literacy
- 1092. Hamilton, Frederick & Schneiders, Attitudes of Americans Over 45 Years of Age on Volunteerism, (Washington, DC: HF&S) February 1988.
- 1093. Hamilton, Stephen and Mickey Fenzel, "The Impact of Volunteer Experience on Adolescent Social Development: Evidence of Program Effects," *Journal of Adolescent Research*, Spring 1988.
- 1094. Hamm, Wilfred, "Guide for Effectively Recruiting African American Adoptive Families," *Journal of Multicultural Social Work*, Vol 5(3/4) 1997.

- 1095. Hammonds-Smith, Maxine, and Dottie Malone-Atkins," Volunteers and the 3C Model (Campus, Church, Community)," *Voluntary Action*, Spring 2001
- 1096. Handy, F., Cnaan, R. A., L. Brudney, J. L., Ascoli, U., Meijs, L. C. M. P., & Ranade . S. Public perception of "Who is a Volunteer": An examination of the net-cost approach from a cross-cultural perspective, *Voluntas*, 2000, 11(1), 45-65.
- 1097. Handy, Femida and Kirsten Keil, "A Study of Peer Management of Youth Volunteers at the Canadian Red Cross," *Journal of Volunteer Administration*, Vol 19, no 4, 2001.
- 1098. Hanlon, Brenda, ed., *The Best of Voluntary Action Leadership*, (Washington, DC: Points of Light Foundation) 1980.
- 1099. Hanson, JoAnn and James Stone, "Community Service Links Corrections to Volunteering," *Journal* of Volunteer Administration, Summer 1985.
- 1100. Hanson, JoAnn and Karla Henderson, "The First Offender: Adult Education in Action," *Journal of Volunteer Administration*, Winter 1983/84.
- 1101. Harbaugh, W.T. (1998) "What Do Donations Buy? A Model of Philanthropy Based on Prestige and Warm-Glow" *Journal of Public Economics* 67, 269-284.
- 1102. Hardwick J & Graycar A. (1982), Volunteers in non-Government Welfare Organisations in Australia: A Working paper, Social Welfare Research Centre University of New South Wales.
- 1103. Harel, Rena, "Volunteer Community Service: What are the Benefits to the Volunteer?," *Journal of Volunteer Administration*, Summer 1992.
- 1104. Harlock, Dawn and Natalie Sachs-Ericsson, "Volunteers and Animal-Assisted Activity Programs," *Journal*

of Volunteer Administration, Fall 1998.

- 1105. Harman, J.D., ed., *Volunteerism in the Eighties*, (Washington: University Press of America) 1982.
- 1106. Harrington, M., "A Retrospective Commentary on Volunteering as Serious Leisure," *Leisure/Loisir*, Vol 25(3-4), pp 143-146, 2000-2001.
- 1107. Harrington, M., Cuskelly, G., & Auld, C, "Career volunteering in commodity-intensive serious leisure: Motor sport events and their dependence on volunteers/amateurs," *Society and Leisure*, 23(2): 419-430, 2000.
- 1108. Harris, Goldye, Annette Shapiro: Professional Volunteer, (Beverly Hills: Rose Press) 1994.
- 1109. Harris, M., The Church is the People: Lay Volunteers in Religious Congregations, Working Paper 16, London School of Economics, Centre for Voluntary Organisations, 1996.
- 1110. Harris, M.D., and B. Groshens, "A Cooperative Volunteer Training Program," *Home Healthcare Nurse*, May/June 1985.
- 1111. Harris, Margaret, "An Inner Group of Willing People: Volunteering in a Religious Context," *Social Policy and Administration*, March 1996.
- 1112. Harrison, David, "Volunteer Motivation and Attendance Decisions: Competitive Theory Testing in Multiple Samples from a Homeless Shelter," *Journal of Applied Psychology*, June 1995.
- 1113. Harshfield, James, "Liability Issues of Using Volunteers in Public Schools," *NASSP Bulletin*, September 1996.
- 1114. Harshfield, James, Gary Peltier, George Hill, and Richard Daugherty, "How Public Schools View Selected Components of Volunteer Management," *Journal of Volunteer Administration*, Fall 1996.

- 1115. Hart, Karen, "Court Ordered Community Service and the Non-Profit Organization, *Journal of Volunteer Administration*, Winter 1989/90.
- 1116. Hart, Kenneth, *Employee Volunteerism: Employer Practices and Policies* (Conference Board of Canada) 1986.
- 1117. Hart, Peter and Mario Brossard, "A Generation to be Proud Of: Young Americans Volunteer to Make a Difference," *Brookings Review*, October 2002.
- 1118. Hartman, Michael, "Strengthening Volunteerism through Wisconsin's Welfare-Replacement Proposal: A Brief Examination of Time Dollars," Wisconsin Policy Research Institute Report, Vol 8, No 10.
- 1119. Hartmann, D. "Volunteer Immunity: Maintaining the Vitality of the Third Sector of Our Economy," 10 University of Bridgeport Law Review 63 (1989).
- 1120. Harvey, Patricia and Ginette Johnstone, *A Book of Case Studies for Training Volunteers*, (Carp, ON: Johnstone Training and Consultation) 1992.
- 1121. Hatch, Stephen, editor, *Volunteers: Patterns, Meanings, and Motives*, (Berkhamsted, Herts: The Volunteer Centre) 1983.
- 1122. Hatlestad, D. "Developing Leadership Skills in the Volunteer EMS System," *Emergency Medical Service*, Vol 31, No 4 2002.
- 1123. Haus, A, ed., *Working with Homeless People: A Guide for Staff and Volunteers*, (New York: Columbia University Community Services) 1994.
- 1124. Havir, Linda, "An Evaluation of Older Volunteers as Telephone Interviewers," *Journal of Voluntary Action Research*, July/September 1986.

- 1125. Hawrylyshyn, O., "The Economic Nature and Value of Volunteer Activity in Canada," *Social Indicators Research*, January 1978.
- 1126. Hawthorne, Nan, "Customer Service for Volunteer Programs," *Volunteer Management Review*, April 10, 2002, charitychannel.com/ article_171.shtml.
- 1127. Hawthorne, Nan, "Developing a Good Volunteer Position Description," *Volunteer Management Review*, May 22, 2002, charitychannel.com/ article_165.shtml.
- 1128. Hawthorne, Nan, "Preventing Volunteer Burnout," *Volunteer Management Review*, May 15, 2002, charitychannel.com/ article_166.shtml.
- 1129. Hawthorne, Nan, "The History and Development of Internet Resources for Volunteer Programs," *Journal of Volunteer Administration*, Fall 1997.
- 1130. Hawthorne, Nan, "Volunteer Recruitment on the Internet," *Grapevine*, March/April 1997.
- 1131. Hayes, Gene and Carl McDaniels, "The Leisure Pursuit of Volunteering," *Parks and Recreation*, September 1980.
- 1132. Hayghe, Howard, "Volunteers in the US: Who Donates the Time?," *Monthly Labor Review*, February 1991.
- 1133. Hayler, Laurel, "Administrative Considerations in Developing a Volunteer Program," *Hospital and Community Psychiatry*, March 1975.
- 1134. Hayslip, B. and M.L. Walling,
 "Impact of Hospice Volunteer Training on Death Anxiety and Locus of Control," *Omega: Journal* of Death and Dying, 1985 (3).
- 1135. Health and Welfare Council, The Emerging Role of Volunteer Bureaus as Seen Through the Opinions and Attitudes of Community Welfare Council Executives Special Report

Series No. 6, Research Department, Health and Welfare Council, Philadelphia, July 1960.

- 1136. Healy, C., "Volunteers in Public Welfare," in J.C. Cull and R.E. Hardy, eds., *Applied Volunteerism in Community Development*, (Springfield: Charles C. Thomas) 1973.
- 1137. Heartbeat Trends, Research into Older People and Volunteering -Research Report for the 2001 Premier's Forum on Ageing, (Sydney: Heartbeat Trends) 2001.
- 1138. Hedges, Barbara, "Volunteer Recognition," *Church Administration*, March 1983.
- 1139. Hedges, Susan, "Protecting Volunteers and Volunteer Directors of Who Michigan Nonprofit Corporations," *Michigan Business Law Journal*, Spring 1995.
- 1140. Hedley, R. (1992) 'Organising and managing volunteers' in Hedley, R.
 & Davis Smith, J. (Eds) Volunteering and Society: Principles and Practice, NCVO Publications, London.
- 1141. Hedley, R. and Smith, J.D. Volunteers and the Contract Culture: Volunteer Centre UK, 1994.
- 1142. Hedley, Rodney and Gerald Rampersad, *Making It Happen! Involving Black Volunteers: Issues and Practical Considerations*, (London: Volunteer Centre UK) November 1992.
- 1143. Hedley, Rodney and Justin Davis-Smith, Volunteering and Society: Principles and Practices, (London: NCVO) February 1992.
- 1144. Heidrich, Katheryn, "Are You Ready for Volunteers?," *Camping Magazine*, February 1991.
- 1145. Heidrich, Kathryn W., "Volunteers' Life-Styles: Market Segmentation Based on Volunteers' Role Choices," *Nonprofit and Voluntary Sector Quarterly*, Vol. 19, Spring, 1990, 21-31.

- 1146. Height, D, J. Toya, L. Kamikawa and D. Maldonado, "Senior Volunteering in Minority Communities, *Generations*, 5(4) 1981.
- 1147. Heinz, John, Paul Schnorr, Edward Laumann and Robert Nelson, "Lawyers' Roles in Voluntary Associations: Declining Social Capital?," *Law and Social Inquiry*, Summer 2001.
- 1148. Heinz, Laura, Voluntary Health Organizations in Canada: Public Involvement and Support (Toronto: Canadian Centre for Philanthropy) 2000.
- 1149. Heinz, Laura, *Volunteering Trends in Canada 1987-1997* NSGVP Fact Sheet 10 (Toronto: Canadian Centre for Philanthropy) February 2000.
- 1150. Hellmo, J. *The Nature of Volunteers and Volunteerism in the Calgary Setting* (Calgary: RUPPS, University of Calgary) 1986.
- 1151. Helman, Margaret, "Volunteers: Active and Eager in Australia," *Journal of Volunteer Administration*, Winter 1992/1993.
- 1152. Helmers, K.F., S. N. Young, and R. O. Pihl, "Assessment of Measures of Impulsivity in Healthy Male Volunteers," *Personality and Individual Differences*, December 1995.
- 1153. Henderson, Karla "Are Volunteers Worth Their Weight in Gold?," *Parks and Recreation*, November 1988.
- 1154. Henderson, Karla, "Community Service Volunteering as Responsive Adult Education," *Journal of Volunteer Administration*, Vol 1(4) 1983.
- 1155. Henderson, Karla, "In Search of Volunteer Management: Ideas for Excellence," *Journal of Volunteer Administration*, Fall 1985.
- 1156. Henderson, Karla, "Motivating the Adult 4-H Volunteer," *Journal of Extension*, Vol 13)1) 1984.

- 1157. Henderson, Karla, "Motivations and Perceptions of Volunteerism as a Leisure Activity," *Journal of Leisure Research*, Vol 13, Number 3, 1981.
- 1158. Henderson, Karla, "Programming Volunteerism for Happier Volunteers," *Parks & Recreation*, Vol 15(9) 1980.
- 1159. Henderson, Karla, "The Motivation of Men and Women in Volunteering," *Journal of Volunteer Administration*, Spring 1983.
- 1160. Henderson, Karla, "Volunteer Management in the Leisure Service Curriculum," *Volunteer Administration*, Vol 13(2) 1980.
- 1161. Henderson, Karla, "Volunteerism as Leisure," *Journal of Voluntary Action Research*, January-March 1984.
- 1162. Henderson, Karla, "Volunteerism in Leisure Services - Trends and Issues," *Journal of Physical Education, Recreation and Dance*, Vol 56(1) 1985.
- 1163. Henderson, Karla, "Volunteers in Leisure Services: Marketing from a Human Services Perspective," *Parks* & *Recreation*, Vol 25(6) 1990.
- 1164. Henderson, Karla, "Women as Volunteers," *The Humanist*, Vol 44(4) 1984.
- 1165. Henderson, Kathleen, "Protecting Volunteers from Lawsuits," *Mechanical Engineering*, August 1997.
- 1166. Henderson, Kathy, What Would We Do Without You? A Guide to Volunteer Activities for Kids, (Crozet, VA: Shoe Tree Press) 1990.
- 1167. Henderson, Z.P, "Volunteering Activities May Promote Health," *Human Ecology Forum*, Winter 1990.
- 1168. Henderson-Loney, Jane, "Steps and Types: How the MBTI Helped a Treatment Non-Profit Develop an Effective Volunteer Program," *Journal of Volunteer Administration*, Fall 1996.

- 1169. Hendricks, Jon and Stephen Cutler, "The effects of membership in church-related associations and labor unions on age differences in voluntary association affiliations," *The Gerontologist*, Apr 2001
- 1170. Henson, S. and Larson, B., *Risk Management: Strategies for Managing Volunteer Programs* (Walla Walla: Macduff/Bunt Publishing) 1988.
- 1171. Hermalin, Jared, "Self Help Clearinghouses: Promoting Collaboration between Professionals and Volunteers," *Journal of Voluntary Action Research*, April/June 1986.
- 1172. Herman, Keith, "Appropriate Use of the Child Abuse Potential Inventory in a Big Brothers/Big Sisters Agency," *Journal of Social Science Research*, Vol 20(3/4) 1995.
- 1173. Herman, Keith, "Enhancing Screening for Child and Youth-Care Work with Problem-Specific Measures: An Example with Big Brothers/Big Sisters Volunteers," *Child and Youth Care Forum*, December 1993.
- 1174. Herman, Melanie and Peggy Jackson, No Surprises: Harmonizing Risk and Reward in Volunteer Management (Washington: Nonprofit Risk Management Center) 2001.
- 1175. Herman-Cappoli, Mary, "Volunteers are Working: Patients Come Back to Give Back," *Journal of Volunteer Administration*, Summer 1992.
- 1176. Herndon, E. J., & Mikulas, W. L. (1996). Using reinforcement-based methods to enhance membership recruitment in a volunteer organization. *Journal of Applied Behavior Analysis*, 29, 577-580.
- 1177. Herrera, Carla, Cynthia Sipe, Wendy McClanahan, Amy Arbreton and Sarah Pepper, *Mentoring School-Age Children: Relationship Development in Community-Based and School-Based Programs*

(Philadelphia: Public Private Ventures) April 2000.

- 1178. Herrman, Beth, *The Volunteer Tutor's Toolbox*, International Reading Association, 1994.
- 1179. Hersch, P.D., J.A. Kulik and K.E. Scheibe, "Personal Characteristics of College Volunteers in Mental Hospitals," *Journal of Consulting and Clinical Psychology*, 33:30-34, 1969.
- 1180. Herzog, A. R., & Morgan, J. (1993). Formal volunteer work among older Americans. In S. A. Bass, F. G. Carol, & Y.-P. Chen (Eds.), Achieving a productive aging society (pp. 119-142). Westport, CT: Auburn House.
- Herzog, A. R., Kahn, R. L., Morgan, J. N., Jackson, J. S., & Antonucci, T. C. (1989). Age differences in productive activities. *Journal of Gerontology*, 44, 129-138.
- 1182. Herzog, A. Regula and James Morgan, "Age and Gender Differences in the Value of Productive Activities: Four Different Approaches," *Research on Aging*, June 192.
- 1183. Hettman, D.W. and E. Jenkins, "Volunteerism and Social Interest," *Individual Psychology*, 46(3) 1990.
- 1184. Heywood, Sandy, "The Value of a Volunteer Questionnaire," *Voluntary Action Leadership*, Spring 1983.
- 1185. Hiatt, S.W. and A. Jones, "Volunteer Services for Vulnerable Families and At-Risk Elderly," *Child Abuse and Neglect*, 24(1) 2000.
- 1186. Hiatt, Susan, Patty Michalek, Phyllis Younge, Thomas Miyoshi and Edward Fryer, "Characteristics of Volunteers and Families in a Neonatal Home Visitation Project: The Kempe Community Caring Program," *Child Abuse and Neglect*, Jan 2000.
- 1187. Hieserman, Jo Ann, "Library Directors and Volunteer Programs," *Colorado Libraries*, June 1991.

- 1188. Hildrew, P. and M. Mair, *Recruiting and Keeping Volunteers*, (London: National Association of Citizen Advice Bureaux) 1990.
- 1189. Hilke, John C. (1986). The impact of volunteer firefighters on local government spending and taxation. *Municipal Finance Journal*, 7,33-44.
- 1190. Hill, Donna, "Volunteers Chairing Events," *Journal of Volunteer Administration*, Winter 1991/92.
- 1191. Hiller, Janet, "Screening Youth Volunteers," *Journal of Extension*, Spring 1992.
- Hillman, K.G., Volunteers in Direct Service: A Study of Their Background and Experience, (Chicago: Welfare Council of Metropolitan Chicago) 1967.
- 1193. Himmelweit, Susan, "The Discovery of Unpaid Work: The Social Consequences of the Expansion of Work," *Feminist Economics*, vol 1, no 2, Summer 1995.
- 1194. Hintgen, Thomas, Tina Radichel, Mary Beth Clark, Thomas Sather, and Kara Johnson, "Volunteers, communication, and relationships: Synergistic possibilities," *Topics in Stroke Rehabilitation*, Summer 2000
- 1195. Hinton, Karen, "Extension's Role in Developing Community Volunteers," *Journal of Extension*, August 1994.
- 1196. Hinton, Karen, "Perceived of Training Needs of Government Volunteers," *Public Personnel Management*, Winter 1995.
- 1197. Hipp, Lois and Donna Davis, "Using Experiential Techniques in Hospice Volunteer Training," *Journal of Volunteer Administration*, Fall 1987.
- 1198. Hirsch, Solomon, "A Critique of Volunteer-Staff Suicide Prevention Centres," *Canadian Journal of Psychiatry*, October 1981.
- 1199. Hiscock, Lynda and Godfrey Cole,"The Motivation, Use and Future of Volunteer Lawyers in Law Centres,"

Journal of Social Welfare Law, Nov 1990.

- 1200. Hoad, Peter, "Volunteers in the Independent Hospice Movement," Sociology of Health and Illness, June 1991.
- 1201. Hoare, A. and C. Peters, "A Multisite Patient-Centered and Family-Centered Volunteer Program," *Journal of Palliative Care*, Fall 1996.
- 1202. Hobbs, Beverly, "Diversifying the Volunteer Base: Latinos and Volunteerism," *Journal of Extension*, August 2001.
- 1203. Hobfoll, Steven, "Personality Characteristics of the College Volunteer," *American Journal of Community Psychology*, Vol 8 (4), 1980.
- 1204. Hobson, A., "Why Do Volunteers Volunteer?," *The Public Garden*, April 1990.
- Hobson, C.J., Rominger, A., Malec, K., Hobson, C.L., & Evans, K. (1996). Volunteer friendliness of nonprofit agencies: Definition, conceptual model, and applications. *Journal of Nonprofit and Public Sector Marketing*, 44 (4), 27-41.
- 1206. Hobson, Charles and Kathryn Malec, "Initial Telephone Contact of Prospective Volunteers with Nonprofits: An Operational Definition of Quality and Norms for 500 Agencies," *Journal of Volunteer Administration*, Summer/Fall 1999.
- 1207. Hodge, Peter, "Trends in Australian Overseas Volunteering," *Arena Magazine*, August 1999.
- 1208. Hodges, J. & Carlsen, J. 1998, 'A tale of two festivals: volunteer motivations and expectations at two Australian Folk Festivals', in Progress in Tourism and Hospitality Research 1998: Proceedings of the Eighth Australian Tourism and Hospitality Research Conference Part 2, eds B. Faulkner, C. Tidswell & D. Weaver, Bureau of Tourism

Research, Canberra, p. 443 (extended abstract only).

- 1209. Hodgkinson, V. and Weitzman, M. *Giving and Volunteering in the United States* (Washington, DC: Independent Sector) 1994.
- 1210. Hodgkinson, V. and Weitzman, M. *Giving and Volunteering in the United States* (Washington, DC: Independent Sector) 1992.
- 1211. Hodgkinson, V. and Weitzman, M. Giving and Volunteering in the United States (Washington, DC: Independent Sector,)1988.
- 1212. Hodgkinson, Virginia, and Murray Weitzman. Volunteering and Giving in the United States Among Teenagers 12 to 17 Years of Age. Washington, D.C.: Independent Sector, 1997.
- 1213. Hodgkinson, Virginia, "From Commitment to Action: How Religious Involvement Affects Giving and Volunteering," in R. Wuthnow and V. Hodgkinson, eds., *Faith and Philanthropy in America* (San Francisco: Jossey-Bass) 1990.
- 1214. Hodgkinson, Virginia, "The Future of Individual Giving and Volunteering: The Inseparable Link between Religious Community and Individual Generosity," in R. Wuthnow and V. Hodgkinson, eds., *Faith and Philanthropy in America* (San Francisco: Jossey-Bass) 1990.
- 1215. Hodgkinson, Virginia, *The Roles and Contributions of Volunteers Globally: Passing on the Tradition to Future Generations* (Washington: Center for the Study of Voluntary Organizations and Service) 2001.
- 1216. Hodiak, Daine and John Ryan, Hidden Assets: Revolutionize Your Development Program with a Volunteer-Driven Approach, John Wiley and Sons, 2001.
- 1217. Hoffman, J.V. and J. Worthy, "Involving Volunteers in School Reading Programs," *The Reading Teacher*, 53:246-253, 1999.

- 1218. Hoffman, Melane Kinney, *Will the* Best of Intentions be Enough? A Report on Volunteerism Among the Nation's Voluntary Health Agencies (Washington: Points of Light Foundation) 1996.
- 1219. Hogan, Harry, "Philosophical Issues in Volunteerism," *Journal of Voluntary Action Research*, Vol 10(1) 1981.
- 1220. Hoge, Dean, Charles Zech, Patrick McNamara and Michael Donahue, "The value of volunteers as resources for congregations," *Journal for the Scientific Study of Religion*, Sep 1998
- 1221. Hohn, James, "Volunteers: the Keystones of a Major Giving Program," in Maddalena, Lucille, ed., *Encouraging Voluntarism and Volunteers*, (San Francisco: Jossey Bass, Inc) 1980.
- 1222. Holden, Daphne, "On equal ground": Sustaining virtue among volunteers in a homeless shelter, *Journal of Contemporary Ethnography*, July 1997
- 1223. Hollwitz, J. and Wilson, C. "New Directions in Volunteer Selection: The Case for Structured Interviewing," in B. Long and J. Long, (eds.), *Worn Paths and Unbroken Trails: The Volunteer Movement at the Turning Point*, (Walla Walla, Wash.: MBA Publishing) 1989.
- 1224. Hollwitz, John and Charmaine Wilson, "Structured Interviewing in Volunteer Selection," *Journal of Applied Communication Research*, February 1993.
- 1225. Holmberg, S. K. (1997). "A walking program for wanderers: Volunteer training and development of an evening walker's group," *Geriatric nursing-American Journal of Care for the Aging*, 18(4), 160-165.
- 1226. Holme, Anthea and Joan Maizels, *Social Workers and Volunteers*,

(London: Allen and Unwin) October 1978.

- 1227. Holmes, Kirsten," Changing times: Volunteering in the heritage sector 1984–1998," *Voluntary Action*, Spring 1999.
- 1228. Holroyd, Carl and Anthony Silver, Corporate Volunteering: Helping to Build Business and Community Sustainability, Centre for Regional Development and Research, Edith Cowen University, Western Australia, 2001.
- 1229. Honrubia y Vilar, Maria Luisa,
 "Volunteering versus Olympism,"
 1999, www.blues.uab.es/
 olympic.studies/volunteers/honrubia.
 html.
- 1230. Hoover, Tracy and Noelle Connor, "Preferred Learning Styles of Florida Association for Family and Community Education Volunteers: Implications for Professional Development," *Journal of Extension*, June 2001.
- 1231. Hopkins, C.J., "I'm Here to Help What do you Want Me to Do?: A Primer for Literacy Tutors," *Reading Teacher* 52:310-312, 1998.
- 1232. Hopkins, Sonnie, "VET and the Voluntary Sector: Dealing with Ambiguities," CEET Working Paper no 26, April 2000, www.education.monash.edu.au/cent res/CEET/wp26.htm.
- 1233. Horne, S. and A. Broadbridge, "The Charity Shop Volunteer in Scotland: Greatest Asset or Biggest Headache?," *Voluntas* 5(2) 1994.
- 1234. Horner, Jane Shakespeare, "Volunteers in Arts and Heritage," Volunteer Center of Ottawa-Carleton, www.artsottawa.on.ca/volunteer.html.
- 1235. Hougland, James, and Jon Shepard, "Voluntarism and the Manager: The Impact of Structural Pressure and Personal Interest on Community Participation," *Journal of Voluntary Action Research*, Vol 14, 1985.

- 1236. Houska, A., & Rowlins, T. D. (1986). Motivations and satisfactions of the Wichita volunteer. *The American Journal of Hospice Care*, 3, 15-18.
- 1237. Howard, B.W., "Managing Volunteers," *Australian Journal of Emergency Management*, Spring 1999.
- 1238. Howard, Elizabeth, *The Volunteer Connection* (Sacramento, CA: Department of Parks and Community Services, City of Sacramento) 1988.
- 1239. Howarth, Edgar, "Personality Characteristics of Volunteers," *Psychological Reports*, June 1976.
- 1240. Howarth, Joyce, *The Female Volunteer: A Survey Conducted in the Province of Alberta* (Edmonton: Queen's Printer for the Province of Alberta) 1974.
- 1241. Howell, Albert, *Why do Volunteers Burnout and Dropout?* (Calgary: Research Unit for Public Policy Studies, University of Calgary) December 1986.
- 1242. Hoye, R. & Auld, C., "Measuring board performance in nonprofit sport organisations," *Australian Journal on Volunteering*, 6(2), 108-116, 2001
- 1243. Huat, Ong Eng, Priscilla Lee and Gwyn Tan, "What is the Economic Value of Community Service in Singapore?," National University of Singapore, March 2001, www.scholars.nus.edu.sg/ sea/students/comserv/p1.html.
- 1244. Hudgings E. 1988 Volunteer incentives; Solving recruitment and attrition problems. *Journal of Emergency Medical Services*, 58-61.
- 1245. Hudson, R., "Volunteers or Paid Workers?," *Impact* May 1990.
- 1246. Hughart, N., D.R. Silimperi, J. Khatun and B. Stanton, "A New EPI Strategy to Reach High Risk Urban Children in Bangladesh: Urban Volunteers," *Trop GeogMed*, 1992, 44:142-148.

- 1247. Hughes, M.M., "Perceptions and Services of Hospice Volunteers: An Evaluation of Wisconsin Hospices," *American Journal of Hospice* Care May/June 1988.
- 1248. Hulbert, J. R. and R.A. Chase, *Retiree Volunteers and the Agencies They Serve*, (St Paul: Amherst Wilder Foundation) 1991.
- 1249. Humble, S., Voluntary Action in the 1980s: A Summary of Findings of a National Survey, (Berkhamsted, Herts: The Volunteer Centre) 1982.
- 1250. Hunot, Vivien and Alan Rosenbach, "Factors influencing the attitudes and commitment of volunteer alcohol counsellors," *British Journal of Guidance & Counselling*, Aug 1998
- 1251. Hunter, K.I and M.W. Linn, "Psychosocial Differences between Elderly Volunteers and Nonvolunteers," *International Journal of Aging and Human Development*, Vol 12, 1980/81.
- 1252. Hurtubise, Roch, "Informal Parenting: Pairings Between Volunteer Adults and Children," International Review of Community Development, Autumn 1994.
- 1253. Husbands, Winston, A-J McKechnie and Mario Gagnon, An Assessment of the Need to Improve the Body of Knowledge on Volunteers and Volunteering in Canada (Toronto: Canadian Centre for Philanthropy), www.nonprofitscan.org/pubs/iyvreport.pdf
- 1254. Hustinx, Lesley and Frans Lammertyn, "Solidarity and Volunteering Under a Reflexive-Modern Sign: Towards a New Conceptual Framework," www.jhu.edu/~istr/conferences/dubli n/volume.html
- 1255. Hustinx, Lesley, "Individualism and New Styles of Youth Volunteering: An Empirical Exploration," *Voluntary Action*, Spring 2001.
- 1256. Hutchins, Julie, Brenda Seevers, and Dawn Van Leeuwen, "Value of

Adult Volunteer Leaders in the New Mexico 4-H Program, "*Journal of Extension*, April 2002.

- 1257. Hutchinson Associates, Volunteer Centres Survey Report (Calgary: Volunteer Alberta May 1998.
- 1258. Hyatt, Laura, "Volunteers and Post-Acute Care: A Good Combination," *Nursing Homes*, April 1997.
- 1259. Hyde, Cheryl, "Volunteerism in hostile times: An examination of feminist social movement organisations in the 1980s," *Voluntary Action*, Spring 2000.
- 1260. Ibrahim, NA. And D.E. Branne, "Implications of Gender Differences on the Motivation to Volunteer in Hospitals," *Journal of Social Science Research*, 22, 1-18, 1997.
- 1261. Illinois Hospital and HealthSystems Association, 2000 Survey of Hospital Auxiliaries, (Naperville: IHHA) 2001.
- 1262. Ipsos Reid, *Public Opinion Research* on the Voluntary Sector, Voluntary Task Force, March 2002.
- 1263. Ilsley, P. and Niemi, A. *Recruiting* and *Training Volunteers*, (New York: McGraw-Hill) 1981.
- 1264. Ilsley, Paul, Adult Literacy Volunteers: Issues and Ideas, (Columbus, OH: National Center for Research in Vocational Education) 1986.
- 1265. Ilsley, Paul, *Enhancing the Volunteer Experience* (San Francisco: Jossey-Bass) 1990.
- 1266. Imagine, and Volunteer Canada, Volunteers at Work: How Canadian Businesses Encourage and Support Volunteerism, (Toronto: Canadian Centre for Philanthropy) November 2001.
- 1267. Imagine, Volunteer Canada, and the Calgary Workplace Volunteer Council, Engaging Employees in the Community: How to Establish Employer Supported Volunteerism in Your Community (Toronto: Canadian

Centre for Philanthropy) February 2002.

- 1268. Independent Sector, America's Family Volunteers, (Washington: Independent Sector) 2001. www.independentsector.org/PDFs/F amilyVols.pdf
- 1269. Independent Sector, America's Informal Volunteers (Washington: Independent Sector) 2001, www.independentsector.org/PDFs/In formalVols.pdf
- 1270. Independent Sector, America's Religious Congregation: Measuring Their Contribution to Society (Washington: Independent Sector? 2000.
- 1271. Independent Sector, America's Senior Volunteers Washington: Independent Sector) www.independentsector.org/PDFs/S eniorVolun.pdf
- 1272. Independent Sector, *America's Teenage Volunteers*, (Washington: Independent Sector) 2000, www.independentsector.org/progra ms/research/teenvolun1.pdf
- 1273. Independent Sector, *Giving and Volunteering in the United States, 2001* (Washington: Independent Sector) 2002.
- 1274. Independent Sector, *Measuring Volunteering: A Practical Toolkit* (Washinton: Independent Sector 2001.
- 1275. Independent Sector, Youth Service: *A Guidebook for Developing and Operating Effective Programs*, (Washington, DC: Independent Sector) 1988.
- 1276. Inglis, S., "Exploring Volunteer Board Member and Executive Director Needs: Importance and Fulfillment," *Journal of Applied Recreation Research*, 19:171-89, 1994.
- 1277. Institute for Leadership and Volunteer Development, *Effective Involvement of Volunteers in Head*

Start Programs, Virginia Tech University, May 1994.

- 1278. Institute for Participatory Interaction in Development, *Volunteerism in Sri Lanka*, November 2001.
- 1279. Institute for Politics, Harvard University, Attitudes toward Politics and Public Service: A National Survey of College Undergraduates (Boston: Harvard University) April 2000, www.hpronline.org/ survey/key.shtml
- 1280. Institute for Volunteering Research, 1997 National Survey of Volunteering in the UK, www.ivr.org.uk.natinalsurvey.htm.
- 1281. Institute for Volunteering Research, *Public sector support for volunteering: an audit*, (London: Institute for Volunteer Research) 1999, www.ivr.org.uk/audit.htm
- 1282. Institute for Volunteering Research, Volunteering in the NHS: A Report of a Survey, www.ivr.org.uk/nhs.htm.
- 1283. Institute for Volunteering Research, Volunteers in the Cultural Sector (London: The Council for Museums, Archives and Libraries) March 2002.
- 1284. International Association for Volunteer Effort, *The Global Agenda for Action to Strengthen Volunteering*, January 2001.
- 1285. International Association of Rehabilitation Facilities, Volunteers for People in Need: Report on Knowledge Utilization, (Washington: IARF) 1972.
- 1286. International Federation of Red Cross and Red Crescent Societies, Volunteering Policy – Implementation Guide, 1999.
- 1287. Inui, Ko. "The Role of Volunteers with Professional Skills in the Reconstruction of Urban Areas." In Innovative Urban Community Development and Disaster Management, Proceedings of the International Conference Series on Innovative Urban Community

Development and Disaster Management, Kyoto, Japan, 26 September 1995; Osaka, Japan, 27-28 September 1995; Kobe, Japan, 30 September 1995, edited by James F. Goater, 145-146. UNCRD Proceedings Series, no. 13. Nagoya, Japan: United Nations Centre for Regional Development, 1996.

- 1288. Ipsos Reed Corporation, *Public Opinion Research on the Voluntary Sector*, Canadian Voluntary Task Force, March 2002.
- Ironmonger, D. (2000) 'Measuring volunteering in economic terms', in Warburton, J. & Oppenheimer, M. (Eds) Volunteers and Volunteering, The Federation Press, Sydney.
- 1290. Ironmonger, D..S 1998. "Measuring the Dollar Value of Volunteering," *Australian Journal on Volunteering*. 3 (1): 19-24. 1998
- 1291. Irvine, A. B., Biglan, A., Duncan, T., & Metzler, C. W. (1996). Benefits and barriers for volunteer leaders of a parent training program. *Family & Community Health* 18(4), 20-32.
- 1292. Isaacs, Leslie and Marcia Hoffman, "The Volunteer-Professional Relationship: Notes on a Working Team," *Social Casework* June 1977.
- 1293. Isler, Claudia, Volunteering to Help in Your Neighborhood, Children's Press, Sept 2000.
- 1294. Isler, Claudia, Volunteering to Help with Animals, Children's Press, Sept 2000.
- 1295. Izquieta Etulain, J.L. and J. Callejo Gonzalez, "The New Volunteers: The Nature and Configuration of Their Collective Initiatives," *Revista Espanola de Invesitgaciones Sociologicas*, April-June 1999.
- 1296. J.C.Penny, Inc., *A National Profile: Volunteering* (Washington: VOLUNTEER: The National Center) 1988.
- 1297. Jackson, Elton, M.D. Bachmeier, James Wood and E.A. Craft,"

Volunteering and Charitable Giving: Do Religious and Associational Ties Promote Helping Behavior?," Nonprofit and Voluntary Sector Quarterly, Vol 24(1) 1995.

- 1298. Jackson, J.L., "Volunteerism: Community Service or Involuntary Servitude," *Journal of Housing and Community Development*, 54, 1997.
- 1299. Jackson, John, Ian Cunningham and Alistair Dutton, "The Impact of the Employment Relations Act 1999 on Scotland's Voluntary Sector," Employee Relations, vol 23(3) 2001.
- 1300. Jackson, Rob, "What is Volunteer Management at the Start of the 21st Century?," *e-Volunteerism*, Winter 2001.
- 1301. Jackson, V. R. (Ed.). (1995). Volunteerism in geriatric settings. New York: Haworth Press
- 1302. Jackson, Vera, "Management Styles that Can Help or Hurt Your Volunteer Program," *Activities, Adaptation and Aging*, Vol 20(1) 1995.
- Jacobs, Alan, "Volunteer Firemen: Altruism in Action," in W. Arens and S. Montague, eds., *The American Dimension* (NY: Alfred Press) 1976.
- 1304. Jacobson, Ann, Volunteer Management Handbook for Effective Development of Volunteer Programs (Kansas City: Ann Jacobson and Associates) 1991.
- 1305. Jacobson, Ann, *Principles for Good Practice for the Field of Volunteerism* (Kansas City: Ann Jacobson and Associates) 1993.
- Jaffro, Gwen, "The Changing Nature of Irish Voluntary Social Service Organizations," *International Journal* of *Public Sector Management*, vol 9 (7) 1996.
- 1307. Jago, L. and Deery, M. (1999).
 'Volunteer Management at Nugget Hill: A Case Study, ' in I. Yeoman (ed) Heritage Visitor Attractions: An Operations Management

Perspective, Cassell , London. , pp. 268-276.

- 1308. Jago, Leo and Margaret Deery, "The Role of Human Resources Practices in Achieving Quality Enhancement and Cost Reduction: an Investigation of Volunteer Use in Tourism Organisations," *International Journal of Comparative Hospitality Management*, vol 14, no 5, 2002.
- Jamer, Margaret, School Volunteers, (New York: Public Education Association) 1961.
- 1310. James, Robyn, "The Role of Clients in Training Volunteers," *Voluntary Action Leadership*, Summer 1986.
- 1311. Jamison, R. and J.E. Johnson, "Empathy and Therapeutic Orientation in Paid and Volunteer Crisis Phone Workers, Professional Therapists and Undergraduate College Students," *Journal of Community Psychology*, 3:269-274, 1975.
- 1312. Jamrozi, A., "Voluntary Work in the 1990s: Comments on the ABS 1995 Survey," Australian Journal on Volunteering, 1(2) 1996.
- 1313. Janey, Jane, Janet Tuckwiller and Lynne Lonnquist, "Skill Transferral Benefits from Volunteer Experiences," *Nonprofit and Voluntary Sector Quarterly*, Vol 20(1) 1991.
- 1314. Janey, Jane, You and Volunteering: How to Reap Practical Benefits, (Blacksburg: Center for Volunteer Development) 1985.
- 1315. Janoski, Thomas, and John Wilson, "Pathways to Voluntarism: Family Socialization and Status Transmission Models," *Social Forces*, September 1995.
- 1316. Janoski, Thomas, Marc Musick and John Wilson, "Being Volunteered? The Impact of Social Participation and Pro-Social Attitudes on Volunteering," Sociological Forum, vol 13, no 3, 1998.

- Janowitz, Gayle, Helping Hands: Volunteer Work in Education, (Chicago: University of Chicago Press) 1965.
- 1318. Jarvis, Nigel and Lindsay King, "Volunteers in Uniformed Youth Organisations," *World Leisure and Recreation*, Vol 39 (1) 1997.
- 1319. Jasso, Gayle, "Behind the Scenes of Security Pacific's Volunteer Program," *Journal of Volunteer Administration*, Winter 1985/86.
- 1320. Jasso, Gayle, "In Search of Volunteers - How to Crack a Major Corporation," *Journal of Volunteer Administration*, Summer 1983.
- 1321. Jedlicka, Allen, Volunteerism and World Development: Pathway to a New World, Praeger, 1990.
- 1322. Jeffires, Rhonda, "Performing Community Service Work: A Collaborative Model of Inquiry," *High School Journal*, December 1998.
- 1323. Jegen, Lawrence, "Certain Fringe Benefits to Volunteers are Nontaxable," *Res Gestae*, Sept 1993.
- 1324. Jenner, J., "Organizational Commitment among Women Volunteers: Meaning and Measurement," *Psychological Reports*, June 1984.
- 1325. Jenner, J., 1982. "Participation, leadership, and the role of volunteerism among selected women volunteers." *Journal of Voluntary Action Research* 11, 27–38.
- 1326. Jenner, Jessica, "Volunteerism as an Aspect of Women's Work Lives," *Journal of Vocational Behavior*, December 1981.
- Jiminez, Mary Ann and Daniel Jiminez, "Training Volunteer Caregivers of Persons with AIDS," Social Work in Health Care, Vol 14 (3) 1990.
- 1328. Jimmerson, Ronald, and Rhonda Cordill, "Providing Training and

Support for Volunteers who Teach," *Journal of Volunteer Administration*, Fall 1994.

- 1329. Jirovec, R. L. and C. Hyduk, " A Study of Volunteerism among Older Adults: Implications for Health and Policy," *Journal of Gerontological Social Work*, 30(3/4) 1998.
- 1330. Jirovec, Ronald and Christine Hyduk, "Type of Volunteer Experience and Health among Older Adult Volunteers," *Journal of Gerontological Social Work*, Winter 1998.
- Johansen, I.M., "Legal Issues in School Volunteer Programs," School Law Bulletin, parts I-IV, Spring 1997, Summer 1997, Winter 1997, Spring 1998.
- 1332. Johansen, I.M., *Public School Volunteers: Law and Liability in North Carolina* (Institute of Government, University of North Carolina) 1999.
- 1333. Johansen, Ingrid, "New Legal Protection for Volunteers," *Popular Government*, Fall 1998.
- 1334. John Tull and Associates, Furthering the Pro Bono Commitment in Maryland: An Assessment of the State's Volunteer Legal Services Delivery System, (Baltimore: People's Pro Bono Action Center) 1992.
- 1335. Johnson, Douglas, *Empowering Lay Volunteers* (Minneapolis: Augsburg Fortress Publishers) 1992.
- 1336. Johnson, Douglas, *The Care and Feeding of Volunteers*, (Nashville, TN: Abingdon Press) 1978.
- Johnson, Guion, Volunteers in Community Service, (Chapel Hill, NC: North Carolina Council of Women's Organizations) 1967.
- 1338. Johnson, H. H. (1973). Motivating the volunteer worker. *Volunteer Administration*, 7(2-4), 44-48.
- 1339. Johnson, Janet and David van Slyke, *To Give, To Volunteer, to*

Trust: How Strong is the Philanthropic and Civic Tradition in Metro Atlanta? (Atlanta: Community Foundation for Greater Atlanta) April 2002.

- 1340. Johnson, Joanie, "Ways to Reward Workplace Volunteers," *Leadership*, October/December 1995.
- 1341. Johnson, Lynelle, Volunteer Program Development Manual, (Washington, DC: National Minority AIDS Council).
- 1342. Johnson, Wayne, "Volunteer Work in the Introductory Course: A Special Curriculum Component," *Journal of Social Work Education*, Spring/Summer 1988.
- 1343. Johnson-Coffey, Georgean, "Trends in Volunteerism," *The Bottom Line: Managing Library Finances*, vol 10, no 2, 1997.
- 1344. Johnston, Donna, *Working with Volunteers: Recruitment and Selection*, (Berkhamsted, Herts: The Volunteer Centre) 1978.
- 1345. Johnston, Francine, Marcia Invernizzi and Connie Juel, Book Buddies: Guidelines for Volunteer Tutors of Emergent and Early Readers (Guildford Press) 1998.
- 1346. Johnston, Margaret E., G. David Twynam and Jocelyn M. Farrell. (1999-2000). "Motivation and Satisfaction of Event Volunteers for a Major Youth Organization." Leisure/Loisir, 24(1-2): 161-177.
- 1347. Johnston, Richard and Stuart Soroka, Social Capital in a Multicultural Society: The Case of Canada, University of British Columbia, May 1999.
- 1348. Jones, Frank, "Community Involvement: The Influence of Early Experience," *Canadian Social Trends*, Summer 2000.
- 1349. Jones, Frank, "Seniors who Volunteer," *Perspectives on Labour and Income*, Autumn 1999.

- 1350. Jones, Frank, "Volunteering Parents: Who Volunteers and How are Their Lives Affected?," *Isuma: Canadian Journal of Policy Research*, Summer 2001.
- 1351. Jones, Frank, "Youth Volunteering on the Rise," *Perspectives*, Spring 2000.
- 1352. Jones, Frank, *Religious Commitment and Volunteering Parents: Who Volunteers and How are Their Lives Affected?*, Religious Commitment Report number 00-01, November 2000.
- 1353. Jones, Frank, Volunteering by 12and 13-year-olds in Canada, and Religious Commitment, 1996-1997, Religious Commitment Report Number 01-03, January 2001.
- 1354. Jones, Mary, "Prenatal Education Outcome for Pregnant Adolescents and Their Infants Using Trained Volunteers," *Journal of Adolescent Health Care*, Sept 1990.
- 1355. Jones-Brown, Delores and Zelma Henriques, "Promises and Pitfalls of Mentoring as a Juvenile Justice Strategy," *Social Justice*, Winter 1997.
- 1356. Jonker, H. and D.L. Koopman, "Volunteer Mentors in Social Welfare: Who They Are and What Happens When They Mentor," Social Work and Christianity, 27(2) 2000.
- 1357. Jonson, P, "The Volunteer and the Law: Legal Risks for Volunteers," *Australian Parks and Leisure*, Vol 4, No 2 2001.
- 1358. Jordan, P. "How Important is Health and Safety for Volunteer Workers," *Australian Journal on Volunteering*, vol 3, no 1, 1998.
- 1359. Joshi, A., M. Denton, A. Gafni, J. Lian, R. Robb, C. Rosenthal and D. Willison, "Evaluating Unpaid Time Contributions by Seniors: A Conceptual Framework," www,sicsci.mcmaster.ca/~iesop/pap ers2.htm.

- 1360. Juban, Janet, "Providing Service Opportunities for Families," *Voluntary Action Leadership*, Jan/March 1995.
- 1361. Kagan, Aura, Sandra Black, Judity Duchan, Nina Simmons-Mackie and Paula Square, "Training volunteers as conversation partners using "supported conversation for adults with aphasia" (SCA): A controlled trial," *Journal of Speech, Language, and Hearing Research*, June 2001
- 1362. Kahn, J. "Legal Issues in Volunteerism: Preliminary Survey Results," *Journal of Volunteer Administration*, Winter 1984/85.
- 1363. Kahn, J. "Organization's Liability for Tort of Volunteers," 133 *University of Pennsylvania Law Review* 1433 (1985).
- 1364. Kahn, J., Legal Issues Survey Results," *Journal of Volunteer Administration*, Winter 1985/86.
- 1365. Kaiser, Michael, D. Thompson Manning and Paul Balson, "Lay Volunteers' Knowledge and Beliefs about AIDS Prevention," *Journal of Community Health*, Winter 1989.
- 1366. Kalishman, Norton, Ed Bernstein, and Joanne Fredrikson, "Involving Children and Youth in Community Projects," *Children Today*, March/April 1987.
- 1367. Kallan, F.K. and G.T. Leyendecker, "Factors Relating to Retention of Senior Volunteers," *Gerontologist*, 17(5) 1977.
- 1368. Kaminer, Wendy, Women Volunteering: The Pleasure, Pain and Politics of Unpaid Work from 1830 to the Present, (Garden City: Anchor Press) 1984.
- 1369. Kanaratnam, K.K., Delwyn Dyer, and Jane Asche, "Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs," Journal of Voluntary Action Research, Vol 15(1) 1986.

- 1370. Kaplan, Matt, "Recruiting Senior Adult Volunteers for Intergenerational Programs: Working to Create a 'Jump on the Bandwagon' Effect," *Journal of Applied Gerontology*, March 1993.
- 1371. Kappell, B.M., "The Volunteer Movement in the United States," *Volunteer Administration*, 2:11-28, 1968.
- 1372. Kapsalis, Constantine, Analysis of Volunteering: Employer Support for Employer Volunteerism, Applied Research Branch, Strategic Policy, Human Resources Development Canada, August 1999.
- 1373. Karl, B.D., "Lo, the Poor Volunteer: An Essay on the Relationship between History and Myth," *Social Science Review*, vol 58, 1984.
- 1374. Karn, Neil, "Money Talks: A Guide to Establishing the True Dollar Value of Volunteer Time (Part 1)," *Journal of Volunteer Administration*, Winter 1982/83.
- 1375. Karn, Neil, "Money Talks: A Guide to Establishing the True Dollar Value of Volunteer Time (Part 2)," *Journal of Volunteer Administration*, Spring 1983.
- 1376. Karn, Neil, "The No-Apologies Budget," *Voluntary Action Leadership*, Spring 1984.
- 1377. Karp, Rashelle, "Volunteers in Libraries," American Library Association, No 20 Small Libraries Publications, January 1993, www.ala.org/lama/slp/karp.html.
- 1378. Kasternakis, Amy and Robert Wineburg, "Religious People, Religious Congregations, and Volunteerism in Human Services," *Nonprofit and Voluntary Sector Quarterly*, Spring 1993.
- 1379. Katkin, Steven, Marshall Ginsburg, Marilyn Rifkin, and James Scott," Effectiveness of Female Volunteers in the Treatment of Outpatients," *Journal of Counseling Psychology*, 18(2) 1971.

- 1380. Katz, Anne, "The Experiences of AIDS Volunteers: Six Themes of Volunteer Care Giving," *Journal of Volunteer Administration*, Winter 1998.
- 1381. Katz, D.S., "Planning to Use Volunteers," *Journal of the American Vocational Association*, 58:28-29, 1983.
- 1382. Katzman, Rita, "Justifying the Position of Volunteer Administrator," *Voluntary Action Leadership*, Winter 1980.
- 1383. Kawashima, Nobuko, *The Emerging Voluntary Sector in Japan: Issues and Prospects*, International Working Paper 7, Centre for Civil Society, London School of Economics.
- 1384. Kay, Troy, Corporate Volunteerism: How Families Make a Difference, (New York: Conference Board) 1997.
- 1385. Kayal, P. M., "Gay AIDS Voluntarism as Political Activity" *Nonprofit and Voluntary Sector Quarterly*, Vol 20(3), 1991.
- 1386. Kayal, Philip, "Communalization and Homophile Organization Membership: Gay Volunteerism Before and During AIDS," *Journal of Gay & Lesbian Social Services* Vol.1 No.1, 1994.
- 1387. Kaye, Cathryn Berger, "Essentials for Successful Community Service Programs, " *Education Digest*, November 1989.
- 1388. Kaye, Lenard and Abraham Monk, "Factors Affecting Nursing Home Patient Participation in a Volunteer Grievance Resolution Service," Journal of Voluntary Action Research, Vol 17(2) 1988.
- KBLR Research Committee, The Feasibility of a Volunteer Recruitment and Referral Service on the U of A Campus (Edmonton: Volunteer Centre of Edmonton) April 1999.

- 1390. Kearney, Jimmy, "The Values and Basic Principles of Volunteering: Complacency or Caution?," *Voluntary Action*, Autumn 2001
- 1391. Keating Louis, *Guidelines for Charities for Reduction of Volunteer Liability* (Chicago: DePaul University College of Law, Center for Church/State Studies) 1993.
- 1392. Keaveney, Susan, Marilyn Saltzman and Nancy Sullivan, "Volunteers as Customers: A Service Quality Perspective," *Journal of Volunteer Administration*, Fall 1991.
- 1393. Keeshan, Freda, 1999, Volunteering in Clondalkin: A report on the profile and experience of volunteering in community and youth work in Clondalkin and a consideration of support needs of volunteers, The Clondalkin Partnership, Ireland
- 1394. Keith, Pat, "Correlates of Primary Orientations of Volunteer Ombudsmen in Nursing Facilities," *Journal of Ageing Studies,* December 2000.
- 1395. Keith, Pat, "Role Orientations, Attributions to Nursing Facility Personnel, and Unresolved Complaints of Volunteers in an Ombudsman Program," *Journal of Gerontological Social Work*, March 2001 v35 i1 p5.
- 1396. Kelly, Anne, Volunteers in Child Health: Management, Selection, Training and Supervision (Association for the Care of Children's Health) April 1992.
- 1397. Kelly, Colleen, Volunteer Youth in Action - Students Presenting the Value of Volunteering to Students, (Calgary: Volunteer Calgary) 1995.
- 1398. Kelly, Colleen, "O Canada The Listing Behind the Canada Volunteerism Initiative," *e-Volunteerism*, July/Sept 2002.
- 1399. Kelly, Colleen, Moment of Truth A Manual for Training Front Line Volunteers and Staff in Client

Service, (Calgary: Volunteer Calgary)

- 1400. Kelly, J. "FLSA Restrictions on Volunteerism: The Institutional and Individual Costs in a Changing Economy," 78 *Cornell Law Review* 302 (1993).
- 1401. Kelly, K. Y, "Volunteer Work and Settlement: A Study of Chinese Immigrant Women," *Canadian Journal of Community Mental Health*, Vol 12 No 2, 1993.
- 1402. Kelly, N.J., "The Helping Beliefs Inventory as a Predictor of Volunteer Counseling Training Outcome," *Psychological Reports*, June 1990.
- 1403. Kelly, Nancy, "Deciding to Become an Overseas Volunteer," *Hospital Physician*, June 2000.
- 1404. Kelly, Nola, James McLenna and Gordon Gotts, "The Helping Beliefs Inventory as a Predictor of Volunteer Counseling Training Outcome," *Psychological Reports*, June 1990.
- 1405. Kelly, Thomas and Daniel Kennedy, "Assessing and Predicting the Competency of Juvenile Court Volunteer Probation Officers," Journal of Criminal Justice, 1982 (2).
- 1406. Kemp, Sharon, "The Hidden Workforce: Volunteers' Learning in the Olympics," *Journal of European Industrial Training*, vol 26(2/3/4) 2002.
- 1407. Kempton, Rodney L., "Concepts in Volunteer Management," *Journal of Extension*, Sept/Oct 1980.
- 1408. Kent, Judy, Volunteers in Health Organizations, Profile #9 from the 1987 National Survey on Volunteer Activity, Statistics Canada, 1988.
- 1409. Kenwright, Helen, "Volunteering to learn: approaches to educational provision for volunteers and their clients," *Voluntary Action*, Winter 2000.
- 1410. Kepets-Hull, Dawn, "Six Key Factors in Managing Volunteers," *Voluntary Action Leadership*, Winter 1991.

- 1411. Kerr, Lorraine, Harry Savelsberg, Syd Sparrow, and Deidre Tedmanson, "Celebrating Diversity: Experiences and Perceptions of Volunteering in Indigenous and non-English Speaking Background Communities," *Australian Journal on Volunteering*, vol 6(2) 2001.
- 1412. Kerr, Tony, Free for All? A Study of Free Professional Help Available to Voluntary and Community Organisations, Home Office Active Community Unit, 2001.
- 1413. Kershner, H.K. and F.F. Butler, "Productive Aging and Senior Volunteerism: Is the US Experience Relevant?," *Aging International*, Dec 1988.
- 1414. Keys, L.M. "Former Patients as Volunteers in Community Agencies: A Model Work Rehabilitation Program," *Hospital and Community Psychology*, December 1982.
- 1415. Keyton, Joanne, Gerald Wilson, and Cheryl Geiger, "Improving Volunteer Commitment to Organizations," *Journal of Volunteer Administration*, Summer 1990.
- 1416. Khalife, Katherine, "Volunteer Recruitment Brochures: Six Tips for Getting and Using Testimonials," *Museum Marketing Tips*, www.museummarketingtips.com/arti cles/recruit2.html.
- 1417. Kidd, A. H. and R. M. Kidd,
 "Characteristics and Motives of Adolescent Volunteers in Wildlife Education," *Psychological Reports*, vol 80, no 3 pt 1, 1997.
- 1418. Kidd, A.H. and R.M. Kidd, "Characteristics and Motives of Docents in Wildlife Education," *Psychological Reports*, 81(2) 1997.
- 1419. Kieffer, Jarold, "The Older Volunteer Resource," in Committee on an Aging Society, National Research Council, Productive Roles in an Older Society, 1986, books.nap.edu/books/0309036372/h tml/51.html#pagetop

- 1420. Kieffer, Nancy, *Directing Health Care Volunteers*, (Oradell, NJ: Medical Economics, Inc) 1980.
- 1421. Kiessling, Jerry, Volunteers for Social Justice: A Systems Approach to Volunteerism in Corrections (Boulder: National Information Center on Volunteerism) 1974.
- 1422. Kim, Joon-Ho and Dong-Weon Lee, A Study on Volunteer Program Officer Program in Korea, www.kic.re.kr/re_ware/eng/eng96/co rre96_02.php.
- 1423. Kim, Soo Yeon and Gong-Soog Hong, "Volunteer participation and time commitment by older Americans," *Family and Consumer Sciences Research Journal*, Dec 1998
- 1424. Kincade, Jean, Donna Rabiner, Shulamit Bernard, Alison Woomert, Thomas Konrad, Gordon DeFriese and Marcia Ory, "Older Adults as a Community Resources: Results from the National Survey of Self-Care and Aging," *Gerontologist*, vol 36, no 4, 1996
- 1425. King, I., E.O. Anthony and D. Gillespie, "Administrative Lessons from Volunteer Profiles," *Journal of Volunteer Administration*, Fall 1985.
- 1426. King, J. "Exculpatory Agreements for Volunteers in Youth Activities - The Alternatives to "Neft" Tiddlywinks," 53 Ohio State Law Journal 683 (1992).
- 1427. King, Jeff, and R. Dale Safrit, "Extension Agents' Perceptions of Volunteer Management," *Journal of Extension*, June 1998.
- 1428. King, Karen and Cynthia Lynch, "The Motivation of Volunteers in the Nature Conservancy - Ohio Chapter, a Nonprofit Environmental Organization," *Journal of Volunteer Administration*, Winter 1998.
- 1429. King, Mark, Leopold O. Walder, and Stanley Pavey, "Personality Change as a Function of Volunteer Experience in a Psychiatric Hospital"

Journal of Consulting and Clinical Psychology Vol 3, 1970.

- 1430. King, Roger, "Volunteerism by the Elderly as an Intervention for Promoting Successful Aging," School of Occupational Therapy and Physical Therapy, University of Puget Sound, March 28, 1996, otpt.ups.edu/Gerontological_Resour ces/Gerontology_Manual/King-R.html.
- 1431. King, Rosalie, and Jacquelyn Fluke, *Volunteers*, University Press of America, 1990.
- 1432. Kipperman, S.P. (1995). Motivating volunteers: Make the most of commitment to the cause. *Leadership*, Oct.-Dec. 1995: 21-22.
- 1433. Kipperman, Stephanie, "Training Volunteers for Success," *Leadership*, July/September 1993.
- 1434. Kirk, P., J. Klug and C. Monroe, Developing and Strengthening a Corporate Volunteer Council, (Washington: Points of Light Foundation) 1993.
- 1435. Kirk, Robert, "Bringing in the Scrap: The Mobilization of American Children in World War II," *Journal of Popular Culture*, Summer 1995.
- 1436. Kirkpatrick, Monica, Timothy Beebe, Mark Snyder and T. Jeylan, "Volunteerism in Adolescence: A Process Perspective," *Journal of Research on Adolescence*, Vol 8, 1994.
- 1437. Kirsch, A.D., McCormack, M.T., & Saxon-Harrold, S.K.E. (2001). Evaluation of differences in giving and volunteering data collected by in-home and telephone interviewing. *Nonprofit and Voluntary Sector Quarterly*, 30, 495-504.
- 1438. Kirschenbaum, D.S. and M.A. Mushkat, "Volunteer Paraprofessional Mental Health Workers' Participation in an Inner City Early Intervention Program: A Dose of Reality," *Journal of Community Psychology*, 8:251-255,

1980.

- 1439. Kisby, Merle, Marilyn MacKenzie, Diane Finkle, and Carolyn Hill, "Training Volunteers to Deliver a Breast Health Programme," *Journal* of Volunteer Administration, Summer 1995.
- 1440. Klatt, Shirley, "Volunteer and Volunteer Coordinator: Working Together and Liking It," *Journal of Volunteer Administration*, VII(3) 1989.
- 1441. Klee, Sheila and Gail McNulty, *Volunteering for a Political Campaign*, Children's Press, September 2000.
- 1442. Kleidman, Robert, "Volunteer Activism and Professionalism in Social Movement Organizations," *Social Problems*, May 1994.
- 1443. Klein, Nicola, K. Ann, et al, "Understanding Volunteer Peer Health Educator's Motivations: Applying Social Learning Theory, " *Journal of American College Health*, Vol 11 (1) 1994.
- 1444. Kleiner, Brian and Chris Chapman, "Youth Service Learning and Community Service among 6th through 12th Grade Students in the United States: 1996 and 1999," National Center for Education Statistics, November 1999, nces.ed.gov/pubs2000/qrtlyspring/4e lem/q4-2.html
- 1445. Kleinmaier, Carol, "The 'Imaginary Client'" Presenting Psychosocial Issues to Volunteers," *e-Volunteerism*, Summer 2001.
- 1446. Kleon, Scott, Jeff King and Betty Wingerter, "Involving Teens as Volunteers," *Journal of Volunteer Administration*, Spring 1996.
- 1447. Klug, J., "Reaching the Corporate World through Effective Corporate Volunteer Council Partnerships," *Journal of Volunteer Administration*, Spring 1990.

- 1448. Knapp, Martin and Justin Davis Smith, *The Determinants of Volunteering, Social Policy Research Findings*, March 1995, Joseph Rowntree Foundation.
- 1449. Knapp, Martin, "Time is Money: The Costs of Volunteering in Britain Today," *Journal of Volunteer Administration*, Spring 1994.
- 1450. Knapp, Martin, Vasiliki Koutsogeorgopoulou, Justin Davis Smith, "The Economics of Volunteering," *Non-Profit Studies*, Vol 1 (1) 1996.
- 1451. Knapp, Martin, Vasiliki Koutsogeorgopoulou, Justin Davis Smith, "Volunteer Participation in Community Care," *Policy and Politics*, vol 24, no 2, 1996.
- 1452. Knapp, Martin, *Who Volunteers and Why? Key Factors Which Determine Volunteering*, (London: Volunteer Centre UK) June 1995.
- 1453. Knapp, R.H., "Characteristics of College Students Volunteering for Service to Mental Patients," *Journal of Consulting Psychology*, 28:82-85, 1964.
- 1454. Knight, Harold, *Health Department Volunteer Services Guide*, Thornsbury, Baily & Brown, 1988.
- 1455. Knipe, Judy, Stand Up and Be Counted: The Volunteer Resource Book (NY: Simon and Schuster, 1992).
- 1456. Knoke, David, "Commitment and Detachment in Voluntary Associations," *American Sociological Review*, Vol 46, 1981.
- 1457. Knoke, David, and Randall Thomson, "Voluntary Association Membership Trends and the Family Life Cycle" Social Forces Vol 56, 1977.
- 1458. Knowles, Don, "On the Tendency of Volunteer Helpers to Give Advice," Journal of Counseling Psychology, July 1979.

- 1459. Knowles, Malcolm, "Motivation in Volunteerism: Synopsis of a Theory," *Journal of Voluntary Action Research*, April 1972.
- 1460. Knox, Trevor, "The Volunteer's Folly and Socio-Economic Man: Some Thoughts on Altruism, Rationality and Community," *Journal of Socio-Economics*, July 1999.
- 1461. Kobasa, S.C., "AIDS and Volunteer Associations: Perspectives on Social and Individual Change," *Milbank Quarterly*, 68 Supplement 2, 1990.
- 1462. Kohut, Andrew, Trust and Civic Engagement in Metropolitan Philadelphia: A Case Study, (Washington: Pew Center for the People and the Press) 1997.
- 1463. Kompf, Michard and Donald Dworet, "Volunteers in Schools: A Renewal," *Canadian Journal of Education*, Winter 1992.
- 1464. Konstant, Lyn, Karla Hughes and Richard Dowdy, "Using Trained Volunteer Instructors: An Example of Community Health Education Programming," *Journal of the Community Development Society*, Vol 22(2) 1991.
- 1465. Koos, Frederick, "Volunteer Retention in the Dewitt Township Fire Department," (Emmitsburg: National Fire Academy), August 1998.
- 1466. Korn, Jessica, Contribution to Society among Graduates of the University of Washington, University of Washington, Office of Educational Assessment, 99-10, May 1999, www.washington.edu/oea/9910.htm.
- 1467. Korngold, A. & Hosler Voudouris, E. (1996). Corporate volunteerism: strategic community involvement. In Burlingame, D. & Young, D. (Eds.), *Corporate Philanthropy at the Crossroads*. pp. 23-40. Indianapolis: Indiana University Press.
- 1468. Korstad, Robert R. and James L. Leloudis. Citizen soldiers: the North Carolina Volunteers and the War on

Poverty. 62 Law & Contemporary Problems 177-197 (1999).

- 1469. Kouri, M., *Volunteerism and Older Adults*, (Santa Barbara: ABC-CLIO) 1990.
- 1470. Kovacs, Pamela and Beverly Black, "Differentiating Recruitment Strategies for Direct Patient Care, Clerical and Fundraising Hospice Volunteers," *The Hospice Journal*, Vol. 12, No.4, 1997.
- 1471. Kovacs, Pamela and Beverly Black, "Volunteerism and Older Adults: Implications for Social Work," Journal of Gerontological Social Work, Winter 1999.
- 1472. Kozlowski, J.D., "Can Rec Use Defense Cover Volunteers Maintaining Trails?," 23 *Parks and Recreation* 26 (1988).
- 1473. Kozlowski, J.D., "Proposed Federal Volunteer Protection Act: Form or Substance", *Parks and Recreation*, November 1988.
- 1474. Kozlowski, J.D., "Volunteer Protection Bills Offer 'Carrot and Stick' to States to Enact Federal 'Feel Good' Tort Reform," *Parks & Recreation*, June 1997.
- 1475. Kratcoski, P.C. and S. Crittendon, "Criminal Justice Volunteerism: a Comparison of Adult and Juvenile Agency Volunteers," *Journal of Offender Counseling Services and Rehabilitation*, Winter 1982.
- 1476. Krishnamurthy, Anita, Duncan Prime and Meta Zimmeck, Voluntary and Community Activities: Findings from the 2000 British Crime Survey, Home Office, Research, Development and Statistics Directorate, Findings 142, 2001.
- 1477. Krohn, Jaclyn, "An Analysis of Local Agency's Volunteer Management Styles and How the Perceptions and Attitudes of Local Volunteers Could Affect Them," www.unomaha.edu/ ~wwwpa/project/krohn.html

- 1478. Kruger, S.P. and M. Schreuder, "The Effective Utilisation of Volunteers," *Maatskaplike Werk*, 35(4) 1999.
- 1479. Kuehne, Valerie and Heather Sears, "Beyond the Call of Duty: Older Volunteers Committed to Children and Families," *Journal of Applied Gerontology*, December 1993.
- 1480. Kuhn, Ann, Ann Dawson, and Barbara Barrett, *A Handbook for Volunteer Coordinators in Head Start* (Washington, DC: US Department of Health and Human Services, Head Start Bureau) January 1990.
- 1481. Kuhn, R. Galindo, R. M. Guzley, "The Volunteer Satisfaction Index: Construct Definition, Measurement, Development and Validation," *Journal of Social Service Research*, Vol 28, No 1, 2001.
- 1482. Kuiper, Jan and Lucas Meijs, "Volunteer Autonomy as a Moving Force," *Organizational Development Journal*, Vol 14 (3) 1996.
- 1483. Kulik, Liat, "Perceived Effects of Voluntarism on Marital Life in Late Adulthood," *Journal of Sociology and Social Welfare*, vol 29 no 2, 2002.
- 1484. Kupke, Diana, 1991, Volunteering: how to run a successful volunteer program with happy volunteers and how to get more satisfaction out of being a volunteer, Elepahs Books, Perth.
- 1485. Kuric, Claudia and Koll, Sharon. *A* roadmap to managing volunteer systems: from grassroots to national. Washington, DC: National Health Council, 2000.
- 1486. Kurtz, Harold and Margaret Burrows, *Effective Use of Volunteers in Hospitals, Homes and Agencies*, (Springfield: Charles Thomas) 1971.
- 1487. Kurvey, Balkrishna, "Role of Volunteers in Humanitarian Work: Campaign to Ban Landmines," *Australian Journal on Volunteering*, August 1998.

- 1488. Kuti, Eva, Individual Giving and Volunteering in Hungary, (Washington: Nonprofit Sector Research Fund) Summer 1997.
- 1489. Kuyper, Joan, "Cultural Volunteer Program History in the United States: Where Does Your Organization Fit?," *Journal of Arts Management and the Law*, Summer 1987.
- 1490. Kuyper, Joan, Ellen Hirzy and Kathleen Huftalen, Volunteer Program Administration: A Handbook for Museums and Other Cultural Institutions, (New York: American Council for the Arts) 1993.
- 1491. Laarman, Peter, "Volunteers and Strikes: Good Motives Should Not be Exploited," *Voluntary Action Leadership* Summer 1979.
- 1492. Lackey, Alvin, "Resources Generated through Extension Community Development Programs," *Journal of Voluntary Action Research*, April/September 1985.
- 1493. LaCour, John, "Organizational Structure: Implications for Volunteer Program Outcome," *Journal of Voluntary Action Research*, Vol 6 (1/2) 1977.
- 1494. LaCour, John, "Why and How: Rationale and Process for Voluntary Action," *Journal of Social Welfare*, Winter 1976.
- 1495. Laczo, Roxanne and Kathy Hanisch, "An Examination of Behavioral Families of Organizational Withdrawal in Volunteer Workers and Paid Employees," *Human Resource Management Review*, Volume 9, Issue 4, Winter 1999.
- 1496. Lafata, L, Effective Coordination of Volunteers (Washington: US Dept of Health and Human Services, Administration for Children, Youth and Families, Office on Domestic Violence) 1980.
- 1497. Lafer, B., "Predicting Performance and Persistence in Hospice

Volunteers," *Psychological Reports*, October 1989.

- 1498. Lafer, B., "The Attrition of Hospice Volunteers," *Omega*, Vol 23(3), 1991.
- 1499. Lafer, Barbara and Stephen Craig, "The Evaluation of Hospice Home Care Volunteers," *Hospice Journal*, 1993 (1).
- 1500. LaFrance, Jean, "Social Work and Volunteers: A Case of Shifting Paradigms," *Journal of Volunteer Administration*, Fall 1996.
- 1501. Lafta, Lorraine, "When to Say 'No' to an Interested Volunteer: The Screening Process," *Alcohol Health and Research World*, 1982 (3).
- Lai, M., Chapman, T. and Steinbock, E, Am I Covered For? (San Jose, CA: Consortium for Human Services) 2nd ed. 1992.
- 1503. Laithwaite, Heather, Burns Marie and Anne White, A Profile of Volunteers who Currently Work for Glasgow Association for Mental Health (Glasgow: Glasgow Association for Mental Health) 1997, users.colloquium.co.uk/%7EGAMH/ present.htm
- 1504. Lake, Jamie, "Screening School Grandparents: Ensuring Continued Safety and Success of School Volunteer Programs," *The Elder Law Journal*, Fall 2000.
- 1505. Lake, R.W., "Volunteers, NIMBYs, and Environmental Justice: Dilemmas of Democratic Practice," *Antipode*, 28(2) 1996.
- 1506. Lake, Vern, "101 Ways to Give Recognition to Volunteers," *Voluntary Action Leadership*, Winter 1977.
- 1507. Lake Snell Perry and Associates, and the Tarrance Group, Short Term Impacts, Long Term Opportunities: The Political and Civic Engagement of Young Adults in America (Center for Information and Research in Civic Learning and Engagement,

and Council for Excellence in Government) March 2002.

- 1508. Laliberte, L. and V. Mor, "The Hospice Volunteer," in V. Mor, D. Gier, and R. Kastenbaum, eds., *The Hospice Experiment*, (Baltimore: Johns Hopkins University Press) 1988.
- 1509. Lam, Julia, "Bringing Learning Home through Family Volunteering," *Journal of Volunteer Administration*, vol 20, no 3, 2002.
- 1510. Lam, Peggy, "The Voluntary Services of the Hong Kong Federation of Women," *Journal of Youth Studies*, July 2001.
- 1511. Lamb, D., T. de St Aubin, and M. Foster, "Characteristics of Most Effective and Least Effective Hospice Volunteers: A Preliminary Study," *The American Journal of Hospice Care*, Vol 2, 1985.
- 1512. Laminack, Lester, Volunteers Working with Young Readers (National Council of Teachers of English) 1998.
- 1513. Lammers, John, "Attitudes, Motives, and Demographic Predictors of Volunteer Commitment and Service Duration," *Journal of Social Service Research*, Vol 14(3/4) 1991.
- 1514. Lampton, William, "Recruiting Volunteers by Groups," *Fund Raising Management*, July 1989.
- 1515. Lan, J. L. K., "Volunteer Service in Health Promotion for the Elderly: An Experimental Project in Fostering a Health Living to Needy Elderly by Volunteer Health Promoters," *Journal of Gerontological Social Work*, vol 32, no 3, 1999.
- 1516. Lancashire County Council Education and Cultural Services Directorate, Volunteers and Paid Staff Working with Children and Young People Outside Usual School Settings, 2000.
- 1517. Lane, C.A., C.A. Berendts and M. French, "The Why and How of

Volunteerism," *Oncology Nursing Forum*, March/April 1985.

- 1518. Lane, Jacqueline, "Volunteering in the UK," *Journal of Volunteer Administration*, Fall 1992.
- 1519. Lane, Peter and Cynthia Shultz, "An Overview of Volunteering in County Government," *Journal of Volunteer Administration*, Winter 1997.
- 1520. Lane, Peter, "America's Volunteers: Partners in Public Service," *Nation's Cities*, April 24, 1995.
- 1521. Lane, Peter, *Volunteers & Counties: Partners in Service*, (Washington: National Association of Counties) 1993.
- 1522. Lang, E. and A. Richman, "Project Outreach: Volunteer Transitional Employment," *Psychiatric Hospital*, Spring 1984.
- 1523. Langton, Stuart, Volunteer Needs, Contributions, and Opportunities in Eastern Massachusetts: A Study of Experiences and Opinions of Nonprofit Organizations and Government Agencies, (Medford, MA: Lincoln Filene Center for Citizenship and Public Affairs, Tufts University) 1988.
- 1524. Lansley, John, "Membership participation and ideology in large voluntary organisations: the case of the National Trust," *Voluntas* Vol 7, no 3
- 1525. Larochelle, G., "The State and the Volunteer Ideology in Quebec: Issues in a Neoliberal Context," *Recherches Sociologiques*, 23(3) 1992.
- 1526. Larsen, Judith, James Salllis, Terry Conway, Holly Powers and Thomas McKenzie, "Factors Influencing the Performance of Volunteers who Provide Physical Therapy in Middle Schools," *Journal of School Health*, April 2002.
- 1527. Latessa, Edward, Lawrence Travis, and Harry Allen, "Volunteers and Paraprofessionals in Parole: Current

Practices," *Journal of Offender Counseling, Services and Rehabilitation*, Fall/Winter 1983.

- 1528. Latham, C., *The Straight Talk on Boundaries for Managers of Volunteers* (Carp: Johnstone Training and Consultation) 2000.
- 1529. Latting, Jean Kantambu, "Motivational Differences between Black and White Volunteers," Nonprofit and Voluntary Sector Quarterly, Summer 1990.
- 1530. Lauffer, A., & Gorodezky, S. (1977). *Volunteers* . Beverly Hills: Sage.
- 1531. Lautenschlager, J. (1994). A springboard to tomorrow: creating volunteer programs for young people that encourage the development of skills. Ottawa: Voluntary Action Program, Canadian Identity Directorate, Canadian Heritage
- Lautenschlager, J. Bridges to the Future: Supported Programs for Volunteers with Special Needs, (Ottawa: Voluntary Action Directory, Department of Multiculturalism and Citizenship) 1992.
- 1533. Lautenschlager, Janet, Volunteering: A Traditional Canadian Value (Ottawa: Voluntary Action Directorate, Department of Multiculturalism and Citizenship Canada) 1992.
- 1534. Laville, J.L., "Volunteer Organizations and Economic Activities: the Example of Proximity Services," *La Revue du MAUSS*, 11, 1998.
- 1535. Law Foundation of British Columbia, Volunteers and the Law: A Guide for Volunteers, Organizations and Boards (Vancouver: Law Foundation of British Columbia) 2000.
- Lawson, A. & Lawson, S. (1987). Congregational workshop: Volunteerism in the church. *Journal* of Volunteer Administration, 5 (3), 35-40.

- 1537. Lawson, Virginia and Jonathan McKillip (eds.) *Management Handbook for Volunteer Programs* (Literacy Volunteers of America) October 1984.
- 1538. Lazerwitz, Bernard, "Membership in Voluntary Associations and Frequency of Church Attendance." Journal for the Scientific Study of Religion Vol 2, 1962.
- 1539. Lead Services Ltd., *The Role of Volunteering in Lesotho's Socio-Economic Development*, Lesotho, 2000.
- 1540. League of Minnesota Cities, "Covering the City's Volunteers," LMCIT Risk Management Information, www.lmcit.lmnc.org
- 1541. Lear, Mark, "Just Perfect or Pedophile? Charitable Organizations that Work with Children and Their Duty to Screen Volunteers," *Texas Law Review*, Nov 1997.
- 1542. Lebon, Natalie, Volunteer and Professionalized Activism in the Sao Paolo Women's Movement, paper prepared for the 1997 meeting of the Latin American Studies Assocation, April 1997.
- 1543. Lebowitz, Sally, *Friend of the Family: A Hospice Volunteer's Experience*, Laurel & Herbert, 1989.
- 1544. Lederman, Daniel, Socializing in Argentina: Demographic Distributions and Determinants of Social Capital, March 2001.
- 1545. Ledwig, Frances, "Using the Mission Statement to Recruit Church Volunteers," *Journal of Volunteer Administration*, Spring 1991.
- 1546. Lee, J.P., "The Development of Volunteer Services – The Experience of the Agency for Volunteer Service of Hong Kong," *Journal of Youth Studies*, Vol 4, No 2, 2001.
- 1547. Lee, Jarene Francis and Julia Catagnus, *What We Learned (the Hard Way) about Supervising*

Volunteers (Philadelphia: Energize Inc) 1998.

- 1548. Lee, Lichang, Jane Allyn Piliavin and Vaughn Call, "Giving time, money, and blood: Similarities and Differences," *Social Psychology Quarterly*. Sep 1999
- 1549. Lee, Sarah, Volunteering among the LGBT Community in Brighton and Hove, (Brighton: Gay and Lesbian Arts and Media) March 2002
- 1550. Lee, Sheryl, "Volunteering as a Career-Positive Experience," *Journal* of Career Planning and Employment, March 1993.
- Leeds, Jeremy, "Training Student Volunteers for Community Service: A Model Collaboration," *Journal of Community Practice*, Vol 3(2) 1996.
- 1552. Lehn, Carla Campbell, "Finding the Right Fit: Creating Successful Volunteer Job Descriptions," *Journal* of Volunteer Administration, Spring 1998.
- 1553. Leidheiser, Dale, "Volunteer Management System Training," *Journal of Extension*, Spring 1993.
- 1554. Leigh, G, R. Gerrish and E. Gillespie, *Why Volunteers?* (Toronto: Addiction Research Foundation) 1982.
- 1555. Leigh, G. and R. Gerrish, "Attitudes toward Alcoholism in Volunteer Therapist Aides: Do They Change?," *Drug Alcohol Depend.*, 1986, 17:381-390.
- 1556. Leigh, G., D.C. Hodgins, R. Milne and R. Gerrish, "Volunteer Assistance in the Treatment of Chronic Alcoholism," *American Journal of Drug and Alcohol Abuse*, 25(3) 1999.
- 1557. Leighton, B., M. Mitzak, C.R. Walker, and S.G. Walker, *The Role of Citizen Volunteers* (Toronto: Ontario Ministry of the Solicitor General) 1993.
- 1558. Leahy, Mark, "Establishing the Common Ground: The Volunteer

Manager as Storyteller," *Australian Journal on Volunteering*, August 1998.

- 1559. Leipper, Diane, "Automated Data Management Systems for a Volunteer Program: Initial Planning," *Journal of Volunteer Administration*, Spring 1997.
- 1560. Lenihan, G.O. & Jackson, L. (1984). Social need, public response: The volunteer professional model for human services agencies and counselors. *Personnel and Guidance Journal*, 62 (5), 285-289.
- 1561. Leslie Harris and Associates and WaltersGroup USA, Using e-Philanthropy to Expand Volunteering, Giving, and Community Building, AOL Time-Warner Foundation, March 2002.
- 1562. Leung, Patrick, "Is the Court Appointed Special Advocate Program Effective? A Longitudinal Analysis of Time Involvement and Case Outcomes," *Child Welfare*, May/June 1996.
- 1563. Levant, Rebecca and Keith Seel, Creating Bridges: A Practical Planning Guide and Checklist for the Development of a Cross-Cultural Volunteer Program (Calgary: Volunteer Centre of Calgary and Freedman Levant Consultants) 1995.
- 1564. Leventhal, Emily and Daniel Mears, "Will Churches Respond to the Call? Religion, Civic Responsibility and Social Service," *Journal of Sociology and Social Welfare*, 29(2) 2002.
- 1565. Levin, Stanley, *How to Motivate Volunteers in a Rehabilitation Facility*, (Washington: Goodwill Industries of America) 1973.
- 1566. Levin, Stanley, *The State of the Art* of Volunteering in Rehabilitation Facilities, (Washington, DC: Goodwill Industries of America) 1971.
- 1567. Levin, Stanley, Volunteering in Rehabilitation, (Washington, DC:

Goodwill Industries of America) 1973.

- 1568. Levine, Helen, "Handicap-italizing on a New Volunteer Resource," *Journal* of Volunteer Administration, Summer 1983.
- 1569. Lewis, Anne, Youth Serving the Young: A Policy Blueprint for Youth Service to Educationally At-Risk Children (Washington: Youth Service America) 1987.
- 1570. Lewis, Mary Woolsey, Volunteer Programs for Secondary Schools, (Palo Alto: R & E Associates, Inc) 1978.
- 1571. Lews, Graham, Mapping the Contribution of the Voluntary and Community Sector in Yorkshire and the Humber, Yorkshire and the Humber Regional Forum, May 2001.
- 1572. Liao-Troth, Matthew, "Attitude Differences between Paid Workers and Volunteers," *Nonprofit Management and Leadership*, Summer 2001.
- 1573. Liao-Troth, Matthew and Craig Dunn, "Managerial Sensemaking of Volunteer Motivation: Do Managers See Things the Volunteer Way?," *Journal for Nonprofit Management*, 3(1) 1999.
- 1574. Liao-Troth, Matthew and Craig Dunn, "Social Constructs and Human Service: Managerial Sensemaking of Volunteer Motivation," *Voluntas*, vol 10, NO 4, 1999.
- 1575. Liao-Troth, Matthew, "Job Attitudes of Paid and Unpaid Workers: Are Volunteers Really that Different?," *Nonprofit Management and Leadership*, 11(4) 2001.
- 1576. Library Association, *Involving Volunteers in Libraries: Guidelines* (London: The Library Association) 2001.
- 1577. Light, Alfred, "Conscripting State Law to Protect Volunteers: the Odd Formulation of Federalism in 'Opt-

Out' Preemption," *Seton Hall Journal of Sport Law*, Winter 2000.

- 1578. Limerick, B. (1995) 'Busybodies, antibodies, nobodies – or somebodies? The rhetoric and the realities of volunteering', in Limerick, B. & Nielsen, H. (Eds) School and Community Relations: Participation, Policy and Practice, Harcourt Brace, Sydney.
- 1579. Limerick, Brigid and Tracey Burgess Limerick, "Volunteering and Empowerment in Secondary Schools," *Nonprofit and Voluntary Sector Quarterly*, Vol 21(1) 1992.
- 1580. Lindblom, Dawn, Baby Boomers and the New Age of Volunteerism (Washington: Corporation for National Service, July 17, 2001, www.etr.org/nsrc/pdfs/fellows/lindblo m.pdf
- 1581. Lindhorst, Taryn and Ronald Mancoske, "Structuring Support for Volunteer Commitment: An AIDS Services Program Study," *Journal of Sociology and Social Welfare*, March 1993.
- 1582. Lindjord, Denise, "Volunteerism: Bridging the Disparities between Have and Have-Not Families," Family Review, May/June 1997.
- 1583. Linna, L.A., K.M. Gans, M.L. Hixson, E. Mendes, H. Longpre and R.A. Carleton, "Training Health Professionals and Lay Volunteers to Deliver Cholesterol Screening and Education Programs," *Public Health Report*, vol 105(6) 1990.
- 1584. Linsley, Ellen, Ruth March, Marion Jeffrey and Richard Durkee, "Corporate Community Involvement," *Journal of Volunteer Administration*, Spring 1986.
- 1585. Lipp, John, "The Top 25 Methods to Retain Volunteers," *Voluntary Action Leadership*, Spring 1992.
- 1586. Lipson Lois, "Senior Citizens as School Volunteers: New Resources for the Future," ERIC Digest, www.ed.gov/

databases/ERIC_Digests/ed369774. html.

- Lishman, Joyce and Fiona Wardell, *The Role of Volunteer Co-ordinators*, Social Work Research Findings No 27 (Edinburgh: The Scottish Office) 1998, www.scotland.gov.uk/ cru/documents/srf27-00.htm
- 1588. Little, Helen, Volunteers: How to Get Them, How to Keep Them (Panacea Press) 1999.
- 1589. Litwin, Howard, and Abraham Monk, "Volunteer Ombudsman Burnout in Long Term Care Services: Some Causes and Solutions," *Administration in Social Work*, Spring 1984.
- 1590. Litwin, Howard, Lenard Kaye and Abraham Monk, "Volunteers as Ombudsmen for the Aged in Long-Stay Institutions," *Journal of Voluntary Action Research*, Oct/Dec 1983.
- Lloyd, Claire, Teen Power! How to Develop a Teen Volunteer Program, (Toronto: Volunteer Centre of Metropolitan Toronto) 1988.
- 1592. Loar, Lynn, "Safe Volunteers: Effective Screening Techniques to Minimize the Risk of Abuse by Volunteers," *Journal of Volunteer Administration*, Summer 1994.
- 1593. Lobb, Charlotte, *Exploring Careers through Volunteerism*, (New York: Richards Rosen Press) 1976.
- 1594. Locke, Michael, Alice Sampson and Julie Shepherd, "Bowling Along: Community Leaders in East London," *Voluntary Action*, Spring 2001.
- 1595. Loenen, Antoinette, "The Effectiveness of Volunteer Reading Help and the Nature of the Reading Help Provided in Practice," *British Educational Research Journal*, Vol 15(3) 1989.
- 1596. Loeser, Herta, *Women, Work and Volunteering* (Boston: Beacon Press) 1974.

- 1597. Loewenberg, Frank M., "What does Judaism say about voluntarism? A survey of Biblical, Talmudic, and Rabbinic sources." *Journal of Social Work and Policy in Israel*, vols.9-10, pp.77-87, 1997.
- 1598. Logan, Richard, "Youth Volunteerism and Instrumentality: A Commentary, Rationale and Proposal" *Journal of Voluntary Action Research* Vol 14, 1985.
- 1599. Lois, Jennifer, "Managing emotions, intimacy, and relationships in a volunteer search and rescue group," *Journal of Contemporary Ethnography*, Apr 2001
- 1600. Long, Norman, "Legal Considerations for Volunteers and Staff," *Journal of Volunteer Administration*, Fall 1994.
- 1601. Longfellow, E., "Volunteers and Liability", 14 *Current Municipal Problems* 447 (1988).
- 1602. Loomis, Theo-Jane, "Orientation: An Emphasis on the Oral Tradition," *Journal of Volunteer Administration*, Winter 1986/87.
- 1603. Lopez, Diego and George Getzel, "Strategies for Volunteers Caring for Persons with AIDS," Social Case: *The Journal of Contemporary Social Work*, Jan 1987.
- 1604. Lopez, Diego and George Getzel, "Group Work with Teams of Volunteers Serving People with AIDS," *Social Work with Groups*, Winter 1987.
- 1605. Lopez, Josue and R. Dale Safrit, "Hispanic American Volunteering," *Journal of Extension*, December 2001.
- 1606. Love, Michael, "Improving Work Relations between Career and Volunteer Fire and Rescue Members of the Montgomery County, Maryland Fire and Rescue Services," (Emmitsburg: National Fire Academy) August 1999.
- 1607. Low Chow, Darryl, "Volunteering: On

the Frontier of Change. Implications for the Australian Defence Force Reserves of a Changing Australian Community Landscape," *Australian Journal on Volunteering*, November 2000.

- 1608. Lowenthal, Phil, Stephanie Tarnoff, Lisa David, Eds. *Recruiting College Volunteers: A Guide for Volunteer Recruitment and Management*, Big Brothers/Big Sisters of America, 1995
- 1609. Lowery, Helen, "Improving Volunteer Options for People with Disabilities," *Impact*, Fall 2001, ici.umn.edu/products/ impact/142/over4.html.
- 1610. Lowery, Helen, *An Activity Guide to Inclusion of People with Disabilities*, Corporation for National Service, July 1999.
- 1611. Lowy, Lois, "Cooperation of Volunteers and Professionals in Social Services," *Journal of Voluntary Action Research*, April/Sept 1982.
- 1612. Lozier, John, "Volunteer Fire Departments and Community Mobilization," *Human Organization*, Winter 1976.
- 1613. Lu, Yong-zheng, "The Development of Voluntary Services in Mainland China," *Journal of Youth Studies*, July 2001.
- 1614. Lucas, T. and N. Williams, "Motivation as a Function of Volunteer Retention," *Australian Journal on Volunteering*, 5(1) 2000.
- 1615. Lucas, Wayne, "Cost Savings from Volunteer Services: A Research Note," *Journal of Offender Counseling* Summer 1988.
- 1616. Lucas, Wayne, "Perceptions of the Volunteer Role," *Journal of Offender Counseling Services and Rehabilitation*, Fall/Winter 1987.
- 1617. Lucas, Wayne, "Staff Perceptions of Volunteers in a Correctional

Program," *Journal of Crime and Justice*, Vol 10(11) 1987.

- 1618. Lukka, Priya and Angella Ellis, "An exclusive construct? Exploring different cultural concepts of volunteering," *Voluntary Action*, Autumn 2001
- 1619. Lukka, Priya and Michael Locke, "Faith, voluntary action and social policy: a review of research," *Voluntary Action*, Winter 2000.
- 1620. Lukka, Priya, *Employee Volunteering: A Literature Review*, Institute for Volunteering Research, August 2000.
- 1621. Lulewicz, Suzanne, "Training and Development of Volunteers," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 1622. Luloff, A.E., W.H. Chittenden, E. Kriss, S. Weeks, and L. Brushett, "Local Voluntarism in New Hampshire: Who, Why and at What Benefit," *Journal of the Community Development Society*, Vol 15(2), 1984.
- 1623. Lundin, Shirley, "Evaluating a Museum's Volunteer Program," *Journal of Volunteer Administration*, Summer 1991.
- 1624. Lundin, Shirley, "When All Else Fails: Releasing a Volunteer," *Journal of Volunteer Administration*, Fall 1996.
- 1625. Lyeser, Yona, Carle Cumblad and Danielle Strickman, "Direct Intervention to Modify Attitudes toward the Handicapped by Community Volunteers: The Learning about Handicaps Programme," *Educational Review*, Vol 38(3) 1986.
- 1626. Lykins, Terri Clark, Wendy Stone, Gayle Schneider, "How a volunteer program enhances student skills, dietitian efficiency, and patient satisfaction," *Journal of the American Dietetic Association*, Oct 1997

- 1627. Lynch, Brendan, "Volunteers 2000 the Recruitment Process," *Australian Journal on Volunteering*, February 2000.
- 1628. Lynch, Richard, "Volunteer Retention and Feelings of Connection," *e-Volunteerism*, July/Sept 2002.
- 1629. Lynch, Rick, "Designing Volunteer Jobs for Results," *Voluntary Action Leadership*, Summer 1983.
- 1630. Lynch, Rick, "Preparing an Effective Recruitment Campaign," *Voluntary Action Leadership*, Winter 1984.
- 1631. Lynch, Rick, "Targeted Volunteer Recruiting," *Voluntary Action Leadership*, Fall 1990.
- 1632. Lynch, Rick, "Training Volunteers: Choosing the Right Training Method," *Voluntary Action Leadership*, Fall 1980.
- 1633. Lynch, Rick, "Training Volunteers: A Process for Learning," *Voluntary Action Leadership*, Spring 1981.
- Lynch, Rick, Laying the Foundation with Mission and Vision: Creating a Strategic Volunteer Program (Washington: Points of Light Foundation) 1996.
- 1635. Lynch, Rick, *Planning for Success: A Strategy for Community Service Programs*, (Washington, DC: The National Center for Citizen Involvement) 1980.
- 1636. Lynn, P. (1997) "Measuring voluntary activity" *Non-Profit Studies*, 1(2):1-11.
- 1637. Lynn, P. and J. Davis Smith, *The 1991 National Survey of Voluntary Activity*, (Berkhemsted: The Volunteer Centre UK) 1992.
- 1638. Lynott, Nancy and Ann Narkiewicz, "Termination Techniques: Ending the Volunteer/Client Relationship," *Journal of Volunteer Administration*, Spring 1990.
- 1639. Lyons, M. & Hocking, S. (2000) 'Australia's highly committed

volunteers' in Warburton, J. & Oppenheimer, M. (Eds) *Volunteers and Volunteering*, The Federation Press, Sydney.

- 1640. Lyons, M. and Fabiansson, C., "Is volunteering declining in Australia?" *Australian Journal on Volunteering*, 3(2): 15-21, 1998.
- 1641. Lyons, Mark, Philip Wijkstrom, and Gil Clary, "Comparative studies of volunteering: What is being studied?," *Voluntary Action*, Winter 1998.
- 1642. MacAloon, John, "Volunteers, Global Society and the Olympic Movement," 1999, www.blues.uab.es/olympic.studies/v olunteers/macaloon.html.
- 1643. MacBride, Marie, Step by Step: Management of the Volunteer Program in Agencies, (Bergen County: The Volunteer Bureau) 1982.
- 1644. MacDonald, Robert, "Labours of Love: Voluntary Working in a Depressed Local Economy," *Journal* of Social Policy, January 1996.
- 1645. Macduff, Nancy, Episodic Volunteering: Building the Short-Term Volunteer Program. (Walla Walla, Wash.: MBA Associates) 1991
- 1646. Macduff, Nancy, "Assessing Your Supervisory Skills," *Voluntary Action Leadership*, Fall 1986.
- 1647. Macduff, Nancy, "Episodic Volunteering," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 1648. Macduff, Nancy, "Episodic Volunteering," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 1649. Macduff, Nancy, "Episodic Volunteering: Reality for the Future," *Voluntary Action Leadership*, Spring 1990.

- 1650. Macduff, Nancy, "Episodic Volunteering: What is it Really?," Voluntary Action Leadership, Fall 1991.
- 1651. Macduff, Nancy, "Leadership: Autocracy is Out, Teamwork is In," *Leadership*, Jan/March 1994.
- 1652. Macduff, Nancy, "Principles of Training for Volunteers and Employees," in Robert Herman, ed., *The Jossey-Bass Handbook of Nonprofit Leadership and Management* (San Francisco: Jossey-Bass) 1994.
- 1653. Macduff, Nancy, "Recruitment: The Plus and Minus of Volunteers," *Voluntary Action Leadership*, Winter 1992.
- 1654. Macduff, Nancy, "Solving the Hazards of Unions and Volunteer Relations in Government Organizations," *Journal of Volunteer Administration*, Fall 1997.
- 1655. Macduff, Nancy, "Sustenance: Providing Support for the Short-Term Volunteers," *Voluntary Action Leadership*, Winter 1991.
- 1656. Macduff, Nancy, "The Volunteer-Staff Climate Audit," *Voluntary Action Leadership*, Spring 1992.
- 1657. Macduff, Nancy, "Three Steps to Successful Screening of Volunteers," *Voluntary Action Leadership*, Fall/Winter 1987.
- 1658. Macduff, Nancy, "Training Adult Volunteers," *Journal of Volunteer Administration*, Spring 1988.
- 1659. Macduff, Nancy, "Volunteer and Staff Relations," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 1660. Macduff, Nancy, and Janie Millgard, "Managing Conflict," *Voluntary Action Leadership*, Summer 1989.
- 1661. Macduff, Nancy, *Building Effective Volunteer Committees*, (Walla Walla: Macduff/Bunt Associates) 1987.

- 1662. Macduff, Nancy, *Program Planning* for the Volunteer Sector, (Walla, Walla: Macduff/Bunt Associates) 1987.
- 1663. Macduff, Nancy, Volunteer Recruiting and Retention: A Marketing Approach, (Walla Walla: Macduff/Bunt Associates) 1985.
- 1664. MacKenzie, M. and Moore, G. *The Group Member's Handbook*, ((Downers Grove: Heritage Arts) 1993.
- 1665. MacKenzie, M. and Moore, G. *The Volunteer Development Toolbox*, (Downers Grove: Heritage Arts) 1993.
- 1666. MacKenzie, M., *Dealing with Difficult Volunteers*, (Downers Grove: Heritage Arts) 1988.
- 1667. MacKenzie, Marilyn, Curing Terminal Niceness: A Practical Guide to Healthy Volunteer/Staff Relationships, (Downers Grove: Heritage Arts/VMSystems) 1990.
- 1668. MacKinnon, Jean, Volunteer Access: A Manual for Special Needs Volunteering (Victoria, BC: Victoria Volunteer Bureau) 1991.
- 1669. MacLeod, F., Volunteer Management: Victim Support Worker Handbook (Vancouver: Justice Institute of B.C.) 1991.
- 1670. MacLeod, Flora and Sarah Hogarth, Leading Today's Volunteers (North Vancouver: Self Counsel Press) 1999.
- 1671. MacLeod, Flora, *Motivating and Managing Today's Volunteers* (Bellingham, WA: Self-Counsel Press) 1993.
- 1672. Macon, Debbie, "Political Volunteering: Lifebllood of a Health Democracy," *e-Volunteerism*, April/June 2002.
- 1673. Macpherson, Heather, "Rape Crisis Volunteerism," *Chrestomancy: Annual Review of Undergraduate Research at the College of Charleston*, vol 1:1-14, 2002.

- 1674. Maddalena, Lucille, ed., Encouraging Voluntarism and Volunteers, (San Francisco: Jossey Bass, Inc) 1980.
- 1675. Maessen, William, "Evaluation and Community Volunteer Programs: Accountability and Impact," *Journal of the Community Development Society*, Fall 1976.
- 1676. Magoon, Elizabeth, Volunteer-Staff Relationships: A Team Approach, (Olympia: Washington State Office of Volunteer Programs) 1973.
- 1677. Magyar, I., "For the Birds: Volunteers in Research at the Patuxent Wildlife Research Center," *Trends*, 20(4) 1983.
- 1678. Mahoney, John and Constance Pechura, "Values and Volunteers: Axiology of Altruism in a Crisis Center," *Psychological Reports*, Vol 47 (3, pt 1) 1980.
- 1679. Mahoney, M. & H. Das (1995), "Volunteer Motivation: Are Volunteers Solely Altruistic?." In Proceedings of the 25th Annual Atlantic Schools of Business Conference, Sydney, NS: University College of Cape Breton.
- 1680. Mahtani, Rajshree, "Enhancing the Role of Volunteers in Service Organisations: Some Managerial Issues," *Indian Journal of Social Work*, January 1995.
- 1681. Mailloux, Louise, Heather Horak and Colette Godin, *Motivation at the Margins: Gender Issues in the Canadian Voluntary Sector,* Voluntary Sector Initiative Secretariat, March 2002.
- 1682. Maine Commission for Community Service, *Calculating the Value of Volunteer Services*, (Augusta: Maine Commission for Community Service), www.state.me.us/communityservice/ volunteermaine/calcvolservtxt/covert emp.htm.
- 1683. Maine Commission for Community Service, Volunteer Liability in Maine,

(Augusta: Maine Commission for Community Service) www.volunteermaine.org/progresour ces.html.

- 1684. Maine Commission for Community Service, Youth Service Survey, Spring 2002, www.state.me.us/spo/mccs/publicati ons/Yssurveyresutls.PDF
- 1685. Makinson, Bob, "Volunteers in Science: A Case Study from the Australian National Herbarium," *Australian Journal on Volunteering*, August 1999.
- 1686. Malchow, Aaron, "New Breed of Auxiliary Members: Women who Work Full Time," *Silicon Valley/San Jose Business Journal,* Jan 11, 2002.
- 1687. Malenfant, Chantal, "Sociabilities and Volunteering in Sports Associations in France," International Review for the Sociology of Sport, Vol 22 (4) 1988.
- 1688. Management Standards Consultancy, *A Standards Framework for Managing Volunteers*, report to the Voluntary Sector National Training Organisation, June 2002.
- 1689. Manchester, L.D., and G.S. Bogart, Contracting and Volunteerism in Local Government: A Self-Help Guide, (Washington, DC: International City Management Association) 1988.
- 1690. Mandel, E., "Helping Others in Volunteer Services: Effect of Gender and Sex Identity," *Psychologia Wychowawcza*, 42(5) 1999.
- 1691. Manickman, L.S., "Evaluation of Training of Lay Volunteers in Christian Counseling," Journal of Personality and Clinical Studies, 14(1-2) 1998.
- 1692. Manninen, R. P. (1991). What do you pay your volunteers? *Hospital Topics*, 69(4), 20-24.

- 1693. Manning, Mary, "Public Library Volunteers: Ya Gotta Love 'Em...Or Do You?", *Public Libraries*, Nov/Dec 1996.
- 1694. Manning, Valeria, James Nelson and Rich Wetzel, "Educating Community Volunteers in Economic Development," *Economic Development Review*, Winter 1987.
- 1695. Manser, Gordon, and Rosemary Higgins Cass, *Voluntarism at the Crossroads* (New York: Family Service Association of America) 1976.
- 1696. Manthorpe, J. "It Was the Best of Times and the Worst of Times: On Being the Organiser of Student Volunteers," *Voluntary Action*, Spring 2002.
- 1697. Manzo, L.C. and N.D. Weinsten, "Behavioral Commitment to Environmental Protection: A Study of Active and Nonactive Members of the Sierra Club," *Environment and Behavior*, 9(6) 1998.
- 1698. Marando, Vincent, "Local Service Delivery: Volunteers and Recreation Councils," *Journal of Volunteer Administration*, Summer 1986.
- 1699. March, Carole, *The Adventure Diaries of Vicki, the Volunteer*, Gallopage Publishing Group, May 2002.
- 1700. Marchand, Jean Louis, "Involvement and Maintenance of Volunteer Parent Aides: Administrative and Clinical Considerations," *Journal of Mental Health Administration*, Vol 8(2) 1981.
- 1701. Markey, K., "Volunteers in Palliative Care," in L. Ajemian and B. Mount, eds., *The RVH Manual on Palliative/Hospice Care* (Salem, NH: Ayer) 1989.
- 1702. Markham, William and Charles Bonjearn, "Employment Status and the Attitudes and Behaviors of Higher Status Women Volunteers, 1975 and 1992: A Case Study," Sex

Roles: A Journal of Research, May 1996.

- 1703. Markham, William, and Charles Bonjean, "Community orientations of higher-status women volunteers," Social Forces June 1995.
- 1704. Markham, William, Jana Walters and Charles Bonjean, "Leadership in Voluntary Associations: The Case of the International Association of Women," *Voluntas*, June 2001.
- 1705. Markus, N. and J.K. Blackshaw, "Motivations and Characteristics of Volunteer Flying Fox Rehabilitators in Australia," *Anthrozooes*, 11(4) 1998.
- 1706. Markwood, S.R. "Volunteers in Local Government: Partners in Service," *Public Management*, April 1994.
- 1707. Marotta, Sylvia and Honey Nashman, "The generation X college student and their motivation for community service," *College Student Affairs* Journal, Spring 1998
- 1708. Marriott Senior Living Services, Marriott Seniors Volunteerism Study, (Marriott Senior Living Services and US Administration on Aging) April 1991.
- 1709. Marta, E., "Prosocial Behavior, Parent-Child Relationships, and the Volunteer Activities of Youth: An Exploratory Analysis," *Eta Evolutiva*, 64, 1999.
- 1710. Martin Hamblin Research, A report from Martin Hamblin: Research on the use of volunteers by arts organisations - London : Arts Council, 1994.
- 1711. Martin, J., "Volunteering in a Culturally Diverse Context: Implications for Project Designers and Managers," *Australian Journal on Volunteering*, 4(1) 1999.
- 1712. Martin, Jacqueline, "Division of Work and Voluntary Help: A Case Study of the 'Jazz in Marciac' Festival," *Societes Contemporaines* Dec 1993.

- 1713. Martin, Renee, "Volunteer Liability, Advance for Nurses, www.advancefornurses.com/promo/r esourceguide.asp?doc=mar27_00p2 9
- 1714. Martindale, Melanie, Volunteers and Volunteering among Spouses of Officers and Enlisted Personnel, 1985, US Department of Defense, Manpower Data Center, 1987.
- 1715. Marvit, Elhanan, "Recruiting and Training Retired Adults as Volunteers: An Israeli Experience," *Journal of Volunteer Administration*, Summer 1984.
- 1716. Marx, Jerry, "Motivational characteristics associated with health and human service volunteers," *Administration in Social Work*, 1999
- 1717. Marx, Michael, "Volunteer/Staff Role Review," *Voluntary Action Leadership*, Fall 1981.
- 1718. Masing, Lourdes C. "Activities of Volunteers in Disaster Management in the Philippines and their Problems." In Disaster Management in Metropolitan Areas for the 21st Century. Proceedings of the IDNDR Aichi/Nagoya International Conference, 1-4 November, Nagoya, Japan, 479-485. UNCRD Proceedings Series, No. 1. Nagoya, Japan: United Nations Centre for Regional Development, 1994.
- 1719. Maslanka, Halina, "Burnout, Social Support and AIDS Volunteers," *AIDS Care*, April 1996.
- 1720. Masterson, Michael, "The Creation of Scotland's National System of Official Voluntarism," *Journal of Voluntary Action Research*, Vol 8(1/2) 1979.
- 1721. Mata, Fernando, John Brodhead and Isabelle Peterson, Youth Volunteering in Canada: Reflections on the Ethnic Dimension, Strategic Research and Analysis Multiculturalism Program, Dept of Canadian Heritage, November 2000.

- 1722. Mata, J., Charitable Giving, *Civic Participation and Volunteering: Ethnic Highlights from the 1997 NSGVP National Survey* (Ottawa: Canadian Heritage) 1997.
- 1723. Matek, Ord, "Teaching Volunteers of a Crisis Phone Service to Respond Therapeutically to Callers with Sex Problems," *Journal of Sex Education and Therapy*, Vol 6(2) 1980.
- 1724. Mathieu, Mimi, editor, *Building* Value: The Corporate Volunteer Program as a Strategic Resource for Business, (Washington: Points of Light Foundation) 1999.
- 1725. Mausner, Claudia, "The Underlying Dynamics of Staff-Volunteer Relationships," *Journal of Volunteer Administration*, Summer 1988.
- 1726. Maves, Paul, Older Volunteers in Church and Community: A Manual for Ministry, (Valley Forge: Judson Press) 1981.
- 1727. Maxted, Traci and Melinda Tomsic, Don't Just Bake Cookies: a Handbook to Creative Volunteering in the Elementary School (Englewood, CO: Teacher Ideas Press) 1990.
- 1728. May, Laurie, "Tapping Global Resources: A Guide to Involving and Managing Online Volunteers," *Journal of Volunteer Administration*, Vol 20, no 2, 2002.
- 1729. McAlea, Sean, "Motivating Volunteers: Preparing the Volunteer for Work," *Voluntary Action Leadership*, Summer 1978.
- 1730. McCabe, Michael, "Pathways to Change: Linking Service to Sustainable Change," *e-Volunteerism*, Summer 2001.
- 1731. McCammon, Laurie and Suzanne Hand, "On-Target Orientations," *Journal of Volunteer Administration*, Spring 1996.
- 1732. McChesney, Fred, "Government Prohibitions on Volunteer Fire Fighting in Nineteenth Century

America: A Property Rights perspective, "*Journal of Legal Studies*, 15:69-92, 1986.

- 1733. McClam, Tricia, A Structural Analysis of Volunteerism: A Bibliography (Monticello, IL: Vance Bibliographies) 1983.
- 1734. McClennan, Jim, Glen Bates and Ken Heskin, "Psychological Correlates of Interest in Volunteer Terminal Care Work," *Journal of Social Behavior and Personality* 1992 (3).
- 1735. McClerking, Harwood, Kristina Miler, Irfan Nooruddfin, "The Deleterious Effect of Television Viewership on Membership in Voluntary Organizations, Department of Political Science, University of Michigan, 1997.
- 1736. McCleskey, Kathleen and Barbara Williams, "The Military Volunteer," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 1737. McClintock, N., "Helping Employees Help the Community," *Front & Centre*, May 2000.
- 1738. McClintock, N., Volunteering Numbers: Using the National Survey of Giving, Volunteering and Participating for Volunteer Management (Toronto: Canadian Centre for Philanthropy) 2000.
- 1739. McComb, Mary, "Becoming a Travelers Aid Volunteer: Communication in Socialization and Training," *Communication Studies*, July 1995.
- 1740. McConkey, Lois, *From Boredom to Burnout: A Manual on Volunteerism* (Vancouver: University of British Columbia Museum on Anthropology) 1985.
- 1741. McCormack, Arlene, and Marialena Selvaggio, "Screening for Pedophiles in Youth-Oriented Community Agencies," *Social Casework* January 1989.

- 1742. McCudden, Jackie, "What makes a committed volunteer? Research into the factors affecting the retention of volunteers in Home-Start," *Voluntary Action*, Spring 2000.
- 1743. McCune, Bonnie and Charleszine Nelson, *Recruiting and Managing Volunteers in Libraries: A How-to-Do-It Manual (*New York: Neal-Schuman) 1995.
- 1744. McCurley, Steve and Denise Vesuvio, "Brief Reprise: Who's a Volunteer?," *Voluntary Action Leadership* Summer 1985.
- 1745. McCurley, Steve and Rick Lynch, "Supervising the Invisible Volunteer," *Grapevine*, May/June 1995, www.casanet.org/programmanagement/ volunteermanage/invisible.htm
- 1746. McCurley, Steve and Rick Lynch, Essential Volunteer Management, (London: Directory of Social Change) 1997.
- 1747. McCurley, Steve and Rick Lynch, Volunteer Management: Mobilizing All the Resources of the Community (Downers Grove: Heritage Arts) 1996.
- 1748. McCurley, Steve and Sue Vineyard, 101 Ideas for Volunteer Programs, (Downers Grove: Heritage Arts) 1986.
- 1749. McCurley, Steve and Sue Vineyard, 101 Tips for Volunteer Recruitment, (Downers Grove: Heritage Arts) 1988.
- 1750. McCurley, Steve and Sue Vineyard, Best Practices for Volunteer Programs, (Downers Grove: Heritage Arts) 2001.
- McCurley, Steve and Sue Vineyard, Handling Problem Volunteers (Downers Grove: Heritage Arts) 1998.
- 1752. McCurley, Steve and Sue Vineyard, Measuring Up: Assessment Tools for Volunteer Programs, (Downers Grove: Heritage Arts) 1997.

- 1753. McCurley, Steve and Susan Ellis, "Mandated Service - The Future of Volunteering," *e-Volunteerism*, July/Sept 2002.
- 1754. McCurley, Steve, "A User's Guide to Online Volunteer Recruitment Sites," *e-Volunteerism*, Winter 2001.
- 1755. McCurley, Steve, "Analyzing Customer Service in Volunteer Programs," *Grapevine*, May/June 2001.
- 1756. McCurley, Steve, "Applying Risk Management Techniques to Volunteer Programs," *Grapevine*, September/October 1993.
- 1757. McCurley, Steve, "Creating Family Friendly Volunteer Programs," *Grapevine*, March/April 1999.
- 1758. McCurley, Steve, "Creating Partnerships Between Volunteers, Staff," *Volunteer Leadership*, Winter 1999.
- 1759. McCurley, Steve, "Critical Incident Points in the Volunteer Life Cycle," *Grapevine*, May/June 1998.
- 1760. McCurley, Steve, "Designing a Role for Hospital Auxiliaries," *Grapevine*, Jan/Feb 2000.
- 1761. McCurley, Steve, "Evaluating Volunteers," *Grapevine*, March/April 1995.
- 1762. McCurley, Steve, "Fishing for Volunteers: Using Short-Term Projects to Catch Long-Term Volunteers," *Grapevine*, May/June 1998.
- 1763. McCurley, Steve, "How Much are Volunteers Worth? A Second Look," *Voluntary Action Leadership*, Spring 1984.
- 1764. McCurley, Steve, "How Much are Volunteers Worth?," *Voluntary Action Leadership*, Spring 1980.
- 1765. McCurley, Steve, "How the New Volunteers will Change Volunteer Management," *Volunteer Leader*, Winter 1998.

- 1766. McCurley, Steve, "How to Fire a Volunteer and Live to Tell About It," *Grapevine*, January/February 1993, www.casanet.org/programmanagement/volunteermanage/fire.htm
- 1767. McCurley, Steve, "How to Generate Conflict Between Volunteers and Staff," *Voluntary Action Leadership*, Summer 1983, www.casanet.org/programmanagement/volunteermanage/cfstavol.htm
- 1768. McCurley, Steve, "Is Your Volunteer Program Ready for 2001?," *Leadership*, October/December 1993.
- 1769. McCurley, Steve, "Liability and Volunteer Management: Screening Volunteers," *Grapevine*, September/October 1991.
- 1770. McCurley, Steve, "Looking into the Millennium: Some Thoughts on Volunteer Involvement in the 21st Century," *Grapevine*, Nov/Dec 1999.
- 1771. McCurley, Steve, "Matching Recognition to Types of Volunteers," *Grapevine*, Jan/Feb 2001.
- 1772. McCurley, Steve, "Orienting Volunteers," *Grapevine*, March/April 1994.
- 1773. McCurley, Steve, "Planning a Volunteer Position: A Worksheet for Staff, " *Voluntary Action Leadership*, Spring 1991.
- 1774. McCurley, Steve, "Recruiting and Retaining Volunteers," in Robert Herman, ed., *The Jossey-Bass Handbook of Nonprofit Leadership and Management* (San Francisco: Jossey-Bass) 1994.
- 1775. McCurley, Steve, "Recruiting Volunteers for the Long Haul," *Leadership*, Jan/March 1995.
- 1776. McCurley, Steve, "Reflecting on the Nature of Volunteering: An Exercise for Volunteers and Staff," *Grapevine*, July/August 1999.

- 1777. McCurley, Steve, "Short-Term Volunteers: Emphasizing Retention," *Voluntary Action Leadership*, Fall 1991.
- 1778. McCurley, Steve, "Should Paid Staff Replace Volunteers?," *Voluntary Action Leadership* Summer/Fall 1987.
- 1779. McCurley, Steve, "Staff as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 1780. McCurley, Steve, "The Volunteer Professional," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 1781. McCurley, Steve, "The Volunteer Protection Act of 1997, *Grapevine*, July/August 1997.
- 1782. McCurley, Steve, "Utilizing Role Play Scenarios in Volunteer Interviewing," *Grapevine*, November/December 1994, www.casanet.org/programmanagement/volunteermanage/vlinscen.htm
- 1783. McCurley, Steve, "Volunteer Interviewing Techniques," *Grapevine*, November/December 1991, www.casanet.org/programmanagement/volunteermanage/volinter.htm
- 1784. McCurley, Steve, "Volunteer Recruitment Campaigns," *Grapevine*, July/August 1994.
- 1785. McCurley, Steve, "Volunteer-Union Relations: Some Thoughts and Warnings," *Voluntary Action Leadership* Summer 1979.
- 1786. McCurley, Steve, "Waking the Giant: Creating a Future for Hospital Volunteering," *Volunteer Leader*, Fall 1999.
- 1787. McCurley, Steve, "What's in a Name?," *Voluntary Action Leadership*, Spring 1985.
- 1788. McCurley, Steve, "Why Good Volunteers Do Bad Things,"

Grapevine, Nov/Dec 1998, www.casanet.org/programmanagement/volunteermanage/motivation.htm

- 1789. McCurley, Steve, "Working with Staff to Develop High Impact Volunteer Jobs," *Grapevine*, Sept/Oct 1998.
- 1790. McCurley, Steve, Building Understanding and Collaboration: Creating Synergistic Relationships between Staff and Volunteers, (Washington: Points of Light Foundation) 1996.
- 1791. McCurley, Steve, Involving Youth in the Community: A Planning Manual for School Volunteer Programs and Volunteer Centers, (Alexandria, VA: National Association of Partners in Education) 1991.
- 1792. McCurley, Steve, Long Range Strategic Planning for School Volunteer and Partnership Programs (Alexandria, VA:) 1989.
- 1793. McCurley, Steve, *Recruiting Volunteers for Difficult or Long-Term Assignments* (Downers Grove, Illinois: Heritage Arts) 1991.
- 1794. McCurley, Steve, Volunteer Management Forms, (Downers Grove: Heritage Arts) 1988.
- 1795. McCurley, Steve, Volunteer Management Policies, (Downers Grove: Heritage Arts) 1990.
- 1796. McDonald, C. and J. Warburton (2000) "Responses to change? volunteering and nonprofit welfare organisations in turbulent times" paper presented at Australian and New Zealand Third Sector Research Limited Fifth Biennial Conference: Partnership and Activism
- 1797. McDonald, C., & Mutch, A. (2000).
 "The future of volunteering as institutionalising practice". In J. Warburton, & M. Oppenheimer (eds), *Volunteers and Volunteering*, The Federation Press, Sydney: pp. 125-139.
- 1798. McDonald, Catherine and Joni

Warburton, Volunteers: What We Need to Find Out (And Why We Need to Do It, Queensland University of Technology, Centre of Philanthropy and Nonprofit Studies, Working Paper PONC 92.

- 1799. McDonald, Catherine and Joni Warburton, "The Invisibility of Volunteers and the Need for Research: An Australian Perspective," *Voluntary Action*, Spring 2002.
- 1800. McDonough, Reginald, Working with Volunteer Leaders in the Church (Nashville: Broadman) 1976.
- 1801. McDowell D. 1999 Love 'Em or They'll Leave: Motivating Volunteers. *Emergency Medical Services,* 70.
- 1802. McElmurry, B. J., Wansley, R., Gugenheim, A. M., Gombe, S., & Dublin, P. (1997). The Chicago Health Corps: Strengthening communities through structured volunteer service. Advanced Practice Nursing Quarterly, 2(4), 59-66.
- 1803. McFarlane, S. and R. Roach, *Making a Difference: Volunteers and Non-Profits*, Research Bulletin 2, Canada West Foundation.
- 1804. McGregor, Margaret, For Love Not Money: A Handbook for Volunteers, Dove Communications, 1982.
- 1805. McGuckin, Frank, Volunteerism (New York: H.W. Wilson) 1998.
- 1806. McGuire, F. and E. Adams, "Older Volunteers and Outdoor Recreation: A Nationwide Study," *Journal of Park* and Recreation Administration, 43(3) 1986.
- 1807. McHenry, Cheryl, "Library Volunteers: Recruiting, Motivating, Keeping Them," School Library, May 1988.
- 1808. McInnes, ail and Alice Hedt, Volunteers in the Long Term Care Ombudsman Program: Training, Certification, and Liability Coverage, National Long Term Care

Ombudsman Program, December 1999.

- 1809. McKaughan, Molly, *Corporate Volunteerism: How Families Make a Difference* (New York: The Conference Board) 1997.
- 1810. McKee, Thomas, "People are Just Too Busy: Recruiting Volunteers in a Self-Employed Society," www.advantagepoint.com/services/v olunteers/art1.html.
- 1811. McKeown, Larry, The Giving and Volunteering of New Canadians, NSGVP Fact Sheet 12 (Toronto: Canadian Centre for Philanthropy) July 2000.
- 1812. McKinney, William, "Pricing Volunteer Consultants: A Skillsbank Experience," *Journal of Volunteer Administration*, Summer 1985.
- 1813. McLaughlin, Sara, "Stalking the Elusive Male Volunteer," *Voluntary Action Leadership*, Spring 1991.
- 1814. McLearn, Kathryn, Diane Colasanto, Cathy Schoen and Michele Shapiro, "Mentoring Matters: a National Survey of Adults Mentoring Young People," in Grossman, Jean Baldwin, ed., *Contemporary Issues in Mentoring* (Philadelphia: Public/Private Ventures)
- 1815. McLelland, Phoebe, "Corporate Volunteer Recognition Campaign," *Journal of Volunteer Administration*, Summer 1992.
- 1816. McLenna, Jim, Glen Bates and Ken Heskin, "Psychological Correlates of Interest in Volunteer Terminal Care Work," *Journal of Social Behavior and Personality*, Vol 7(3) 1992.
- 1817. McLeod, N. and T. Marks *Getting a Volunteer Program Started*, City of Phoenix, 1995.
- 1818. McLeod, Nancy, "Employees as Volunteers versus Volunteering as an Employee," Volunteer Management Review, August 28, 2002, charitychannel.com/ article_582.shtml.

- 1819. McLuen, Dennis, *Equipped to* Service: Volunteer Youth Worker Training Course, Zondervan Publishing House, April 1995.
- 1820. McMahon, Kay, Milly McEnhill, and Ruth Youngquist, "Utilizing Volunteer Research Assistants in Epidemiologic Studies," *Journal of Aging and Social Policy*, 8(1) 1996.
- McMurray, P., Early Match Closures: A Qualitative Study, Big Brothers of Ontario, 1993.
- 1822. McPherson, J. Miller and Thomas Rotolo, "Testing a dynamic model of social composition: Diversity and change involuntary groups," *American Sociological Review*, Apr 1996
- 1823. McPherson, J. Miller, "A Dynamic Model of Voluntary Affiliation." *Social Forces* Vol 59, 1981.
- 1824. McPherson, J. Miller, and Lynn Smith-Lovin. 1982. "Women and Weak Ties: Differences by Sex in the Size of Voluntary Organizations." *American Journal of Sociology* 87:883-904.
- 1825. McSweeney P. & Alexander D. (1996). *Manageing Volunteers Effectively*. Ashgate Publishing Company. England.
- 1826. McSweeney, Phil, and Don Alexander, *Managing Volunteers Effectively* (Brookfield, VT: Arena) 1996.
- 1827. Mech, Edmund and Elizabeth Leonard, "Volunteers as Resources in Preparing Foster Adolescents for Self-Sufficiency," *Child Welfare*, Nov/Dec 1988.
- 1828. Megan, Paull, "Managing Volunteer Performance: The Role of the Feedback Environment," *Australian Journal on Volunteering*, 5(2) 2000.
- 1829. Meijs, Lucas and Esther Hoogstad, "New Ways of Managing Volunteers: Combining Membership Management and Programme

Management," *Voluntary Action*, Autumn 2001.

- 1830. Meijs, Lucas, "Management is Not Always the Right Word," *Journal of Volunteer Administration*, Vol 14 (3) 1996.
- 1831. Meikle, Tunde, "Burnout in the Fire Service: The Work-Life Imbalance of Volunteer Firefighters," *Australian Journal on Volunteering*, 6(2) 2001
- 1832. Meisel, Wayne, "An End to the 'Me' Generation: Getting Students to Volunteer," *Journal of Volunteer Administration,* Winter 1989/90.
- 1833. Meissen, G.J. and J.W. Lounsbury, "A Comparison of Expectations of Volunteers, Children, and Parents in a Big Brother/Big Sister Program," *Journal of Community Psychology*, July 1981.
- 1834. Melton, Julius, "The Use of Volunteers in a Planned Giving Program," Maddalena, Lucille, ed., Encouraging Voluntarism and Volunteers, (San Francisco: Jossey Bass, Inc) 1980.
- 1835. Melville, Roselyn, My Time is Not a Gift to Government: An Exploratory Study of NSW Community Legal Centre Volunteers, (Institute of Social Change and Critical Inquiry, University of Wollongong) May 2002.
- 1836. Memmott, Carol, "A Present Danger: Agencies Search for Ways to Screen Child Molesters," *Leadership*, April/June 1995.
- 1837. Memmott, Carol, "CyberVolunteers: Opportunities Abound for Doing Good Deeds Online," *Volunteer Leadership*, Winter 1999.
- 1838. Memmott, Carol, "Screening Mentors: Costly But Essential," *Leadership* Oct/Dec 1997.
- 1839. Menchik, Paul and Burton Weisbrod, "Volunteer Labor Supply," *Journal of Public Economics*, March 1987.
- 1840. Meneghetti, Milena, "Motivating People to Volunteer their Services," in Tracy Connors, ed., *The*

Volunteer Management Handbook (NY: John Wiley and Sons) 1995

- 1841. Meng, Amy, "Effect of Corporate Volunteerism on the Volunteer Base," www.unomaha.edu/~wwwpa/project/ meng.html
- 1842. Mercer, Martha and Rick Lynch, "Youth as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 1843. Merdaugh, Barbara, "Volunteer Evaluations: From a Volunteer's Perspective," *Journal of Volunteer Administration,* Winter 1999.
- 1844. Merenda, Daniel, Richard Lacey and Virginia Robinson, A Practical Guide to Creating and Managing School/Community Partnerships, (Alexandria, VA: National Association of Partners in Education) 1986.
- 1845. Mergenhagen, P., "A New Breed of Volunteer," *American Demographics*, 13(6) 1991.
- 1846. Merrell, J. "You Don't Do It for Nothing: Women's Experiences of Volunteering in Two Community Well Woman Clinics," *Health and Social Care in the Community*, vol 8, no 1, 2000.
- 1847. Merrell, Joy, "Ambiguity: Exploring the Complexity of Roles and Boundaries when Working with Volunteers in Well Woman Clinics," *Social Science & Medicine*, July 2000.
- 1848. Merrill, Mary, "Attracting Workplace Volunteers," www.merrillassoc.com/Topics/attract ing.html
- 1849. Merrill, Mary, "Family Volunteering," www.merrillassoc.com/Topics/family. html.
- 1850. Merrill, Mary, "Impact Evaluation and Mission, " *Volunteer Management*

Review, July 17, 2002, charitychannel.com/article_29.shtml.

- 1851. Merrill, Mary, "Importance of Good Orientation," *Volunteer Management Review*, February 13, 2002, charitychannel.com/article_179.shtm I.
- 1852. Merrill, Mary, Inspiring Leadership and Effective Management: The Underpinnings of a Strategic Volunteer Program (Washington: Points of Light Foundation) 1996.
- 1853. Merrill, Mary, *The Volunteer Literacy Manual*, (Columbus: Reading Recovery Council of North America) 1998.
- 1854. Merrill, Mary., "The Volunteerism versus Service Perspective: An Excerpt from a Position Paper Submitted for Ohio's Unified State Plan," *Journal of Volunteer Administration*, 17(2) 1999.
- 1855. Mesch, Debra, Mary Tschirhart, Jim Perry, and Geunjoo Lee, "Altruists or Egoists?: Retention in Stipended Service", *Nonprofit Management and Leadership*, 1998, 9:3-21.
- 1856. Metzendorf, Diane and Ram Cnaan, "Volunteers in Feminist Organizations," *Nonprofit Management and Leadership,* Spring 1992.
- 1857. Metzer, J., Dollard, M. F., Rogers, L., & Cordingly, S., "Quality of Work Life in Volunteers," *Australian Journal on Volunteering*, 1997
- 1858. Metzer, Jacques, "The Psychology of Volunteering: External or Internal Rewards," *Australian Journal on Volunteering*, August 1996.
- 1859. Meyer, M.H. & Hanchek, A.M. (1997). Master Gardener training costs and payback in volunteer hours. *HortTechnology*, 7(4): 368-370.
- Michael, Bernard, editor, Volunteers in Public Schools, (Washington, DC: National Academy Press) 1990.

- 1861. Miekle, Tunde, "Burnout in the Fire Service: The Work/Life Imbalance of Volunteer Firefighters," *Australian Journal on Volunteering*, vol 6(2) 2001.
- 1862. Mihalicz, Dwight and Swee Goh, "The Relationship between Volunteer Motivations and Behavior in Non-Profit Organizations," *Journal* of Volunteer Administration, Fall 1996.
- 1863. Milanesi, Giancarlo and Chiara Piccinelli, "Volunteering in Italy," in J. Davis Smith, ed,. Volunteering in Europe (London: The Volunteer Centre UK) 1993.
- 1864. Milani, L, "The Applicability of the Fair Labor Standards Act to Volunteer Workers at Nonprofit Organizations," 43 *Washington and Lee Law Review* 233 (1986).
- 1865. Millar, Sue, 1991, Volunteers in museums and heritage organisations: policy, planning, and management, Office of Arts and Libraries, London.
- 1866. Miller, Fayneese, "Gender Differences in Adolescents' Attitudes toward Mandatory Community Service," *Journal of Adolescence*, Vol 17, 1994.
- 1867. Miller, J., "The Impact of Service Learning Experiences on Students' Sense of Power," Michigan *Journal* of *Community Service*, 4:16-21, 1997.
- 1868. Miller, Kimberly, "Forming a Partnership with Education: Corporate Volunteers and the Volunteer Center," *Journal of Volunteer Administration*, V(4) 1987.
- 1869. Miller, L. "Understanding the Motivation of Volunteers: An Examination of Personality Differences and Characteristics of Volunteers' Paid Employment," Journal of Voluntary Action Research, 1985.
- 1870. Miller, L.E., G.N.Powell, and J. Seltzer, "Determinants of Turnover

among Volunteers," *Human Relations*, 1990 (9).

- Miller, M.M., "Volunteers in International Rehabilitation: The US Peace Corps Experience in Disability and Related Programs," *Annual Review of Rehabilitation*, 4:181-214, 1985.
- 1872. Miller, R.W., "Extending University Resources in Support of Volunteer Development: Evaluation of a Pilot Effort, "*Journal of Voluntary Action Research*, 15(1) 1986.
- 1873. Miller, Ruby Sills, Helping the Volunteer Get Started: The Role of the Volunteer Center (Washington: National Center for Voluntary Action) 1972.
- 1874. Millican, P. Volunteers: a vision, *Australian Journal of Emergency Management*, Winter 1997, p 11.
- 1875. Milligan, Sharon, "Natural Helpers as Street Health Workers among the Black Urban Elderly," *Gerontologist*, December 1987.
- 1876. Millman, Jason and Diane Strike, *Talking with the Caller: Guidelines for Crisisline and Other Volunteer Counselors* (Sage Publications) September 1998.
- 1877. Milne, Janet, "Charitable Giving and Volunteering in New Hampshire," www.nhcf.org/chagiv12.htm
- 1878. Minden, Scott, "The Constitutionality of Mandatory Community Service Programs in Public Schools," *Southern California Law Review*, July 1995.
- 1879. Miner, Sonia and Stewart Tolnay, "Barriers to voluntary organizations membership: An examination of race and cohort differences," *The Journals of Gerontology*, September 1998.
- 1880. Ministry of Citizenship, A Guide to Recruiting Senior Volunteers in Your Community (Toronto: Ministry of Citizenship) 1995.

- 1881. Ministry of Community Development & National Council of Social Service, *Making A Difference. A guide for Volunteer Co-ordinators* (1998) Singapore.
- 1882. Ministry of Community Development, Cooperatives and Volunteers, Building Our Communities: Celebrating and Strengthening the Voluntary Sector and Volunteering in British Columbia, (Victoria: Ministry of Community Development, Cooperatives and Volunteers) 1999.
- 1883. Ministry of Home Affairs and Government Administration, " National Survey on South Korean Volunteer Awareness and Behavior," www.iyv.org/infobase/research/01_0 1_99KOR_statistics.htm
- 1884. Minnesota Office on Volunteer Services, "Equal Access to Volunteer Participation," *Journal of Volunteer Administration*, Fall 1984.
- 1885. Minnesota Office on Volunteer Services, Planning It Safe: How to Control Liability and Risk in Volunteer Programs, (St Paul: Minnesota Office of Volunteer Services) 1992.
- 1886. Minnesota Office on Volunteer Services, Recruiting Alternative Sources of Volunteers, (St Paul, MN: MOVS) 1984.
- 1887. Mishara, Brian and Guy Giroux, "The Relationship between Coping Strategies and Perceived Stress in Telephone Intervention Volunteers at a Suicide Prevention Center," *Suicide and Life Threatening Behavior*, Fall 1993.
- 1888. Mitchell, C.W. and I.M. Shuff, "Personality Characteristics of Hospice Volunteers as Measured by Myers-Briggs Type Indicator," *Journal of Personality Assessment*, December 1995.
- 1889. Mitchell, Manzell, "Utilizing Volunteers to Enhance Informal Social Networks," *Social Casework*, May 1986.

- 1890. Mkandawire, Richard, Youth Voluntarism in South Africa: Prospects for Youth Engagement in Poverty Reduction Development Programmes, Southern Africa Regional Poverty Network, www.sarpn.org.za/CountryPovertyP apers/SouthAfrica/june2002/mkanda wire/mkandawire.pdf
- 1891. Moely, Barbara, Sterett Mercer, Vincent Ilustre, Devi Miron and Megan McFarland, "Psychometric Properties and Correlates of the Civic Attitudes and Skills Questionnaire: A Measure of Students' Attitudes Related to Service Learning," *Michigan Journal of Community Service and Learning*, Spring 2002.
- 1892. Mohan, John "Making a Difference? Student Volunteerism, Service Learning and Higher Education in the US," *Voluntas*, nov 5, no 3.
- 1893. Monga, Manjit and Gerry Treuren, "Employment Relations without Paid Work: An Exploration into the HRM and Motivations of Special Event Volunteers," business.unisa.edu.au/cae/projects/ current/seo/MongaTreuren.pdf
- 1894. Monga, Manjit and Gerry Treuren, "Human Resource Management Practices in Several South Australian Special Event Organizations," paper presented at International Employment Relations Association 2001 Conference in Singapore.
- 1895. Mongeon, M. and R. Allard, "Controlled Experiment on Regular Telephone Support Provided by Volunteers Regarding the Development and Outcome of Breast-Feeding Experiences," *Canadian Journal of Public Health*, March/April 1995.
- 1896. Monk, A., & Cryns, A. G. (1974, October). Predictors of voluntaristic intent among the aged. *The Gerontologist*, 14, 425-429.

- 1897. Monk, A. and L. Kaye, "The Ombudsman Volunteer in the Nursing Home: Differential Role Perceptions of Patient Representatives for the Institutionalized Aged," *The Gerontologist*, 1982, 22:194-199.
- 1898. Moore, Betty, Community Volunteering and Service Learning, Penn State University, October 1999.
- 1899. Moore, Cynthia and Joseph Allen, "The Effects of Volunteering on the Young Volunteer," *Journal of Primary Prevention*, Winter 1996.
- 1900. Moore, Gail, Building Credibility with the Powers that Be: A Practical Guide to Enhance Personal, Program, and Organizational Power, (Downers Grove: Heritage Arts/VMSystems) 1990.
- 1901. Moore, Larry and John Anderson, "Need Satisfaction of Paid and Volunteer Workers in Health Service Organizations," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs,* (Vancouver: Vancouver Volunteer Centre) 1985.
- 1902. Moore, Larry, "Motivation in the Context of Volunteerism," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 1903. Moore, Larry, ed., *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs,* (Vancouver: Vancouver Volunteer Centre) 1985.
- 1904. Moore, N.A., "The Application of Cost-Benefit Analysis to Volunteer Programs," *Volunteer Administration* 1978 (1).
- 1905. Moore, R.H., "Effectiveness of Citizen Volunteers Functioning as Counselors for High-Risk Male Offenders," *Psychological Reports*, December 1987.

- 1906. Moore, Roger, Vicki LaFarge, and Thomas Martorelli, *Organizing Outdoor Volunteers*, (Boston, MA: Appalachian Mountain Club) 1992.
- 1907. Moran, Carmen, Neil Britton and Ben Correy, "Characterising Voluntary Emergency Responders: Report of a Pilot Study," International Journal of Mass Emergencies and Disasters, March 1992.
- 1908. Morby, Gráinne, 1998, Hand in hand: successful volunteering, London Lighthouse, England
- 1909. Moreno, Ana Belen, Miguel de Moragas and Raul Paniagua, "The Evolution of Volunteers at the Olympic Games," www.blues.uab.es/olympic.studies/v olunteers/moreno.html.
- 1910. Morgan, James, "Unpaid Productive Activity over the Life Course,"," in Committee on an Aging Society, National Research Council, *Productive Roles in an Older Society*, 1986, books.nap.edu/books/0309036372/h tml/73.html#pagetop.
- 1911. Mori, A., *Voluntary Activity: A Survey* of *Public Attitudes* (Berkhamsted: Volunteer Centre UK) 1990.
- 1912. Morisey J. 1993 Here to stay?': Recruiting EMS volunteers. *Journal* of Emergency Medical Services, 53-58.
- 1913. Morris, Debra, "Volunteering and Employment Status," *Industrial Law Journal*, Sept 1999.
- 1914. Morris, Margie, *Tools for Building* Your Volunteer Ministry (Sherman, TX: Newton-Cline Press) 1992.
- 1915. Morris, Margie, Volunteer Ministries: New Strategies for Today's Church, (Sherman, TX: Newton-Cline Press) 1990.
- 1916. Morris, Mary, *Voluntary Work in the Welfare State*, (London: Routledge and K. Paul) 1969.

- 1917. Morris, Pamela, "A Political Multicultural Approach for Volunteer Advisory Boards," *Journal of Volunteer Administration,* Vo 20, no 2, 2002.
- 1918. Morris, R. & Caro, F. (1996). Productive retirement: Stimulating greater volunteer efforts to meet national needs. *The Journal of Volunteer Administration*, 14, 5-13.
- 1919. Morrison, Emily Kimball, *How to Get the Most Out of Being a Volunteer*, (Tucson, AZ: Jordan Press) 1988.
- 1920. Morrison, Emily Kimball, *Working with Volunteers: Skills for Leadership*, (Tucson, AZ: Fisher Press) 1980.
- 1921. Morros, M. (1997). A study of current, former, and new elderly volunteers: a comparison of developmental and trait models of personality. National Library of Canada / Bibliothèque nationale du Canada, Ottawa
- 1922. Morrow, Lesley and Barbara Walker, *Reading Team: A Handbook for Volunteer Tutors – K-3*, International Reading Association, January 1997.
- 1923. Morrow-Howell, L. Lott and M. Ozawa, "The Impact of Race on Volunteer Helping Relationships among the Elderly," *Social Work*, vol 35, no 5, 1990.
- 1924. Morrow-Howell, N., and Mui, A., "Elderly Volunteers: Reasons for Initiating and Terminating Service," Journal of Gerontological Social Work, 1987.
- 1925. Morrow-Howell, N., Kinnevy, S., Mann, M. (1998). The perceived benefits of participating in volunteer and educational activities. *Journal of Gerontological Social Work*, 32, 65-80.
- 1926. Morrow-Howell, Nancy, *Productive Engagement of Older Adults: Effect on Well-Being*, (St Louis: Center for Social Development, Washington University in St Louis) 2000.

- 1927. Moscareillo, Susan, "Meet Generation Jones: The Potential Volunteers You May be Missing," *Volunteer Management Review*, July 24, 2002, charitychannel.com/ article_156.shtml.
- 1928. Moscareillo, Susan, "Segmenting Your Volunteers: How to Avoid the Dreaded 'Dry Spell'," *Volunteer Management Review*, June 12, 2002, charitychannel.com/ article_162.shtml.
- 1929. Moscareillo, Susan, "Trust: The Unseen Component of Your Volunteer Program," Volunteer Management Review, June 5, 2002, charitychannel.com/ article_163.shtml.
- 1930. Moscareillo, Susan, "Your Personal Signature: The Management Style that Empowers Your Volunteer Program," *Volunteer Management Review*, August 21, 2002, charitychannel.com/ article_453.shtml.
- 1931. Mount, Balfour, "Volunteer Support Services: A Key Component of Palliative Care," *Journal of Palliative Care*, Spring 1992.
- 1932. Mounter, C. Tom, An Examination of Why People Volunteer, Strom Thurman Institute of Government and Public Affairs, Clemson University, May 1986.
- 1933. Mounter, C. Tom, *Characteristics of Extension Homemaker Volunteers in South Carolina*, Strom Thurman Institute of Government and Public Affairs, Clemson University, August 1986.
- 1934. Mounter, C. Tom, *Obtaining Private* Sector Resources in Support of Volunteer Organizations, Strom Thurman Institute of Government and Public Affairs, Clemson University, January 1987.
- 1935. Moy, Laurie, "Tapping Global Resources: A Guide to Involving and Managing Online Volunteers,"

Journal of Volunteer Administration, Vol 20, no 2, 2002.

- 1936. Moyer, Mel, "Attracting Volunteers Using Buyer Behavior Concepts," Nonprofit Management and Leadership, Vol 3(2) 1992.
- 1937. Moyers Richard and Kathleen Enright, *A Snapshot of America's Nonprofit Boards* (Washington: National Center for Nonprofit Boards) 1997.
- 1938. Mueller, M. W. (1975). Economic determinants of volunteer work by women. *Journal of Women in Culture and Society*, 1, 325-338.
- 1939. Mueller, Suzanne, "Alumni Relations and Volunteers...Indivisible," in Maddalena, Lucille, ed., *Encouraging Voluntarism and Volunteers*, (San Francisco: Jossey Bass, Inc) 1980.
- 1940. Mulkall, D., & Stern, G. (1979). Comparative trial of volunteer and professional treatments of dysphasia after stroke. *British Medical Journal*, 2, 87-89.
- 1941. Mulligan , Jim and Bob Bridges, eds., No Limit: Blueprint for Involving Volunteers in Schools, (London: Community Service Volunteers) April 1994.
- 1942. Murk, Peter and Jane Stephan, "Volunteers: How to Get Them, Train Them and Keep Them," *Economic Development Review*, Summer 1991.
- 1943. Murningham, J. Keith, Jae Wook Kim and Richard Metzger, "The Volunteer Dilemma," *Administrative Science Quarterly*, December 1993.
- 1944. Murphy, Foster, "Older Volunteers: A Worldwide Phenomenon," *Ageing International*, September 1995.
- 1945. Murphy, Graham, *Working with Volunteers*: Training, (Berkhemsted, Herts: The Volunteer Centre) 1977.
- 1946. Murphy, John and Barrie Thomas, An Introduction to Employee Volunteering: A Profitable Venture

for Businesses and Communities, Community Connections.

- 1947. Murphy, Sandra, *Helping Hands Volunteers: a Model for a Youth Volunteer Program*, (St Johns: Community Services Council Newfoundland and Labrador) 1991.
- 1948. Murphy, Sandra, Volunteering for the Future: Developing School Based Volunteer Programs, (St Johns: Community Services Council Newfoundland and Labrador) 1995.
- 1949. Murrant, Gloria, and Steffanie Strathdee, "Motivations for Service Volunteer Involvement at Casey House AIDS Hospice," *Hospice Journal*, Vol 10(3) 1995.
- 1950. Musick, Marc, A. Regula Herzog and James House, "Volunteering and Mortality among Older Adults: Findings from a National Sample," *Journal of Gerontology*: Social Sciences, May 1999.
- 1951. Musick, Marc, John Wilson and William Bynum, "Race and Formal Volunteering: The Differential Effects of Class and Religion," *Social Forces*, Vol 78, no 4, 2000.
- 1952. Mutchler, J., J. Burr and F. Caro, "Volunteer Work and Burnout in Later Life," *Gerontologist*, Oct 15, 2001.
- 1953. Nakano, Lynne, "Volunteering as a lifestyle choice: Negotiating selfidentities in Japan,", *Ethnology*, Spring 2000
- 1954. Narushima, Miya, "Transformation toward What End? Exploring Later Life Learning in Community Volunteering," www.edst.educ.ubc.ca/aerc/2000/na rushimam-web.htm.
- 1955. Nassar-McMillan, S.C. and L.D. Borders, "A Work Behavior Analysis of Volunteers in Social Service Agencies," *Journal of Social Service Research*, 24 (3-4) 1999.
- 1956. Nathanson, Ilene and Elizabeth Eggleton, "Motivation versus

Program Effect on Length of Service: A Study of Four Cohorts of Ombudservice Volunteers," *Journal of Gerontological* Social Work, Jan 1993.

- 1957. National 4-H Council, *TAXI: Taking Anybody into Expanded Involvement* (Washington: National 4-H Council) 1994.
- 1958. National Advisory Council on Aging, A Quick Portrait of Canadian Seniors Volunteering Their Services, (Ottawa: NACA) 1993.
- 1959. National Alliance for Youth Sports, Your First Coaching Book: A Practical Guide for Volunteer Coaches, Square One Publishers, 2002.
- 1960. National Alliance of Business, *Transitions: Building Partnerships between Literacy Volunteer And Adult Education Programs*, (Washington: NAB) 1994.
- 1961. National Association of Counties, *The Volunteer Toolbox: Visions for Improving the Service of America's Counties* (Washington, DC: NACO) 1990.
- 1962. National Association of Volunteer Bureaux (2000) *Guidelines for Increasing the Involvement of Black Elders in Mainstream Volunteering* Sheffield, NAVB
- 1963. National Association of Volunteers in Criminal Justice, *Guidelines for the Effective Design and Management of Volunteer Involvement in Juvenile and Criminal Justice* (Madison, WI: NAVCJ) 1988.
- 1964. National Center for Alcohol Education, National Institute on Alcohol Abuse and Alcoholism, Public Health Service, US Dept of Health, Education and Welfare, Using Volunteers in Your Agency, (Washington: US Government Printing Office) 1978.
- 1965. National Center for Volunteering, Accepting Volunteers from Outside the UK, May 2001,

www.volunteering.org.uk/ sheets.htm

- 1966. National Center for Volunteering, Volunteers Working with Children in the Voluntary Sector: A Guide to the Law, 1998, www.volunteering.org.uk/sheets.htm
- 1967. National Centre for Volunteering, Employee Volunteering: The Guide(London: National Centre for Volunteering).
- 1968. National Centre for Volunteering, From Barriers to Bridges: A Guide for Volunteer-Involving Organisations (London: National Centre for Volunteering, 2001.
- 1969. National Centre for Volunteering, Get It Right from the Start: Volunteer Policies – the Key to Diverse Volunteer Involvement, (London: National Centre for Volunteering) 2002.
- 1970. National Centre for Volunteering, Health and Safety of Volunteers, July 1999, www.volunteering.org.uk/ healthandsafety.htm
- 1971. National Centre for Volunteering, Involving Volunteers from Underrepresented Groups, Oct 1996, www.jrf.org.uk/ knowledge/findings/socialpolicy/sp10 5.asp.
- 1972. National Centre for Volunteering, Safe Involvement of Volunteers with Vulnerable Clients, www.volunteering.org.uk/sheets.htm
- 1973. National Centre for Volunteering, Volunteering in Social Care: Meetings Your Aims through Involving Volunteers in Social Care, (London: Local Government Association) 2000.
- 1974. National Collaboration for Youth, Screening Volunteers to Prevent Child Sexual Abuse (Washington: National Assembly) 1997.
- 1975. National Council of Voluntary Organisations, "Draft Code of

Practice on Volunteering and Community Action," www.ncvovol.org.uk/main/gateway/pdfs/compa ct_draftvolunteering.pdf

- 1976. National Council on Corporate Volunteerism, *Corporate Volunteer Council Survey Findings*, (Washington: Points of Light Foundation) 1992.
- 1977. National Crime Prevention Council, Reaching Out: School-Based Community Service Programs, (Washington, DC: NCPC) 1989.
- 1978. National Foundation for Women Business Owners, *Giving Something Back: Volunteerism among Women Business Owners in the U.S.* (Washington: NFWBO) May 1996.
- 1979. National Health Service, *Guidance* on Volunteering in the NHS, (Edinburgh: Health Gain Division, NHS) 1998.
- 1980. National Health Service, Voluntary Services Co-Ordinator in the NHS: Good Practice Guide, (Edinburgh: Health Gain Division, NHS) 1991
- 1981. National Health Service, Volunteering in the NHS in Scotland: Policy and Procedures for NHS Trusts, (Edinburgh: Health Gain Division, NHS) January 2000, www.show.scot.nhs.uk/Publications/ ME/dt_involve/2000_4.htm.
- 1982. National Information Center on Volunteerism and The Religiously Oriented Volunteer Group, *Religion and Volunteering: A First Portfolio* (Boulder: NICOV) 1978.
- 1983. National Park Service, US Department of the Interior, *Volunteers in the Parks*,(Washington, DC: Government Printing Office) 1982.
- 1984. National School Safety Center, Hiring the Right People: *Guidelines* for Selection and Screening of Youth-Serving Professionals and Volunteers, (Malibu: National School Safety Center) 1994.

- 1985. National Victim Center, "Guidelines for Interviewing Victims as Volunteers," *Voluntary Action Leadership*, Fall 1988.
- 1986. National Volunteer Centre, 2002 Survey on Volunteerism in Singapore, www.nvc.org.sg/ Survey2002/highlights.html.
- 1987. National Volunteer Fire Council and the United States Fire Administration, *Retention and Recruitment in the Volunteer Fire Service*, Federal Emergency Management Association, 1993.
- 1988. Navaratnam, K.K., Delwyn Dyer and Jane Asche, "Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs," Journal of Voluntary Action Research, Jan/March 1986.
- 1989. Navaratnam, Kathiravelu, "Volunteers Training Volunteers: A Model for Human Service Delivery," *Journal of Volunteer Administration*, Fall 1986.
- 1990. Naylor, Charlie, Parent Volunteer Views on Volunteering in Schools, BCTF Research Report 98-EI-06, British Columbia Teacher's Federation, www.bctf.ca/ ResearchReports/98-EI-06.
- 1991. Naylor, Harriet, "Beyond Managing Volunteers," *Journal of Voluntary Action Research*, Vol 14(2/3) 1985.
- 1992. Naylor, Harriet, "Older Volunteers in Mental Health: Administration for Services of Older Volunteers," *Gerontologist*, vol 12, 1972.
- 1993. Naylor, Harriet, *Leadership for Volunteering* (Dryden, NY: Dryden Associates) 1976.
- 1994. Naylor, Harriet, *The Role of the Volunteer in the Care of the Terminal Patient and the Family* Arno Press, Marcy 1981.
- 1995. Naylor, Harriet, *Volunteers Today*, (Dryden, NY: Dryden Associates)1967.

- 1996. Naylor, Harriet, *Volunteers Today: Finding, Training and Working with Them*, (Dryden, NY: Dryden Associates) 2nd Edition, 1984.
- 1997. Neal, David, "Volunteers and the Red Cross in Times of Disaster: Characteristics," *Journal of Volunteer Administration*, Winter 1992/1993.
- 1998. Neate, John, *Quality through Volunteers*, (London: Volunteer Centre UK) November 1995.
- 1999. Nelson, Anna, "Using the Internet in Volunteer Management," April 30, 1998, www.msu.edu/~hcsc/fce874/ivmguid e.htm.
- 2000. Nelson, H. W. (1995). Long-term care volunteer roles on trail: Ombudsman effectiveness revisited. *Journal of Gerontological Social Work*, 23, 25-46.
- 2001. Nelson, H. Wayne, Clara Pratt, Charles Carpenter, and Kathy Walter, "Factors Affecting Volunteer Long-Term Care Ombudsman Organizational Commitment and Burnout," *Nonprofit and Voluntary Sector Quarterly*, Fall 1995.
- 2002. Nelson, Linda and Deborah Rogers, "Parents and Volunteer Partners: Another Option of Service Delivery for Rural Families with Special Needs Children," *Rural Special Education Quarterly*, vol 7:13-15, 1987.
- 2003. Nelson, Linda, Volunteerism: A Manual for Implementation, (Greenville, NC: East Carolina University 1986.
- 2004. Nelson, Marilyn, "Why Do They Do It? A Study of Volunteer Commitment in the Parish Setting," *Journal of Volunteer Administration*, Winter 1999.
- 2005. Nelson, Wayne, Ruth Huber, and Kathy Walter, "Relationship between Volunteer Long-Term Ombudsmen and Regulatory Nursing Home

Actions," *Gerontologist*, August 1995.

- 2006. Nesbitt, W.H., Ross, M.W., Sunderland, R.H. & Shel E. (1996). Prediction of grief and HIV/AIDSrelated burnout in volunteers. *AIDS Care*, 8, 137-143.
- 2007. Nestlé Family Monitor, 2000, *Charitable giving and volunteering*, UK
- 2008. Nestor, Loretta and Carl Fillichio, "Valuing Diversity," *Voluntary Action Leadership*, Winter 1991.
- 2009. Nestor, Loretta Guitierrez, "Culturally Diverse Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2010. Nestor, Loretta Gutierrez, "Hispanic Americans – Tapping a New Volunteer Market," *Voluntary Action Leadership*, Fall 1984.
- 2011. Nestor, Loretta, "Managing Cultural Diversity in Volunteer Organizations," *Voluntary Action Leadership,* Winter 1991.
- 2012. Netting, Ellen, Ruth Huber and James Kautz, "Volunteer and Paid Long Term Ombudsmen: Differences in Complaint Resolution," *Journal of Volunteer Administration*, Summer 1995.
- 2013. Netting, E. (1987), "Ethical Issues in Volunteer Management and Accountability," *Social Work*, May-June, p.250-252.
- 2014. Netting, E. (1990, Summer). Volunteerism and community building in continuing care retirement communities. *The Journal of Volunteer Administration*, 25-34
- 2015. Netting, E., Williams, F. G., Jones-McClintic, S. & Warrick, L. (1989). Volunteers in hospital-based case management programs. *Journal of Volunteer Administration*, 7(4), 4-9.
- 2016. Netting, Ellen and Howard Hinds, "Rural Volunteer Ombudsman

Programs," *Journal of Applied Gerontology*, December 1989.

- 2017. Netting, Ellen, Ruth Huber, and James Kautz, "Volunteers and Paid Long Term Ombudsmen: Differences in Complaint Resolution," *Journal of Volunteer Administration* Summer 1995.
- 2018. Netting, Ellen, Ruther Huber, Kevin Borders, James Kautz and H. Wayne Nelson, "Volunteer and Paid Ombudsmen Investigating Complaints in Six States: A Natural Triaging," *Nonprofit and Voluntary Sector Quarterly*, September 2000.
- 2019. New Hampshire Governor's Council on Volunteerism, *Risk Management* for Volunteer Organizations and Nonprofits, webster.state.nh.us/governor/risk.
- 2020. Newell, Martha, Harriet Naylor and Betty Marcus, (Eds.), *The Role of the Volunteer in the Care of the Terminal Patient and the Family* (Arno Press) 1981.
- 2021. Newell, Patrick, Volunteering to Help Seniors, Children's Press, September 2000.
- 2022. Newman, Mike and Becky Montgomery, "Screening Volunteers with Vulnerable Persons," *Minnesota Office on Volunteer Services Newsletter*, Jan/March 1989.
- 2023. Newman, Sally, Cindy Kramer, Charles Lyons, Rita O'Kane, and Eve Siegel, *Manual for Developing Intergenerational Programs in Schools*, (Alexandria, VA: National Association of Partners in Education) 1987.
- 2024. Newman, Sally, Emin Karip and Robert Faux, "Everyday Memory Function of Older Adults: The Impact of Intergenerational School Volunteer Programs," *Educational Gerontology*, September 1995.
- 2025. Newton, Lucy, "A Study of Attitudes and Perceptions of Volunteers in Nonprofit Organizations," *Journal of*

Volunteer Administration, Winter 1995.

- 2026. Neysmith, Sheila and Marge Reitsma-Street, "Valuing Unpaid Work in the Third Sector: The Case of Community Resource Centres," *Canadian Public Policy: Analyse de Politiques* vol 26, no 3, 2000.
- 2027. Ng, Kelly, "Volunteer Work and Settlement: A Study of Chinese Immigrant Women," Canadian Journal of Community Mental Health, Fall 1993.
- 2028. Nicholas, Jay, "The Role of Law and Volunteerism in Salmon Recovery," March 2000, www.wsg.washington.edu/events/nic holaspaper.html.
- 2029. Nichols, G., "C. Gratton, S. Shibli and P. Taylor, "Local Authority Support to Volunteers in Sport Clubs," *Managing Leisure*, Vol 3, 1998.
- 2030. Nichols, Geoff and Lindsay King, "The Changing Motivations and Frustrations Facing Volunteers in Youth Groups: A Study of the Guide Association of the United Kingdom," *Journal of Applied Recreation Research*, Vol 23(3) 1999.
- 2031. Nichols, Geoff and Lindsay King, "Volunteers in the Guide Association: Problems and solutions," *Voluntary Action*, Winter 1998.
- 2032. Nickles, William, "Strategic Marketing of Volunteer Programs for Social Causes," *Journal of Volunteer Administration*, Winter 1983/84.
- 2033. Nickelsburg, Stephen, "Mere Volunteers? The Promise and Limits of Community-Based Environmental Protection," *Virginia Law Review*, October 1998.
- 2034. Nicoletti, John and Lottie Flater, "A Community-Oriented Program for Training and Using Volunteers," *Community Mental Health Journal*, Spring 1975.

- 2035. Niyaza, Filiz, *Involving Volunteers* from Underrepresented Groups, Social Policy Research Findings 105, October 1996, Joseph Rowntree Foundation.
- 2036. Niyazi, F., Volunteering by Black People: A Route to Opportunity (London: National Centre for Volunteering) 1996.
- 2037. Niyazi, F., Volunteering by People with Disabilities: A Route to Opportunity (London: National Centre for Volunteering) 1996.
- 2038. Niyazi, F., Volunteering by Young People: A Route to Opportunity (London: National Centre for Volunteering) 1996.
- 2039. Noble, Joy, *Volunteering: a Current Perspective*, Volunteer Centre of SA, Adelaide, 1991.
- 2040. Noble, Joy, (2000) "The future of volunteering: a volunteer's perspective" in J. Warburton and M. Oppenheimer (eds.) *Volunteers and Volunteering*, The Federation Press, Sydney.
- 2041. Noble, Joy, Volunteers and Paid Workers: A Collaborative Approach, (Adelaide: Volunteer Centre of South Australia) 1997.
- 2042. Noble, Joy and Louise Rogers, Volunteer Management: An Essential Guide, (Adelaide: Volunteering SA, Inc) 1998.
- 2043. Noble, Joy and R. Dick, *Australian Volunteers at Work*, (Adelaide: Wakefield Press) 2000.
- 2044. Noble, Joy, "Widening Our Horizons," *e-Volunteerism*, Jan/April 2002.
- 2045. Nonprofits' Risk Management and Insurance Institute, *State Liability Laws for Charitable Organizations and Volunteers* (Washington: NRMII) 1992.
- 2046. Northern Ireland Working Group, 2001, Active community initiative: Northern Ireland action plan, Department for Social Development.

- 2047. Northstar Research Partners, *Big* Brothers & Sisters of Canada: A Report of the Evaluation of Non-Traditional Programs – Volunteer Report, 1999.
- 2048. Northstar Research Partners, *Big Brothers & Sisters of Canada: a Qualitative Research Report*, March 1999.
- 2049. Norvell, Jim, *Reflections for the Effective Nonprofit Volunteer: Quotes, Axioms, and Observations to Help You Serve Our Important Institutions*, Writers Club Press, 2001.
- 2050. Novack, M., G. Bru and M.C. Davidoff, "Development of a Support Group for Volunteers in a Pediatric Oncology Setting," *Journal of the Association of Pediatric Oncology Nurses*, Summer 1985.
- 2051. Noyes, Katherine, "A Proactive Response to Court-Ordered Community Service," *Journal of Volunteer Administration*, Winter 1985/86.
- 2052. Noyes, Katherine, Opportunity or Dilemma: Court-Referred Community Service Workers (Richmond: Virginia Department of Volunteerism) July 1990.
- 2053. NRTA/AARP, Older Americans and Volunteerism (Washington: NRTA/AARP) 1981.
- 2054. Nunn, Michelle, "Building the Bridge from Episodic Volunteerism to Social Capital," The Fletcher Forum of World Affairs, Fall 2000.
- 2055. Nylund, Marianne, "Action and Togetherness: Volunteers at Associations of Unemployed Persons," *Voluntary Action*, Winter 1999.
- 2056. Nyp, Gary, "The Real Cost of Voluntarism," *Front & Centre*, May 1996.
- 2057. Nyp, Gary, "Who's Minding the Kids: Are Charities Asking Enough Questions About Volunteers

Working with Children?," *Front & Centre*, January 1997.

- 2058. O'Brien, Karen, William Sedlacek, and Jonathan Kandell, "Willingness to Volunteer among University Students by Gender and Holland Personality Type," Research Report #1-92, University of Maryland, www.inform.umd.edu/EdRes/Topic/ Diversity/General/Reading/Sedlacek/ willing.html.
- 2059. O'Brien, M., "Volunteers at New York State Historic Sites," *Trends*, 20(4) 1983.
- 2060. O'Connor, H., "Recruiting and Training Volunteers to Work with Persons with AIDS," *Caring*, November 1990.
- 2061. O'Connor, John, "Nebraska Diplomats: A Statewide Network for Economic Development," *Economic Development Review*, vol 12, no 1.
- 2062. O'Connor, Robert and Rebecca Johnson, "Volunteer Demographics and Future Prospects for Volunteering," in Virginia Hodgkinson, Richard Lyman, eds., *The Future of the Nonprofit Sector: Challenges, Changes and Policy Considerations* (San Francisco: Jossey-Bass) 1989.
- 2063. O'Donald, Esther, "Re-Entry through Volunteering: The Best Jobs that Money Can't Buy," *Voluntary Action Leadership*, Fall 1989.
- 2064. O'Donald, Esther, *Mobilizing and Managing Volunteers in Disasters* (Santa Cruz: Center for Volunteer Leadership) 1991.
- 2065. O'Donnell, J. and G. Kathi, "The Use of Volunteers in a Community Mental Health Center Emergency and Reception Service: A Comparative Study of Professional and Lay Telephone Counseling," *Community Mental Health Journal*, Spring 1977.
- 2066. O'Neal, Debbi, *More than Glue and Glitter: A Classroom Guide for*

Volunteer Teachers, Augsburg Fortress Publishers, 1992.

- 2067. O'Neill, Barbara, "How to Avoid 'Firing' Your Volunteers," *Journal of Extension*, Fall 1990.
- 2068. O'Toole, T.P., Hanusa, B. H., Gibbon, J. L, and Boyles, S. H., "Experiences and Attitudes of Residents and Students Influence Voluntary Service with Homeless Populations," *Journal of General Internal Medicine*, April 1999.
- 2069. Oakley, C. & Pratt, J. (1997). Volunteer Work in the Lives of Post-Retirement Adults. *British Journal of Occupational Therapy*, 60(6), 273-276.
- 2070. OCRI, Volunteers in Education: A Handbook for Parents and Community Volunteers in Schools, (Kanata, Ontario: OCRI) Sept 2000.
- 2071. Oda, N. (1991) 'Motives of volunteer workers: Self and other oriented motives', *Tohoku Psychological Folia*, vol. 50, 55-61.
- 2072. Office of Juvenile Delinquency and Youth Development, Volunteer Programs in Courts: Collected Papers on Productive Programs, (Washington: GPO) 1969.
- 2073. Office of Personnel Management, Strengthening Our Commitment to Service: A Report to the President on Measures Taken by Executive Departments and Agencies (Washington: OPM) October 1998, www.opm.gov/oca/leave/HTML/volu nter.htm.
- 2074. Offut, D. and P. Kim, "Life Perceptions and Problems of Senior Volunteers," *Gerontologist*, 20(5) 1980.
- 2075. Ohio Community Service Council, Best Practices for Screening Volunteers Who Work with Children in Ohio (Columbus: Ohio Community Service Council) 2001.
- 2076. Ohio State University Extension Services, "Conducting Volunteer

Interviews," www.ohio4h.org/ ryan/files/Interview%20Guide.doc

- 2077. Okun, Morris and Nancy Eisenberg, "A Comparison of Office and Adult Day-Care Center Older Volunteers: Social-Psychological and Demographic Differences," International Journal of Aging and Human Development 1992 (3).
- 2078. Okun, Morris and Nancy Eisenberg, "Motives and Intent to Continue Organizational Volunteering among Residents of a Retired Community Area," *Journal of Community Psychology* July 1992.
- 2079. Okun, Morris, "Predictors of Volunteer Status in a Retirement Community," *International Journal of Aging and Human Development*, 1993 (1).
- 2080. Okun, Morris, "Relation between Motives for Organizational Volunteering and Frequency of Volunteering by Elders," *Journal of Applied Gerontology*, June 1994.
- 2081. Okun, Morris, Alicia Barr and A. Regula Herzog, "Motivation to Volunteer by Older Adults: a Test of Competing Models," *Psychology and Aging*, Dec 1998.
- 2082. Old, Doreen, "Volunteers in Public Service: A Canadian Model for the Support of Volunteerism in Government," *Journal of Volunteer Administration*, Winter 1986/87.
- 2083. Olson, Heather, *Volunteers and the Law*, (Edmonton, AB: Volunteer Action Centre) 1982.
- 2084. Olstad, Marva, *Determinants of Satisfaction with Volunteer Work* (Calgary: University of Calgary) 1986.
- 2085. Oman, Doug, C. Thoreson and K. McMahon, "Volunteerism and Mortality among the Community-Dwelling," *Journal of Health Psychology*, July 1999.
- 2086. Omoto, A. M., & Crain, A. L. (1995). AIDS volunteerism: Lesbian and gay

community-based responses to HIV. In G. M. Herek & B. Greene (Eds.), *AIDS, identity, and community: The HIV epidemic and lesbians and gay men* (pp. 187-209).

- 2087. Omoto, A. M., & Snyder, M. (1993). AIDS volunteers and their motivations: Theoretical issues and practical concerns. *Nonprofit Management and Leadership*, 4, 157-176.
- 2088. Omoto, A. M., & Snyder, M., "Basic Research in Action: Volunteerism and Society's Response to AIDS," *Personality and Social Psychology Bulletin*, Vol 16, 1990.
- 2089. Omoto, A. M., Gunn, D. O., & Crain, A. L. (1998). Helping in hard times: Relationship closeness and the AIDS volunteer experience. In V. J. Derlega & A. P. Barbee (Eds.), *HIV infection and social interaction* (pp. 106-128). Thousand Oaks, CA: Sage.
- 2090. Omoto, A. M., Snyder, M. & Martino, S. C., "Volunteerism and the life course: Investigating age-related agendas for action" *Basic and Applied Social Psychology*, 22, 181-196, 2000.
- 2091. Omoto, A. M., Snyder, M. and Berghuis, J. P. (1993). The psychology of volunteerism: a conceptual analysis and a program of action research. In J.B. Pryor and G.D. Reeder (Eds.), *The social psychology of HIV infection*. Gillscase, New Jersey, Erlbaum, 333-356.
- 2092. Omoto, Allen and Mark Snyder, "Considerations of Community: the Context and Process of Volunteerism," *American Behavioral Scientist*, Jan 2002.
- 2093. Omoto, Allen and Mark Snyder, "Sustained Helping without Obligation: Motivation, Longevity of Service and Perceived Attitude Change among AIDS Volunteers," *Journal of Personality and Social Psychology*, April 1995.

- 2094. Ontario Association of Youth Employment Centres, Youth Volunteerism Toolkit: Using Volunteer Programs to Enhance Youth Employment Services, (Toronto: OAYEC) 2002.
- 2095. Ontario Ministry of Tourism and Recreation, *Ontario Volunteers in Sport, Fitness and Recreation* (Toronto: Ministry of Tourism and Recreation) 1990, www.lin.ca/resource/html/volu.htm.
- 2096. Onyx, J. and R. Leonard, "Women, Volunteering and Social Capital," in J. Warburton and M. Oppenheimer, eds, *Volunteers and Volunteering*, (Sydney: Federation Press) 2000.
- 2097. Oppenheimer, Melanie, "Rights and Protection of Volunteer Workers: Some Preliminary Considerations," *Australian Journal on Volunteering*, vol 6(2) 2001.
- 2098. Oprisan, Virginia, "Aspects and Tendencies of Voluntary Work in Romanian Sport," www.blues.uab.es/olympic.studies/v olunteers/oprisan.html
- 2099. Orend, Richard, Michael O'Neil and William Roberts, *Giving and Volunteering in California*, University of San Francisco Institute for Nonprofit Management, www.usfca.edu/public_affairs/6-5-00.html.
- 2100. Orme, Ted, *Recruiting Low-Income Volunteers* (Washington: National Center for Voluntary Action) 1973.
- 2101. Orr, Jeff, Terry Broomfield, Linda Church and Kathy Webb, "Training Volunteers: Does It Differ from Staff Training?," *Voluntary Action Leadership*, Spring 1985.
- 2102. Orr, Sally, "Volunteers as Advocates," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2103. Orwell, Patricia and Angela Whitcher, *The Cost of Volunteering* (Berkhamsted: The Volunteer Centre) 1980.

- 2104. Osborne, Kate, 'When they are good they are very, very good, but...' The Challenge of Managing Retired Volunteers in Small Museums. In Moore, Kevin (ed), 1999, *Management in Museums.* The Athlone Press: London
- 2105. Osborne, Stephen, "Volunteer Bureaux and the promotion and support of volunteering in local communities in England," *Voluntary Action*, Autumn 1999.
- 2106. Osborne, Stephen, ed. *The Voluntary and Nonprofit Sector in Japan*, Routledge Curzon, February 2003.
- 2107. Osterkamp, Lynn and Rosemary Chapin, "Community-Based Volunteer Home-Repair and Home-Maintenance Programs for Elders: An Effective Service Paradigm?," Journal of Gerontological Social Work, Vol 24 (1/2) 1995.
- 2108. Osterwail, Zahava and Haim Feingold, "A Student Volunteer Program for Children from Disadvantaged Neighborhoods," Israeli Journal of Psychology and Counseling in Education, February 1981.
- 2109. Ostrowski, Jo-Ann and Florence Sehl, "How are We Doing? A Look at the Compensation Levels of Rhode Island Volunteer Administrators," *Journal of Volunteer Administration*, Fall 1990.
- 2110. Ottawa Transition Board, Volunteer Involvement through Access and Leadership: The VITAL Model -Defining the Role of the Voluntary Sector in the New City of Ottawa (Ottawa: Ottawa Transition Board, Voluntary Sector Project Team) December 2000.
- 2111. Ouellette, Suzann, Brian Cassel, Halina Maslinka, and L.M. Wong, "GMHC Volunteers and the Challenges and Hopes for the Second Decade of AIDS," *AIDS Education & Prevention*, 1995, Vol 7 (Supplement).

- 2112. Ozawa, M. N., & Morrow-Howell, N. (1993). Missouri service credit system for respite care: An exploratory study. *Journal of Gerontological Social Work*, 21(1/2), 147-160.
- 2113. Ozawa, Martha and Nancy Murrow-Howell, "Services Provided by Elderly Volunteers: An Empirical Study," *Journal of Gerontological Social Work*, Vol 13(1/2) 1988.
- 2114. Ozminkowski, Ronald, Catherine Supiano and Ruth Campbell, "Volunteers in Nursing Home Enrichment: A Survey to Evaluate Training and Satisfaction," *Activities, Adaptation and Aging*, Vol 15(3) 1991.
- 2115. Pace, Suzanne and William Turkel, "Participants, Community Volunteers and Staff: A Collaborative Approach to Housing and Support," *Psychosocial Rehabilitation Journal*, April 1990.
- 2116. Painter, Robert, "Volunteer Incentives in Alaskan Fire Departments," (Emmitsburg: National Fire Academy), August 1998.
- 2117. Palmer, D. "Volunteer Middle Management: A Systems View," New Designs for Youth Development, Winter/Summer 1989.
- 2118. Panagiotopoulou, Roy, "The Evolution of Voluntarism in Modern Greek Society and the Challenge of the Olympic Games," www.blues.uab.es/ olympic.studies/ volunteers/panagiotopoulou.html.
- 2119. Pancer S, Pratt M. 1999. Social and family determinants of community service involvement in Canadian youth. In *Roots of Civic Identity: International Perspectives on Community Service and Activism in Youth*, ed. M. Yates, J. Youniss, pp. 32-55. Cambridge: Cambridge Univ. Press

- 2120. Paolicchi, P, "Narratives of Volunteering," *Journal of Moral Education*, 24(2) 1995.
- 2121. Paradis, L.F., B. Miller, and V.M. Runnion, "Volunteer Stress and Burnout: Issues for Administrators," *Hospice Journal*, Summer/Fall 1987.
- 2122. Paradis, Lenora and Wayne Usui, "Hospice Staff and Volunteers: Issues for Management," *Journal of Psychosocial Oncology*, 7 (1/2) 1989.
- 2123. Paradis, Lenora and Wayne Usui, "Hospice Volunteers: The Impact of Personality Characteristics on Retention and Job Performance," *The Hospice Journal*, Spring 1987.
- 2124. Paresky, Susan, "Recruiting Today's Volunteer Corps," *Currents*, May 1994.
- 2125. Park, J., and C. Smith, 2000. `To whom has much been given . . .': Religious capital and community voluntarism among churchgoing Protestants. *Journal for the Scientific Study of Religion* 39:272-286
- 2126. Park, Jane Mallory, "The Fourth R: A Case for Releasing Volunteers," *Journal of Volunteer Administration*, Spring 1984.
- 2127. Park, Jane Mallory, *Meaning Well is Not Enough: Perspectives on Volunteering*, (South Plainfield, NJ: Groupwork Today) 1983.
- 2128. Parker, Jack B., and John A. LaCour, "Common Sense in Correctional Volunteerism in the Institution." *Federal Probation* Vol 32, 1978.
- 2129. Parker, Martha and Keith Seel, Employee Volunteerism – Building on the Potential (Calgary: Calgary Corporate Volunteer Council) 1994.
- 2130. Parker, Michael and Bernie Newman, "Volunteerism and Social Work Educators: Findings from a National Survey," *Journal of Social Work Education*, Fall 1989.

- 2131. Parker, Stanley, "Volunteering as Serious Leisure," *Journal of Applied Recreation Research*, Vol 17(1) 1993.
- 2132. Parker, Stanley, "Volunteering–Altruism, Markets, Causes and Leisure," *World Leisure and Recreation*, Vol 39(3) 1997.
- 2133. Parks, Martha, "Young Volunteers in Action: A High School Community Service Education and Placement Model," *Journal of Volunteer Administration*, Winter 1988/89.
- 2134. Parkum, Kurt, "Contributions to Patient Satisfaction: A New Role for Hospital Volunteers," *Journal of Volunteer Administration*, Winter 1982/83.
- 2135. Parkum, Kurt, "Instrumental and Expressive Dimensions of the Impact of Volunteers on Hospital Patients," *Journal of Voluntary Action Research*, April-September 1985.
- 2136. Parmegiani, M., *Volunteering in Canada*. NSGVP Fact Sheet 2 (Toronto: Canadian Centre for Philanthropy) 1998.
- 2137. Parrot, Leslie, *Motivating Volunteers in the Local Church* (Kansas City: Beacon Hill Press) 1991.
- 2138. Parson, Vicki, *Developing and Managing a Nursing Home Volunteer Program* (LaGrange: M and H Publishing Company) 1991.
- 2139. Parsonnet, Lissa and Lois Weinstein, "A Volunteer Program for Helping Families in a Critical Care Unit," *Health and Social Work*, Winter 1987.
- 2140. Passewitz, G. R. and J. F. Donnermeyer, "Self-Interest and Volunteerism: Analysis of a Statewide Association," *Journal of the Community Development Society*, Vol 20(1) 1989.
- 2141. Patchner, M. and M. Finn, "Volunteers: The Lifeline of Hospice," *Omega*, 18(2) 1987.

- 2142. Paton, Jo, *Making the Most of Employee Community Involvement*, (Berkhamsted: Volunteer Centre UK) 1992.
- 2143. Patrick, Michael, "Can Foreign Nationals do Volunteer Work?," *New York Law Journal*, Sept 24, 2001.
- 2144. Patrick, W.K. (1978), Community Participation in Health, Volunteer Health Workers in Sri Lanka, Health Education Series 4, Health Education Bureau, Colombo
- 2145. Patterson, John, Charles Tremper and Pam Rypkema, Staff Screening Tool Kit: Keeping the Bad Apples Out of Your Organization (Washington, DC: Nonprofit Risk Management Center) 1994.
- 2146. Patton, H. Louis, "Incorporating Volunteer Service in a Sales and Marketing Curriculum: A Western Australia Example," proceedings, "Marketing in a Global Economy," 2000.
- 2147. Patton, Joanne, "AVA Survey on Employer Recognition: A Report to the Membership," *Journal of Volunteer Administration*, Fall 1990.
- 2148. Patton, Joanne, "Encouraging and Mentoring the Executive Volunteer," *Journal of Volunteer Administration*, Spring 1987.
- 2149. Paull, M., "Managing Volunteer Performance: The Role of the Feedback Environment," *Australian Journal on Volunteering*, 5(2) 2000.
- 2150. Paull, M. "Volunteering Feedback: Managing Performance - a Review of the Literature," *Australian Journal on Volunteering*, 3 (1) 1998.
- 2151. Paxton, Pamela, "Is Social Capital Declining in the United States? A Multiple Indicator Assessment," *American Journal of Sociology*, July 1999.
- 2152. Payne, B.P. (1977). The older volunteer: Social role continuity and development. *Gerontologist*, 17, 355-361.

- 2153. Payne, Sheila, "To supplant, supplement or support? Organisational issues for hospices," Social Science & Medicine, Volume 46, Issue 11, 1 January 1998.
- 2154. Peach, E. Brian and Kenneth Murrell, "Reward and Recognition Systems for Volunteers," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 2155. Pearce, J. L. (1982) Learning from leading volunteers: Implications for a changing society. *Journal of Applied Behavioral Sciences*, 18, 385-394.
- 2156. Pearce, J. L. and Perry, J. L. (1983) Comparing volunteers and employees in a test at Etzioni's [1961] compliance typology, *Journal* of Voluntary Action Research, 12, 22-30.
- 2157. Pearce, J. L., and Rosener, J. (1985) Advisory board performance: Managing ambiguity and limited commitment in public television, *Journal of Voluntary Action Research*, 14, 36-47.
- 2158. Pearce, Jone, "Apathy or Self Interest? The Volunteer's Avoidance of Leadership Roles," *Journal of Voluntary Action Research*, Vol 9, 1980.
- 2159. Pearce, Jone, "Comparing Volunteers and Employees in a Test of Etzioni's Compliance Typology," Journal of Voluntary Action Research, Vol 12(1) 1983.
- 2160. Pearce, Jone, "Insufficient Justification and Volunteer Motivation," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 2161. Pearce, Jone, "Job Attitude and Motivation Differences between Volunteers and Employees from Comparable Organizations," *Journal* of Applied Psychology 1983 (4).

- 2162. Pearce, Jone, "Labor that is Worth Nothing: The Paradox of Volunteers," in M. Moyer, *Managing Voluntary Organizations* (Toronto: York University) 1983.
- 2163. Pearce, Jone, "Leading and Following Volunteers: Implications for a Changing Society, " *Journal of Applied Behavioral Science*, 1982 (3).
- 2164. Pearce, Jone, "Making Sense of Volunteer Motivation," in R. M. Steers and L.W. Porters, *Motivation and Work Behavior* (New York: McGraw-Hill) 1987.
- 2165. Pearce, Jone, "Managing Volunteers: The Role of Ambiguity in Volunteer Motivation," in R.D. Herman, *Politics, Public Policy and the Voluntary Sector* (Kansas City: University of Missouri-Kansas City) 1987.
- 2166. Pearce, Jone, *The Organizational Behavior of Unpaid Workers* (New York: Routleadge, Chapman & Hall) 1993.
- 2167. Peach, E. Brain and Kenneth Murrell, "Reward and Recognition Systems for Volunteers," in Tracy Connors, ed., *The Volunteer Management Handbook* (NY: John Wiley and Sons) 1995.
- 2168. Pearson, Henry, "Interviewing Volunteer Applicants for Skills," *Voluntary Action Leadership*, Summer 1986.
- 2169. Pedulla, Barbara and Mark Pedulla, "Sharing the Wealth: A Model for Brief Mental Health Volunteer Work in Developing Countries," *Professional Psychology, Research and Practice*, August 2001.
- 2170. Penner, Louis, "Dispositional and Organizational Influences on Sustained Volunteerism: An Interactionist Perspective," *Journal* of Social Issues, Fall 2002.
- 2171. Penner, Louis and Marcia Finkelstein, "Dispositional and Structural Determinants of

Volunteerism," *Journal of Personality and Social Psychology*, Feb 1998.

- 2172. Penner, Monika, "Marketing and Recruiting Volunteers," November 19, 2001, www.charityvillage.com/charityvillag e/research/rvol32.html.
- 2173. Penner, Monika, "Methods of Screening Potential Volunteers," December 2001, www.charityvillage.com/charityvillag e/research/rvol33.html.
- 2174. Penner, Monika, "Policies and Procedures for Volunteer Groups," February 18, 2002, www.charityvillage.com/charityvillag e/research/rvol35.html.
- 2175. Pennsylvania Department of Community and Economic Development, Supporting Volunteer Fire Services in Pennsylvania, Governor's Center for Local Government Services, Harrisburg, PA, 1999.
- 2176. Penrod, K. M., "Leadership Involving Volunteers: The L-O-O-P Model," *Journal of Extension*, vol 24 no 4, 1991.
- 2177. Pergl, G. (1991). Volunteers for government: from cleaning up the environment, to feeding the elderly, to watching the weather, volunteers are helping federal agencies do their jobs better. *Government Executive* 23, 26
- 2178. Perkins D, Brown B, Taylor R. 1996. The ecology of empowerment: predicting participation in community. *J. Soc. Issues* 52:85-111
- 2179. Perkins, Kenneth and Carole Metz, "Note on Commitment and Community among Volunteer Firefighters," *Sociological Inquiry*, Winter 1988.
- 2180. Perkins, Kenneth and John Benoit, *The Future of Volunteer Fire and Rescue Services: Taming the Dragons of Change*, Oklahoma State University Press, 1995.

- 2181. Perkins, Kenneth B. 1987. Volunteer Fire Departments: Community Integration, Autonomy and Survival. *Human Organization* 46(4).
- 2182. Perkins, Kenneth, "Recruiting Tips: Taking Notes from the Grassroots," *Voluntary Action Leadership*, Winter 1988/89.
- 2183. Perkins, Kenneth, "Volunteer Fire and Rescue Corporations: Structure, Process, and Survival," *Nonprofit and Voluntary Sector Quarterly*, Winter 1990.
- 2184. Perkins, Kenneth, "Volunteer Firefighters in the United States: A Descriptive Study," *Nonprofit and Voluntary Sector Quarterly*, Vol 18(3) 1989.
- 2185. Perkins, Kenneth, and Terry Wright, *Characteristics and Survival Potential of Volunteer Nonprofit EMS Corporations: a Virginia Sample*, Professional Paper #13, Institute for Leadership and Volunteer Development, Virginia Tech, February 1994.
- 2186. Perkins, Kenneth, Volunteer Firefighters in the United States: A Profile of America's Bravest (Farmville, VA: National Volunteer Fire Council) 1987.
- 2187. Perkinson, Margaret, "Maximizing the Personal Efficacy in Older Adults: The Empowerment of Volunteers in a Multipurpose Senior Center," *Physical and Occupational Therapy in Geriatrics*, Vol 10(3) 1992.
- 2188. Perlmutter, Felice, "The Professionalization of Volunteer Administration," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2189. Perlmutter, Felice, and Ram Cnaan, "Challenging Human Service Organizations to Redefine Volunteer Roles," *Administration in Social Work*, Vol 17(4), 1993.

- 2190. Perry, James and Michael Katula, "Does Service Affect Citizenship?," *Administration & Society*, July 2001.
- 2191. Perry, W.H. (1983). The willingness of persons 60 or over to volunteer: Implications for the social services. *Journal of Gerontological Social Work*, 5, 107-117.
- 2192. Peter D. Hart Research Associates (1999). The new face of retirement: Older Americans, civic engagement, and the longevity revolution. Washington: Peter D. Hart Research Associates.
- 2193. Peter D. Hart Research Associates, *The New Face of Retirement: An Ongoing Survey of American Attitudes on Aging* (Washington: Peter D. Hart Research Associates) August 2002.
- 2194. Peters, Candace, "Research in the Field of Volunteers in Courts and Corrections: What Exists and What is Needed," *Journal of Voluntary Action Research*, Vol 2(3) 1973.
- 2195. Peters, Dorothy, "Companionship Therapy by Volunteers," *Journal of the American Geriatrics Society*, 17(2), 1969.
- 2196. Peters, Joy, "Individuals with Disabilities: Are You Overlooking an Important Volunteer Resource?," *Voluntary Action Leadership*, Spring 1986.
- 2197. Peters, M.A., "The Experience of the Organization of Netherlands Volunteers in Providing Primary Health Care," *Tropical Geographic Medicine*, September 1985.
- 2198. Peterson, Alex, "Liability Protection for Volunteers and Nonprofit Organizations," *Utah Law Review*, Winter 1991.
- 2199. Peyser, Hedy, "Involvement of 3- to 5-Year Old Children as Volunteers," *Volunteer Administration*, Fall 1980.
- 2200. Pforzheimer, Elizabeth and Ann Miller, "Hospital Volunteerism in the

'90s," *Hospitals & Health Networks*, February 20, 1996.

- 2201. Phillips, Michael, "Motivation and Expectation in Successful Volunteerism," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2202. Pickeral, Terry, "Schools, Universities and Volunteering," US Society and Values, September 1998.
- 2203. Pidgeon, Walter, The Universal Benefits of Volunteering: A Practical Workbook for Nonprofit Organizations, Volunteers and Corporations (John Wiley & Sons) 1997.
- 2204. Pidgeon, Walter, Volunteering: The Leader's Competitive Edge (Cincinnati: The Union Institute) 1991.
- 2205. Pierpont, Harriet, "How Appropriate are Volunteers as 'Appropriate Adults' for Young Suspects?," *Journal of Social Welfare and Family Law*, November 2000.
- 2206. Pierpont, Harriet, "The Performance of Volunteer Appropriate Adults: a Survey of Call Outs, "*Howard Journal of Criminal Justice*, August 2001.
- 2207. Pierucci, J. and Noel, R. "Duration of Participation of Correctional Volunteers as a Function of Personal and Situational Variables," *Journal of Community Psychology*, 1980.
- 2208. Pike, Sue, Stronger Together: A Guide to Involving People with Disabilities (Ottawa: Volunteer Centre Ottawa-Carleton, Voluntary Action Directorate) 1990.
- 2209. Pike, Sue, *Why People Volunteer*, (Ottawa: Volunteer Centre Ottawa-Carleton, Voluntary Action Directorate) 1992.
- 2210. Pillemer, Karl, L. Todd Landreneau, and J. Jill Suitor, "Volunteers in a Peer Support Project for Family Caregivers: What Motivates Them?"

American Journal of Alzheimer's Disease, 11: 13-19, 1996.

- 2211. Pinder, C., "Beliefs, Expected Values and Volunteer Work Behavior," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 2212. Pinder, C., "Needs, Cognitive Factors, and the Motivation to Volunteer," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 2213. Pinnell, Gay Su and Irene Fountas, Help America Read: A Handbook for Volunteers (Heinemann) 1997.
- 2214. Piot, Laurel, "Volunteer Training and Development: Needs Assessment," Saskatchewan Parks and Recreation Association, December 1994, www.lin.ca/ resource/html/voluntr.htm.
- 2215. Pirtle, Connie, "The Changing Nature of Volunteerism," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 2216. Pitters-Strachan, Margaret, Judy Kent, Paul Tomlinson, and Jim Shaw, Volunteers Working Together, (Gloucester, ON: Skills Program) 1986.
- 2217. Pitts, E.T. (1999). *People and* programs that make a difference in a multicultural society: volunteerism in America. New York: Edwin Mellen Press
- 2218. Plemper, Esther, "Women's Strategies in Dutch Philanthropy," *Voluntas*, December 1996.
- 2219. Pocklington, J. & Noesjirwan, J. 1986, *Managing Volunteers*: Community Organisations Project, Kuring-gai College of Advanced Education, Lindfield, NSW.
- 2220. Points of Light Foundation City Cares, Youth Service America,

Effective Practices Guide to Creating Inclusive and Accessible Days of Service, (Washington: Points of Light Foundation)

- 2221. Points of Light Foundation, Volunteer Center Program Standards of Excellence, (Washington: POLF) 2000.
- 2222. Points of Light Foundation, 1999 Volunteer Center Survey (Washington: Points of Light Foundation)
- 2223. Points of Light Foundation, A New Tradition: Employee Volunteering in Japanese-Affiliated Companies (Washington, DC: POLF) 1994.
- 2224. Points of Light Foundation, Corporate Volunteer Programs: Benefits to Business (Washington: Points of Light Foundation) 1999.
- 2225. Points of Light Foundation, Developing a Corporate Volunteer Program (Washington, DC: POLF) 1993.
- 2226. Points of Light Foundation, Engaging Persons with Disabilities in Service: Evaluation Report (Washington: Points of Light Foundation)
- 2227. Points of Light Foundation, The Corporate Volunteer Program as a Strategic Resource: The Link Grows Stronger (Washington: Points of Light Foundation) 2000.
- 2228. Points of Light Foundation, *The Corporate Volunteer Program as Strategic Resource for Business* (Washington: POLF) 1999.
- 2229. Pold, H. "The Gift of Time," *Perspectives on Labour and Income*, 2:41-49, Summer 1990.
- 2230. Polegato, Rosemary Emerging Social, Economic, and Political Pressures on Volunteerism: Implications for Services Marketing in Non-profit Organisations, Atlantic Schools of Business 1997, www.fadmin.unb.ca/asb/paper41.ht m.

- 2231. Policy Studies Institute, *The Extent* and Kind of Voluntary Work in the EEC: Questions Surrounding the Relationship between Volunteering and Employment (Luxembourg: Office for Official Publications of the European Communities) 1986.
- 2232. Popeilarz, P.A. and J.M. McPherson, "On the Edge or In Between: Niche Position, Niche Overlap and the Duration of Voluntary Association Memberships," *American Journal of Sociology*, vol 101(3), 1995.
- 2233. Popowski, Karen, "Youth Views on Volunteering and Service Learning from the Chicago Area," *Journal of Volunteer Administration*, Summer 1985.
- 2234. Porritt, Kristen, *Family Volunteering: The Ties that Bind*(Kitchener, ON: Volunteer Action Centre of Kitchener-Waterloo) 1995.
- 2235. Portney, Kent and Jeffrey Berry, "Mobilizing Minority Communities: Social Capital and Participation in Urban Neighborhoods," *American Behavioral Scientist*, 40(5) 1997.
- 2236. Portnoy, Enid, "The Telephone Role of the Volunteer," *Journal of Volunteer Administration*, Summer 1988.
- 2237. Potter-Efron, Patricia and Ronald Potter-Efron, "Volunteer Training for Non-Bureaucratic Agencies: Utilizing Social Work Roles to Increase Volunteer Skills," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2238. Potts, Lawrence, "The Youth Protection Program of the Boy Scouts of America," *Child Abuse and Neglect*, 1992 (3).
- 2239. Powers, Gordon, "Who Does What: The Volunteer's Role in the New Economy," *Front & Centre,* March 1995.
- 2240. Powers, Mike, "Life Cycles and Volunteering," *Human Ecology Forum*, Summer 1998.

- 2241. Prager, E., "The Older Volunteer as Research Colleague: Toward 'Generative Participation'," *Educational Gerontology*, 21(3) 1995.
- 2242. Premier's Department, New South Wales, Role of the Public Sector in the 2000 Olympic and Paralympic Games Volunteer Program, www.premiers.nsw.gov.au/pubs_dlo ad_part4 /prem_circs_memos/ prem_memos/1998/1998%20attach ments/m98-31b.html
- 2243. Prentice, S. and E. Ferguson. 2000. "Volunteerism, Gender, and the Changing Welfare State: A Case-Study in *Child Daycare," in Restructuring Caring Labour: Discourse, State Practice, and Everyday Life*, ed. S. Neysmith. Toronto: Oxford, pp. 118-41.
- 2244. President's Task Force on Private Sector Initiatives, Volunteers: A Valuable Resource, Washington, 1982.
- 2245. Presland, Tom, Volunteering in Social Services Departments: Survey Findings and Report, (London: Volunteer Centre UK) November 1993.
- 2246. Prestby, J.E., A. Wandersman, P. Florin, R. Rich and D. Chavis, "Benefits, Costs, Management and Participation in Voluntary Organizations: A Mean to Understanding and Promoting Empowerment," *American Journal of Community Psychology*, 18(1) 1990.
- 2247. Preuss, Holger and Bobo Kebernik, "Social Structure, Recruitment and Opinions of Volunteers about Nagano '98," blues.uab.es/ olympic.studies/volunteers/preuss.ht ml.
- 2248. Price Waterhouse, *An Evaluation of Citizens' Service Pilot Schemes*, Social Policy Research Findings 124, July 1997, Joseph Rowntree Foundation.

- 2249. Price, Arlene and Diane Larson, "Student Volunteers in a Psychiatric Setting," *Journal of Psychiatric Treatment and Evaluation*," Vol 4(5) 1982.
- 2250. Price, Bob, "Social Capital and Factors affecting Civic Engagement reported by Leaders of Voluntary Associations," *Social Science Journal*, 39(1) 2002.
- 2251. Primavera, Judy, "The Unintended Consequences of Volunteerism: Positive Outcomes for Those Who Serve," *Journal of Prevention and Intervention in the Community*, Vol 18(1/2) 1999.
- 2252. Prime, Dunca, Meta Zimmeck and Andrew Zurawan, Active Communities: Initial Findings from the 2001 Home Office Citizenship Survey, Home Office, Research Development and Statistics Department, 2002.
- 2253. Prince, M. J., & Chappell, N. L. (1994). Voluntary action by seniors in Canada (Final Report). Victoria: Centre on Aging and Centre for Studies in Religion and Society, University of Victoria
- 2254. Prince, Michael, Volunteers in Social Service Organizations, Profile #8 from the 1987 National Survey on Volunteer Activity, Statistics Canada, 1988.
- 2255. Prudential Financial Global Market Research, *Company Sponsored Volunteerism: A Comparison with a* 1998 Survey, September 2002.
- 2256. Pryor, Jeff, "A Volunteer Program Evaluation Checklist," *Voluntary Action Leadership*, Fall 1981.
- 2257. Public Management Institute, Managing Volunteers for Results, (San Francisco: PMI) 1976.
- 2258. Public/Private Ventures, Combining Paid Service and Volunteerism: Strategies for Effective Practice in Schools Settings, (Philadelphia: Public/Private Ventures) August 1999.

- 2259. Puffer, Sheila and James Meindl, "Volunteers from Corporations: Work Cultures Reflect Values Similar to the Voluntary Organization's," *Nonprofit Management and Leadership*, Summer 1995.
- 2260. Puffer, Sheila and James Meindle, "The Congruence of Motives and Incentives in a Voluntary Organization," *Journal of Organizational Behavior*, July 1993.
- 2261. Puffer, Sheila, "Career Professionals Who Volunteer: Should Their Motives be Accepted or Managed?," Nonprofit Management and Leadership, Winter 1991.
- 2262. Purcell, Elizabeth, Volunteers and Older Students (Alexandria: National Association of Partners in Education) 1980.
- 2263. Pusey, M. (2000) "Middle Australians in the grip of economic 'reform'... Will they volunteer?" In J. Warburton, & M. Oppenheimer (eds.) *Volunteers and Volunteering*, The Federation Press, Sydney: pp. 19-31.
- 2264. Putnam, Robert, "Bowling Alone: America's Declining Social Capital." Journal of Democracy Vol 6, 1995.
- 2265. Putnam, Robert, "The Strange Disappearance of Civic America," *The American Prospect*, Winter 1996.
- 2266. Putnam, Robert, *Bowling Alone: The Collapse and Revival of American Community* (New York: Simon and Schuster) 2000.
- 2267. Pyle, Robert, *Pathways: A Guide to Involving Persons with Disabilities in Volunteer Programs* (Calgary: The Volunteer Centre of Calgary) 1996.
- 2268. Quall, Michael, "Menace to Society, or the Unrecognised Volunteers? Young People Re-Defining Volunteering," *Australian Journal on Volunteering*, 6(2) 2001

- 2269. Quattrocki, Carolyn, "General Liability and Immunity," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 2270. Quigley, Barbara, Gerald Gaes, and James Tedeschi, "Does Asking Make a Difference? Effects of Initiator, Possible Gain, and Risk on Attributed Altruism," *Journal of Social Psychology*, April 1989.
- 2271. Quine, Susan and Yuk-Fun Chan, "A Role for Older Volunteers in the Health Care System? Views of Health Professionals," *Education and Ageing*, vol 13, no 3, 1998.
- 2272. Quirk, D. (1998) Corporate Volunteering: The Potential and the Way Forward, The Wellington Volunteer Centre, Wellington.
- 2273. Qureshi, Hazel, Bleddyn Davies and David Challis, "Motivations and Rewards of Volunteers and Informal Care Givers," *Journal of Voluntary Action Research*, Vol 8(1/2) 1979.
- 2274. Radest, Howard, *Community Service: Encounter with Strangers*, Praeger Publishing, 1993.
- 2275. Ragatz, J, "Honeywell Corporate Responsibility and Volunteerism," *Journal of Volunteer Administration*, Spring 1986.
- 2276. Ragno, Janet, "Volunteers of the Spirit: Quality of Life Programming with Religious Volunteers," *Activities, Adaptation and Aging*, Vol 20(1) 1995.
- 2277. Rainman, E.S. "Transition Strategies for the Volunteer World." *Journal of Volunteer Administration*. 1984, Volume II, No. 3, pp. 45-49
- 2278. Rakocy, G., "Senior Volunteers: Finding and Keeping Them," *Generations*, 5(4) 1981.
- 2279. Ramos, H.A.J. (1999). Latino philanthropy: Expanding U.S. models of giving and civic participation. In *Cultures of Caring: Philanthropy in Diverse American*

Communities. Washington, D.C.: Council on Foundations.

- 2280. Ramos, Henry and Gabriel Kasper, Building a Tradition of Latino Philanthropy: Hispanics as Donors, Grantors, Grantmakers, and Volunteers, Research Report 4, Center on Philanthropy and Public Policy, School of Policy, Planning and Development, University of Southern California, 2000.
- 2281. Ramrayka, Liza, *Employee Volunteering: The Guide*, (London: National Centre for Volunteering) 2001.
- 2282. Rankin, Mark, Volunteers and Good Practice: Four Common Themes, (London: Volunteer Centre UK) February 1994.
- 2283. Ranson, P.R.S., M.A. Arnott, J.P.A. McKeown, and J.E. Martin, "The Participation of Volunteer Citizens in the Governance of Education," www.essex.ac.uk/democracy/Project s/Proj15.htm.
- 2284. Raphal, B., Kelly, B., Dunne, M. & Greig, R. (1990). Psychological distress among volunteer AIDS counsellors. *Medical Journal of Australia*, 152, 275.
- 2285. Raskoff, S. and R.A. Sundeen, Youth Socialization and Civic Participation: the Role of Secondary Schools in Promoting Community Service in Southern California, Working Paper, Nonprofit Sector Research Fund, Aspen Institute, 1999.
- 2286. Raskoff, Sally A. and Richard A. Sundeen. Community service programs in high schools. 62 *Law & Contemporary Problems* 73-111 (1999).
- 2287. Raskoff, Sally and Richard Sundeen, "Youth Socialization and Civic Participation: The Role of Secondary Schools in Promoting Community Service in Southern California, *Nonprofit and Voluntary Sector Quarterly*, Vol 21, No1, 1998.

- 2288. Raskoff, Sally and Richard Sundeen, "Cultural Diversity and High School Community Service: The Relationship between Ethnicity and Students' Perceptions," *Nonprofit and Voluntary Sector Quarterly*, December 2001.
- 2289. Ratcliff, Donald, *The Complete Guide to Religious Education Volunteers* (Birmingham: Religious Education Press) 1993.
- 2290. Rauch, Sidney, *Handbook for the Volunteer Tutor*, International Reading Association, January 1985.
- 2291. Rauner, Judy, "Multicultural Perspectives in the History of American Volunteerism," *Journal of Volunteer Administration*, Winter 1991/92.
- 2292. Rauner, Judy, *Helping People Volunteer*, (San Diego, CA: Marlborough Publications) 1980.
- 2293. Raupp, Carol and David Cohen, "A Thousand Points of Light' Illuminates the Psychology Curriculum: Volunteering as a Learning Experience," *Teaching of Psychology*, February 1992.
- 2294. Rawlins, T.D. and A. Houska, "Motivations and Satisfactions of the Hospice of Wichita Volunteer: Implications for Marketing Volunteerism," *American Journal of Hospice Care*, July/August 1986.
- 2295. Ray, M. Catherine Ray, *I'm Here to* Help: A Guide for Caregivers, Hospice Workers and Volunteers, (Bantam Books) April 1997.
- 2296. Ray, M.C., "Volunteerism in Hospice: Tossing Out the Baby with the Bathwater?," *Hospice Magazine*, Spring 1997.
- 2297. Recreation Association of Nova Scotia, Volunteer Trends and Learning Needs of Professionals Working with Volunteer Boards/Organizations, December 1998, www.lin.ca/lin/ resource/html/mm21.htm.

- 2298. Recreation Association of Nova Scotia, *Working with Volunteers*, January 1998, www.lin.ca/ resource/html/learnns.htm.
- 2299. Redman, Warren, *Working with Volunteers: Support*, (Berkhamsted: Volunteer Centre) 1977.
- 2300. Reed Paul and L. Kevin Selbee, Formal and Informal Volunteering and Giving: Regional and Community Patterns in Canada, (Ottawa: Statistics Canada) 2000.
- 2301. Reed, Paul and Kevin Selbee, "Canada's Civic Core: On the Disproportionality of Charitable Giving, Volunteering and Civic Participation, "*Isuma: Canadian Journal of Policy Research*, Summer 2001.
- 2302. Reed, Paul and Kevin Selbee, "The Civic Core in Canada: Disproportionality in Charitable Giving, Volunteering, and Civic Participation," *Nonprofit and Voluntary Sector Quarterly*, December 2001.
- 2303. Reed, Paul and Kevin Selbee, "Volunteering and Giving: A Regional Perspective," *Canadian Social Trends*, Winter 2001.
- 2304. Reed, Paul and L. Kevin Selbee, "Distinguishing Characteristics of Active Volunteers in Canada," *Nonprofit and Voluntary Sector Quarterly*, December 2000.
- 2305. Reed, Paul and L. Kevin Selbee, Distinguishing Characteristics of Active Volunteers in Canada, (Ottawa: Statistics Canada) 2000.
- 2306. Reed, Paul and L. Kevin Selbee, Patterns of Citizen Participation and the Civic Core in Canada, (Ottawa: Statistics Canada) 2000.
- 2307. Reed, Paul and L. Kevin Selbee, Volunteering in Canada in the 1990s: Change and Stasis, (Ottawa: Statistics Canada) 2000.
- 2308. Reed, Paul and L. Kevin Selbee, Why Canadians Volunteer and Make

Charitable Donations ((or Don't): Evidence on Self-Reported Reasons from a National Study, (Ottawa: Statistics Canada) 2000.

- 2309. Reed, Sally, Library Volunteers: Worth the Effort! A Program Manager's Guide (New York: McFarland and Company) June 1994.
- 2310. Reeder, Glenn, Denise Davision, Keshia Gipson, Matthew Hesson-Mcinnis, "Identifying the motivations of African American volunteers working to prevent HIV/AIDS," *AIDS Education and Prevention*, Aug 2001
- 2311. Reese, Mary, "The Customer Satisfaction Survey for Self-Evaluation," *Journal of Volunteer Administration*, Spring 1993.
- 2312. Rehm, Joan, "Formula Measures Cost-Effectiveness of Volunteer Service Programs," *Hospitals*, March 1, 1981.
- 2313. Rehnborg, Sarah Jane and Betsy Cubine, Volunteer Recruitment: Tips from the Field, Charles A. Dana Center, University of Texas, www.txserve.org/mgmt/volrec/recruit .html.
- 2314. Rehnborg, Sarah Jane and Katy Fallon, *Environmental Scan of Volunteerism in Texas*, (Austin: LBJ School of Public Affairs, University of Texas) August 2001.
- 2315. Rehnborg, Sarah Jane and Mark Cheren, "Performance-Based Certification in Volunteer Administration," *Journal of Volunteer Administration*, Summer 1983.
- 2316. Rehnborg, Sarah Jane. *The Starter Kit for Mobilizing Ministry*. Leadership Training Network (Tyler, Texas), 1994.
- 2317. Reich, Warren, "Identity Structure, Narrative Accounts and Commitment to a Volunteer Role," *Journal of Psychology*, July 2000.
- 2318. Reichert, Keldon, "Volunteers and AIDS Service Organizations,"

Journal of Volunteer Administration, Winter 1992/1993.

- 2319. Reigel, Bobette, Basic Feedback System: A Self-Assessment Process for Volunteer Programs, (Boulder, CO: NICOV) 1977.
- 2320. Reinholdt S and Smith P. 1998 Directions in Volunteer Development in Australian Emergency Services, Country Fire Authority and Emergency Management Australia: Victoria.
- 2321. Reinholdt, Samantha "Managing Change with the Emergency Services to ensure the Long-Term Viability of Volunteerism," *Australian Journal of Emergency Management*, Summer 1999-2000.
- 2322. Reis, M. and D. Gold, "Validation of the Motivation to Volunteer Scale," *International Journal of Psychology*, Vol 31 (3-4) 1996.
- 2323. Reischl, Thomas and Madeline Wordes, "Collaborative Evaluation of a Volunteer Monitoring Program to Improve Group Homes for Adults with Mental Retardation," *Community Mental Health Journal*, February 1994.
- 2324. Reitsma-Street, Marge and Sheila Neysmith, "Promoting Engagement: An Organizational Study of Volunteers in Community Resource Centres for Children," *Children and Youth Services Review*, Volume 22, Issue 8, August 2000, Pages 651-678
- 2325. Renner, Lori, "Religious Roots of Service," *e-Volunteerism*, April/June 2002.
- 2326. Restall, Mark, "Emergency Exits," Volunteering, Nov 2001, www.volunteering.org.uk/nov2001go odpractice.htm.
- 2327. Revilla, Linda, and Gregory Mark, To Serve the People: Service-Learning in American and Pacific Islander Communities, Corporation for National Service, October 2001.

- 2328. Reynolds, John, and Gene Stone, The Halo Effect: How Volunteering Can Lead to a More Fulfilling Life and a Better Career (Golden Books Publishing) 1998.
- 2329. Reynolds, John, *Beyond Success:* How Volunteer can Help You Begin Making a Life Instead of Just a Living (New York: Master Media) 1988.
- 2330. Reynolds, Nancy, Older Volunteer Leaders in the Rural Community (Garland Publishing) January 1991.
- 2331. Reynolds, S. Volunteers and their Legal Liability in Australia, *Australian Journal of Volunteering*, August 1999, p 37.
- 2332. Reynolds, Tom, "Charity Volunteers Face Forward with New Look," *Journal of the National Cancer Institute*, Sept 15, 1999.
- 2333. Rhoads, Robert, "In the Service of Citizenship: A Study of Student Involvement in Community Service," *Journal of Higher Education*, May/June 1998.
- 2334. Rhyne. J., *Volunteerism in Sport, Fitness and Recreation in Ontario* (Toronto: Institute for Social Research, York University) 1995.
- 2335. Riccio, Lawrence, Judy Rollings and Alexis Riccio, *Arts-Infused Volunteer Guide for Children in Crisis*, WVSA Arts Connection, 2002.
- 2336. Rich, Paul, "American Voluntarism, Social Capital and Political Culture," Annals of the American Academy of Political and Social Science," Sept 1999.
- 2337. Richard, Jean-Marc, "The Psychological Aspects of Volunteering," blues.uab.es/olympic.studies/volunte ers/richardeng.html.
- 2338. Rietschlin, John. 1998. "Voluntary Association Membership and Psychological Distress." *Journal of*

Health and Social Behavior 39:348–55.

- 2339. Rimm, Kaufman, S.E., J. Kagan, and H. Byers, "The effectiveness of adult volunteer tutoring on the reading among 'at-risk' first grade children." *Reading Research and Instruction*, 38, 143-152, 1999.
- 2340. Roadcup, David, *Recruiting, Training* and Developing Volunteer Youth Workers (Cincinnati: Standard) 1987.
- 2341. Roaf, Phoebe, Joseph Tierney and Danista Hunte, *Big Brother/Big Sisters: A Study of Volunteer Recruitment and Screening*, (Philadelphia: Public/Private Ventures) 1994.
- 2342. Robbins, Rosemary, "Death Competency: A Study of Hospice Volunteers," *Death Studies*, Nov/Dec 1992.
- 2343. Robert Wood Johnson Foundation. (1999). Demonstration of a community-wide service credit banking program. http://www.rwjf.org/health.019150s.h tm
- 2344. Roberto, J., East, T., et al. (1994). Volunteer leadership: empowering volunteers for youth ministry. New Rochelle, NY: Don Bosco Multimedia
- 2345. Roberts, K.M, "Care and Feeding of Volunteers," *Security Management*, July 1997.
- 2346. Roberts, Gron, Judy Duck and Jacqueline Ord, "Community Volunteers as First Responders," *Pre-Hospital Immediate Care*, 1999, 3:186-190.
- 2347. Robichaud, J.B., *Voluntary Action: Provincial Policies and Practices* (Ottawa: Canadian Council on Social Development) 1985.
- 2348. Robin, K. M., & Clemons, J. W. (1999). Respite care-volunteers as providers. *Journal of Psychosocial*

Nursing & Mental health services, 37(1), 30-35, 41-42.

- 2349. Robinson, Gregory and Kathleen Costello, Patterns of Giving: A Preliminary Study of Ethnic, Political and Religious Differences among Donors in Orange County, CA, Gianneschi Center for Nonprofit Research, 2001.
- 2350. Robinson, Virginia, *How to Organize* and Manage School Volunteer *Programs*, (Alexandria, VA: National Association of Partners in Education) 1987.
- 2351. Robotham, Don, Vision and Volunteerism: Reviving Volunteerism in Jamaica (Kingston: Grace Kennedy Foundation) 1998.
- 2352. Rochester, Colin, "One size does not fit all: four models of involving volunteers in small voluntary organisations," *Voluntary Action*, Spring 1999.
- 2353. Rochester, Colin, Ramayne Hutchison, Margaret Harris and Laura Keely, *A Review of the Home Office Older Volunteers Initiative*, Home Office Research, Development and Statistics Directorate, Home Office Research Study 248, June 2002.
- 2354. Rochlin, Steven and Brenda Christoffer, *Determining the Value of Corporate Community Involvement*, Boston University, Center for Corporate Citizenship, 2000.
- 2355. Rogers, Bill, "Developing a Successful Mentoring Program for Volunteer Training," *Journal of Extension*, October 1997.
- 2356. Roggenbuck. J.W., S.C. Haas, T.E. Hull, and R.B. Hull, *Motivation, Retention, and Program Recommendations for Save Our Stream Volunteers*, (Blacksburg: Virginia Water Resources Center, Special Report SR10-2001) May 2001.
- 2357. Roha, Ronaleen, "Flexible Volunteering: 'doing something,' All-

volunteer Nonprofit Group," *Changing Times*, September 1990.

- 2358. Rohs, F. R. and R. R. Westerfield, "Factors Influencing Volunteering in the Master Gardener Program," *HortTechnology*, Vol 6 no 3, 1996.
- 2359. Rohs, Frederick, "Social Background, Personality, and Attitudinal Factors Influencing the Decision to Volunteers and Level of Involvement among Adult 4-H Leaders," *Journal of Voluntary Action Research*, Jan/March 1986.
- 2360. Rohs, Frederick, Jonathan Stribling and Robert Westerfield, "What Personally Attracts Volunteers to the Master Gardener Program?," *Journal of Extension*, August 2002.
- 2361. Roker, D., K. Player and J. Coleman, "Challenging the Image: The Involvement of Young People with Disabilities in Volunteering and Campaigning," *Disability and Society*, vol 13 no 5, Fall 1998.
- 2362. Roker, Debra, "School-Based Community Service: A British Perspective," *Journal of Adolescence*, August 1994.
- 2363. Romano, Catherine, "Pressed to Service: Corporate Volunteer Programs are a Way to Serve a Business' Community as Well as Boost the Morale of Employee Volunteers," *Management Review*, June 1994.
- 2364. Romero C. 1987. Retirement and older Americans' participation in volunteer activities. In *The Problem Isn't Age: Work and Older Americans*, ed. S Sandell, pp. 218-27. New York: Praeger
- 2365. Romero, Carol Jusenius, "The Economics of Volunteerism: A Review," in Committee on an Aging Society, National Research Council, *Productive Roles in an Older Society*, 1986, books.nap.edu/books/ 0309036372/html/23.html#pagetop

- 2366. Roper, Paul, "Special Olympics Volunteers' Perception of People with Mental Retardation," *Education and Training in Mental Retardation* June 1990.
- 2367. Rosenberg, D., "Good Samaritan Engineers: Provisions for Liability of Voluntary Engineers," 95 *Technology Review* 18 (1992).
- 2368. Rosenberg-Russell, Julie, Volunteering in Western Australia, Family and Children's Service, Government of Western Australia, December 1995, www.fcs.wa.gov.au/fcs02h.html.
- 2369. Rosenblatt, Aaron, "Interest of Older Persons in Volunteer Activities," *Social Work*, July 1966.
- 2370. Rosenblatt, Aaron, Older People on the Lower East Side: Their Interest in Employment and Volunteer Activities and Their General Characteristics, (New York: Community Service Society) 1964.
- 2371. Rosenblum, Nancy, *Membership & Morals: Personal Uses of Pluralism in America*, Princeton University Press, 2000.
- 2372. Rosencrans, Carlos and Brenda Seevers, "Involvement of Volunteers in Agricultural Education Programs in New Mexico," Proceedings of the 27th Annual National Agricultural Education Research Conference.
- 2373. Rosenthal, Saul, Candice Fiering and Michael Lewis, "Political volunteering from late adolescence to young adulthood: Patterns and predictors," *The Journal of Social Issues*, Fall 1998
- 2374. Rosentraub, Mark, Harlow, Karen, and Michael Harris, " Uncompensated Costs and Indigent Health Care: Volunteers and a Community Services Budget," *Nonprofit and Voluntary Sector Quarterly*, Vol 21(4) 1992.
- 2375. Ross, D.P. and E.R. Shillington, Economic Dimensions of Volunteer Work in Canada (Ottawa: Social

Trends Analysis Directorate, Secretary of State) 1990.

- 2376. Ross, David and Richard Shillington, A Profile of the Canadian Volunteer (Ottawa: Coalition of National Voluntary Organizations) 1989.
- 2377. Ross, David *How to Estimate the Economic Contribution of Volunteer Work*, (Ottawa: Voluntary Action Directorate, Department of Canadian Heritage) 1994.
- 2378. Ross, David, "How Valuable is Volunteering?," *Perception*, Canadian Council on Social Development, vol 14(4)
- Ross, David, Economic Dimensions of Volunteer Work in Canada (Ottawa: Minister of Supply and Services, Dept of the Secretary of State) 1990.
- 2380. Ross, Laurie, "Illinois' Volunteer Corps: A Model Program with Deep Roots in the Prairie," *Restoration and Management Notes*, Summer 1994.
- 2381. Ross, Michele and Jeffrey Brudney, "Volunteer Administration: Useful Techniques for the Public Sector," *Journal of Volunteer Administration*, Winter 1998.
- 2382. Ross, M.W., S.A. Greenfield and L. Bennett, "Predictors of Dropout and Burnout in AIDS Volunteers: A Longitudinal Study," *AIDS Care*, December 1999.
- 2383. Rosse, William, "Volunteers and Post-Disaster Recovery: A Call for Community Self-Sufficiency," Journal of Social Behavior and Personality, Vol 8(5) 1993.
- 2384. Rostami, J. and M. Hall, *Employee Volunteers: Business Support in the Community* (Calgary: Canadian Centre for Philanthropy and Canadian Centre for Business in the Community) 1996.
- 2385. Roth, Richard, Volunteers in Child Abuse and Neglect Programs, (Washington: National Center on

Child Abuse and Neglect, US Department of Health, Education and Welfare) 1978.

- 2386. Rothstein, Jim, "Palliative Care Volunteer Services - Quality Management of an Essential Component," *Journal of Palliative Care*, Fall 1996.
- 2387. Rotolo, Thomas, "A Time to Join, A Time to Quit: The Influence of Life Cycle Transitions on Voluntary Association Membership," *Social Forces*, March 2000.
- 2388. Rouse, Shirley and Barbara Clawson, "Motives and Incentives of Older Adult Volunteers: Tapping an Aging Population for Youth Development Workers," *Journal of Extension*, Fall 1992.
- 2389. Rousseua, Annie and Anton de Man, "Authoritarian and Socially Restrictive Attitudes toward Mental Patients in Mental Health Volunteers and Nonvolunteers," *Psychological Reports*, vol 83 i3 p. 803(4), Dec 1998.
- 2390. Routh, T. *The Volunteer and Community Agencies* (Springfield: Charles Thomas) 1972.
- 2391. Roy, Kakoli and Suzanne Ziemek, On the Economics of Volunteering, United Nations Volunteer Programme, ZEF Discussion Papers on Development Policy.
- 2392. Roy, Simon and Lina Danileviciute, "Volunteering to Help Others or to Find a Job? The Motivations Behind Volunteering Activities and Their Impacts on the Well-Being of Older Canadian Adults," www.ekos.com/ volunteering.htm.
- 2393. Royewski, Jay, "Training Needs of Adult Basic Education Volunteers," *Journal of Volunteer Administration*, Summer 1990.
- 2394. Royse, David," Mentoring high-risk minority youth: Evaluation of the brothers project," *Adolescence*, Spring 1998

- 2395. Rubin, A., &Thorelli, L. (1984). Egoistic motives and longevity of participation by social service volunteers. *Journal of Applied Behavioral Sciences*, 20(3), 223-235
- 2396. Rubin, Sharon, "The Dialogue between Voluntarism and Feminism: Implications for Higher Education," in E. Greenberg, ed., New Directions for Experiential Learning, (San Francisco: Jossey-Bass) December 1982.
- 2397. Rubio, Olga, "Yo So Voluntaria': Volunteering in a Dual-Language School," *Urban Education*, Jan 1995.
- 2398. Ruddle, H. and Mulvihill, R. Reaching out: Charitable Giving and Volunteering in the Republic of Ireland - 1997/98 Survey National College of Ireland, 1999.
- 2399. Ruddle, H, and Donoghue, F. *The Organisation of Volunteering: A Study of Irish Voluntary Organisations in the Social Welfare Area*, Dublin: Policy Research Centre, National College of Ireland, 1995..
- 2400. Ruddle, Helen & Mulvihill, Ray, 1995, *Reaching out: charitable giving and volunteering in the Republic of Ireland - the 1994 survey*, National College of Ireland
- 2401. Ruddle, Helen and O'Connor, Joyce, Reaching Out: Charitable Giving and Volunteering in the Republic of Ireland. Dublin: Policy Research Centre, National College of Ireland 1993
- 2402. Rudman, Jack, *Coordinator of Volunteer Services*, National Learning Corporation, December 1994.
- 2403. Rudman, Jack, *Supervisor of Volunteer Services*, National Learning Corporation, October 1997.
- 2404. Running Sport, *Recruiting and Retaining Volunteers* (Auckland: Hilary Commission) 1997.

- 2405. Rusin, Jo Bryan, Volunteer Wanted: A Practical Guide for Getting and Keeping Volunteers, Magnolia Mansions Press, May 1999.
- 2406. Russell, L. & Scott, D. (1997) Very Active Citizens? The Impact of Contracts on Volunteers, The University of Manchester, Manchester.
- 2407. Russell, Lynne and Duncan Scott, "The impact of the contract culture on volunteers *Findings, Social Policy Research* 119, Joseph Rowntree Foundation.
- 2408. Russell, Stephen, "The Role of the Adult Volunteer when Youth Turn to Them in Crisis," *Journal of Extension*, October 2001.
- 2409. Rutter, Robert and Fred Newmann, "The Potential of Community Service to Enhance Civic Responsibility," *Social Education*, October 1989.
- 2410. Ryan, Bernard, *Protecting the Environment: Opportunities to Volunteer*, Ferguson Publishing, June 1998.
- 2411. Ryan, Carol, "Do We Volunteer? An Exploratory University Community Service Study," *Journal of Volunteer Administration*,, IX(1) 1990.
- 2412. Ryan, R.L., R, Kaplan and R.E. Grese, "Predicting Volunteer Commitment in Environmental Stewardship Programmes," *Journal* of Environmental Planning and Management, Vol 44, No5 2001.
- 2413. Saccomandi, Pat, The Volunteer Skillsbank (Washington: VOLUNTEER - The National Center for Citizen Involvement) 1981.
- 2414. Sadler, Chris and Frank Marty, "Socialization of Hospice Volunteers: Members of the Family," *The Hospice Journal*, Vol. 13, No. 3, 1998.
- 2415. Safrit, Dale and Mary Merrill, "In Search of a Contemporary Definition of Volunteerism," *ECHO*, vol 3, 1996.

- 2416. Safrit, Dale and Mary Merrill, "Management Implications of Contemporary Trends in Volunteerism in the United States and Canada," *Journal of Volunteer Administration*, Vol 20, no 2, 2002.
- 2417. Safrit, Dale, "Volunteerism among Generation Xers: A Glimpse at the Motivations and Interests of 4-H's Future," www.reeusda.gov/ f4hn/v2k/Volunteerism_Among_Gen eration_Xers.htm.
- 2418. Safrit, Dale, "Volunteerism in Ohio Central Cities and Surrounding Communities: Frequency, Potential and Demographics," *Journal of Extension*, February 1998.
- 2419. Safrit, Dale, and Mary Merrill, "Assessing the Impact of Volunteer Programs," *Journal of Volunteer Administration*, Summer 1998.
- 2420. Safrit, Dale and Mary Merrill, "Management Implications of Contemporary Trends in Voluntarism in the United States and Canada," *Voluntary Action*, Winter 2000.
- 2421. Safrit, Dale, Mary Merrill and Niki Nester, A High Stakes Affair: Managing Risks in Volunteer Programs (Columbus: Section of Communication and Technology, Ohio State University Extension) 1995.
- 2422. Safrit, Dale, Schott Scheer and Jeffrey King, "Understanding Seasons of Service: Promoting Volunteering Across the Life Cycle," *Journal of Volunteer Administration*, Vol 19, No 3, 2001.
- 2423. Safrit, R. Dale and Mary Merrill, "Personal Capacities for Volunteer Administrators: Drawing upon the Past as We Move into the Future," *Journal of Volunteer Administration*, Summer/Fall 1999.
- 2424. Sage Research Corporation, *Big Brothers: Focus Groups*, Big Brothers of Ontario, December 1995.

- 2425. Saguaro Seminar Civic Engagement in America, Social Capital Benchmark Survey: Executive Summary (Boston: John F. Kennedy School of Government, Harvard University).
- 2426. Said, Tania, *Better Museums and Better Communities through Service* (Washington: Corporation for National Service) July 1998.
- 2427. Sainer, Janet and Mary Zander, "Factors in Recruiting and Retaining Older Volunteers," *Gerontologist*, 8(3) 1968.
- 2428. Sainer, Janet and Mary Zander, "Guidelines for Older Person Volunteers," *Gerontologist*, vol 11, 1971.
- 2429. Saint John Volunteer Centre, *Bridge the Gap: A Corporate Volunteer Program Study* (St John, New Brunswick: Volunteer Centre) 1990.
- 2430. Salamon, Lester M, Anheier, Helmut K & Associates, 1999, Civil society in comparative perspective, in *Global civil society: dimensions of the nonprofit sector*, John Hopkins Center for Civil Society Studies, USA
- 2431. Salminem, Simo and Timo Glad, "The Role of Gender in Helping Behavior," *Journal of Social Psychology*, February 1992.
- 2432. Salmon, R. "Older Volunteers: Personal and Organizational Considerations," *Journal of Gerontological Social Work*, vol 2, 1979.
- 2433. Sanders, Christine, Volunteering and Youth Development: Making a Positive Difference, (Adelaide: Ausyouth) July 2002.
- 2434. Sanders, Maureen, Margaret Reine, Susan Devins and Grace Wiebe, *Testing the Balance: 50/50 Management in a Volunteer Tutor Program*, (Edmonton: Prospects Literacy Association) 1996.

- 2435. Satterfield, M. "Volunteers in Institutions," Correctional Options, Fall 1983.
- 2436. Satterfield, Mary and Karla Gower, *The Law and Volunteers: A Guide* (Carp, ON: Johnstone Training and Consultation) 1993.
- 2437. Sauer, Jennifer, AARP 2001 Delaware Member Survey: Volunteerism, (Washington: AARP) 2001.
- 2438. Saunders, Clark and Clair Woodbury, *Ministry as an Art: Exploring Volunteer and Professional Church Leadership* (United Church Publishing House) November 1996.
- 2439. Saunders, Phil, Di Davies and Rosemary Sage, *Involving Unemployed People in Volunteering*, (Adelaide: Volunteering SA) March 2001.
- 2440. Saunders, Phil, Volunteering Vision 2010 (Adelaide: Volunteering SA) July 2000.
- 2441. Saunders, Stephanie, *Charitable Giving in British Columbia*, NSGVP Online Fact Sheet #26, Canadian Centre for Philanthropy.
- 2442. Saunders, Stephanie, *Giving and Volunteering in Vancouver*, NSGVP Online Fact Sheet #30, Canadian Centre for Philanthropy.
- 2443. Saunders, Stephanie, *Giving and Volunteering in Victoria*, NSGVP Online Fact Sheet #31, Canadian Centre for Philanthropy.
- 2444. Saunders, Stephanie, *Giving and Volunteering of Seniors*, NSGVP Online Fact Sheet #11, Canadian Centre for Philanthropy, April 2001.
- 2445. Savishinsky, Joel, "Intimacy, Domesticity and Pet Therapy with the Elderly: Expectations and Experience among Nursing Home Volunteers," *Social Science and Medicine*, June 1992.
- 2446. Saxon, Harrold, Susan, "Levels of Participation and Promotion of

Volunteering around the World," *Journal of Youth Studies*, July 2001.

- 2447. Saxon, John and Horace Sawyer, "A Systematic Approach for Volunteer Assignment and Retention," *Journal of Volunteer Administration*, Summer 1984.
- 2448. Saxon-Harrold, Susan K.E. *Giving* and Volunteering in the United States .Washington, D.C.: Independent Sector, 1999.
- 2449. Saxon-Harrold, Susan, M. McCormack and K. Hume, *American's Senior Volunteers: Civic Participation is for Life* (Washington: Independent Sector) 2000.
- 2450. Schady, Norbert, "Who Participates? The Supply of Volunteer Labor and the Distribution of Government Programs in Rural Peru," Sept 2001.
- 2451. Schaefer, Charles, "Relationship Therapy for Troubled Boys: Guidelines for Volunteers," *Adolescence*, Vol 16(63) 1981.
- 2452. Schaeffer, Karen, *Best Practices Guidebook for Professional and Technical Volunteers*, Master's Degree Final Project, Not-for-Profit Leadership, Seattle University, December 2001.
- 2453. Scheier, Ivan H, 1996, When everyone's a volunteer: the effective functioning of all-volunteer groups, Energize, USA
- 2454. Scheier, Ivan, "Creating Careers for Volunteer Coordinators," *Journal of Volunteer Administration*, XI(2) Winter 1992-1993.
- 2455. Scheier, Ivan, "Empowering a Profession: Leverage Points and Processes," *Journal of Volunteer Administration*, Winter 1988/89.
- 2456. Scheier, Ivan, "Empowering a Profession: Seeing Ourselves as More than Subsidiary," *Journal of Volunteer* Administration, Fall 1988.
- 2457. Scheier, Ivan, "Empowering a Profession: What's in Our Name?,"

Journal of Volunteer Administration, Summer 1988.

- 2458. Scheier, Ivan, "Improving Volunteer Motivation through Job Design," in Larry Moore, ed., *Motivating Volunteers: How the Rewards of Unpaid Work can Meet People's Needs* (Vancouver: Volunteer Centre) 1985.
- 2459. Scheier, Ivan, "Moving Along: Case Studies of Career Paths for Volunteer Coordinators," *Journal of Volunteer Administration*, IV(2) 1985/86.
- 2460. Scheier, Ivan, "Staff Nonsupport of Volunteers: A New Look at an Old Failure," *Voluntary Action Leadership*, Fall 1977.
- 2461. Scheier, Ivan, *Building* Staff/Volunteer Relations (Philadelphia: Energize Books) 1993.
- 2462. Scheier, Ivan, Building Work that Satisfies: Volunteers and the Window of Work (Santa Fe, NM: Center for Creative Community)1988.
- Scheier, Ivan, Exploding the Big Banquet Theory of Volunteer Recognition: An Incendiary Analysis (Santa Fe, NM: Center for Creative Community) 1988.
- 2464. Scheier, Ivan, *Exploring Volunteer Space*, (Santa Fe, NM: Center for Creative Community)1980.
- 2465. Scheier, Ivan, Judith Berry, Mary Louise Cox, Ernest Shelley, Richard Simmons, and Dian Callaghan, *Guidelines and Standards for the Use of Volunteers in Correctional Programs* (Washington: US Department of Justice) 1972.
- 2466. Scheier, Ivan, *Orienting Staff to Volunteers*, (Santa Fe, NM: Center for Creative Community)1972.
- 2467. Scheier, Ivan, So You Still Want to Win with Staff, (Santa Fe, NM: Center for Creative Community)1988.

- 2468. Scheier, Ivan, When Everyone's a Volunteer: The Effective Functioning of All-Volunteer Groups (Philadelphia: Energize, Inc.), 1992.
- 2469. Scheier, Ivan, "Volunteers in Neighborhoods," *Journal of Volunteer Administration*, III(3) 1985.
- 2470. Scheitlin, George and Eleanor Gillstrom, *Recruiting and Developing Volunteer Leaders*, (Philadelphia: Parish Life Press) 1984.
- 2471. Schervish, P. G., and J. J. Havens. 1997. Social participation and charitable giving: A multivariate analysis. *Voluntas* 8:235-260.
- 2472. Schiman, Cathy, Study of the Use of Volunteers by Long Term Care Ombudman Programs and the Effectiveness of Recruitment, Supervision and Retention (Washington: National Association of State Units on Aging, National Center for State Long Term Care Ombudsman Resources(December 1989.
- 2473. Schindler-Rainman, Eva *The Creative Volunteer Community* (Vancouver: Vancouver Volunteer Centre) 1987.
- 2474. Schindler-Rainman, Eva, "Motivating Volunteers through Enhancing Their Competence," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 2475. Schindler-Rainman, Eva, "Transitions Strategies for the Volunteer World," *Journal of Volunteer Administration*, II(3) 1984.
- 2476. Schindler-Rainman, Eva, "Trends and Changes in the Volunteer World," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2477. Schindler-Rainman, Eva, Bridging the Gap: Integration of Special Groups through Volunteering, (Vancouver: Burnaby Volunteer Centre) 1980.

- 2478. Schirmer, Peter, Ryan Atkinson, Jeff Carroll and Amichal Smith-Mello, *Civil Society in Kentucky*, (Frankfort: Kentucky Long-Term Policy Research Center) October 1998.
- 2479. Schlegelmilch, Bodo, Alix Love and Adamantios Diamantopoulos, Responses to different charity appeals: the impact of donor characteristics on the amount of donations, *European Journal of Marketing*, vol 31(8) 1997.
- 2480. Schleglmilch, B.B. and C. Tynan, "Who Volunteers? An Investigation into the Characteristics of Charity Volunteers," *Journal of Marketing Management*, Vol 5(2) 1989.
- 2481. Schlosberg, Arie, "Seven-Year Follow-up of an Adolescent Volunteer Program in a Psychiatric Hospital," *Hospital and Community Psychiatry*, June 1991.
- 2482. Schlusberg, Paula and Tom Mueller, "English as a Second Language in Volunteer-Based Programs," *ERIC Digest*, July 1995.
- 2483. Schmidt, Sara, "Have You Ever Considered...Five Alternative Ways to Build a Volunteer Project," *Journal* of Volunteer Administration, Summer 1983.
- 2484. Schmidt, Sara, "Volunteers: Resource or Risk?," *Nonprofit World*, Sept/Oct 1997.
- 2485. Schmidt-Posner, Jackie, "Catching Moonbeams in a Jar: Evaluation of a University Public Service Program," *Journal of Volunteer Administration*, Fall 1989.
- 2486. Schmiesing, Ryan and Jan Henderson, "Identification of Volunteer Screening Practices for Selected Ohio Youth Organizations," *Journal of Extension*, February 2001.
- 2487. Schneider, Gayle, "How a Volunteer Program Enhances Student Skills, Dietitian Efficiency and Patient Satisfaction," *Journal of the*

American Dietetic Association, October 1997.

- 2488. Schneider, M., Opas, S., & Donnelly-Crocker, M. (1993) 'How volunteer health professionals brought medical care to Pasadena's uninsured children', *Journal of School Health*, vol. 63, no. 4, 188-192.
- 2489. Schneiderman, Gerald, and Brian Segal, "A Volunteer Program for Psychiatric Inpatients in a General Hospital: A Pilot Project," *Journal of Jewish Communal Service*, Vol 45(3), 1969.
- 2490. Schnitzer, Marcy, "Virtual Placement and Other Tools to Facilitate Service Learning Placement, Training and Reflection Campus-Wide," Virginia Tech Service Learning Center, www.majbill.vt.edu/sl/index.html.
- 2491. Schoenberg S. 1980. Some trends in the community participation of women in their neighborhoods. *Signs* 5:S261-68
- 2492. Schoenfield, Lawrence, John Preston, and Russell Adams, "Selection of Volunteers for Telephone Crisis Intervention Centers," *Psychological Reports*, December 1976.
- 2493. Schofer, Evan and Marion Fourcade-Gourinchas, "The Structural Contexts of Civic Engagement: Voluntary Association Membership in Comparative Perspective," *American Sociological Review*, Dec 2001.
- 2494. Schondel, Connie and Kathryn Boehm, "Motivational Needs of Adolescent Volunteers," *Adolescence*, Vol 35, no 138, 2000.
- 2495. Schondel, Connie, Glenn Shields and Nancy Orel, "Development of an Instrument to Measure Volunteer's Motivation in Working with People with AIDS," *Social Work in Health Care*, Vol 17 (2) 1992.
- 2496. Schondel, Connie, Kathryn Boehm, Jared Rose and Alison Marlowe, "Adolescent Volunteers: An

Untapped Resource in the Delivery of Adolescent Preventive Health Care," *Youth and Society*, December 1995.

- 2497. Schorr, Vernie, *Recruiting, Training* and Developing Volunteer Children's Workers (Standard Publishing Company) 1992.
- 2498. Schram, Vicki and Marilyn Dunsing, "Influences on Married Women's Volunteer Work Participation," *Journal of Consumer Research*, March 1981.
- 2499. Schram, Vicki, "Jobs Skills Developed in Volunteer Work: Transferability to Salaried Employment," *Journal of Volunteer Administration*, Summer 1985.
- 2500. Schram, Vicki, "Motivating Volunteers to Participate," in Larry Moore, ed, *Motivating Volunteers: How the Rewards of Unpaid Work Can Meet People's Needs*, (Vancouver: Vancouver Volunteer Centre) 1985.
- 2501. Schrock, Denny, Mary Meyer, Peter Ascher and Mark Snyder, "Benefits and Values of the Master Gardner Program," *Journal of Extension*, February 2000.
- 2502. Schrock, Denny, Mary Meyer, Peter Ascher and Mark Snyder, "Missouri Master Gardener Demographics," *Journal of Extension*, October 1999.
- 2503. Schroeder, Deborah, "The Care and Feeding of Sprouts...Nurturing Your First Job in Volunteer Administration," *Journal of Volunteer Administration*, Spring 1986.
- 2504. Schubert, Joseph, "Training Volunteers to 'Sell' Your Organization," *Voluntary Action Leadership*, Spring 1982.
- 2505. Schumann, Ginnie, "The Transitional Volunteer," *Journal of Volunteer Administration*, Spring 1987.
- 2506. Schwartz, Florence, "The Professional Staff and Direct Service Volunteers: Issues and Problems,"

Journal of Jewish Communal Service, Winter 1977.

- 2507. Schwartz, Florence, "Voluntarism, Volunteers and Social Work Practice," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2508. Schwartz, Florence, Voluntarism and Social Work Practice: A Growing Collaboration, (Lanham, MD: University Press of America) 1984.
- 2509. Schwartz, Linda, *How Can You Help? Creative Volunteer Projects for Kids Who Care* (Learning Works) September 1994.
- 2510. Schwarz, John, "Some Principles, Reflections and Suggestions on Training Volunteers," *Voluntary Action Leadership*, Spring 1981.
- 2511. Schwertz, Courtney, "Volunteers as Middle Managers," *Journal of Extension*, Nov/Dec 1978.
- 2512. Scioli, Frank P., and Thomas J. Cook, "How Effective Are Volunteers? Public Participation in the Criminal Justice System." *Crime and Delinquency* Vol 22, 1976.
- 2513. Scott, Anne Firor, *Natural Allies: Women's Associations in American History*, (Urbana, IL: University of Illinois Press) 1992.
- 2514. Scott, Anne, "Most Invisible of All: Black Women's Voluntary Associations," *Journal of Southern History*, Feb 1990.
- 2515. Scott, Jean Pearson, and Jackie Caldwell, "Needs and Program Strengths: Perceptions of Hospice Volunteers," *Hospice Journal*, Vol 11(1) 1996.
- 2516. Scott, John C., Jr., "Membership and Participation in Voluntary Associations." *American Sociological Review* Vol 22, 1957.
- 2517. Scott, K.M. and H. G. Sontheimer, "Road Map to Volunteerism in Justice Agencies," *Juvenile and Family Court Journal*, Spring 1985.

- 2518. Scottish Executive, "Retained, Auxiliary and Volunteer Firefighters in the Scottish Fire Service," www.scotland.gov.uk/ cru/kd01/blue/ravf-03.asp.
- 2519. Scottish Executive, "Volunteering in Scotland: Evidence from the Scottish Household Survey 2000," www.scotland.gov.uk/library3/society /bbbb-00.asp
- 2520. Scottish Executive, "Volunteering," Household Survey, Bulletin no. 4, www.scotland.gov.uk/shs/docs/shs4-06.asp.
- 2521. Scottish Human Services Trust and Volunteer Development Scotland, *Celebrating Volunteers in Health*, (Edinburgh: Scottish Human Services Trust) 2002.
- 2522. Scottish Volunteer Bureau Network and Scottish Council Foundation, A Virtuous Circle? Volunteering with Extra Support Needs, (Stirling: Volunteer Development Scotland) October 2001.
- 2523. Searle, Jean, "Volunteers in Adult Literacy Programs," www.acal.edu.au/JeanSearle.html
- 2524. Sebern, Pam, "A Labor of Love: Strategies for Recruiting Union Members," *Voluntary Action Leadership*, Winter 1992.
- 2525. Seel, Keith, "Bridging the Sectors: Developing an Effective Workplace Volunteer Council," *Journal of Volunteer Administration*, Summer 1997.
- 2526. Seel, Keith, "Managing Corporate and Employee Volunteer Programs," in Tracy Connors, ed., *The Volunteer Management Handbook* (New York: John Wiley and Sons) 1995.
- 2527. Seel, Keith, "The New AVA Statement of Professional Ethics in Volunteer Administration, " *Journal* of Volunteer Administration, Winter 1996.

- 2528. Seel, Keith, *The Calgary Corporate Volunteer Council - A Community Development Model* (Calgary: The Volunteer Center of Calgary) 1995.
- 2529. Segal, Lewis, *The Effect of Increased Paid Employment on Volunteer Participation by Women*, (Evanston: Center for Urban Affairs and Policy Research, Northwestern University) 1993.
- 2530. Seguin, M. and B. O'Brien, Releasing the Potential of the Older Volunteer (Lexington: Heath) 1976.
- 2531. Seguin, M.M., McConney, P.F., & Watkins, L.M. (1983, Spring). Older volunteers and new frontiers. *The Journal of Volunteer Administration*, pp. 50-56
- 2532. Seguin, Mary and Polly McConney, "Team Building and Older Volunteers," *Journal of Volunteer Administration*, Spring 1985.
- 2533. Seguin, Mary, "Social Work Practice with Senior Adult Volunteers in Organizations Run by Paid Personnel," *Journal of Voluntary Action Research*, Vol 11(2/3) 1982.
- 2534. Seguin, Mary, *The Dynamics of Voluntarism and Older Volunteers* (Durham: New England Gerontology Center) 1973.
- 2535. Segura, Gary, Harry Pachon, and Nathan Woods, "Hispanics, Social Capital and Civic Engagement," *National Civic Review*, vol 90, no 1, 2001.
- 2536. Seidl, F.W. "Big Sisters: An Experimental Evaluation," *Adolescence*, Spring 1982.
- 2537. Seidman, Anna and Charles Tremper, Legal Issues for Service Learning Programs (Washington, DC: Nonprofit Risk Management Center) 1994.
- 2538. Seidman, Anna and John Patterson, *Kidding Around? Be Serious!: A Commitment to Safe Service Opportunities for Young People*

(Washington: Nonprofit Risk Management Center) 1996.

- 2539. Seippel, Arnulf, "Volunteers and Professionals in Norwegian Sport Organizations," *Voluntas*, September 2002.
- 2540. Seita, Trudy, "Volunteers in Rural Areas," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2541. Seita, Trudy, Leadership Skills for the 'New Age' of Nonprofits: Keeping Volunteers Happy in a Changing World (Downers Grove: Heritage Arts/VMSystems) 1990.
- 2542. Selbee, Kevin and Paul Reed, "Patterns of Volunteering over the Life Cycle," *Canadian Social Trends*, Summer 2001.
- 2543. Senter, Mark, *Recruiting Volunteers in the Church* (Wheaton, IL: Victor) 1990.
- 2544. Serafino, A. "Linking Motivation and Commitment through Learning Activities in the Volunteer Sector, " *Journal of Volunteer Administration*, Vol 19, No 4, 2001.
- 2545. Sergent, M.T. and W.E. Sedlacek, "Volunteer Motivations across Student Organizations: a Test of Person-Environment Fit Theory," *Journal of College Student Development*, 31(3) 1990.
- 2546. Serow, Robert, "Students and Voluntarism: Looking into the Motives of Community Service Participants," *American Educational Research* Journal, Fall 1991.
- 2547. Serow, Robert, "Volunteering and Values: An Analysis of Students' Participation in Community Service," *Journal of Research and Development in Education*, Summer 1990.
- 2548. Serow, Robert, Joseph Ciechalski, and Curtis Daye, "Students as Volunteers: Personal Competence, Social Diversity, and Participation in

Community Service," *Urban Education*, July 1990.

- 2549. Sewell, Hilary, Volunteer Work: A Comprehensive Guide to Medium and Long Term Voluntary Service, Seven Hills Book Distributors, March 1991.
- 2550. Seyfang, Gill, *Re-Stitching the Social Fabric, One Favor at a Time: Community Currencies, Time Banks, and Volunteering*, School of Development Studies, University of East Anglia, July 2001.
- 2551. Seyfang, Gill, "Spending Time, Building Communities: Evaluating Time Banks and Mutual Volunteering as a Tool for Tackling Social Exclusion," *Voluntary Action*, Spring 2002.
- 2552. Shah, Gita and Revati Baiu, "Short-Term Training Course in Social Work for Volunteers," *Indian Journal of Social Work*, January 1995.
- 2553. Shalaway, Linda, "The Dos and Don'ts of Using Parent Volunteers," *Instructor*, July/Aug 1994.
- 2554. Shapiro, Charlene, *The Future of Auxiliary Organizations: A Report on the Attitudes, Beliefs, and Actions of Auxiliary Leaders in New York State*, Healthcare Association of New York State, January 1999.
- 2555. Shapiro, Heller An and Nancy Macduff, "Overcoming Roadblocks: Change Strategies for Arts/Museum Volunteer Programs," *Journal of Volunteer Administration*, Spring 1991.
- 2556. Shapiro, Heller An, "Social Marketing: Get the Credit You Deserve Inside Your Organization," *Journal of Volunteer Administration*, Spring 1992.
- 2557. Shapiro, Heller An, "Volunteers with Disabilities," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.

- 2558. Sharon, Nachman, "Fitting Volunteers with Tasks and Creating Tasks for Volunteers: A Look at the Role of Volunteers in a Community Context," *Journal of Volunteer Administration*, Winter 1990/91.
- 2559. Sharon, Nachtman, "Fitting Volunteers with Tasks and Creating Tasks for Volunteers: A Look at the Role of Volunteers in a Community Context," *Journal of Volunteer Administration*, Winter 1990/1991.
- 2560. Sharp, Arthur, "The Value of Volunteers," *Law & Order*, Oct 1, 1999.
- 2561. Sharratt, Gene, "Ensuring Volunteer Success through Effective Delegation Techniques," *Voluntary Action Leadership*, Winter 1988/89.
- 2562. Sheard, J. (1995) "From Lady Bountiful to active citizen: volunteering and the voluntary sector". In J. Davis Smith, C. Rochester, & R. Hedley (eds.) *An Introduction to the Voluntary Sector*, Routledge, London: pp. 114-127.
- 2563. Sheehan, Carol and Andrea Thomas, "Volunteer Hospice Offers Unique and Special Services," *Caring*, November 1993.
- 2564. Shiarella, Ann Harris, Anne McCarthy and Mary Tucker, "Development and Construct Validity of Scores on the Community Services Attitude Scale," Educational and Psychological Measurement, April 2000.
- 2565. Shin-Po, Kang, "Volunteers in East Asia Religions and Culture," www.blues.uab.es/olympic.studies/v olunteers/kang.html.
- 2566. Shine, Marsha and Jean Steitz, "Retirement Housing Resident Volunteer Programs," *Journal of Volunteer Administration*, Summer 1989.
- 2567. Shor, Ron, "The Helper Therapy Principle as It Applies to Men Who Had Absentee Fathers," *Families in Society*, Feb 1995.

- 2568. Shoultz, Bonnie and K. Charlie Lakin, "Volunteer and Service Opportunities for People with Disabilities," *Impact*, Fall 2001, ici.umn.edu/products/impact/142/ove r2.html
- 2569. Shouse, Dennis, Gregory Blevins and Dennis Simpson, Handbook for Volunteers in Substance Abuse Agencies (Learning Press) January 1998.
- 2570. Shreck, Harlley, *Elderly in America: Volunteerism and Neighborhood in Seattle* (Lanham: University Press of America) 1996.
- 2571. Shuff, Michael, Arthur Horne, Nancy Westberg, Scott Mooney and C.W. Mitchell, "Volunteers under Threat: AIDS Hospice Volunteers Compared to Volunteers in a Traditional Hospice," *The Hospice Journal*, Vol 7 (1-2) 1991.
- 2572. Shure, Richard, "Volunteering: Continuing Expansion of the Definition and a Practical Application of Altruistic Motivation," *Journal of Volunteer Administration*, Summer 1991.
- 2573. Siebold, D., S. Rossi, C. Berteotti, S. Soprych and L. McQuillan,
 "Volunteer Involvement in a Hospice Care Program," *American Journal of Hospice Care*, Vol. 4(2), 1987.
- 2574. Siepker, Barbara, Lucille Crawford, Jerome Schulman and Christine Kandaras, "The Volunteer Program in the Psychiatric Division of a Children's Hospital," *Hospital and Community Psychiatry*, September 1977.
- 2575. Sierra Club, "Guidelines: Volunteer-Staff Working Relationships," leaders.sierraclub.org:8086/policies/ volunteer-staff.asp.
- 2576. Sikorski, M., R.P, Niemic and H.J. Walberg, "Designing School Volunteer Programs," *NASSP Bulletin*, 83:114-116, 1999.

- 2577. Sills, David, Volunteers: Means and Ends in a National Organization, (Glencoe, IL: Free Press)1957.
- 2578. Silver, Nora, "Recruiting for Diversity," *Leadership*, Jan/March 1995.
- 2579. Silver, Nora, *At the Heart: The New Volunteer Challenge to Community Agencies*, (Pleasanton: Valley Volunteer Center) 1988.
- 2580. Silver, Nora, Positioning the Profession: Communicating the Power of Results for Volunteer Leadership Professionals (Richmond: Association for Volunteer Administration) 1999.
- 2581. Silverberg, K., G. Ellis, K. Backman and S. Backman, "An Identification and Explication of a Typology of Public Parks and Recreation Volunteers," *World Leisure and Recreation*, 1999.
- 2582. Silverman, Myrna, Betty Hepner, Edmund Ricci, and Rolland Wick, "The Importance of Staff Involvement in Volunteer Program Planning," *Voluntary Action Leadership*, Summer 1984.
- 2583. Silverstein, N. M. C. Garcia and A.L. Landis, "Museums and Aging: Reflections on the Aging Visitor, Volunteer and Employee," *Journal of Museum Education*, Vol 26, No 1, 2001.
- 2584. Silwan, Bhuva, What Future for the Renaissance of Volunteerism: Prospects for Nepalese Society, United Nations Volunteers
- 2585. Simeon, Richard, Patterns of Association in the Voluntary Health Sector: The Heart and Stroke Foundations of Canada and the Huntington Societies of Canada and Quebec, Policy and Major Projects Directorate, Health Promotion and Programs Branch, Health Canada, February 2000.
- 2586. Simkin, Rebecca and Anthea Hoare, Volunteers and You: A Staff Guide to Working with Volunteers (Carp,

ON: Johnstone Training and Consultation) 1991.

- 2587. Simon, Bernd, Stefan Sturmer and Kerstin Steffens, "Helping Individuals or Group Members? The Role Of Individual and Collective Identification in AIDS Volunteerism," *Personality and Social Psychology Bulletin*, April 2000.
- 2588. Simon, Christopher and Changhua Wang, Impact of AmeriCorps on Members' Political and Social Efficacy, Social Trust, Institutional Confidence and Values in Idaho, Montana, Oregon and Washington, Northwest Regional Educational Laboratory, May 2000.
- 2589. Simon, Edward, "Voluntarism Revisited: A Renewed Value in Social Welfare and Jewish Communal Services," *Jewish Social Work Forum*, Spring 1991.
- 2590. Sims, Pat, "Volunteer Recognition: The Touch of Care that Makes a Difference," *Voluntary Action Leadership*, Spring 1988.
- 2591. Singapore Volunteer Center, "National Benchmarking Survey on Volunteerism in Singapore 2000: Summary," www.nvc.org.sg/ others/summaryofhighlights.html
- 2592. Sinnet, E. Robert, *Crisis Services for Campus and Community - A Handbook for the Volunteer*, (Springfield: Charles Thomas) 1976.
- 2593. Sinykin, Jackie and Sue Vineyard, Person to Person Volunteer Manual (St Paul: Minnesota Department of Human Services)
- 2594. Sirianni, Carmen, "Volunteering Then and Now: Civic Innovation and Public Policy for Democracy," *Brookings Review*, October 2002.
- 2595. Skelly, Joanne, "Motivating Volunteers," University of Nevada Cooperative Extension, www.nce.unr.edu/publications/factsh eets/FS00-30.htm.

- 2596. SKILL: National Bureau for Students with Disabilities, *Disability Equality in Volunteering* (London: SKILL) 1998.
- 2597. SKILL: National Bureau for Students with Disabilities, *Into Volunteering* (London: SKILL) 2001
- 2598. Skillingstad, C. "Training Supervisors of Volunteers," *Journal* of Volunteer Administration, 1989.
- 2599. Skillingstad, Connie, "Firm Foundations," *Journal of Volunteer Administration*, Spring 1984.
- 2600. Skinner, Lillias, Keith Seel, Diane Fisher and Li Zahnd, *The Changing World of Volunteer Management: A Practical Guide to Cultural Diversity in Volunteer Management* (Calgary: Association of Directors of Volunteer Resources) 1995, nces.ed.gov/ pubs99/1999043.pdf
- 2601. Skinner, Mark and Mark Rosenberg, Health Care in Rural Communities: Exploring the Development of Informal and Voluntary Case, SEDAP Research Paper no. 79, McMaster University, July 2002.
- 2602. Skinner, Rebecca and Chris Chapman, Service Learning and Community Service in K-12 Public Schools, National Center for Education Statistics, September 1999.
- 2603. Skocpol, Theda, Marshal Ganz and Ziad Munson, "A Nation of Organizers: The Institutional Origins of Civic Voluntarism in the United States, *American Political Science Review*, Sept 2000.
- 2604. Smith, Albert and F. B. Green, "Managing Employees as If They were Volunteers," *SAM Advanced Management Journal*, Summer 1993.
- 2605. Smith, Bradford, Sylvia Shue, and Joseph Villarreal, *Asian and Hispanic Philanthropy*, (New York: The Foundation Center) 1992.

- 2606. Smith, Carl Bernard, *Getting People* to Read: Volunteer Programs that Work, (NY: Delacorte Press) 1973.
- 2607. Smith, Connie, Scottish Voluntary Sector Workforce: Paid Staff and Volunteers, (Edinburgh: Scottish Council for Voluntary Organisations) April 1997.
- 2608. Smith, D., "Volunteerism and Special Event Management: The Whistler's Men's World Cup of Skiing," *Festival Management and Event Tourism*, 3:83-95 1995.
- 2609. Smith, David H. and Ce Shen, "Factors Characterizing the Most Effective Nonprofits Managed by Volunteers," *Nonprofit Management and Leadership*, Spring 1996.
- 2610. Smith, David H., "Altruism, Volunteers and Volunteerism," *Journal of Voluntary Action Research*, Vol 10 (1981).
- 2611. Smith, David H., "Determinants of Voluntary Association Participation and Volunteering: a Literature Review," *Nonprofit and Voluntary Sector Quarterly*, Vol 23 (3) 1994.
- 2612. Smith, David H., "Parental Influence, Socioeconomic Status, and Voluntary Organization Participation," *Journal of Voluntary Action Research*, Vol 3, 1974.
- 2613. Smith, David H., "Types of Volunteers and Voluntarism," *Volunteer Administration*, vol 6:3-10, 1972.
- 2614. Smith, David, "Utilization of Volunteer Aides in a Helping Relationship with Children," *Journal* of School Psychology, 8(3) 1970.
- 2615. Smith, Eve and Robert Guthiel, "Successful Foster Parent Recruiting: A Voluntary Agency Effort," *Child Welfare*, Mar/Apr 1988.
- 2616. Smith, H.L., A Fabricatore, et al, "Religiosity and Altruism among African American Males: The Catholic Experience," *Journal of Black Studies*, 29(4) 1999.

- 2617. Smith, Keith and Nancy Bigler, "Keeping 4-H Volunteer Leaders," *Journal of Extension*, Summer 1985.
- 2618. Smith, Letitia, "Women as Volunteers: The Double Subsidy," *Journal of Voluntary Action Research*, Vol 4(3/4) 1975.
- 2619. Smith, Maria, "Taking Volunteerism into the 21st Century: Some Conclusions from the American Red Cross VOLUNTEER 2000 Study," *Journal of Volunteer Administration*, Fall 1989.
- 2620. Smith, Nan and Gregory Berns, "Results of a National Survey of Recruitment and Motivation Techniques," *Volunteer Administration*, Summer 1981.
- 2621. Smith, Peter, and Catherine Dunlop, Volunteers Obtaining Protection from Legal Liability, Emergency Management Australia, October 2001
- 2622. Smith, Robert, "The Use of Volunteers *in Corrections: An Example," Journal* of Offender Counseling, Services and Rehabilitation, Fall/Winter 1981.
- 2623. Smith, Steven Rathgeb. Comment: volunteering and community service.
 62 Law & Contemporary Problems 169-176 (1999).
- 2624. Smith, William and Cyril Chang, (2002) "Shipping the good apples out: a note on contributions of time and money." *Economics Bulletin*, Vol. 10, No. 1 pp. 1-14
- 2625. Smithies, R. (2001) Volunteering in New Zealand: A Data Review, Ministry of Social Development, Wellington.
- 2626. Smolla, Rodney A. The constitutionality of mandatory public school community service programs.
 62 Law & Contemporary Problems 113-139 (1999).
- 2627. Snider, A., "The Dynamic Tension: Professionals and Volunteers," *Journal of Extension*, Fall 1985.

- 2628. Snook, Jack, Dan Olsen and Jeffrey Johnson, eds., *Recruiting, Training* and Maintaining Volunteer Firefighters (West Linn, OR: Emergency Services Consulting Group) 1998.
- 2629. Snyder, M. & Clary, E. G. (1995). Motivations for volunteering and giving: A functional approach. In C. H. Hamilton & W. F. Ilchman (Eds.), *Cultures of giving II: How heritage, gender, wealth, and values influence philanthropy* (pp. 111-124). San Francisco, CA: Jossey-Bass Publishers.
- 2630. Snyder, M. & Omoto, A. M. (2000). Doing good for self and society: Volunteerism and the psychology of citizen participation. In M. Van Vugt, M. Snyder, T. Tyler, & A. Biel (Eds.), Cooperation in modern society: Promoting the welfare of communities, states, and organizations (pp. 127-141). London, UK: Routledge.
- 2631. Snyder, M. & Omoto, A. M. (2001). Basic research and practical problems: Volunteerism and the psychology of individual and collective action. In W. Wosinska, R. Cialdini, & D. Barrett (Eds.), *The practice of social influence in multiple cultures* (pp. 287-307). Mahwah, NJ: Erlbaum.
- 2632. Snyder, M. & Omoto, A. M. (Eds) 'Who helps and why? The psychology of AIDS volunteerism' in Spacapan, S.& Oskamp, S. (Eds) *Helping and Being Helped: Naturalistic Studies.* Newbury Park, California.
- 2633. Snyder, M. and A. Omoto, "AIDS Volunteers: Who Are They and Why Do They Volunteer?," in V. Hodgkinson and R. D. Sumariwalla, *Leadership and Management* (Washington: Independent Sector) 1991.
- 2634. Snyder, M., & Omoto, A. M. (1992). Volunteerism and society's response to the HIV epidemic. *Current*

Directions in Psychological Science, 1, 113-116.

- 2635. Snyder, M., Clary, E., G., & Stukas, A. A. (2000). The functional approach to volunteerism. In G. R. Maio & J. M. Olson (Eds.), *Why we evaluate: Functions of attitudes* (pp. 365-393). Mahwah, NJ: Erlbaum.
- 2636. Snyder, Mark, Allen Omoto and A Lauren Crain, "Punished for their good deeds," *The American Behavioral Scientist*. Apr 1999
- 2637. Snyder, Rene and Ronald Jimmerson, "Building Symbiotic Partnerships between Corporate and Nonprofit Volunteer Programs," Journal of Volunteer Administration, Winter 1988/89.
- 2638. Sobus, Mark S., "Mandating Community Service: Psychological Implications of Requiring Pro-Social Behavior." *Law and Psychology Review* Vol 19, 1996.
- 2639. Sochen, June. "Jewish Women as Volunteer Activists" *American Jewish History* 70 (1980): 23-34.
- 2640. Social and Community Planning Research (1990) On Volunteering: A Qualitative Study of Images, Motivations and Experiences, The Volunteer Centre UK, London.
- 2641. Social Services Inspectorate, Working Alongside Volunteers: Promoting the Role of Volunteers in Community Care (Edinburgh: Dept of Health) 1996.
- 2642. Socolofsky, K., "A Team Approach to Volunteer Management," *The Public Garden*, April 1990.
- 2643. Soh, Chee Keong, *Keeping the Spirit* of Volunteerism Alive: a Handbook on Motivating and Sustaining Volunteers (Singapore: National Council of Social Service) 1998.
- 2644. Sokolowski, S., "Show Me the Way to the Next Worthy Deed: Towards a Microstructural Theory of Volunteering and Giving," *Voluntas*, September 1996.

- 2645. Solomon, Anthony, Joseph Akudibillah, Peter Abugri, Maria Hagan, Allen Foster, Robin Bailey, and David Mabey, "Pilot Study of the Use of Community Volunteers to Distribute Azithromycin for Trachoma Control in Ghana," Bulletin of the World Health Organization, 2000, 79(1).
- 2646. Solomon, Lester, Volunteer Opportunities for Seniors Away from Home, McFarland and Company, November 2000.
- 2647. Soltys, F.G., "Recruiting Black Volunteers for a Hospice Setting: Understanding the Community and Your Role in It," *American Journal of Hospice Care*, November/December 1986.
- 2648. Sorel, E.D., Selection and Matching of Nonprofessional Volunteer Counselors and Criminal Offenders (Washington: US Dept of Health, Education and Welfare, Public Health Service) 1977.
- 2649. South Carolina Bar, *Volunteers and the Law*, (Columbia: Young Lawyers Section, South Carolina Bar) 2000.
- 2650. Spear, J., H. Kaanders, J. Moulton and J. Herzberg, "A Volunteer Project for Elderly People with Mental Health Problems," *Psychiatric Bulletin*, vol 21 no 7, 1997.
- 2651. Specken, Jackie and Tracey Geyer, Seniors and Volunteerism: The Impact of Volunteering on Senior Volunteers and on Services for Seniors, November 2000, www.srsrseniors.com/pdf/Seniors%20and%2 0Volunteer.pdf
- 2652. Spence, Rebecca, "Building Peace, Building Hope, Building Relationships: The Process of International Volunteering," *Australian Journal on Volunteering*, 6(2) 2001
- 2653. Spencer, Gary, "Privilege for Volunteers in Substance Abuse

Programs," *New York Law Journal*, July 30, 1993.

- 2654. Spiegel, H., "Volunteers in the Federal System: Who? What? Why?," *National Civic Review*, Vol 69:185-90, 1980.
- 2655. Spitz, R.T. and J.R. McKinnon, "Predicting Success in Volunteer Community Service," *Psychological Reports*, 73, 1993.
- 2656. Sport England, *Putting Volunteering* on the Management Agenda, Good *Practice Guide*, www.sportengland.org/vip/fact_shee ts/gp2.pdf
- 2657. Spoto, Kenneth, "Perceived Influence of Selected Factors on Decision of High School 4-H Youth to Volunteer," *Journal of Extension*, October 1999.
- 2658. Stallings, Betty, "Building Organizational Commitment to the Volunteer Program," *e-Volunteerism*, Winter 2001.
- 2659. Stallings, Betty, "Families as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2660. Stallings, Betty, "Six Training Exercises to Enhance Recruitment of Volunteers, *e-Volunteerism*, Oct/Dec 2001.
- 2661. Stallings, Betty, "Volunteerism and Corporate America," US Society and Values, September 1998.
- 2662. Stallings, Betty, *Resource Kit for Managers of Volunteers* (Pleasanton, CA: Building Better Skills) 1992.
- 2663. Stallings, Betty, *Training Busy Staff* to Succeed with Volunteers (Pleasanton: Building Better Skills) 1996.
- 2664. Stallings, Robert, "Volunteerism inside Complex Organizations: Off-Duty Hospital Personnel in a Disaster," *Nonprofit and Voluntary Sector Quarterly*, Spring 1989.

- 2665. Stanford, Percil, Best Practice in Music Therapy: Utilizing Group Percussion Strategies for Promoting Volunteerism in the Well Older Adult, University Center of Aging, San Diego State University Foundation, 1995.
- 2666. Stanton, B, "The Urban Volunteer Programme in Dhaka: A Community-Based Primary Health Care and Research Initiative," *Tropical Geographic Medicine*, June 1985.
- 2667. Stanton, Esther, *Clients Come Last: Volunteers and Welfare Organizations*, (Beverly Hills: Sage Publications) 1970.
- 2668. Starnes, Becky and Walter Wymer, "Demographics, Personality Traits, Roles, Motivations and Attritions Rates of Hospice Volunteers," *Journal of Nonprofit and Public Sector Marketing*, 7(2) 2000.
- 2669. Statham A, Rhoton P. 1986. *Mature* and Young Women's Volunteer Work, 1974-1981. Columbus: Center for Human Resource Research., The Ohio State Univ.
- 2670. Statistics Canada, *Giving Freely: Volunteers in Canada* (Ottawa: Statistics Canada) 1989.
- 2671. Statistics Canada, Overview of Volunteer Workers in Canada (Ottawa: Statistics Canada) 1980.
- 2672. Statistics New Zealand. (2001) *Measuring Unpaid Work in New Zealand 1999*, Statistics New Zealand, Wellington.
- 2673. Status of Women Canada, *In Praise* of Canadian Women Volunteers: An Historical Look at Women and Volunteer Work in Canada, 2001.
- 2674. Stebbins, R.A. (1996) "Volunteering: a serious leisure perspective" Nonprofit and Voluntary Sector Quarterly, 25(2):211-224.
- 2675. Stebbins, Robert, The Urban Francophone Volunteer: Searching for Personal Meaning and Community Growth in a Linguistic

Minority, University of Washington Canadian Studies Centre, New Scholars-New Visions in Canadian Studies monograph, Vol 3(2) Fall 1998.

- 2676. Steele, S. M., Finley, C., & Edgerton, C.A. (1989). Partners for action: The roles of key volunteers. Madison, WI. University of Wisconsin-Madison.
- 2677. Steer, M. "Volunteering for Work with Blind and Vision Impared Children in a Highly Organised Professional Workplace," *Australian Journal on Volunteering*, vol 5, no 1, 2000.
- 2678. Steinbach, John, "Involving Youth as Volunteer Leaders," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2679. Steinberg, Kathryn, Patrick Rooney and William Chin, "Measurement of Volunteering: A Methodological Study Using Indiana as a Test Case," *Nonprofit and Voluntary Sector Quarterly*, December 2002.
- 2680. Steinberg, Richard, "Labor Economics and the Nonprofit Sector: A Literature Review," *Nonprofit and Voluntary Sector Quarterly*, Summer 1990.
- 2681. Steinhauser K.E., Maddox G.L., Person J.L., Tulsky JA.." The Evolution of Volunteerism and Professional Staff within Hospice Care in North Carolina" *Hospice Journal*, Vol 14(3) 1999.
- 2682. Steley, John, "Understanding and Responding to Sexually Abusive Calls to Telephone Counselling Services," *Issues in Criminology and Legal Psychology*, Vol 19, 1993.
- 2683. Stenzel, Anne and Helen Feeney, Volunteer Training and Development, (New York: Seabury Press) 1968.
- 2684. Stephan, Paula, "Relationships among Market Work, Work

Aspirations and Volunteering: The Case of Retired Women," *Nonprofit and Voluntary Sector Quarterly*, Vol 20(2) 1991.

- 2685. Stephens, William, "Contrasting Rewards for Volunteering in Agencies' Programs with Volunteering in Clubs and Churches," *Journal of Volunteer Administration*, Summer 1989.
- 2686. Stephens, William, *Altruists and Volunteers: Life Histories*, (Walla Walla: MBA Publishing) 1991.
- 2687. Stepputat, Arlene, "Administration of Volunteer Programs," in Tracy Connors, ed., *The Volunteer Management Handbook*, (New York: John Wiley and Sons) 1995.
- 2688. Stevens, Carolyn, On the Margins of Japanese Society: Volunteer Work with the Urban Underclass, Routledge, 1997.
- 2689. Stevens, Ellen, "Older Women Who Volunteer: Tapping a Valuable Woman Resource," *Journal of Volunteer Administration*, Summer 1993.
- 2690. Stevens, Ellen, "Senior Volunteer Satisfaction: A Route to Mental Health in Later Life?," *Clinical Gerontologist* 1992 (2).
- 2691. Stevens, Ellen, "Serving and Keeping Those Who Serve: Foster Grandparents and Their Own Family Needs," *Journal of Volunteer Administration*, Fall 1998.
- 2692. Stevens, Ellen, "Toward Satisfaction and Retention of Senior Volunteers," *Journal of Gerontological Social Work*, March 1991.
- 2693. Stevens, Judy, *The Complete Guide* to Assessing and Improving Your Volunteer Program (Vancouver: Volunteer Vancouver) 1995.
- 2694. Stevenson Consultants, *Volunteer Motivation Primer* (Sioux City: Stevenson Consultants).

- 2695. Stevenson Consultants, *Winning Volunteer Recruitment Strategies* (Sioux City: Stevenson Consultants).
- 2696. Stevick, Richard and John Addleman, "Effects of Short-Term Volunteer Experience on Self-Perception and Prosocial Behavior," *Journal of Social Psychology*, October 1995.
- 2697. Stewart, Eric and Rhona Weinstein, "Volunteer Participation in Context: Motivations and Political Efficacy within Three AIDS Organizations," *American Journal of Community Psychology*, December 1997.
- 2698. Stewart, Rob, *The Volunteer Firefighters' Management Book* (New York: Bobbs-Merrill) 1982.
- 2699. Stierer, B. (1985) School reading volunteers: results of a postal survey of primary school head teachers in England, *Journal of Research in Reading*, 8, pp. 21-31.
- 2700. Stierlin, Max, Voluntary Work in Switzerland (Swiss Federal Statistical Office) 2001, www.statistik.admin.ch/stat_ch/ber1 6/freiw/freiwilligenarbeiten_e.pdf
- 2701. Still, D.T. and H. D. Gerhold, "Motivations and Task Preferences of Urban Forestry Volunteers," *Journal of Agriculture*, 23(3) 1997.
- 2702. Stinson, Thomas and Jerome Stam, "Toward an Economic Model of Voluntarism: The Case of Participation in Local Government," *Journal of Voluntary Action Research*, Vol 5(1) 1976.
- 2703. Stinson, Thomas, "Household Allocation of Voluntary Labor in the Production of Fire Protection: Minnesota Evidence," *American Journal of Agricultural Economics*, 60:331-337, 1978.
- 2704. Stokes, M. "Volunteers Ineligible for Worker's Compensation - Subject Matter Jurisdiction Over Compensation Agreements Unsettled," 42 South Carolina Law Review 273 (Autumn 1990).

- 2705. Stone R. 2001 *Training for a Safer Community: Volunteer Development within the Australian Quality Training Framework*, Emergency Management Australia: Canberra.
- 2706. Stone, B. and North, C. *Risk* Management and Insurance for Nonprofit Managers, (Chicago, IL: First Nonprofit Risk Pooling Trust) 1988.
- 2707. Stone, J. and E. Velmans, "Retirees as Volunteers: Evaluation of Their Attitudes and Outlook," *Volunteer Administration*, 13:4-8, 1980.
- 2708. Stone, Julita, *How to Volunteer in* Social Service Agencies, (Springfield, IL: Charles C. Thomas) 1982.
- 2709. Stopforth, S. "The Effects of Volunteering on Refugees' Prospects of Getting Paid Work," *Voluntary Action*, Spring 2002.
- 2710. Story, Donald, "Volunteerism: The 'Self-Regarding' and 'Other Regarding' Aspects of the Human Spirit," *Nonprofit and Voluntary Sector Quarterly*, Vol 21(1) 1992.
- 2711. Story, Susan, "Ego Development Theory in Volunteer Management," *Journal of Volunteer Administration*, Fall 1987.
- 2712. Stout, P.E. (August, 1982). Maximizing volunteers in program delivery. New York: New York State Cooperative Extension Systems.
- 2713. Strachan, Margaret, Volunteering: A Practical Guide to Volunteering for Teenagers, (New York, NY: Washburn) 1971.
- 2714. Strader, T., D. Collins, T. Noe and K. Johnson, "Mobilizing Church Communities for Alcohol and Other Drug Abuse Prevention through the Use of Volunteer Church Advocate Teams," *Journal of Volunteer Administration*, vol 15, no 2, 1997.
- 2715. Strake, Kathy, "Corporate Volunteers," *Journal of Volunteer Administration*, Fall 1991.

- 2716. Stratton, Jeff, ed., *Nonprofit Volunteer Management*, Aspen Publishers, January 1995.
- 2717. Strauss, David and Susan Stephens, "Legal Liability and Community Service: There's More To It than Volunteering," *Campus Activities Programming*, October 1994.
- 2718. Street, Lorraine, *The Screening* Handbook: Protecting Clients, Staff and the Community (Ottawa: Volunteer Canada) 1996.
- 2719. Streeter, Ryan and Don Eberly, *The* Soul of Civic Society: Voluntary Associations and the Cultivation of Moral Habits, Lexington Books, September 2002.
- 2720. Strenger, E. W. (1996). Retirees as resources. *Volunteer Leader*, (Summer), 9.
- 2721. Strickler, Gay, "The Social Work Profession's Attitude toward Volunteerism," *Journal of Volunteer Administration*, Summer 1987.
- 2722. Stringer, Gretchen, "Staff/Volunteer Relationship Perceptions," *Journal of Volunteer Administration*, Spring 1985.
- 2723. Strom, R. and S. Strom, "Establishing school volunteer programs." *Child and Youth Services*, 20, 175-188, 1999.
- 2724. Strom, Robert and Shirley Strom, "Grandparent Volunteers in the School: Building a Partnership," *Journal of Instructional Psychology*, December 1994.
- 2725. Stubbings P, Humble S. 1984. Voluntary work, unemployment and the labour market in Britain. In *Voluntary Work and Unemployment Study in the Countries of the European Communities*, pp. 1-63. London: Policy Stud. Inst.
- 2726. Stubblefield, Harold and Leroy Miles, "Administration of Volunteer Programs as a Career: What Role for Higher Education?," *Journal of*

Voluntary Action Research, Oct/Dec 1986.

- 2727. Studebaker, Dennis, Succeeding with Volunteer Transportation, (Downers Grove: Heritage Arts/VMSystems) 1990.
- 2728. Stukas, A. A., Haugen, J., & Meine, P. (1998). Understanding and assessing the motivations of volunteers: A functional approach. *Journal of Personality and Social Psychology*, 74, 1516-1530.
- 2729. Stukas, Arthur, Mark Snyder and E. Gil Clary, "The effects of "mandatory volunteerism" on intentions to volunteer," *Psychological Science*, Jan 1999
- 2730. Stumphauzer, Jerme, John Fantuzzo, Paul Lane and Victor Sanchez, "Training Foster Grandparents as Behavior Raters," *Child Behavior Therapy*, Vol 2(2) 1980.
- 2731. Summers, Adaire, "Volunteering in Emergency Services: The South Australian Perspective," *Australian Journal of Emergency Management*, Spring 2001.
- 2732. Sundeen, Richard and Sally Raskoff, "Points of Entry and Obstacles: Teenagers' Access to Volunteer Activities," *Nonprofit Management and Leadership*, Winter 2000.
- 2733. Sundeen, Richard and Sally Raskoff, "Teenage Volunteers and Their Values," *Nonprofit and Voluntary Sector Quarterly*, Winter 1995.
- 2734. Sundeen, Richard and Sally Raskoff, "Teenagers' Access to Volunteer Activities," *Nonprofit Management and Leadership*, Vol 11, no 2, 2000.
- 2735. Sundeen, Richard and Sally Raskoff, "Volunteering among Teenagers in the United States," *Nonprofit and Voluntary Sector Quarterly*, Vol 23, no 4, 1994.
- 2736. Sundeen, Richard, "A Comparison of Factors Related to Volunteering to the Local Government Sector in the

US: 1985 and 1988," in *Towards the 21st Century: Challenges for the Voluntary Sector* (Walla Walla: MBA Associates) 1990.

- 2737. Sundeen, Richard, "Citizens Serving Government: The Extent and Distinctiveness of Volunteer Participation in Local Public Agencies," *Nonprofit and Voluntary Sector Quarterly*, Winter 1990.
- 2738. Sundeen, Richard, "Differences in Personal Goals and Attitudes among Volunteers," *Nonprofit and Voluntary Sector Quarterly*, Fall 1992.
- 2739. Sundeen, Richard, "Explaining Participation in Coproduction: A Study of Volunteers," *Social Science Quarterly*, September 1988.
- 2740. Sundeen, Richard, "Family Life Course Status and Volunteer Behavior: Implications for the Single Parent," *Sociological Perspectives*, Winter 1990.
- 2741. Sundeen, Richard, "Uses of Volunteers by Police," *Journal of Police Science and Administration*, March 1986.
- 2742. Sundeen, Richard, "Volunteer Participation in Local Government Agencies," *Journal of Public Affairs*, Vol 1(2) 1989.
- 2743. Sunner, Kati, Volunteers in Community Service: A Bibliography, (Melbourne: Wesley Central Mission) 1995.
- 2744. Surdyk, Lisa, and Margaret Diddams, "Doing Well by Doing Good: Career Attainment and Volunteerism," *Journal of Volunteer Administration*, Winter 1999.
- 2745. Swan T. 1988 Keeping Volunteers in Service. *Journal of Emergency Medical Services*, 55.
- 2746. Swan T. 1991 Great Expectations: What do EMS volunteers want from management? *Journal of Emergency Medical Services*, 47.
- 2747. Swanson, Mary, Your Volunteer Program: Organization and

Administration of Volunteer Programs, (Ankeny, IA: Des Moines Area Community College) 1970.

- 2748. Swart, Stanley, "Correctional Voluntarism in the 1980s," *Journal of Offender Counseling, Services and Rehabilitation*, Fall/Winter 1983.
- 2749. Switzer, Carrie, Glaen Siwtzer, Arthur Stukas and Carol Baker, "Medical Student Motivations to Volunteer: Gender Differences and Comparison to Other Volunteers," Journal of Prevention and Intervention in the Community, Vol 18(1/2) 1999.
- 2750. Symons, Dennis, "Volunteer Recruitment and Retention," www.njfirefighters.com/updates/volre prt.shtml.
- Szendre, E. N., & Jose, P. E. (1996). Telephone support by elderly volunteers to innercity children. *Journal of Community Psychology*, 24(2), 87-96.
- 2752. Szentlaszloi, Sue "The Role of Volunteers during Teacher Strikes," *Voluntary Action Leadership*, Summer 1979.
- 2753. Taggart, A.V., S.D. Short, and L. Barclay, "She Has Made Me Feel Human Again: An Evaluation of a Volunteer Home-Based Visiting Project for Mothers," *Health and Social Care in the Community*, vol 8 no 1, 2000.
- 2754. Talarr, Carolyn, "Active Listening: A Framework for Introducing Volunteer Tutors to Student-Centered Learning," *Journal of Reading*, February 1995.
- 2755. Tamlyn, D.L. and S. Caty, "Hospice Volunteers' Attitudes toward Death: Effects of Education," *Dimensions in Health Service*, June 1985.
- 2756. Tammello, David, "Can 'Volunteers' Invoke the Good Samaritan Rule," *Regan Report on Nursing Law*, Sept 1997.

- 2757. Tang, Thomas and Emily Weatherford, "Perception of Enhancing Self-Worth through Service: the Development of a Service Ethic Scale," *Journal of Social Psychology*, December 1998.
- 2758. Tapp, J.T. and D. Spanier, "Personal Characteristics of Volunteer Phone Counselors," *Journal of Consulting and Clinical Psychology*, 41:245-250, 1973.
- 2759. Tapsell, Kieran,, "The Liability of Sports Volunteers" *Law Society Journal*, February 1999, www.lawsocnsw.asn.au/resources/ls j/archive/feb1999/42_1.html
- 2760. Taranto, Susanne, "Organizing Volunteers Statewide," *American Education*, July 1982.
- 2761. Taranto, Susanne, Coordinating Your School Volunteer Program, (Palo Alto, CA: Vort Corporation) 1983.
- 2762. Tatsuki, S. (Ed.) (1997). Volunteerism and civil society. Kyoto: Kouyou Shobou.
- 2763. Tatsuki, Shigeo and Haruo Hayashi, "The Transfer of Disaster Volunteer Management Know-How: A Case Study of the Japan Seacoast Oil Spill of 1997," www-soc.kwansei.ac.j p/tatsuki/papers/PresentationPapers /6th-US- Japan-Wrkshp.html.
- 2764. Tatsuki, Shigeo, "The Kobe Earthquake and the Renaissance of Japanese Volunteerism," tatsukilab.doshisha.ac.jp/~statsuki/ papers/IAVE98/IAVE98.html
- 2765. Taylor, Carole S. "Using Volunteers In Economic Development." *Economic Development Review*. Summer 1995.
- 2766. Taylor, Kay, "Court-Referred Community Work Volunteers: A Library Case Study," *Journal of Volunteer Administration*, Fall 1985.
- 2767. Taylor, Lisa. "Disability as a Part of Diversity." *Journal of Volunteer Administration*. Winter 1995 p.15-19.

- 2768. Taylor, P, Shibli, S. Nichols, G. and Gratton, C. (1996) Valuing volunteers in UK sport: a Sports Council survey into the voluntary sector in UK sport Sports Council, London. (1996)
- 2769. Taylor, Shirley and Peggy Wild, "How to Match Volunteer Motivation with Job Demands," *Voluntary Action Leadership*, Summer 1984.
- 2770. Tedesco, Janis, "Development Model of Volunteerism," *Momentum*, April 1990.
- 2771. Tehan, C., "Training Volunteers in Home Care for Patients with AIDS," *Quality Review Bulletin*, Vol 12(10), 1986.
- 2772. Temkin, Terrie, "Can We Use a 'New Philanthropy' Approach to Recruit Volunteers," *e-Volunteerism*, April/June 2002.
- 2773. Tendrick, Ted and Karla Henderson, Volunteers in Leisure: A Management Perspective (Reston, VA: American Alliance for Health, Physical Education, Recreation and Dance) 1989.
- 2774. Terblanche, S.S. and A. De Vos,
 "On a Strategic Marketing Planning Approach to the Recruitment of Volunteer Workers," *Maatskaplike*, 30(4) 1994.
- 2775. Terzian, C., "Tort Liability Athletic Coaches and Officials - Volunteers -Civil Immunity from Liability", 10 Seton Hall Legislative Journal 332 (Winter 1987).
- 2776. Teschke, Deborah, "Employee Volunteers Can Alleviate Temporary Staffing Shortages," *Healthcare Financial Management*, March 1989.
- 2777. Thacker, Colin, *Volunteering in a Unionized Environment* (Carp: Johnstone Training and Consultation) 1999.
- 2778. The National Center for State Long Term Care Ombudsman Resources. (1989). A study of the use of volunteers by long term care

ombudsman programs. The effectiveness of recruitment, supervision, and retention. (No. 90-AT0401.).

- 2779. Thero, Cynthia, Can I Help? A Practical Guide to the Care and Feeding of Volunteers (Denver, CO: The Source) 1989.
- 2780. Thoele, Mary, *Family Serve: Volunteer Opportunities for Families*, (Appleton: Aid Association for Lutherans) 2001.
- 2781. Thoits, Peggy and Lyndi Hewitt, "Volunteer Work and Well Being," *Journal of Health and Social Behavior*, vol 42, June 2001
- 2782. Thomas, A., & Finch, H. (1990). On volunteering: A qualitative research study of images, motivations, and experiences. Voluntary Action Research, The Volunteer Centre, Berkhampstead, UK.
- 2783. Thomas, Anna, "Insurance for Volunteer Organisations - Avoiding the Gaps," *Australian Journal on Volunteering*, 6(2) 2001
- 2784. Thomas, Marilyn and Tom Presland, *Action Plan for Recruiting Volunteers*, (London: Volunteer Centre UK) June 1993.
- 2785. Thomas, R., "Training Volunteers to Provide Crisis Counseling to Rape Victims: An Evaluation," *Crisis Intervention*, February 1982.
- 2786. Thomas, Ret and Dorine Thomas, *The Service Volunteer's Handbook* (Resource Publications) 1998.
- 2787. Thomas, William, "Volunteerism in the Eighties," *Editorial Research Reports*, 1980.
- 2788. Thompson, Alexander and Barbara Bono, "Work without Wages: The Motivation for Volunteer Firefighters," *American Journal of Economics and Sociology*, July 1993.
- 2789. Thompson, Alexander and Barbara Bono, "Alienation, Self-Actualization and the Motivation for Volunteer

Labor," *Review of Radical Political Economics* Summer 1992.

- 2790. Thompson, Alexander, "Are All Women Service Volunteers Super-Exploited? The Case of Rural Emergency Medical Service Volunteers," *Review of Radical Political Economics*, Sept 1994.
- 2791. Thompson, Alexander, "Latent Cosmopolitan and Local Orientation among Rural Emergency Service Volunteers," *Nonprofit and Voluntary Sector Quarterly*, 24:323-343, 1993.
- 2792. Thompson, Alexander, "The Sexual Division of Leadership in Volunteer Emergency Medical Service Squads," *Nonprofit Management and Leadership*, Fall 1995.
- 2793. Thompson, Estina and Laura Wilson," The potential of older volunteers in long-term care," *Generations*, Spring 2001
- 2794. Thompson, Mary, "Employment-Based Volunteering: Leisure or Not?," *World Leisure and Recreation*, Vol 39 (1) 1997.
- 2795. Thompson, Robert, "Volunteer Sports Club Liability," www.taxexemptlaw.com/sc-10.shtml.
- 2796. Thomson, Alastair, "Marginalising Volunteers? The Case of Credit Unions," *Voluntary Action*, 4(3) 2002.
- 2797. Thornburg, Linda, "Evaluating Volunteers for Positive Results," *Voluntary Action Leadership*, Fall 1992.
- 2798. Thornton, G. "A Scout is Friendly: Freedom of Association and the State Effort to End Private Discrimination," 30 *William and Mary Law Review* 919 (1989).
- 2799. Thornton, G., "Boy Scouts...be prepared: Quinnipiac Council, Boy Scouts of America, Inc v. Commission on Human Rights and Opportunities," 22 University of San

Francisco Law Review 689 Summer 1988.

- 2800. Thornton, Patricia, "Subject to Contract? Volunteers as Providers of Community Care for Elderly People and Their Supporters," *Journal of Ageing Studies*, Summer 1991.
- 2801. Tiehen, Laura, "Has Working More Caused Married Women to Volunteer Less? Evidence from Time Diary Data, 1965 to 1993," *Nonprofit and Voluntary Sector Quarterly*, December 2000.
- 2802. Tierney, Joseph, Jean Grossman and Nancy Resch, Making a Difference: An Impact Study of Big Brothers/Big Sisters (Philadelphia: Public/Private Ventures) November 1995.
- 2803. Tihany, Peter, and Colin Rochester, eds., Volunteers, Why They Come and Why They Stay, (London: London School of Economics and Political Science) April 1991.
- 2804. Tingley, Jennifer, "Volunteer Programs: When Good Intentions Aren't Enough," *Educational Leadership*, April 1, 2001.
- 2805. Tippitt, Timothy, "Let the Corporate Volunteer run Your Program," *Journal of Volunteer Administration*, VII(3) 1989.
- 2806. Todaro, G., "The an Volunteer Team Physician: When Are You Exempt from Civil Liability?," 14 *Physician and Sportsmedicine* 147 (1986).
- 2807. Todd, Jon Richard, "Double Jeopardy: Concurrent Loss of Volunteers and Revenue," *National Fire Academy,* May 1998.
- 2808. Tomas Sancho, A, L. Kennedy, and C. Colomer Revuelta, "Volunteerism and the Reorientation of Health Services," *Aten Primaria*, October 1998, 22(7):450-56.
- 2809. Tomeh, A. K., "The Value of Voluntarism among Minority Groups," *Phylon*, Vol 42 (1) 1981.

- 2810. Tomlinson, Mark and Mark Wilson, A *Profile of Michigan Volunteers*, Briefing Paper 97-22, Michigan State University, May 1997, ippsr.msu.edu/ Publications/bp9722.pdf
- 2811. Torney-Porta, Judith. *Citizenship* and Education in Twenty-Eight *Countries: Civic Knowledge and Engagement at Age Fourteen.* Amsterdam, Netherlands: The International Association for the Evaluation of Educational Achievement, 2001.
- 2812. Totten, Jeff, "Using a Consumer-Oriented Approach for Recruiting Volunteers," *Voluntary Action Leadership*, Summer 1986.
- 2813. Tremper, Charles and Gwynne Kostin, *No Surprises: Controlling Risks in Volunteer Programs* (Washington, DC: Nonprofit Risk Management Center) 1993.
- 2814. Tremper, Charles, "Risk Management," in Robert Herman, ed., *The Jossey-Bass Handbook of Nonprofit Leadership and Management* (San Francisco: Jossey-Bass) 1994.
- 2815. Tremper, Charles, and Jeffrey Kahn, Managing Legal Liability and Insurance for Corporate Volunteer Programs (Washington, DC: Nonprofit Risk Management Center) 1992.
- 2816. Tremper, Charles, Anna Seidman and Suzanne Tufts, *Managing Volunteers Within the Law* (Washington, DC: Nonprofit Risk Management Center) 1994.
- 2817. Tremper, Charles, Legal Barriers to Volunteer Service (Washington, DC: Nonprofit Risk Management Center) 1994.
- 2818. Tremper, Charles. "Compensation for Harm from Charitable Activity," 76 Cornell Law Review 401 (January 1991).
- 2819. Treuren, G.J.M. and M. Monga, "Who are Special Event Volunteers

and Where do They Come From? Evidence from Four South Australian Special Event Organisations," Adelaide: University of South Australia.

- 2820. TriData Corporation, *The Role of the Volunteer Fire Service in the September 11, 2001 Terrorist Attacks*, (Washington: National Volunteer Fire Council) 2002.
- 2821. Trost, L.S., "MSW Attitudes toward Direct Service Volunteers," *Journal* of Volunteer Administration, Fall 1977.
- 2822. Trottier, Vicki, *Together We Can Do It! The Role of Volunteers in the Assessment Process*, Community Literacy of Ontario, December 2001.
- 2823. Trudeau, K.J. and A.S. Devlin, "College Students and Community Service: Who, with Whom and Why?," *Journal of Applied Social Psychology*, 26921) 1996.
- 2824. Trumbauer, Jean, Sharing the Ministry: A Practical Guide for Transforming Volunteers into Ministry, Augsburg Fortress Publishers, August 1995.
- 2825. Tschirhart, Mary, "Understanding the Older Stipended Volunteer: Age-Related Differences among AmeriCorps Members," *Public Productivity and Management Review*, Vol 22(1) 1988.
- 2826. Tschirhart, Mary, Debra Mesch, James Perry, Theodore Miller and Geunjoo Lee, "Stipended volunteers: Their goals, experience, satisfaction, and likelihood of future service," *Nonprofit and Voluntary Sector Quarterly*, September 2001.
- 2827. Tseng, Yueh-Hsia and Christine Mueller, "Elderly Volunteers and Service Credit Programs," *Research for Nursing Practice*, Spring 2001.
- 2828. Tubbs, LaVester, *Recruitment Diversity*, (Washington: Corporation for National Service)

- 2829. Tuckman, Howard and Cyril Chang, "The Healthcare Volunteer," *Hospital Topics*, April 1994.
- 2830. Turkiansky, Bobbie and Jule Cwikel, "Volunteering in a voluntary community: Kibbutz members and voluntarism," *Voluntas* Vol 7, no 3
- 2831. Turley, Val, "Service users' perceptions of volunteers involved in a residential and training service for adults with a learning disability," *Voluntary Action*, Autumn 1999.
- 2832. Turner, Howard, "Older Volunteers: An Assessment of Two Theories," *Educational Gerontology*, Jan/Feb 1992.
- 2833. Turner, J.R., "Personal and Situational Determinants of Volunteer Recruitment for a Campus Hotline Program," *Journal of the American College Health Association*, 21: 353-357, 1973.
- 2834. Turner, Sean and Avraham Scherman, "Big Brothers: Impact on Little Brothers' Self-Concept and Behaviors," *Adolescence*, Winter 1996.
- Tyzack, H. (1996). Volunteering: Laissez faire or managed? Australian Journal on Volunteering, 1: 23-27.
- 2836. U.S. Department of Labor, *Americans Volunteer*, US Dept of Labor, Manpower Administration, Manpower/Automation Research Monograph No. 10, April 1969.
- 2837. Uebelher, William, "Managing a Volunteer Program: Challenges and Rewards," *Alcohol Health and Research World*, Vol 6(3) 1978.
- 2838. Uggen, Christoper and Jennifer Janikula, "Volunteerism and Arrest in Transition to Adulthood," *Social Forces*, September 1999.
- 2839. Ulrich, C., "Volunteer Programs in Cities and Counties, *IQ Service Report*, 31, 1999.
- 2840. Ulrich, Paul, "Motivating and Managing Volunteers to Create

Continuing Legal Education Books and Programs," *Law Office Economics and Management*, Fall 1982.

- 2841. Underwood, Tom, "Mandatory Community Service: Constitutional Considerations," *Journal of Law and Education,* July 1998.
- 2842. Unell, J. "Criminal Record Checks within the Voluntary Sector - An Evaluation of the Pilot Schemes," *Voluntary Action Research*, No. 2, 1992.
- 2843. Unell, Judith, Opportunity Costs: Government Funding and Volunteering by Unemployed, (London: National Youth Bureau) October 1984.
- 2844. Unger, Janet, "Impact of a Restructuring on Volunteers," *Journal of Volunteer Administration*, X(3) 1992.
- 2845. Unger, Janet, "Volunteer Development: Individual and Organizational Considerations," in *The Nonprofit Management Handbook* (NY: John Wiley and Sons) 1993.
- 2846. Unger, Lynette, "Altruism as a Motivation to Volunteer," *Journal of Economic Psychology*, March 1991.
- 2847. Unger, Lynette, "Effect of Actual and Perceived Availability of Time on Voluntarism," *Perceptual and Motor Skills*, October 1987.
- 2848. United Church of Christ, Office of Church Life and Leadership, *The Ministry of Volunteers: A Guidebook for Churches*, (St Louis, MO: Church Leadership Resources) 1979.
- 2849. United Kingdom Volunteering Forum, Volunteering in the 21st Century: Interim Report on the Parliamentary Hearings for the International Year of Volunteers, All-Pary Group on Charities and the Voluntary Sector, Jan-March 2001.

- 2850. United Way of America, *Blueprint for Volunteer Diversity*, (Alexandria, VA Sales Services America) 1991.
- 2851. University Department of Rural Health, Tasmania, *Emergency Services in Australia and New Zealand: Problems and Prospects for Volunteer Ambulance Officers*, May 2002.
- 2852. Upsal, M. S. (1990). Volunteer peer support therapy for abusive and neglectful families. *Public Health Reports*, 105(1), 80-84.
- 2853. Uriely, Natan, Zvi Schwartz, Eli Cohen and Arie Reichel, "Rescuing Hikers in Israel's Deserts: Community Altruism or an Extension of Adventure Tourism?," *Journal of Leisure Research*, Winter 2002.
- 2854. Utterback, Jim and Steven Heyman, "An Examination of Methods in the Evaluation of Volunteer Programs," *Evaluation and Program Planning*, 1984 (3).
- 2855. Vaillancourt, Francois and Micheline Payette, "The Supply of Volunteer Work: The Case of Canada," *Journal of Voluntary Action Research*, Oct/Dec 1986.
- 2856. Vaillancourt, Francois, "To Volunteer or Not: Canada, 1987," *Canadian Journal of Economics*, November 1994.
- 2857. Vaillancourt, Y. and J.L. Laville, "Relationships between Volunteer Organizations and the State: a Political Stake," *La Revue du MAUSS*, 11, 1998.
- 2858. Valeriotte, Terry, "Building Commitment for the Volunteer Program: A Replicable Model," *Journal of Volunteer Administration*, Winter 1999.
- 2859. Valiante, Marcia, "Helping 'Concerned Volunteers Working Out of Their Kitchens:' Funding Citizen Participation in Administrative Decision Making," Osgoode Hall Law Journal, Winter 1993.

- 2860. Van Daal, Henk Jan & Willems, Leo, Volunteering in the Netherlands, Nederlands Instituut voor Maatschappelijk Werk Onderzoek
- 2861. van Dijk, J. and R. Boin, "Volunteer Labor Supply in the Netherlands," *De Economist*, 141(3) 1993.
- 2862. Vanlwaarden, Donna, *Giving and Volunteering in Kent County*, Center for Philanthropy and Nonprofit Leadership, Grand Valley State University, November 2001.
- 2863. Vanstien, L, "Is Altruism Dead in Volunteering?," *Australia Journal on Volunteering*, 5(2) 2000.
- 2864. Van Til, J. 1988. *Mapping the third* sector: Voluntarism in a changing social economy. New York: Foundation Center.
- 2865. Van Til, Jon and Steven Ross, "Looking Backward: Twentieth Century Themes in Charity, Voluntarism and the Third Sector," Nonprofit and Voluntary Sector Quarterly, March 2001.
- 2866. Van Til, Jon, "In Search of Volunteerism," *Volunteer Administration*, 12:8-20, 1979.
- 2867. Van Til, Jon, *Growing Civil Society*. Bloomington, IN: Indiana University Press, 2000.
- 2868. Van Willigen, Merieke, "The Differential Benefits of Volunteering across the Life Course," *Journals of Gerontology*, Series B, Sept 2000.
- 2869. Vancouver Volunteer Centre, Multicultural Volunteer Programs: A Self Assessment Tool (Vancouver: Vancouver Volunteer Centre).
- 2870. Vanderwater, Brian, "Volunteerism and Shooting Ranges," www.rangeinfo.org/ resource_library/business/staff/volun teerism and.htm.
- 2871. Vargo, Katherine, "Risk Management Strategies," in Tracy Connors, ed. *The Volunteer Management Handbook*, (New York: John Wiley and Sons) 1995.

- 2872. Vargo, Richard, "A Nonprofit Sector Call to Arms: The Case of Accounting for Contributed Services," *Review of Business*, Spring 1995.
- Vasoo, S. (1992). Promoting Voluntary Efforts in Meeting Community Needs in Singapore: Some Challenges. Asia Pacific Journal of Social Work. Vol2 (2) p25-37.
- 2874. Vecina, M.L. and F. Chacon, "Study about Motivations of a Sample of AIDS Volunteers," *Estudios de Psicologia*, 62, 1999.
- 2875. Velentgas, P, C. Bynum and S. Zierler, "The Buddy Volunteer Commitment in AIDS Care," American Journal of Public Health, November 1990.
- 2876. Vellekoop-Baldock, C. (2000) 'Governing the senior volunteers in Australia, the USA and the Netherlands', in Warburton, J. & Oppenheimer, M. (Eds) *Volunteers and Volunteering*, The Federation Press, Sydney.
- 2877. Velleman, R. "The Use of Volunteer Counselors in Helping Problem Drinkers: Community Work in Action?," *J. Ment. Health UK*, 1992, 1:301-310.
- 2878. Ventura, C. and E. Worthy, Voluntary Action and Older Americans: A Synthesis of Significant Data, (Washington: National Council on the Aging) 1983.
- 2879. Vernoff, Robert, "Volunteers in Parole: Efforts within the Legal Community to Stop the Revolving Door to Institutionalization of Juvenile Offenders," *Journal of Juvenile Law*, 1996, 17:131-150.
- 2880. Victoria Law Foundation, *Future of Pro Bono in Victoria* (Melbourne: Victoria Law Foundation) 2001.
- 2881. Viney, L, "Experiences of Volunteer Telephone Counselors: A Comparison of Professionally Oriented and a Nonprofessionally

Oriented Approach to their Training," *Journal of Community Psychology*, July 1983.

- 2882. Vineyard, Sue, "Building Credibility," *Grapevine*, November/December 1993.
- 2883. Vineyard, Sue, "One on One Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2884. Vineyard, Sue, "Parents as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2885. Vineyard, Sue, "Recognition and the Volunteer of the 90's," *Grapevine*, July/August 1993.
- 2886. Vineyard, Sue, "Recruiting and Retaining Volunteers," *Journal of Volunteer Administration*, 2(3) 1984.
- 2887. Vineyard, Sue, "Volunteer Management in the Corporate Track," *Grapevine*, May/June 1997.
- 2888. Vineyard, Sue, and Steve McCurley, eds., *Managing Volunteer Diversity*, (Downers Grove: Heritage Arts) 1989.
- 2889. Vineyard, Sue, and Steve McCurley, "Groups as Volunteers," in Sue Vineyard and Steve McCurley, eds., *Managing Volunteer Diversity* (Downers Grove: Heritage Arts Publishing) 1992.
- 2890. Vineyard, Sue, and Steve McCurley, 101 More Ideas for Volunteer Programs (Downers Grove: Heritage Arts) 1995.
- 2891. Vineyard, Sue, and Steve McCurley," Protecting Volunteers from Blood-Borne Pathogens: New OSHA Requirements," *Grapevine*, March/April 1993.
- 2892. Vineyard, Sue, *Best Practice in Workplace Employee Volunteer Programs* (Washington: Points of Light Foundation) 1996.

- 2893. Vineyard, Sue, Beyond Banquets, Plaques and Pins: Creative Ways to Recognize Volunteers (Downers Grove: Heritage Arts), 2nd edition, 1989.
- 2894. Vineyard, Sue, Evaluating Volunteers Programs and Events. (Downers Grove: Heritage Arts), 1988
- 2895. Vineyard, Sue, *Marketing Magic for Volunteer Programs*, (Darien: Heritage Arts) 2001.
- 2896. Vineyard, Sue, *Megatrends for Volunteerism*, (Downers Grove: Heritage Arts) 1993.
- 2897. Vineyard, Sue, Recognizing Volunteers and Paid Staff (Downers Grove: Heritage Arts) 1987.
- 2898. Vineyard, Sue, Secrets of Motivation: How to Get and Keep Volunteers and Staff, (Downers Grove: Heritage Arts) 1990.
- 2899. Vineyard, Sue, Stop Managing Volunteers: New Competencies for Volunteer Administrators (Downers Grove: Heritage Arts) 1996.
- 2900. Vizza, Cindy, Kenn Allen and Shirley Keller, A *New Competitive Edge: Volunteers from the Workplace* (Washington: VOLUNTEER) 1986.
- 2901. Vogelgesang, Lori and Alexander Astin, "Comparing the Effects of Community Service and Serving Learning, *Michigan Journal of Community Service and Learning*, Vol 7, 2000.
- 2902. Voluntary Action Centre of Hamilton and District, Volunteer for a Greater Hamilton: Workplace Recruitment, (Hamilton: Volunteer Centre) 1988.
- 2903. Volunteer Action and Development Centre, Successful Volunteer Recruitment and Placement: a Handy Guide, (Singapore: National Council of Social Service) 1995.
- 2904. Volunteer Alberta, *Volunteerism in Alberta: Provincial Report* (Calgary: Volunteer Alberta) May 1998.

- 2905. Volunteer Canada, A Matter of Design: Job Design Theory and Application to the Voluntary Sector, ((Ottawa: Volunteer Canada) 2001.
- 2906. Volunteer Canada, A Guide to Volunteer Program Management Resources, (Ottawa: Volunteer Canada) 2001.
- 2907. Volunteer Canada, Breakthrough Ideas for the New Volunteerism (Ottawa: Volunteer Canada) 2001.
- 2908. Volunteer Canada, Canadian Code for Volunteer Involvement, www.volunteer.ca/ volunteer/CodeEng.pdf
- 2909. Volunteer Canada, *Creating an Accessible and Inclusive Environment* (Ottawa: Volunteer Canada) 2001.
- 2910. Volunteer Canada, Employee Volunteerism: Canadian Employee Volunteer Programs Survey, (Ottawa: Volunteer Canada) 2001, www.volunteer.ca/volunteer/canada _corporate_survey.htm
- 2911. Volunteer Canada, *Viewpoints: Report on the 2001 Canadian Forum on Volunteerism* (Ottawa: Volunteer Canada) 2001.
- 2912. Volunteer Canada, Volunteer Connections: New Strategies for Involving Youth (Ottawa: Volunteer Canada) 2001.
- 2913. Volunteer Canada, Volunteer Connections: The Benefits and Challenges of Employer-Supported Volunteerism, (Ottawa: Volunteer Canada) 2001.
- 2914. Volunteer Canada, Volunteering...A Booming Trend: Experience Personal Fulfillment and Satisfaction Later in Life through Volunteering (Ottawa: Volunteer Canada) 2000.
- 2915. Volunteer Canada, Volunteerism in the Canadian Health Sector, (Ottawa: Volunteer Canada) September 1998.
- 2916. Volunteer Canada, Volunteers at Work: How Canadian Businesses

Encourage and Support Volunteerism (Ottawa: Volunteer Canada) 2001.

- 2917. Volunteer Centre of Calgary, Project Kaleidoscope: Cross Cultural Partnerships in Volunteerism (Calgary: Volunteer Center of Calgary) 1992.
- 2918. Volunteer Centre of Metropolitan Toronto, Volunteers from the Multi-Cultural Community: Programs that Work, (Toronto: Volunteer Centre of Metropolitan Toronto)
- 2919. Volunteer Development Resource Unit & National Social Service Board, 1992, Volunteers the vital link: report from all Ireland conference
- 2920. Volunteer Development Scotland, Engaging Volunteers: A Good Practice Guide (Stirling: VDS) 1995.
- 2921. Volunteer Development Scotland, Framework for Volunteering: Policy and Procedures on Volunteers in Voluntary Organisations (Stirling: VDS) 1998.
- 2922. Volunteer Development Scotland, *Guidelines on Volunteers' Expenses* (Stirling: VDS) 1998.
- 2923. Volunteer Development Scotland, Insuring Volunteers (Stirling: VDS) 1997.
- 2924. Volunteer Development Scotland, Involving Volunteers: A Basic Guide (Stirling: VDS) 1998.
- 2925. Volunteer Development Scotland, Protecting Children: A Code of Good Practice for Voluntary Organisations Working with Children and Young People (Stirling: VDS) 1995.
- 2926. Volunteer Development Scotland, The Hidden Force: Summary Report on Active Communities Initiative Demonstration Projects, (Stirling: VDS) May 2000.
- 2927. Volunteer Development Scotland, Volunteering and Asylum Seekers and Refugees, Stirling: VDS, October 2001.

- 2928. Volunteer Development Scotland, Volunteering in a Long-Stay Hospital: Guidelines (Stirling: VDS) 1997.
- 2929. Volunteer Management Branch, ESAU, Volunteer Administration Review: South Australian Country Fire Service, November 2000.
- 2930. Volunteer Ontario, *Principles on the Role of Volunteers and Paid Workers in Non Profit Organizations and Public Institutions*, (Toronto: Volunteer Ontario) 1996.
- 2931. Volunteer Vancouver, Multicultural Volunteer Programs: A Self Assessment Tool, (Vancouver: Volunteer Vancouver:
- 2932. Volunteer Vancouver, Volunteers and the Law, 2000, www.vancouver.volunteer.ca/we_ca n_help/downloads.asp
- 2933. VOLUNTEER: The National Center, Involving the Handicapped as Volunteers: A Guidebook (Washington: VOLUNTEER) 1984.
- 2934. VOLUNTEER: The National Center Developing and Strengthening a Corporate Volunteer Council (Washington: VOLUNTEER) 1986.
- 2935. VOLUNTEER: The National Center, Evaluating Corporate Volunteer Programs (Washington: VOLUNTEER) 1988.
- 2936. Volunteering Australia Inc. 2001 A National Agenda on Volunteering: Beyond the International Year of Volunteers, Volunteering Australia Inc, www.iyv2001.net/agenda.doc.
- 2937. Volunteering Australia Inc. 2002 Definition and Principles of Volunteering, Volunteering Australia, www.volunteering australia.org/.
- 2938. Volunteering Australia, National Standards for Involving Volunteers in Not-for-Profit Organisations, Volunteering Australia, 2001.
- 2939. Volunteering Ireland. 2001 *The Basics*, www.volunteeringireland. com/Frameset_TheBasics.htm.

- 2940. Volunteering WA, Volunteering in Western Australia: Trends and Patterns 1995 to 2000, (Perth: Department of the Premier and the Cabinet) December 2001.
- 2941. Volunteers in Health Care, Charitable Immunity Manual: A Review of US Charitable Immunity Legislation for Volunteer Health Care Providers (Pawtucket, RI: Volunteers in Health Care)
- 2942. Volunteers in Health Care, *Recruiting Physician Volunteers* (Pawtucket, RI: Volunteers in Health Care)
- 2943. Wales Council for Voluntary Action & BBC Wales, 1997, *Media link '97: volunteering and the media in Wales.*
- 2944. Wales Council for Voluntary Action, Developing a Volunteer Strategy, Information Fact Sheet No C3, August 1997.
- 2945. Wales Council for Voluntary Action, Improving Volunteers' Safety, Information Fact Sheet No C2, September 1996.
- 2946. Wales Council for Voluntary Action, Volunteering to Work with Vulnerable Adults and Children, Information Fact Sheet No C7, March 1999.
- 2947. Walker, Barbara, Ronald Scherry and Lesly Morrow, *Training the Reading Team: A Guide for Supervisors of a Volunteer Tutoring Program*, International Reading Association, 1999.
- 2948. Walker Information, Volunteerism, Philanthropy and US Employees: 2001 National Employee Benchmark Study, December 14, 2001.
- 2949. Walker, Pam, "Disability Agencies Supporting Volunteers," *Impact*, Fall 2001, ici.umn.edu/products/ impact/142/over5.html
- 2950. Wallin, Theodore, Volunteerism in Public Transportation: Financial and Management Aspects (UMTA,

August 1986).

- 2951. Walsh, Anne, Helen Bloom and Jack Rappaport, "Patient Satisfaction within an Emergency Department: The Impact of a Hospital Volunteer Program," *Journal of Volunteer Administration*, Fall 1989.
- 2952. Walsh, Sean, "Volunteer Position Descriptions and Contracts," www.mnpl.org/best/vols/00walsh.ht ml
- 2953. Walt, Gill, Myrtle Perera and Kris Heggenhougen, "Are large-scale volunteer community health worker programmes feasible? The case of Sri Lanka," *Social Science and Medicine*, Sept 1, 1989.
- 2954. Walter, Virginia, "For All the Wrong Reasons? Implementing Volunteer Programs in Public Organizations," *Public Productivity and Management Review* 16(3) 1992.
- 2955. Walter, Virginia, "Volunteers and Bureaucrats: Clarifying Roles and Creating Meaning," *Journal of Voluntary Action Research*, Vol 16(3) 1987.
- 2956. Wandberg, Robert, Volunteering: Giving Back, Lifematters Press, August 2001.
- 2957. Wandersman, A. and Alderman, J. (1993). Incentives, Costs, and Barriers for Volunteers: A Staff Perspective on Volunteers in One State, *Review of Public Personnel Administration*, Winter, 67-77.
- 2958. Wandersman, A., Florin, P., Friedmann, R. R, & Meier, R. (1987). Who participates, who does not participate, and why? An analysis of voluntary neighborhood organizations in the United States and Israel. *Sociological Forum*, 2, 534-555.
- 2959. Wang, C. and Ashbury, F.D., Motivational and Retention Factors for Volunteering with the CCS. Toronto: Centre for Behavioural Research and Program Evaluation,

National Cancer Institute of Canada, 1997.

- 2960. Warburton, J and M. Oppenheimer, editors, *Volunteers and Volunteering* (Sydney: Federation Press) 2000.
- 2961. Warburton, J, Robyne Le Brocque and Linda Rosenman, "Older People – the Reserve Army of Volunteers? An Analysis of Volunteerism among Older Australians," *International Journal of Aging and Human Development*, April 1988.
- Warburton, J. & Terry, D. J., "Volunteer decision making by older people: A test of a revised theory of planned behavior," *Basic and Applied Social Psychology*, 22, 243-255, 2000.
- 2963. Warburton, J. (1997) "Older people as a `rich resource' for volunteer organisations: an overview of the issues" *Australian Journal of Volunteering*, 21(1):17-25.
- 2964. Warburton, J. and A. Mutch (2000) "Volunteer resources: will people continue to volunteer in the next century?" in J. Warburton and M. Oppenheimer (eds.) *Volunteers and Volunteering*, The Federation Press, Sydney.
- 2965. Warburton, J. and T. Crosler, "Are We too Busy to Volunteer? The Relationship between Time and Volunteering using the 1997 ABS Time Use Data," *Australian Journal* of Social Issues, vol 36, no 4, 2001.
- 2966. Warburton, J., Deborah Terry, Linda Rosenman and Margaret Shapiro, " Differences Between Older Volunteers and Non-Volunteers: Attitudinal, Normative and Control Beliefs," *Research on Aging*, Sept 2001.
- 2967. Warburton, Jeni (1997) 'Volunteering in the post-retirement years' in *SPRC Reports and Proceedings*, No.36, November
- 2968. Ward, Kelly, "Service Learning and Student Volunteerism: Reflections on Institutional Commitment,"

Michigan Journal of Community Service and Learning, Vol 3, 1996.

- 2969. Ward, R.A., "The Meaning of Voluntary Association Participation to Older People," *Journal of Gerontology*, vol 34, 1979.
- 2970. Wardellz, F., J. Lishman and L.J. Whalley, "Who Volunteers?," *British Journal of Social Work*, 30, 2002.
- 2971. Warner, Alice and Eddison, Elizabeth, *Volunteers in Libraries*, (New York: Library Journal) 1977.
- 2972. Washburn, Gary, Volunteer Health Agencies and Volunteer Workers: Index of Modern Conditions and Progress (Washington: ABBE Publishers Association) September 1994.
- 2973. Wasik, Barbara, "Using Volunteers as Reading Tutors: Guidelines for Successful Practice," *The Reading Teacher*, April 1998.
- 2974. Wasik, Barbara, Volunteer Tutoring Programs: A Review of Research on Achievement Outcomes, (Baltimore: Center for Research on the Education of Students Placed at Risk) 1997.
- 2975. Wasow, M. (1999). Charitable giving by people of color: African Americans, Asian Americans, Latinos, and Native Americans.
 AAFRC Trust for Philanthropy Giving USA Update, 2.
- 2976. Wassef, Adel, Gayle Mason, Melissa Collins, John VanHaalen and Denise Ingham, "Effectiveness of one-year participation in school-based volunteer-facilitated peer support groups," *Adolescence*, Spring 1998
- 2977. Wasserman, Cressida and Angela Whitcher, *Protecting Volunteers*, (London: Volunteer Centre UK) April 1996.
- 2978. Watson, Charles, John Fulton and Lee Gurel, "Project Anchor: A Study of an Unsuccessful Volunteer Program to Help Former Patients,"

Hospital and Community Psychology, March 1975.

- 2979. Watson, Elizabeth, "How Effective is Your Training of Volunteers," *Journal of Volunteer Administration*, Fall/Winter 1993/94.
- 2980. Watters, Barbara, "Are Costs Beneficial for Motivating Individuals to Volunteer?," *Journal of Applied Social Psychology*, May 1995.
- 2981. Watts, Ann and Patricia Edwards, "Recruiting and Retaining Human Service Volunteers: An Empirical Analysis," *Journal of Voluntary Action Research*, July/Sept 1983.
- 2982. Waugh, Alan, "Impact of Paid Volunteer Coordinators on Volunteer Adult Literacy Programs in Washington," in *Worn Paths and Unbroken Trails: The Volunteer Movement at the Turning Point* (Walla Walla: MBA Associates) 1989.
- 2983. Wearing, Stephen., Volunteer Tourism: Experiences that Make a Difference, CABI Publishing, 2002.
- 2984. Wearing, Stephen and J. Neil, "Refiguring Self and Identity through Volunteer Tourism," *Society and Leisure*, 23(2) 2000.
- 2985. Weaver, John, *An Untapped Resource: Working with Volunteers Who are Mentally III* (Walla Walla: MBA Publishing) 1993.
- 2986. Webber, Vivien, Veronica Barry, Peter Davies and Patrick Pietroni, "The Impact of a Volunteer Community Care Project in a Primary Health Care Setting," Journal of Social Work Practice, Spring 1991.
- 2987. Weeldryer, Laura, *Everything You Need to Know about Volunteering*, Rosen Publishing Group, 2001.
- 2988. Weinstein, Lawrence, Xiaolin Xie and Charalombos Cleanthous, "Purpose in Life, Boredom and Volunteerism in a Group of

Retirees," *Psychological Reports*, April 1995.

- 2989. Weitzman, Elissa and Ichiro Kawachi,, "Giving Means Receiving: the Protective Effect of Social Capital on Binge Drinking on College Campuses," *The American Journal* of *Public Health*, Dec 2000.
- 2990. Welch, Jilly, "Charities Face Battle to Recruit Volunteers," *People Management*, March 6, 1997.
- 2991. Wellman, B., Quan, A., Witte, J. & Hampton, K. (2001). Does the Internet increase, decrease or supplement social capital? Social networks, participation, and community commitment. *American Behavioral Scientist* 45.
- 2992. Wells, Barbara, Judy DePue, Charles Buehler, Thomas Lasater, and Richard Carleton, "Characteristics of Volunteers Who Deliver Health Education and Promotion: A Comparison with Organizational Members and Program Participants," *Health Education Quarterly*, Spring 1990.
- 2993. Wenger, Beth, "Jewish Women and Voluntarism: Beyond the Myth of Enablers," *American Jewish History*, Autumn 1989.
- 2994. Werner, Helen, Glen Bates, Richard Bell, Patricia Murdoch et al, "Critical Incident Stress in Victoria State Emergency Service Volunteers: Characteristics of Critical Incidents, Common Stress Response, and Coping Methods," *Australian Psychologist*, Nov 1992.
- 2995. Western Australian Volunteering Reference Group, A Discussion Paper for the Development of the Western Australian Volunteering Compact, March 2002.
- 2996. Westphal, L.M. "Why Trees? Urban Forestry Volunteers' Values and Motivations," in P.H. Gobster, ed., *Managing Urban and High-Use Recreation Settings*, USDA Forest

Service General Technical Report NC-163, St Paul, MN 1993.

- 2997. Whaley, Jamie, *School Volunteer Management* (Aspen Publications) 1995.
- 2998. Wharton, Carol, "Why Can't We Be Friends: Expectations versus Experiences in the Volunteer Role," Journal of Contemporary Ethnography, April 1991.
- 2999. Wheeler, J.A., Kevin Gorey and B. Greenblatt, "The Beneficial Effects of Volunteering for Older Americans and the People They Serve: A Meta-Analysis," *International Journal of Aging and Human Development*, Vol 47, No 1, 1988.
- 3000. Whitaker, G. "Coproduction: Citizen Participation in Service Delivery," *Public Administration Review*, 400:240-246, 1980.
- 3001. Whitaker, Robert, "Cash, Check or Volunteer Work: A New Way to Pay for Therapy, *Psychology Today*, Nov/Dec 2001.
- 3002. Whitcher, Angela, *Making the Right Choice: Guidelines on Selecting Volunteers*, (London: Volunteer Centre UK) July 1992.
- White, Brian and Greg O'Neill, Recruiting Volunteers and Staff, (Gloucester.ON: Skills Program for Management Volunteers) 1996.
- 3004. White, Elizabeth, "Strengthening Partnerships with Volunteers: Some Thoughts from a Non-Governmental Organization Perspective," St Leonard's Society of Canada, December 2001.
- 3005. White, Glen, "National and Community Services: Challenges and Opportunities for People with Disabilities to Volunteer in America," *Journal of Disability Policy Studies*, Vol 3(2), 1992.
- 3006. White, Herbert, "The Double Edge Sword of Library Volunteerism," *Library Journal*, April 15, 1993.

- 3007. White, Jeremy, "Faith-Based Outreach to At Risk Youth in Washington, D.C.," Jeremiah Project, Report 98-1, www.manhattaninstitute.org/html/jpr-98-1.htm.
- 3008. Whitehead, Minnie and Kathleen Nokes, "An Examination of Demographic Variables, Nurturance and Empathy among Homosexual and Heterosexual Big Brother/Big Sister Volunteers," *Journal of Homosexuality*, Vol 19 (4), 1990.
- 3009. Whithear, Roy, "Charity shop volunteers: a 'no-cost' option?," *Voluntary Action*, Autumn 1999.
- 3010. Widmer, Candace, "Why Board Members Participate," *Journal of Voluntary Action Research*, October/December 1985.
- 3011. Wiedman Heidrich, K. (1990)
 "Volunteers' life-styles: market segmentation based on volunteers' role choices" *Nonprofit and Voluntary Sector Quarterly*, 19(1):21-31.
- 3012. Wiehe, Vernon and Lenora Isenhour, "Motivation of Volunteers," *Journal of Social Welfare*, Vol 4 (2-3) 1977.
- Wild, Cathleen, Corporate Volunteer Programs: Benefits to Business (New York: The Conference Board) 1993.
- 3014. Wildlife Habitat Canada, Volunteer Sector Stewardship in Canada (Ottawa: Wildlife Habitat Canada) March 2002.
- 3015. Wilkie, Moya, "Working with Disabled Volunteers," National Centre for Volunteering, www.diversitychallenge.org/wilkie.ht m.
- Wilkinson, Jean and John Wilkinson, "Evaluation of a Hospice Volunteer Training Program," *Omega*, Vol 17(3) 1986/87.
- 3017. Wilkinson, Jennifer and Michael Bittman, Volunteering: The Human

Face of Democracy, Social Policy Research Centre, University of New South Wales, SPRC Discussion Paper No. 114, January 2002.

- 3018. Wilkstrom, Nelson, "African-American Participation in Mainstream Greater Richmond Voluntary Organizations: A Report from the Field," *Journal of Volunteer Administration*, Fall 1995.
- 3019. Willard, Christina, "Making Youth Volunteerism Interesting: The Youth Volunteer Corps of Canada," *Journal of Volunteer Administration*, Spring 1997.
- 3020. Williams, Alan, "Enabling the Disabled: Disabled Forest Service Volunteers," *American Forests*, July/August 1989.
- 3021. Williams, Gee Gee, "A Missed Opportunity? Recognizing Hospital Volunteers as Operational Assets," *Journal of Volunteer Administration*, Summer 1988.
- 3022. Williams, Rick, *A Primer on Insurance for Volunteers* (Newton, MA: The Korda Project) 1977.
- 3023. Williams, Robert, "Receptivity to Persons with Mental Retardation: a Study of Volunteer Interest," *American Journal of Mental Retardation*, Vol 92 (3) 1987.
- 3024. Williams, Robert, "The Values of Volunteer Benefactors," *Mental Retardation*, 24:163-168, 1986.
- 3025. Williams, T., & Jackson, J.J. (1981). Involvement in a voluntary sport organization. *Journal of Sport Behavior*, 4, 45-53.
- 3026. Williamson, Arthur & Associates, 1995, Volunteering in Northern Ireland, Northern Ireland Volunteer Development Agency
- 3027. Willis, E., "Managing Volunteers," in J. Batsleer, C. Cornforth and R. Paton, eds. Issues in Voluntary and Non-profit Management (Milton-Keynes: Addison-Wesley/The Open University) 1991.

- 3028. Willkinson, Jennifer, and Michael Bittman, Volunteering: The Human Face of Democracy, SPRC Discussion Paper No 114, Social Policy Research Centre, University of New South Wales, 2000.
- 3029. Wilson Carla, "Lady Bountiful and the Virtual Volunteers: the Changing Face of Social Service Volunteering," *Social Policy Journal of New Zealand*, 12/01/2001.
- 3030. Wilson, Aubrey and Gina Pimm, " The Tyranny of the Volunteer: The Care and Feeding of Voluntary Workkforces," *Management Decision*, vol 34, no 3, 1996.
- 3031. Wilson, C. (2001) "Lady Bountiful" and the "Virtual Volunteers": The Changing Face of Social Service Volunteering, Ministry of Social Development, Wellington, www.dsw.govt.nz/publications/journa I/17_pages124_146.html.
- 3032. Wilson, Carla, The Changing Face of Social Service Volunteering: a Literature Review (Research Unit, Knowledge Management Group. Ministry of Social Developmen, New Zealandt) Dec 2001.
- 3033. Wilson, J., and M. Musick. 1999. Attachment to volunteering. Sociological Forum 14(2):243-72. . 1993.
- 3034. Wilson, John and Marc Musick, "The Contribution of Social Resources to Volunteering," *Social Science Quarterly*, Dec 1998.
- 3035. Wilson, John and Marc Musick,"Work and Volunteering: the Long Arm of the Job," *Social Forces*, Vol 76, 1997.
- 3036. Wilson, John and Marc Musick, Women's Labor Force Participation and Volunteer Work (Washington: Nonprofit Sector Research Fund of the Aspen Institute) 1997.
- 3037. Wilson, John and Marc Musick. The effects of volunteering on the volunteer. 62 *Law & Contemporary Problems* 141-168 (1999).

- Wilson, John and Thomas Janoski, "The Contribution of Religion to Volunteer Work," *Sociology of Religion*, Summer 1995.
- 3039. Wilson, John, "Volunteering," Annual Review of Sociology, 2000.
- Wilson, John, and Marc Musick,
 "Who Cares? Toward an Integrated Theory of Volunteer Work."
 American Sociological Review Vol 62, 1997.
- 3041. Wilson, Laura and Sharon Simson, "Senior Volunteerism Policies at the Local Level: Adaptation and Leadership in the 21st Century," *Journal of Volunteer Administration*, Summer 1993.
- 3042. Wilson, *Marlene, "Polishing the Potential of Volunteer/Staff Teams," Journal* of Volunteer Administration, Spring 1994.
- 3043. Wilson, Marlene, "Reversing the Resistance of Staff to Volunteers," *Voluntary Action Leadership*, Spring 1981.
- 3044. Wilson, Marlene, "The New Frontier: Volunteer Management Training," *Training and Development Journal*, July 1984.
- 3045. Wilson, Marlene, "The Waking of a Giant: Church Related Volunteerism," *Journal of Volunteer Administration*, Fall 1984.
- 3046. Wilson, Marlene, "Volunteerism in a World Turned Upside Down and Going Round and Round," *Journal of Volunteer Administration*, Spring 1985.
- 3047. Wilson, Marlene, How to Mobilize Church Volunteers, (Boulder, CO: Volunteer Management Associates)1983.
- 3048. Wilson, Marlene, *Survival Skills for Managers*, (Boulder, CO: Volunteer Management Associates) 1982.
- Wilson, Marlene, The Effective Management of Volunteer Programs (Boulder, CO: Volunteer Management Associates), 1976.

- 3050. Wineburg, R. (1990/91). A community study of the ways religious congregations support individuals and the local human services network. *Journal of Applied Social Sciences*, 15(1), 51-74.
- 3051. Wineburg, R. and C. Wineburg,
 "Localization of Human Services: Using Church Volunteers to Fight the Feminization of Poverty," *Journal* of Volunteer Administration, IV(3) 1986.
- 3052. Wineburg, Robert, "A Longitudinal Case Study of Religious Congregations in Local Human Services," *Nonprofit and Voluntary Sector Quarterly*, Vol 23 (2) 1994.
- 3053. Wineburg, Robert, "Local Human Services Provision by Religious Congregations: A Community Analysis," *Nonprofit and Voluntary Sector Quarterly*, Summer 1992.
- 3054. Wineburg, Robert, "Volunteers in Service to Their Community: Congregational Commitment to Helping the Needy," *Journal of Volunteer Administration*, Fall 1990.
- 3055. Winecoff, L. and C. Powell, *Organizing a Volunteer Program*, (Midland, MI: Pendell Publishing Co.) 1948.
- 3056. Winegerter, Betty, Scott Kleon and Jeff King, "Understanding Volunteer Adult/Teen Relations," *Journal of Extension*, December 1995.
- 3057. Winick, C. and E.B. Saltman, "Successful Program Utilizing Labor Union Volunteers with Young Adult Probationers," *Journal of Offender Counseling Services and Rehabilitation*, Winter 1982.
- 3058. Winniford, Janet, Stanley Carpenter, and Clint Grider, "An Analysis of the Traits and Motivations of College Students Involved in Service Organizations," *Journal of College Student Development*, Jan/Feb 1995.
- 3059. Winniford, Janet, Stanley Carpenter and Clint Grider, "Motivations of

College Student Volunteers: A Review," *NASPA Journal*, Winter 1997.

- 3060. Winter, B. (1993) 'Does corrections need volunteers?', *Corrections Today*, vol. 55, no. 5, August, 20-22.
- 3061. Withey, V., R. Anderson, and M. Lauderdale, "Volunteers as Mentors for Abusing Parents - A Natural Helping Relationship," *Child Welfare*, December 1980.
- 3062. Witmer, Judith and Carolyn Anderson, *How to Establish a High School Service Learning Program*, Association for Supervision and Curriculum Development, 1994.
- Wittich, Bill, The Care and Feeding of Volunteers: Recruiting, Retaining and Rewarding Volunteers (Knowledge Transfer Publications) 2000.
- 3064. Witty, Cathie, "Volunteer Activity among Corporate and Municipal Employers: A Comparison," in B. Long and J. Long, (eds.), *Worn Paths and Unbroken Trails: The Volunteer Movement at the Turning Point*, (Walla Walla, Wash.: MBA Publishing) 1989.
- 3065. Wolensky, Robert, "Toward a Broader Conceptualization of Volunteerism in Disasters," *Journal* of Voluntary Action Research, Vol 8(3/4) 1979.
- 3066. Wolf, Jacqueline, "Professionalizing' Volunteer Work in a Black Neighborhood," *The Social Service Review*, September 1985.
- 3067. Wolfenden, Ian and Honor Giles, For Love, Not Money: Role and Management of Volunteers in Art Galleries (Manchester: University of Manchester Department of History of Art) September 1996.
- 3068. Wolff, N., Weisbrod, B. and E. J. Bird, "The Supply of Volunteer Labor: The Case of Hospitals," *Nonprofit Management and Leadership*, Vol 4 (1) 1993.

- 3069. Wolford, Marjorie, Kathryn Cox and Ken Culp, "Effective Motivators for Master Volunteer Program Development," *Journal of Extension*, April 2001.
- 3070. Wollebaek, Dag and Per Selle, "Does Participation in Voluntary Associations Contribute to Social Capital? The Impact of Intensity, Scope and Type," *Nonprofit and Voluntary Sector Quarterly*, March 2002.
- 3071. Wolozin, Harold, "The Economic Role and Value of Volunteer Work in the United States: An Exploratory Study," *Journal of Voluntary Action Research*, Vol 4(1/2) 1975.
- 3072. Wolozin, Harold, *The Value of Volunteer Services in the United States* (Washington: ACTION) 1976.
- 3073. Wong, Ching Ngok, "Giving and Volunteering – An Electricity Safety Programme for the Elderly," *Journal* of Youth Studies, July 2001.
- 3074. Wong, Rosanna, "The Third Sector and the Development of Youth Volunteerism in Hong Kong," *Journal* of Youth Studies, July 2001.
- 3075. Wood, Barbara. "A Grassroots Volunteer Workforce for Disaster Mitigation and Management." In Space Technology Applications for Natural Disaster Mitigation 1998. Proceedings of the Second United Nations and JUSTAP Joint Symposium on Space Technology Applications for Natural Disaster, 10-11 November 1998, Hawaii, USA, edited by Yasunori Minagawa, 39-53. UNCRD Proceedings Series, No. 34. Nagoya, Japan: United Nations Centre for Regional Development, 1999.
- 3076. Wood, Peter, "Communicating with Volunteers: Practical Advice to Improve Communication Channels," *Australian Journal on Volunteering*, August 1998.
- 3077. Wood, T., "Staff, Volunteer and Client Perceptions on the Use of

Volunteers in Probation,", *Canadian Journal of Criminology and Corrections*, April 1980.

- 3078. Woodhead Lyons Consulting, Volunteerism Research Project: Summary Report, (Edmonton: City of Edmonton, Community Service Department) October 1999.
- 3079. Woods, M. (1998) Volunteers. A Guide for Volunteers and Their Organisations, Hazard Press, Christchurch.
- 3080. Woods, Mary, "Shrinking Government – a New Zealand Story: The Effects on Volunteers, Volunteer Agencies, and Their Clients," *Journal of Volunteer Administration*, XV(3) 1997.
- 3081. Woods, Mike and Andrea Freeman, Volunteers and Community Economic Development, OSU Extension Facts, WF-907, Oklahoma State Extension Service, Division of Agricultural Sciences and Natural Resources.
- 3082. Woodward, Allan and Jo Kallman, "Why Volunteers Leave: Volunteer Exit Survey in the Emergency Services," *Australian Journal on Volunteering*, vol 6(2) 2001.
- 3083. Woolley, Frances, Social Cohesion and Voluntary Activity: Making Connections, Centre for the Study of Living Standards, October 1998.
- 3084. Working Group on Government Relations Secretariat, 2000, *Draft code of practice on volunteering and community action*, England
- 3085. WorkSafe Western Australia, "Volunteers and Safety and Health Laws," www.safetyline.wa.gov.au/ pagebin/pg006842.htm.
- 3086. Wormith, Stephen, "Training Correctional Volunteers for Group Discussions," *Criminal Justice and Behavior*, Sept 1980.
- 3087. Wortel, Edith, Wil Ooijendijk, Gerald DeGeus and Iris Stompedissel,"Volunteers as Safety Educators in a

Community Campaign on Child Safety," *Health Promotion International*, Vol 6(3) 1991.

- 3088. Worthington, G., "Older Persons as Community Service Volunteers," Social Work, 8(4) 1963.
- 3089. Worthy, E. H., & Ventura-Merkel, C. (1982). Older volunteers: A national survey. The National Council on the Aging Incorporated.
- 3090. Wren, David, "Selecting and Assigning Community Volunteers," *School Administrator*, April 2000.
- 3091. Wright, B., "Some Notes on Recruiting and Retaining Minority Volunteers," *Voluntary Action Leadership*, Winter 1992.
- 3092. Wright, Charles R., and Herbert H. Hyman, "Association Memberships of American Adults: Evidence from National Survey Samples." *American Sociological Review* Vol 23, 1958.
- 3093. Wright, Michael, "Defining the Elements of a Successful Volunteer Program in the Provision of AIDS Services," *Journal of Volunteer Administration*, Summer 1996.
- 3094. Wright, N.D., Larson, V. and Higgs, R. "Marketing of Voluntarism: the Case of Appalachian Mountain Housing," *Journal of Consumer Satisfaction, Dissatisfaction and Complaining Behavior*, Vol 8, 1995.
- Wrightson, Steven, "Volunteerism in the Washington State Fire Service," (Emmitsburg: National Fire Academy) March 1998.
- 3096. Wu, U and Carter, K. "Volunteer Voices" A Model for the Professional Development of Volunteer Teachers," *Adult Learning*, Vol 11 No 4 1999.
- 3097. Wurlitzer, F.P., and A.C. McIvor, "Short Term Volunteer Staffing of a Hospital," *South Med Journal*, Jan 1996.
- 3098. Wuthnow, Robert, Acts of Compassion: Caring for Others and

Helping Ourselves, (Princeton: Princeton University Press) 1991.

- 3099. Wyant, S. and P. Brooks, *The Changing Role of Volunteerism* (New York: United Hospital Fund) April 1993.
- 3100. Wymer, Walter and Becky Starnes, "Conceptual Foundations and Practical Guidelines for Recruiting Volunteers to Serve in Local Nonprofit Organizations, part I," *Journal of Nonprofit and Public Sector Marketing*, vol 9, no 1/2.
- 3101. Wymer, Walter and Becky Starnes, "Segmenting Subgroups of Volunteers for Target Marketing: Differentiating Traditional Hospice Volunteers from Other Volunteers", *Journal of Nonprofit and Public* Sector Marketing, vol 6 2/3.
- 3102. Wymer, Walter, "A Qualitative Analysis of Church Volunteerism: Motives for Service, Motives for Retention, and Perceived Benefits/Rewards from Volunteering," *Journal of Ministry Marketing and Management*, 5(1) 1999.
- 3103. Wymer, Walter, "A Religious Motivation to Volunteer? Exploring the Linkage between Volunteering and Religious Values," *Journal of Nonprofit and Public Sector Marketing*, Vol 5(3) 1997.
- 3104. Wymer, Walter, "Church Volunteers: Classification, Recruitment and Retention," *Journal of Ministry Marketing and Management*, 3(2) 1997.
- 3105. Wymer, Walter, "Hospital Volunteers as Customers: Understanding Their Motives, How They Differ from Other Volunteers, and Correlates of Volunteer Intensity," *Journal of Nonprofit and Public Sector Marketing*, vol 6 2/3.
- 3106. Wymer, Walter, "Segmenting Volunteers using Values, Self-Esteem, Empathy and Facilitation as Determinant Variables," *Journal of*

Nonprofit and Public Sector *Marketing*, Vol 5(2) 1997.

- 3107. Wymer, Walter, "Strategic Marketing of Church Volunteers," *Journal of Ministry and Marketing Management*, 4(1) 1998.
- 3108. Wymer, Walter, "Understanding Volunteer Markets: The Case of Senior Volunteers," *Journal of Nonprofit and Public Sector Marketing*, Vol 6, 1998.
- 3109. Wymer, Walter, "Youth Development Volunteers: Their Motives, How They Differ from Other Volunteers, and Correlates of Involvement Intensity," *International Journal of Nonprofit and Voluntary Sector Marketing*, 3(4) 1999.
- 3110. Wymer, Walter, and Donald Self "Major Research Studies: An Annotated Bibliography of Marketing to Volunteers, *Journal of Nonprofit and Public Sector Marketing*, vol 6, 2/3.
- 3111. Wymer, Walter, and J. L. Brudney, " Marketing Management in Arts Organizations: Differentiating Arts and Culture Volunteers from Other Volunteers," *International Journal of Arts Management*, vol 2, no 3, 2000.
- 3112. Wymer, Walter, Glen Riecken and Ugur Yavas, "Determinants of Volunteerism: a Cross-Disciplinary Review and Research Agenda," *Journal of Nonprofit & Public Sector Marketing*, Vol 4(4) 1996.
- Wysocki, Irene, An Untapped
 Volunteer Resource: People with
 HIV Disease, ARC, or AIDS,"
 Journal of Volunteer Administration,
 Spring 1991.
- 3114. Yallen, Cheryle, "Effective Feedback Techniques for Training and Supervising Volunteers," *Journal of Volunteer Administration*, Spring 1988.
- 3115. Yates, Miranda and James Youniss, eds., Roots of Civic Identity: International Perspectives on Community Service and Activism in

Youth, Cambridge University Press, November 1998.

- 3116. Yates, Miranda, "Community Service and Political Identity Development in Adolescence," *Journal of Social Issues*, Fall 1998.
- 3117. Yavas, Ugur and Glen Reicken, "Time Donation to the Red Cross: A Comparative Profile of Volunteers and Nonvolunteers," wwwsbanet.uca.edu/Research/1999/ WDSI/99wds480.htm.
- 3118. Yavas, Ugur and Glen Riecken, "Can Volunteers be Targeted?," *Journal of the Academy of Marketing Science*, Vol 13 (2) 1985.
- 3119. Yavas, Ugur, and Glen Riecken,
 "Conducting a Situation Analysis for Volunteer Organizations: An Improved Model," *Marketing Intelligence and Planning*, vol 15(6) 1997.
- 3120. YMCA of the USA, 1994, *The seven Rs of volunteer development: reflection, research, readiness, recruitment, retention, recognition, resources - a YMCA resource kit*
- 3121. Yonemura, Tsukasa, "Wet-Fallen-Leaves Husbands and Voluntarism," *Ageing International*, June 1994.
- 3122. Young, C., D. Goughler, and P. Larson, "Organizational Volunteers for the Rural Frail Elderly: Outreach, Case-Finding, and Service Delivery," *The Gerontologist* Vol 26(4) 1986.
- 3123. Young, F.W, & Glasgow, N. (1998). Voluntary social participation and health. *Research on Aging*, 20, 339-362.
- 3124. Young, Mark C., John Gartner, Tomas O'Connor, David Larson, M.D., and Kevin Wright, "Long-Term Recidivism among Federal Inmates Trained as Volunteer Prison Ministers." Journal of Offender Rehabilitation Vol 22, 1995.
- 3125. Youniss, James and Miranda Yates, *Community Service and Social*

Responsibility in Youth, University of Chicago Press, 1997.

- 3126. Youniss, James, Miranda Yates and Yang Su, "Social Integration: Community Service and Marijuana Use in High School Seniors," *Journal of Adolescent Research* vol 12, 1997.
- 3127. Youniss, James, Miranda Yates, and Yang Su, "The Role of Community Service in Identity Development: Normative, Unconventional, and Deviant Orientations." *Journal of Adolescent Research* Vol 12, 1997.
- 3128. Yount, Christine, Jennifer Wilger, and David Thornton, Awesome Volunteers: Recruit and Nurture an Enthusiastic Children's Ministry Team (Group Publishing, Inc.) May 1998.
- 3129. Youth Service California, *Charting the Course for Service-Learning in California: Recommendations from the Field*, (San Anselmo: YSCal) 1997.
- 3130. Youth Volunteer Corps of Canada, Starting an Adult Volunteer Supported Group, October 2001.
- 3131. Yufe, Ona Rita, "When Volunteers Grieve," *Journal of Volunteer Administration*, Spring 1998.
- 3132. Zakour, Michael and David Gillespie, "Effects of Organizational Type and Localism on Volunteerism and Resource Sharing During Disasters," *Nonprofit and Voluntary Sector Quarterly*, March 1998.
- 3133. Zakour, Michael, "Measuring Career-Development Volunteerism: Guttman Scale Analysis Using Red Cross Volunteers," *Journal of Social Science Research*, Vol 19(3/4) 1994.
- 3134. Zaner, M. and J. Sainer, "Critical Factors in Successful Involvement of Older Persons as Community Volunteers: Project SERVE," *Gerontologist*, 12(3) 1971.
- 3135. Zappala, G. (2000) How Many People Volunteer in Australia and

Why Do They Do It? Research and Advocacy Briefing Paper No. 4, Research and Advocacy Team, The Smith Family, New South Wales.

- 3136. Zappala, G., "From Charity to Social Enterprise: Managing Volunteers in Public-Serving Nonprofits," *Australian Journal on Volunteering*, Vol 6, no1, 2001.
- 3137. Zappala, G., B. Parker and V. Green (2001) The "New Face" of Volunteering in Social Enterprises: The Smith Family Experience, Background Paper No. 2, Research and Advocacy Team, The Smith Family, New South Wales.
- 3138. Zappala, Gianni and Tracy Burrell,
 "Charitable Giving by Those Who Also Give Time: A Case Study of Volunteer Donor Behavior,"
 Voluntary Action, 4(3) 2002.
- 3139. Zech, Charles, Patrick McNamara and Dean Hoge, "Lagging Stewards: Catholics as Church Volunteers," *America*, February 8, 1997.
- 3140. Zeitz, Lewis, "Trial Memberships: A Surefire Way to Spark Growth," *Association Management*, April 1988.
- 3141. Zelden, David, "Mobilization of Young Volunteers in Britain:

Alternative Versions of Voluntarism," Journal of Voluntary Action Research, Vol 9, (1/4) 1980.

- 3142. Zimmer, Lawrence, "People with Disadvantages: A Source of Innovative Recruitment," *Journal of Volunteer Administration*, Spring 1990.
- 3143. Zimmerman, Jonathan, "Beyond Double Consciousness: Black Peace Corps Volunteers in Africa, 1961-1971, *Journal of American History*, Dec 1995.
- 3144. Zoltner, Carol and Christa Burkert, "How We Promoted Volunteerism that Reflects Cultural Diversity," *Perspective on Aging*, Oct/Dec 1993.
- 3145. Zwart, R. and E. Perez (1999) *Gift Work: Analysis of the 1996 Census Data on Unpaid Voluntary Work Done Outside the Household*, Department of Internal Affairs, Wellington.
- 3146. Zweigenhaft, Richard, Jo Armstrong, Frances Quintis, and Annie Riddick, "The Motivation and Effectiveness of Hospital Volunteers," *Journal of Social Psychology*, February 1996.

