5	Sustaining the Passion of a Volunteer Rethinking Volunteer Motivation Sustaining Your Own Engagement Prepare: Equipping a Volunteer to Serve Share: Guiding a Volunteer Along Their Journey Be There: Supporting a Volunteer with Everyday Leadership Practices Rethinking Feedback Coaching and Mentoring Removing Barriers to Service	73 74 76 80 92 98 106 115 122
	Spotlight: Andrew Stanley and VolunteerMark Care: Inspiring the Heart of a Volunteer Rethinking Volunteer Recognition	127 129 131
<u>ہ</u>	Spotlight: Blaine Ung and txtMovies	138
	Redirecting the Passion of a Volunteer	140
O	Rethinking Volunteer Termination When to Consider Redirecting the Passion of a Volunteer The Importance of Coaching Becoming a Volunteer Performance Analyst The Don't Know Factor, and What To Do The Can't Do Factor, and What To Do The Don't Care Factor, and What to Do Parting Ways With a Volunteer Why Otherliness Matters: Where Grace, Peace, Forgiveness and Acceptance Fit in Volunteer Service	141 143 145 150 153 156 161 168
7	Next Steps for Leaders of Volunteers	177
,	Afterword About the Author About Head, Heart and Hands Engagement Collective	179 183 184